



Cherokee Nation Tribal Council Health Committee Report

Claremore Indian Hospital

Month/Year of the report: April 2017

George L Valliere 918-342-6434

Email: george.valliere@ihs.gov

Accomplishments:

- **Staffing:** Active announcements out for Chief of Family Medicine, Chief of Surgery, Chief of Adult Medicine Clinic and staff Surgeon.
- **Visits:** Outpatient visits for April up 2.6% over the same period the previous year.
- **Revenues:** Revenues for FY2017 increased 14.7% over the same period the previous year.

Future Plans / New Initiatives:

- New Services:
 - Orthopedic patients still being sent to Dr. Wheeler’s Group in OKC. Waiting review by Hillcrest Legal Department.
 - Remodel work for Surgery Clinic and Women’s Health progressing. ER remodel has been sent to Dallas for construction planning. New sterilizer install completed.

Workload:

Actual numbers/month

Outpatient visits up	2.6%	23,515
Dental visits down	6.14%	718
Admissions down	14.5%	71
Newborns down	50.0%	13
New charts		308
Reactivated Charts		324

These statistics are compared to FY2016 statistics for the same time period. (April)
 Occupancy rate for April 2017: 20.0%

Third Party Collections:

April collections

Medicare:	\$ 558,321.86
Medicaid:	656,066.81
Private Insurance:	781,912.21
V.A.	<u>8,800.56</u>

\$ 2,005,101.44

Year-to-date collections for FY 2017: \$ 14,974,396.60

Amount billed for April 2017: \$ 4.2 million

Collections are up compared to FY2016 collections for same time period. \$ 1,916,634.90

Percentage of account receivables pending for claims > 120+ days: 4%

PRC Activities:

April cases

Funded:	365 cases:	\$ 1,217,590.00
Denials:	302 cases:	\$ 424,734.00
Deferred:	281 cases:	\$ 242,025.00
CIH clinics:	24 cases	

Files to Committee 972

Cherokee Nation Tribal Council Health Committee report

Report By

Connie Davis, MSN, RN

Executive Director Health Services

May 2017

Table of Contents:

I. Charts and Tables.....3-11

- **Ambulatory Care Patient Visits by Clinic April 2015-2017**
- **Total Ambulatory Patients Visits- April 2015-2017**
- **RX by Site April 2017**
- **Dental Services Trends April 2015 - 2017**
- **Emergency/Urgent Care Trend at CN WW Hastings Hospital April 2015-2017**
- **Rate trend for Patients Left w/o Being Seen, CN WW Hastings Hospital April 2015-2017**
- **Surgical Procedures Performed at CN WW Hastings Hospital April 2015-2017**
- **Staffing Trend April 2017**
- **Total 3rd Party Revenue Comparison, Health Centers/ Dental Services Only, October-March (FY 2015-FY 2017)**
- **Third Party Revenue by Health Center thru Oct 2016- Mar 2017**
- **Third Party Revenue Comparison CN WW Hastings Hospital (Oct 2015- Mar 2017)**
- **Monthly Cash Collection by Fiscal Year**
- **Affordable Care Act enrollment Report**
- **CHS Report, April 2017**
- **Top Diagnosis by Clinic**

