

Cherokee Nation Tribal Council Health Committee Report

Claremore Indian Hospital

Month/Year of the report: June 2013

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Accomplishments:

• **Staffing:** Recruiting Clinical Director, Internal Medicine Physicians, ER Physicians. Hired a new staff OB/GYN – Dr. Cara Thompson who has already started seeing patients.

• Visits: Outpatient visits for May up 8.2% over the same period the previous year.

• Revenues: Revenues for FY2013 increased 2.37% over the same period the previous year.

Future Plans / New Initiatives:

• New Services:

o Claremore Indian Hospital certified first Baby Friendly Hospital in Oklahoma!!

Workload:	Actual numbers/month			
Outpatient visits up	8.2%	23,422		
Dental visits up	31.0%	1,246		
Admissions down	3.7%	78		
Newborns up	38.5%	25		
New charts down	11.2%	300		
Reactivated Charts down	34.1%	261		

These statistics are compared to FY2012 statistics for the same time period. (June) Occupancy rate for June 2013: 22%

Third Party Collections:

June collections

Medicare:

\$ 177,515.56

Medicaid:

382,198.38

Private Insurance:

403,995.22

\$ 963,709.16

Year-to-date collections for FY 2013: \$11,916,549.33

Amount billed for June 2013: \$ 1.71 million

Collections are up compared to FY2012 collections for same time period. \$ 276,482.88

Percentage of account receivables pending for claims > 120+ days: 2%

CHS Activities:

June cases

Funded:

461 cases: \$ 994,675.00

Denials:

127 cases: \$

98,830.00

Deferred:

565 cases: \$ 396,400.00

Files to Committee 1153



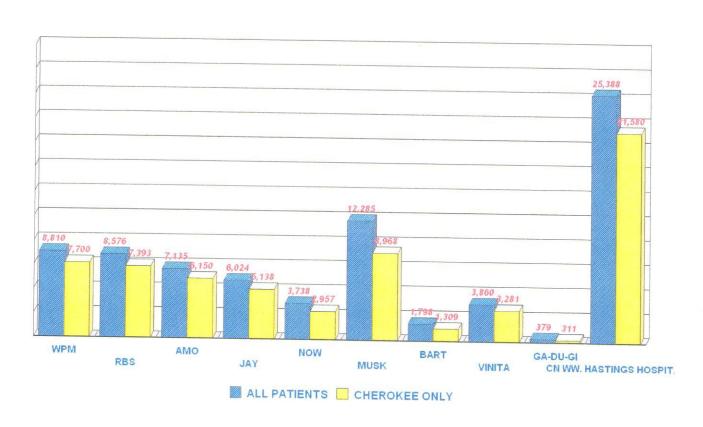
Cherokee Nation Tribal Council Health Committee report

Report by: Connie Davis, Executive Director Health Services Connie-Davis@cherokee.org

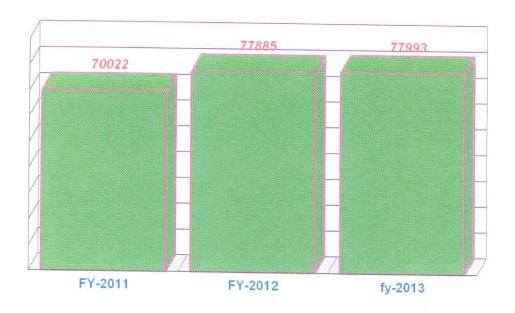
Month/Year of the report: July, 2013 Phone number 453-5557

CHARTS

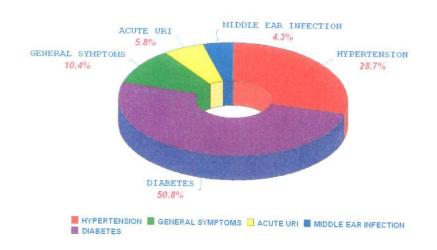
AMBULATORY PATIENTS VISITS BY CLINIC, JUNE 2013



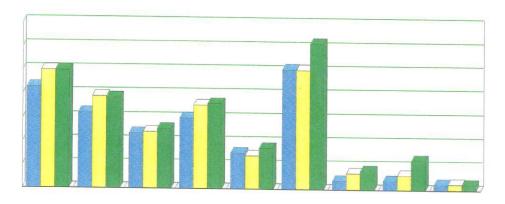
TOTAL AMBULATORY PATIENTS VISITS BY CLINIC, JUNE 2013



TOP FIVE AMBULATORY CARE DIAGNOSIS FOR CNHSG, JUNE 2013



Third Party Revenue By Clinic, JUNE 2013 (YEAR TO-DATE)



	WPM	RBS	JAY	AMO	NOW	MUSK	BART	VINITA	GA-DU-GI
FY-2011	\$4.288.117	\$3.201.617	\$2,349,924	\$3,009,900	\$1,537,432	\$5,061,348	\$387.004	\$397.300	\$245.636
FY-2012	\$5.002 164	\$3,904,079	\$2,420,580	\$3.545.448	\$1.421.797	\$5.043.010	\$701.695	\$628.495	\$275,770
FY-2013	\$4,988,012	\$3.834.806	\$2,548,123	\$3,606,775	\$1,748,682	\$6.159.717	\$811 316	\$1.264.215	\$241 564

TOTAL THIRD PARTY COLLECTIONS CN-CLINICS ONLY (YEAR TO DATE)



TOTAL THIRD PARTY COLLECTIONS HASTINGS HOSPITAL ONLY (YEAR TO DATE)



Report from Rhonda Cochran, Senior Director of Ambulatory Services-June 2013

Redbird Smith Project:

• June 18: 100 % review meeting for Annex & Addition

VA Reimbursement Contract:

• June 4: John Alley, Indian Health Liaison, with the Jack C. Montgomery VA Medical Center did training with our Patient Benefit Advocates and Patient Benefit Coordinators from all of the ambulatory health centers and the hospital. They are now able to help veterans complete the 10-10EZ form. This form is used by the VA to determine eligibility for medical benefits. They can also help veterans complete the 10-10EZR which updates a veteran's personal, insurance, or financial information after the veteran is enrolled for benefits.

Sam Hider Health Center:

- June 12: Planning Meeting
- June 19: Planning Meeting

Wilma Mankiller Health Center:

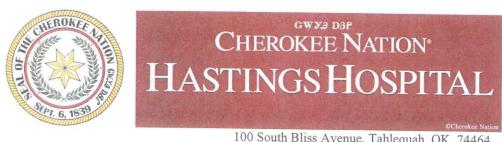
- June 6: Building Kick-off meeting
- June 28: Planning Meeting

Ochelata Health Center:

- June 12: Planning Meeting
- June 19: Planning Meeting

Improved Patient Care-4

June 11, 12 & 13: Three Rivers Health Center staff, Bartlesville Clinic staff and Will Rogers
Health Center staff participated in Webinars on Improved Patient Care. Staff from the Will
Rogers Health Center presented during the Webinar.



100 South Bliss Avenue, Tahlequah, OK 74464 918-458-3100

Memorandum

To: Connie Davis cc: Sohail Khan From: Brian Hail

Date:

Subject: June 2013 Executive Summary for W.W. Hastings Hospital

- On Tuesday, June 4, 2013, I attended and spoke at the Surgical Technology Program Graduation. We are currently in the process of hiring two of its graduates for Surgical Technologist positions in Surgical Services at Hastings.
- Hastings Hospital hosted Oklahoma State Representative John Bennett from District Two on Wednesday, June 5
 and this permitted Rep. Bennett to tour our facility that serves many of his constituents and ask questions about
 the services provided here.
- In an effort to clarify the revised scope of work for the feasibility study being conducted by The Camden Group, I
 participated in conference call on June 5 that included Greg Shufelt, Lacey Horn and Rebecca Mitchell.
- Our monthly Patient Breakfast was held on Thursday, June 6, 2013 in the WWH Board Room; this breakfast was
 well attended by patients and the overwhelming majority of the feedback was very positive and complimentary
 towards our facility and the staff. We were able to assist one gentleman with a contract health referral need and
 resolve his issue that morning.
- On June 11, we hosted providers from Palladian; Palladian will be providing our patients and providers with evidence-based algorithms for treating and managing back pain in an effort to avoid our patients developing chronic back pain. This partnership is expected to save Cherokee Nation Health Services over \$750,000 annually and improve the care our patients receive.
- Wednesday, June 12, marked the tenth anniversary of EagleMed Six beginning operations in our community and Cherokee Nation Health Services leadership participated in a traditional Cherokee blessing of the aircraft and its flight crew after Deputy Chief Crittenden read the Cherokee Nation Proclamation for EagleMed.
- As we examine billing for ambulance operations closely, we met with Mr. James Johnson from Accufile to
 discuss unexpected declines in CNEMS collections. This meeting was attended by Cherokee Nation Health
 Services Finance representatives as well and was conducted on June 13 at CNEMS.
- On Thursday, June 20, I attended training at NSU that focused on the Patient Protection and Affordable Care Act (PPACA).
- The Oklahoma Hospital Association (OHA) Executive Orientation was conducted on Friday, June 21, and was attended by Mitch Thornbrugh and me.
- On Monday, June 24, we participated in an executive overview of the Cerner Business Agreement and schedule for implementation of Cerner's electronic health record (EHR).