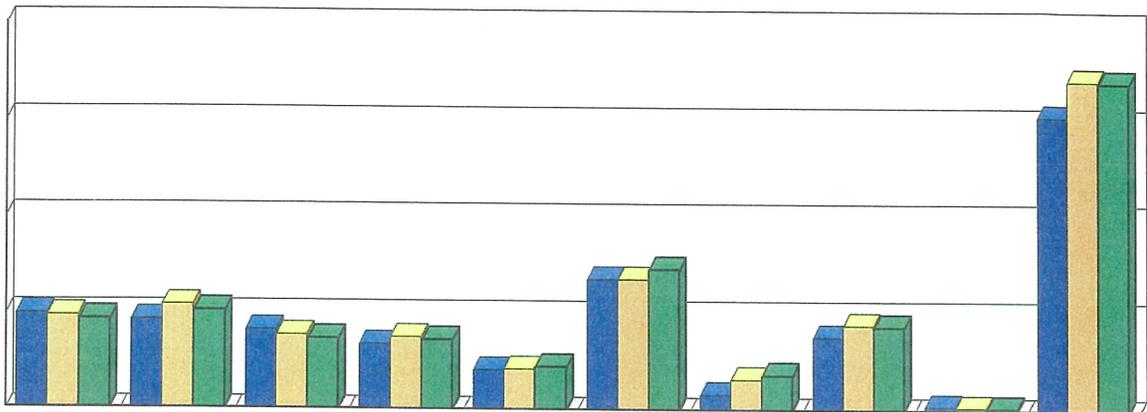
II. Executive Summary Reports.....11-14

III. CN Doctor Updates.....14-15

Charts



AMBULATORY CARE VISITS by Health Centers, April 2015- 2017

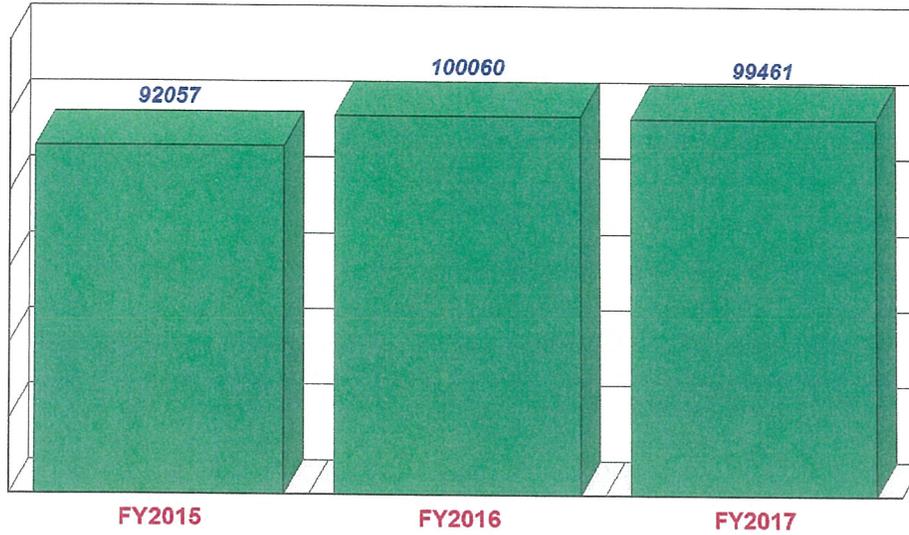


	WPM	RBS	AMO	JAY	NOW	MUSK	OCHELATA	VINITA	GADUGI	HASTINGS
■ FY2015 A	9858	9291	8253	6772	4158	13524	1672	7671	427	30431
■ FY2016 A	9620	10820	7705	7484	4240	13575	3201	8895	333	34187
■ FY2017 A	9242	10186	7354	7199	4423	14527	3622	8669	261	33978

■ This report is based on ambulatory care visits by one or more of the following disciplines: physician, advanced practice provider (i.e., PA/APRN), dentist, pharmacist, optometrist, podiatry, and behavioral health



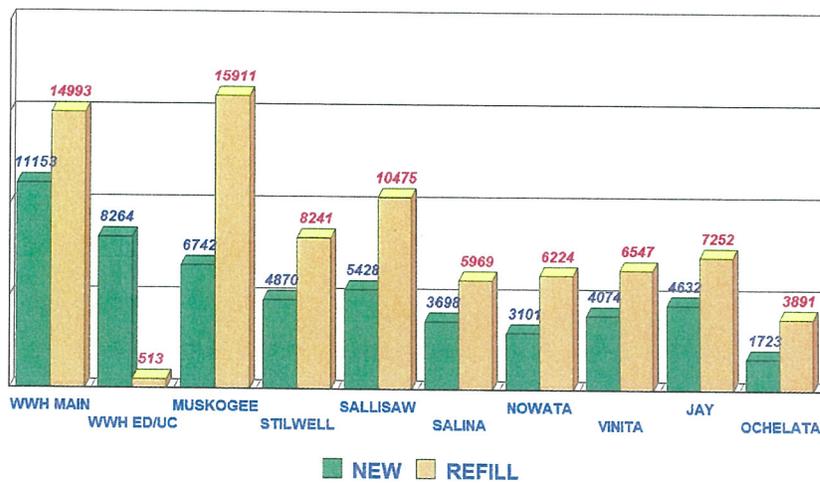
TOTAL AMBULATORY PATIENTS VISITS April 2015-2017