- As we continue to strive for excellence in Surgical Services, we provided our physicians and staff the opportunity to enhance and update their knowledge of the Centers for Medicare and Medicaid Services (CMS) Conditions of Participation (CoP) as related to Anesthesia Services via a webinar hosted by the OHA on June 25, 2013. Medical leadership that participated in this learning event included Dr. Dante Perez, our Chief of Staff, and Dr. Sharon James-Schmidt, our Director of Anesthesia Services.
- In our ongoing effort to provide additional and enhanced physician services, I met with Dr. John Frame, M.D., with Breast Health Specialists of Oklahoma. Dr. Frame is interested in working with us to provide our patients with breast surgery in our community.
- On Thursday, June 27, 2013, I attended the "Goal Setting" course as part of Cherokee Nation's Passport Program.
- In the evening hours of June 27, we experienced another diesel spill from our emergency generator fuel tank.
 Tahlequah Fire Department responded and Sooner Emergency Services was summoned to provide clean-up and remediation of the spill.
- The first group of physicians from our Family Medicine Residency graduates this summer; I attended a reception
 in their honor on Friday, June 28. That evening, I attended a Resident Appreciation function at the invitation of
 the residents.

Dental Health Services Report-June Report:

For the month of June 2013 Cherokee Nation Dental Clinics report the following:

- New Patient Exams These are exams for patients that are new to our system or have been previously treated and completed and are returning for a check-up.
- 993 Emergent Care Patients Seen These are patients seen for emergency care only.
- Patient were completed All treatment recommended by the dentist was completed.
- Patients were referred for Dentures or Partials (Fuel Tax Contact Services)
- Patients were referred for Contracted services we could not provide. (Contract Health Funds)
- Diabetic patients were identified and seen as a priority for Exams.
- 5 Prenatal patients were identified and seen for Exams.
- Head Start screenings This is part of our prevention services.
- Sealants were placed on children This is part of our prevention services.
- Children had Fluoride Varnish applied to the teeth at their respective Schools or Headstart programs

 Current Projects:
 - 1. Preparing for the kickoff of the school year with the Fluoride and Sealant programs.
 - 2. Continuing to prepare for the reopening of the Redbird Smith Dental Clinic.
 - 3. Working on plans for the new Ochelata Clinic.
 - 4. Working on plans for the Sam Hider Dental Clinic remodel.

We have had 34,632 patient visits in our Dental Clinics from October 1st to June 30th. We are continuing to move forward to make our Dental Program better accessible and more efficient and competitive to achieve our goal of being "The patient's first choice not a last choice" for dental services.

Health Professional Recruitment Activity-July Report

- The recruitment staff is working with 16 providers to come on board as PRN providers, including four residents from TCH Residency Program.
- Scheduled Residency Visits:
 - o Recruitment staff is scheduling to visit the Pallayup Tribal Residency in Washington. This is the first tribal residency program in the nation.
 - Other residency's scheduled to visit soon:
 - OSU Family Medicine 8/16/2013 9/20/2013
 - AHEC Fayetteville 7/23/2013 8/21/2013
 - OU Rural Residency Pending date
- Dr. Katie Greer MD, resident at Mayo, Jacksonville FL, will visit all health locations July 29-31 looking for a placement site in July 2014. Dr. Greer is an Oklahoma native who wants to serve in a rural location.
- Dr. Jordan Cates, Psychiatrist to visit in September. Dr. Cates is looking for placement in July 2014.
- National Health Service Corp will meet with the Site Administrator on July 30th.
- OHPRR invited to attend Directed Studies Meet and Greet.

Welcome New Providers

- Dr. Carmelo Echeverria has begun work effect July 8, 2013 at Wilma P. Mankiller Clinic. Dr. Echeverria relocated from Arizona and has made his home in Tahlequah.
- Dr. Jana Smith has begun work effective July 8, 2013 at Three Rivers Health Center. Dr. Smith is from the Tahlequah/Muskogee area.
- Whitney Essex, APRN recently converted from T/PT to R/FT in Urgent Care at W.W. Hastings Hospital.
- Dr. John Miller converted from T/PT to R/FT on July 22, 2013 at W.W. Hastings Hospital
- Amy Brown, APRN started July 22, 2013 at Redbird-Smith Health Center
- Jonathan White, PA started July 22, 2013 at Sam Hider Health Center

Total Positions: 20 Providers with start dates: 13 Total vacant positions: 7 Total Hires: 55

July 2013 Activity Report

	Specialty	Activity		
W.W. Hastings Hospital	Emergency Medicine	Dr. Hughes effective 9/9/2013		
W.W. Hastings Hospital	Urgent Care	Pending direction from Hospital Medical Director		
W.W. Hastings Hospital	Podiatry	Dr. Bassi; effective 9/9/2013		
W.W. Hastings Hospital	Family Medicine	Dr. Harp; effective 8/19/2013		
W.W. Hastings Hospital	Nurse Practitioner	Jennifer Carter 8/19/2013		
W.W. Hastings Hospital	Radiology	Dr. Morelli; effective T/PT 8/2013 to R/FT 7/2014		
W.W. Hastings Hospital	Nurse Midwife	Abigail Skinner effective –August 26, 2013		
Vinita Health Center	Family Medicine	Dr. Pearish; effective 11/4/2013		
Vinita Health Center	Family Medicine	Continuing Search; Dr. Reid referred in 7/2013		
Vinita Health Center	Dentist	Dr. Snidow vacates 8/16/2013		
Vinita Health Center	Pharmacist	Pending Directed Studies Placement 2014		
Wilma P. Mankiller Health Center	Nurse Practitioner	Stephanie Bunch, Directed Studies, effective 8/5/1		
Redbird Smith Health Center	Family Medicine	Site visit w/ Dr. Greer, 2014 Mayo Resident		
Redbird Smith Health Center	Family Medicine	Continuing search		
A-Mo Health Center	Nurse Practitioner	Julie Gaskins, pending letter of intent		
Three Rivers Health Center	Family Medicine	Rebecca Moore effective 8/19/2013		
Three Rivers Health Center	Nurse Practitioner	Stephen Hammock effective 8/1 9/2013		
Sam Hider Health Center	Family Medicine	Dr. Hamilton – pending decision		
Sam Hider Health Center	Family Medicine	Continuing Search		
Behavioral Health	Psychiatrist Resident	Jordan Cates, 2014; visit 9/2013		

Health Program reports-

- Wilma P. Mankiller Health Center WPMHC Staff attended Relay for Life. Immunizations rates for children 0-27months is 86%. Ideal glycemic control is at 32% of diabetic patients. Cycle time tracking (toe in toe out, including the pharmacy) is 85 minutes. The customer satisfaction rate is 73%.
- A-Mo Salina Community Clinic The clinic has met or exceeded all national GPRA standards. Clinic Facilities Building is standing with HVAC and electrical, inside detail to complete. Immunizations rates for children 0-27months is 95%. Ideal glycemic control is at 31% of diabetic patients. Cycle time tracking (toe in toe out, including the pharmacy) is only 45 minutes. The customer satisfaction rate is 94%.
- Redbird Smith Health Center Staff continues to work out of the RSHC Annex from the relocation from the main facility. All services remain to be offered, with the exception of Dental. Radiology Staff have continued to rotate days working in the Muskogee and Stilwell Clinics. The clinic has received an additional modular building for Diabetes and Nutrition; Lab is currently utilizing this modular space, but by the end of next month Lab should be back into their original modular building. DM and Nutrition should also be in the new modular building by the end of the month. Redesign of the Annex is at 65% completion for it is expected that by July 100% completion will occur. Construction has begun on the remodel and moving along well. We had the ground breaking ceremony 6/17 for the new addition to the Annex.
- Immunizations rates for children 0-27moths is 89%. Ideal glycemic control is at 42.9% of diabetic patients. Cycle time tracking (toe in toe out, including the pharmacy) is not reported. The customer satisfaction rate is not reported.
- Sam Hider Jay Clinic —Dental assistant Sherry Hudson received an award for "Outstanding Expanded Function Dental Assistant", and Kalena "Dee" Humphrey received an award for "Outstanding Prevention Advocate. The Oklahoma Blood Institute held a blood drive at the clinic. 27donors contributed. Immunizations rates for children 0-27months is 100%. Ideal glycemic control for this cycle is 47%. Cycle time tracking (toe in toe out, including the pharmacy) was 65 minutes. The customer satisfaction rate is 90%.
- Three Rivers Health Center Dr. Jana Smith has joined the clinic. Immunization rate for children 0-27months is 89%. Ideal glycemic control is at 48% of diabetic patients. Cycle time tracking (toe in toe out, including the pharmacy) is 76 minutes. The customer satisfaction rate is 63%.
- Vinita Health Center