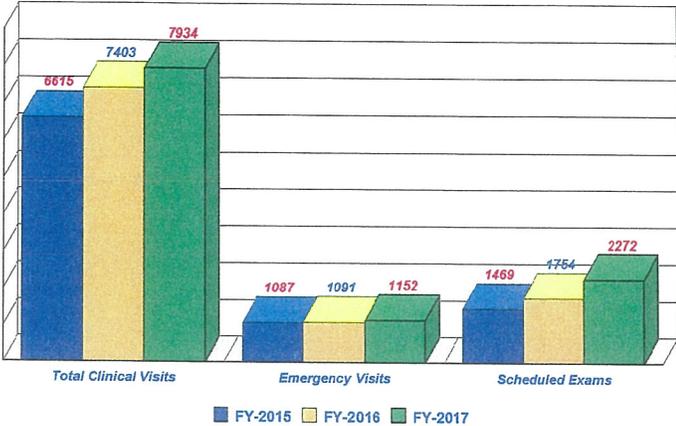
■ This report is based on ambulatory care visits from Health Centers and CN-Hastings Hospital



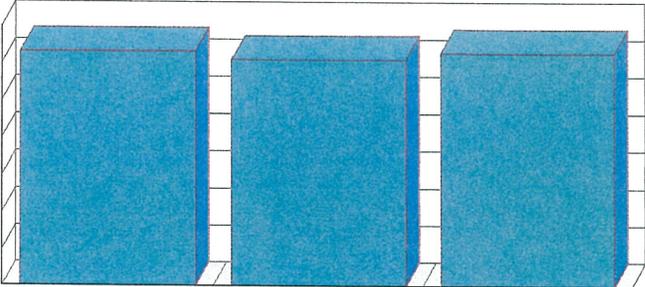
RX BY SITE APRIL 2017



Dental Services Trend April 2015- 2017

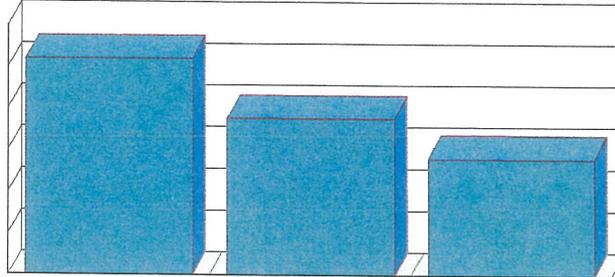


Emergency/Urgent care Trend at CN WW Hastings Hospital April 2015- 2017



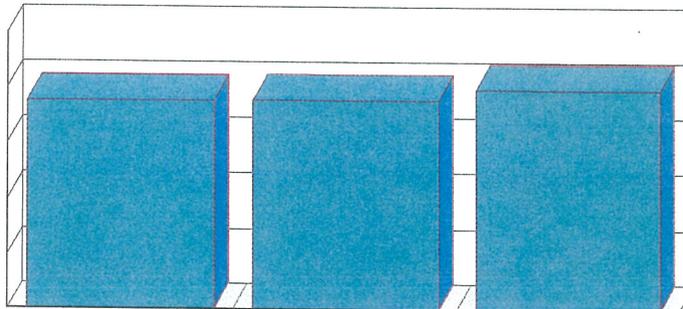
	FY-2015	FY-2016	FY-2017
ED/Urgent Care	6322	6090	6277

**Rate trend for Patients Left without being Seen
CN WW Hastings Hospital April 2015- 2017**



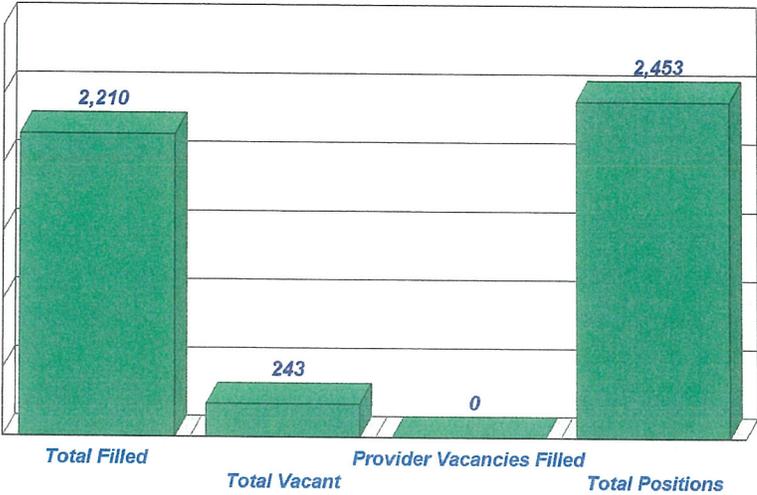
	FY-2015	FY-2016	FY-2017
■ Left without Being Seen Rate	5%	4%	3%

**Surgical Procedures Performed at
CN WW Hastings Hospital April 2015- 2017**

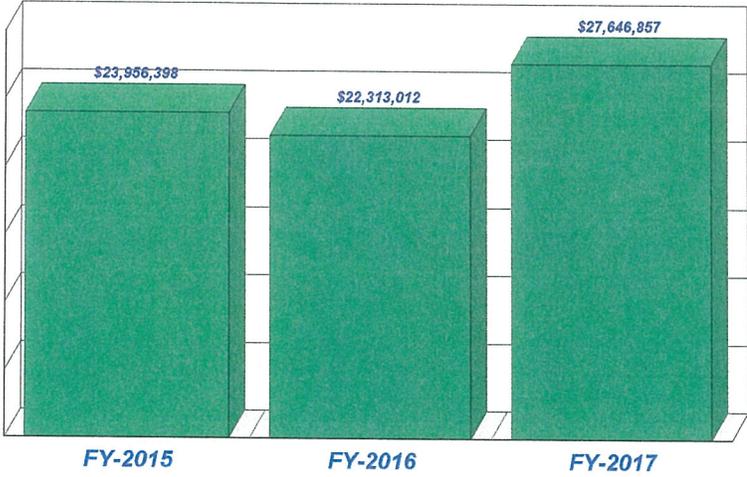


	FY-2015	FY-2016	FY-2017
■ Surgical Procedures performed	375	377	397

Staffing Trend April 2017

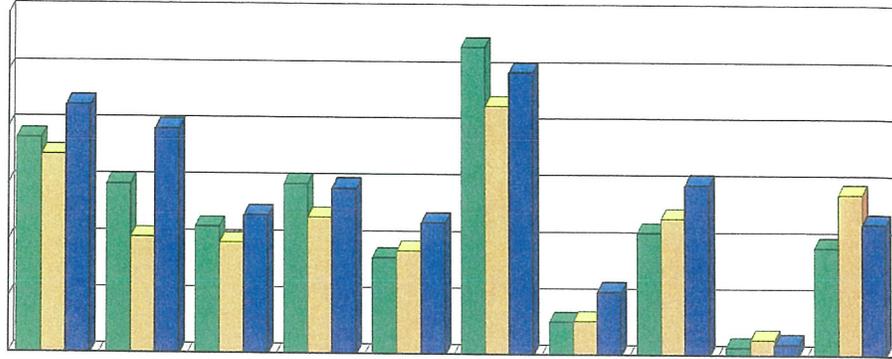


Total Third Party Revenue Comparison (Health Centers/Dental services only) OCTOBER -MARCH (FY2015-FY 2017)