 Immunizations rates for children 0-27months are not reported. Ideal glycemic control
 for this cycle is not reported. Cycle time tracking (toe in toe out, including the pharmacy) was 47 minutes. The
 customer satisfaction rate was not reported.
- CN W.W. Hastings Hospital

 June report

Announcements

- On June 12, 2013, Cherokee Nation Health Services and EagleMed marked ten years of service to the Cherokee Nation and surrounding communities.
- As part of our ongoing commitment to providing the best surgical care to our patients, we are investing approximately \$400,000 in the purchase of the latest flexible endoscopy equipment for Surgical Services. This is the result of hands-on demonstrations for our providers from three separate vendors. The state-of-the-art endoscopy equipment will provide our surgeons with high definition (HD) images to better identify pathology during endoscopic procedures.

Achievements

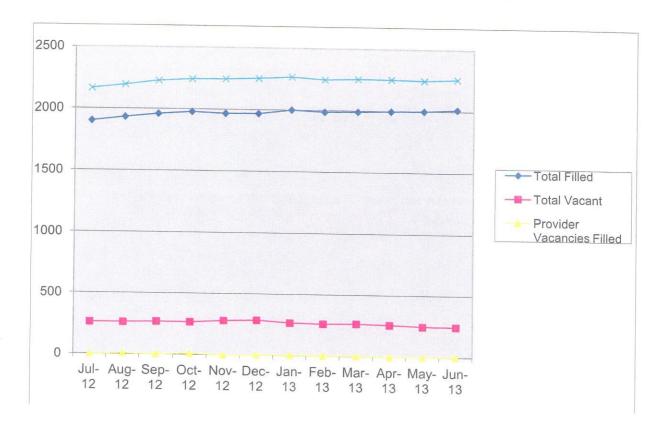
- We received a \$2,000 Hospital Preparedness Program (HPP) grant for our participation in the EMResource monitoring of statewide healthcare facilities for emergency management purposes. This award reflects the diligence of our House Supervisors and Emergency Department staff.
- On June 28, 2013, the first graduates from our Family Medicine residency were recognized at a joint reception hosted by Tahlequah City Hospital. All the graduates have passed their board examinations which is a remarkable achievement for a residency.