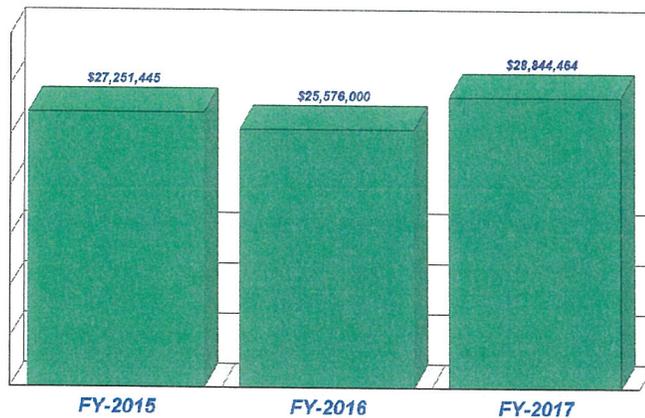
Third Party Revenue by Health Centers Thru OCT 2016-March 2017

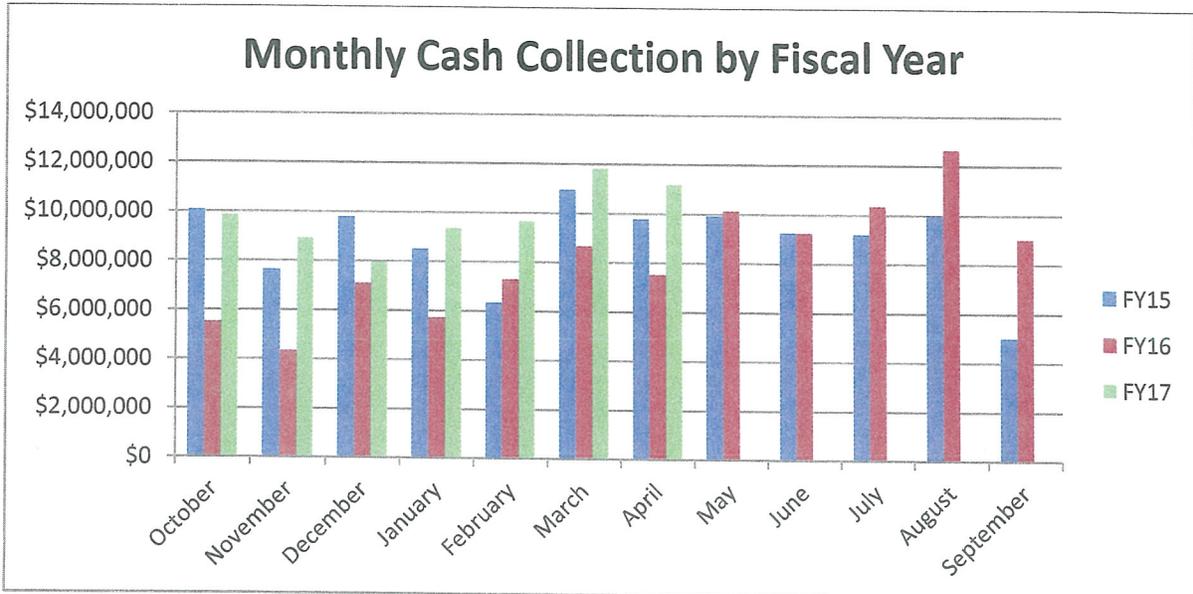


	Stilwell	Sallisaw	Jay	Salina	Nowata	Muskogee	Ochelata	Vinita	Ga Du Gi	Dental
FY-2015	\$3,792,835	\$2,983,325	\$2,249,146	\$2,995,686	\$1,700,957	\$5,430,809	\$581,380	\$2,167,197	\$142,380	\$1,912,683
FY-2016	\$3,503,311	\$2,054,525	\$1,961,582	\$2,413,727	\$1,832,031	\$4,390,020	\$603,934	\$2,426,666	\$279,862	\$2,847,344
FY-2017	\$4,377,906	\$3,957,044	\$2,445,629	\$2,924,664	\$2,324,447	\$4,986,670	\$1,110,014	\$2,995,067	\$192,934	\$2,332,482