Volume

- The Emergency Department (ED) and Urgent Care treated 5,277patients during June and experienced a Left Without Being Seen (LWOBS) rate of 7%.
- Our Transport Service transported 141 patients and logged 8,212 miles.
- Surgical Services performed 337 procedures during June 2013. The waiting list for screening colonoscopy is now down to 127 patients. Surgical Services staff again met and exceeded its goals for turnover time for OR suites for both major and minor cases and achieved 100% compliance with all Surgical Care Improvement Project (SCIP) measures during June 2013.
- Diabetes program- Meeting was held in Salina on June 4th to get the Home Blood Pressure Monitoring Telehealth Project moving forward, after getting clearance from Donnie Parish on use of contractor's program for storing patient data. Submitted the annual report for Hastings' Diabetes Self-Management Education Program on June 11th to the American Assn. of Diabetes Educators (AADE), which is required to maintain our accreditation. Attended planning meeting for Jay and Ochelata clinics on June 12th. Met with workgroup at Stilwell Clinic on June 12th to develop more efficient way of dispensing diabetes supplies. Group is process of conducting PDSAs to develop a reliable process. The first 3 sessions of the Stanford Chronic Disease Self-Management Program (CDSMP) were held at the Muskogee clinic on Wednesday afternoons, starting June 12th. The Diabetes Program is partnering with the OSDH to support this evidence-based program. Staff from the Muskogee and Nowata clinics received training on June 18th in Muskogee from the DexCom representative on the DexCom continuous glucose monitor. The DexCom was bought by the Diabetes Program for use at both clinics, which have a contract endocrinologist from OU in clinic each month. The monitor is worn for a week by patients for whom the endocrinologist orders it, and then the data uploaded for her use to adjust treatment. The Hastings Quarterly Diabetes meeting was held on June 21st. Meeting was held on June 26th at Hastings to discuss diabetes teaching processes and requirements for glucometer education for inpatients at Hastings. Submitted the annual progress report to IHS on June 26th for the Special Diabetes Program for Indians (SDPI) grant. 80 patients attended the Diabetes Self-Management Education classes in June.
- Improving Patient Care- Staff on the IPC 4 teams at Nowata, Bartlesville, and Muskogee participated in webinars scheduled in June and submitted their monthly data reports, as did staff on the IPC QILN teams at Hastings and WPMHC. A 3-day virtual Learning Session 4 for IPC4 was held on June 11-13th. Kristy Ross, ACNM at Nowata, was one of the presenters and the opening plenary session, "Celebrating Our Achievements". Dr. Randall Turner, Medical Director and WPMHC, and Teresa Chaudoin, Diabetes Program Director, presented at a break-out session, "Enhancing Diabetes Management". Teresa Chaudoin was a presenter at the final plenary session, "Sustaining and Disseminating Great Ideas: Create Your Own Epidemic.
- Diabetes Prevention Program (DPP) Project Coordinator attended and presented at NIHB Public Health Summit. 5 referrals from Hastings dietitian Tonya Swim.27 referrals from Wilma P Mankiller Health Center Claremore class Group 25 completed 10-13 with 4 participants were completed with participants losing a total of 27 pounds. Tahlequah class started on June 11 with 9 participants and 1 supporter. This makes our 26th group. Total weight lost: 23.1 with 3 sessions. Sallisaw class started on June 13 with 12 participants and 3 supporters. This makes our 27th group. Total weight lost 17.4 lbs. with 3 sessions.
 Total Recruitment: 30
- Mid weigh-ins completed for all DPP areas for the Summer Slim Down challenge in June 24-28. Annual Labs held on June 6, 2013 in Tahlequah and on June 12, 2013 in Salina. Forms Completed and Sent to Coordinating Center: 19 (8 Baseline, 1 Post, 8 Annuals, 1 Mid Years, 1 MDR Report (2 lab sheets).
- Dietary Services –Reports that they served 679 clients during the month of June. The worksite
 activities included weight management classes, Lipid control classes, food exhibits and cooking
 demonstrations, creating diet menus for patients, nutritional therapy coverage, Cherokee youth shelter
 menu review and advice. Food Handler's training was provided.

- Breast and Cervical cancer early detection Program The program served 309 women served (Clinical Breast Exam, Mammograms, Ultrasound, Pap smear, HPV testing, Colposcopy with or without biopsy) during the month of March at the cost of \$36,653.
- Comprehensive Cancer Program (CCC program) Look Good Feel Better (LGFB) program is scheduled to host their next session in Tahlequah is July 29th at the Healthy Living Campus. CCC is partnering with American Cancer Society to include a survivorship educational component during the LGFB session. Program Coordinator is on the Southern Plains Regional Planning Committee. The Native American Cancer Research Corporation has been funded by CDC to sponsor Regional Cancer Conferences across the Nation for Tribes. The Southern Plains Region includes Arkansas, Kansas, Louisiana, Missouri, Oklahoma, and Texas. Conference will be held in Tulsa, OK at the Embassy Suites. Speakers and presenters are being confirmed. Dates for conference are August 27-29. Registration is open. A few topics on the agenda are: Cancer, Chronic Disease and Health Risk Behaviors, Tribal Linkages with IHS/State data bases, Outreach Strategies, Health Equities. Randy is working on the approval of Meryl Street PSA videos and cancer messages in the clinics. The outreach coordinator provided cancer information to 450 subjects at various locations.
- Cancer Registry—The registry now has collected data on 6,150 cancer cases in SEER*DMS database. The top cancer sites for our service population include Lung cancer, Breast, Prostate, Kidney, Miscellaneous sites and Urinary Bladder. Registry staff attended National Association of Central Cancer Registrars annual meeting and also presented a poster and data findings from Cherokee Cancer Registry at the annual meeting of North American Association of Central Cancer Registries.
- CN Emergency Medical Service—handled 415 calls, of those 160 required emergency transport, 135 were transferred. In addition program provided EMS training to 589 participants of those 320 were Native Americans.
- Behavioral Health Services—Behavioral Health provided mental health and substance abuse services to 1,202 patients at the Tahlequah and CIH sites, of the patients served 714 were Cherokees.
- Day of Champions (June 14-15)— A two day Health & Leadership Camp was help in collaboration Sequoyah Schools and Josh Heupel's 14 Foundation. Activities focused on physical activity, nutrition, diabetes prevention, bullying, and discipline and goal-setting, respects, and teamwork, 123 youth were in attendance.
- Jack Brown Center—the JBC won the Agency of the Year Award at this year's youth worker conference from University of Oklahoma. The JBC currently has 16 residential clients, 11 males and 05 females. Staff offered educational sessions though out tribal jurisdiction. JBC Director met with Public Health Nursing staff nurse.
- Pharmacy Services—the program filled 139,748 prescriptions (an increase of 3.66% from last year) @ the cost of \$1,009,469. POS collections for month of June were down by 2.22%. The cost of collections per prescription had been decreasing due to changes in the cost calculating basis from third party providers (CMS) but has stabilized this month.
- CNWWH –satellite outpatient pharmacy satellite outpatient pharmacy is completed and functional. Filled over 49,000 prescriptions in June; escalating the need to shift the rest of their refill volume to the CRC. 90 day solutions: Project has started, has seen 6 requests, with 1 approval and 1 appeal. Vinita pharmacy the volume has almost doubled since the opening. Sallisaw pharmacy New pharmacy design and location has a drive through area. New fixtures for the department will be needed as well. Ochelata plans have been started, design, fixtures and equipment are in the discussion process EMS Now using McKesson as active wholesaler with new account.
- Healthy Nation Program—Randy Gibson, Program Liaison, was a guest on Native American Calling, a nationally syndicated radio show, discussing our smoking cessation efforts.
- Healthy Nation Wings Races for June included: Moonlight 5k –Collinsville, OK on 6-7-2013 with 692 participants Beat the Heat 5k-Salina, OK on 6-15-2013 with 514 participants
- Mayes County Educator, Tony Ballou, assisted Camp all week of June 17th -24th at Waluhele @ Mazie, OK assisted with the physical activities stickball, marbles/health presentations on A/Tobacco- 150 participants. 6-6-2013 Physical Activity (Stickball) at Briggs School Summer School had approximately 100 children for this activity. 6-14-2013 met with CN head start and provided 100 educational materials "Cherokee Traditional Foods" and "how to prepare ga-na-tsi". In Wrangell, Alaska (6-18-2013) Traditional Foods Conference- Introduced Cherokee Stickball to the community with about 40 participants. On 6-14-2013- At Sallisaw Vo-tech- Summer Camp(Camp MD-Medical Detective) presented nutrition and tobacco information to group of 16 participants.

- The Recreation center located in Tahlequah currently has 6,762 active members, total numbers of visits: 9,837 in addition 804 Child Watch services were provided during June.
- Public Health Nursing— made 452 home visits to provide services dressing changes/wound care, monitoring vital signs, education, management of medication planners, blood draws, and B12 injections, assessment of home safety/environment, DM self-management and education. PHN staff also performed 90 post-partum follow ups, and provided transportation to 194 clients to our clinics, WIH, CIH and contract facilities.
- Health Facilities- Biomedical Engineering worked to resolve various findings from the recent DNV survey. Prepared CAF packet for GE contract to store and re-install X-ray R & F room for RSHC. Consulted with WW Hastings Biomed regarding software capabilities of TSM system. Consulted with Four Rivers Software regarding test Equipment traceability issue .Researched availability of patient electrodes for Cardiac Science AEDs with various vendors very difficult to find. Consulted with QI staff regarding vaccine temperature monitoring issues. Generated flow charts for medical equipment repair and return to service processes. Mobile relocated, renovations have begun, Diabetes mobile completed and ready for move in at RSHC. Completed Redbird Smith walking trail repairs .Acquired materials to repair Salina walking trail. Sam Hider Health Center roof repair completed by contractor. Jack Brown Roof repair completed by contractor. Acquired materials to install two 3-ton A/C units in the lab at Vinita Health Center. Health Vehicle inventory stands at 125 GSA vehicles and 15 Tribal for a total of 144, no change from previous month. Complied Webcident report for calendar year 2013 through May. Completed major natural gas line repair at Salina. Ordered chairs and floor mats for Salina Pharmacy. Forwarded class action settlement letter to Attorney General's office possible \$600 payment. Did risk assessment for contractor water diversion work at Three Rivers Health Center. Loaned cargo van to CN Warehouse. Their delivery van damaged in accident. Participated in 9 month walkthrough at Vinita Health Center.
- Cherokee Elder Care (CEC) Report—June enrollment remained at 124 participants. Current staffing includes 51 FTEs and 7 PTEs. We have increased staffing of 7 FTE's since January 2013 with 4 internal transfers to Cherokee Nation and 2 voluntary resignations year to date. June has been a busy month with the increase in construction staff. We have started "renovation" efforts for the addition of 3600 square feet. We anticipate the West end to be completed by second week of August 2013. This will give us an 1800 square foot addition for a larger kitchen and dining area for participants. The board also approved the second phase of our "renovation" to include the South end of the facility which will give CEC more office space for increase in staff and larger pharmacy area to support our growth. CEC has also announced plans for our first "fundraiser". The event will take place on August 1, 2013 and in celebration of our Fifth Anniversary. We are honored to have the very distinguished Dr. Chandini Sharma, Medical Director of the Geriatrics Center in Tulsa, Oklahoma as our speaker for the evening. We will also display our participants varying forms of art within the facility along with an opportunity to tour and enjoy refreshments before the evening meal which takes place next door at Go Ye Village's Richardson Hall. We look forward to our Tribal Councils support in any form.
- Staffing Report- Total number of filled position were 2,013. One provider positions were filled during the month.



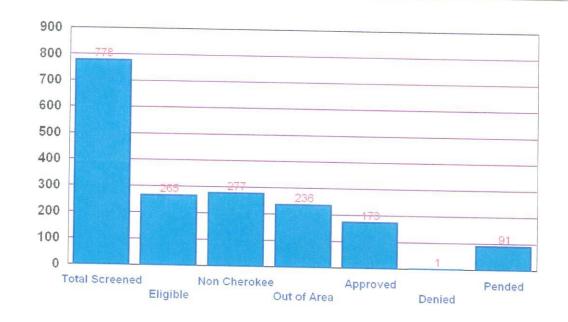
- Contract Health Services— the CHS program processed 5,795 referrals, of those 5,616(96.9%) were approved at the cost of \$3,335,163.
- CHS Special funding initiative update—The program was established as a result of passage of "Cherokee Nation Corporation Health Dividend Act of 2011 (Cherokee Code Annotated: Title 18, Article 3 § 18) which was amended in November 2011 to increase the amount of the monthly dividend from CNB profits from 30% annually to 35%. The additional 5% of the corporate dividend will be used exclusively to provide services to Cherokee Nation citizens living within the jurisdictional boundaries of the Cherokee Nation. The services covered include, but are not limited to, eyeglasses, dentures, prosthesis, cancer treatments and hearing aids. At present, the process of handling these claims are as follows:
- Most of these referrals are termed "Call In's". These are emergent referrals where patient access health care services via an ambulance or an emergency room, bypassing the typical Indian Health Services route. Once we receive the request one of three outcomes are possible the referral can be **approved**, **deferred** pending further medical information or **denied**.
- Referrals are deferred pending further medical information for a few reasons. For example, the medical information on these referrals is minimal due to the emergent nature of the situation.

Total	
Screened	778
Eligible	265
Non	
Cherokee	277

Out of	
Area	236
Approved	173
Denied	1
Pended	91

	CIH R	eview Sum	mary -	June 2013			
Eligible	A	Approved		Pended		Denied	
	#	\$	#	\$	#	S	
265	173	133,250	91	320,047	1	4,000	

Five % CNHS FUNDS BREAKDOWN-JUNE 2013



Five % CNHS FUNDS DISTRIBUTION BY COMMUNITIES_JUNE 2013