Third Party Revenue Comparison CN WW Hastings Hospital OCT-MARCH FY2015-2017





	Educated	Applications	Enrollment
CNWWH Hospital	55	9	9
WP Mankiller HC	16	3	2
Three Rivers HC	134	2	1
Vinita HC	332	21	21
Redbird Smith HC	294	83	27
AMO HC	0	0	0
Sam Hider HC	25	4	2
Will Rogers HC	6	2	0
CN Behavioral Health	8	0	0
Cooweescoowee HC	0	0	0
Claremore IHS	17	10	9
Health Administration	2	2	1
February TOTALS	889	136	72

CHS Report as of April 30, 2017

CAN Description	HASTINGS			STILWELL			SALLISAW			JAY		
	Paid	Open	Total	Paid	Open	Total	Paid	Open	Total	Paid	Open	Total
J50RW01 HASTINGS 01	59,862.59	41,648.00	201,510.59			0.00			0.00			0.00
J50RW02 MERP	102,281.21	53,450.24	155,741.45	14,393.81	11,369.62	25,763.43	35,892.47	28,711.93	64,604.40	14,352.41	370.00	14,722.41
J50RW03 INPATIENT	2,162,200.81	1,302,760.37	3,464,961.18	107,937.68	148,951.00	256,888.68	282,460.76	217,834.00	500,294.76	54,350.69		54,350.69
J50RW04 OUTPATIENT	2,248,673.34	3,325,459.85	5,574,133.19	403,611.67	1,092,076.58	1,495,688.25	483,201.34	673,435.00	1,162,636.34	352,161.76	425,213.00	777,374.76
J50RW05 SUBSTANCE ABUSE	218,403.02	47,260.00	265,663.02	10,645.00		10,645.00	40,975.00	6,600.00	47,575.00	5,415.00		5,415.00
J50RW06 BEHAVIORAL HEALTH	162,684.72	97,491.00	260,175.72			0.00	9,754.00	12,050.00	21,804.00			0.00
J50RW08 DENTAL	61,424.52	36,780.00	98,204.52	20.00	50.00	70.00			0.00	140.00	4,080.00	4,220.00
J50RW18 DIABETIC SHOES		10,725.82	10,725.82		2,909.28	2,909.28		6,231.26	6,231.26		3,409.28	3,409.28
J50RW47 5% INPATIENT	97,385.97	155,647.00	253,032.97	12,954.43	2,500.00	15,454.43	494.31	2,750.00	3,244.31	0.00		1,602.00
J50RW48 5% OUTPATIENT	27,879.19	25,481.00	53,360.19	101.07	151.00	252.07	13.40	25.00	38.40		750.00	750.00
J50RW49 5% DENTAL	114,955.20	28,445.00	143,400.20	133,618.88	32,300.00	165,918.88	138,578.56	31,150.00	169,728.56	58,147.56	39,485.00	97,632.56
J50RW50 5% VISION	221,740.46	50,200.62	271,941.08	83,858.60	17,128.42	100,987.02	92,818.39	15,426.00	108,244.39	47,930.14	4,234.00	52,164.14
TOTALS	5,477,491.03	5,275,358.90	10,752,849.93	767,142.14	1,307,435.90	2,074,578.04	1,090,188.23	994,213.19	2,084,401.42	532,497.56	479,143.28	1,011,640.84

CAN Description	SALINA			NOWATA			MUSKOGEE			YINITA		
	Paid	Open	Total	Paid	Open	Total	Paid	Open	Total	Paid	Open	Total
J50RW01 HASTINGS 01			0.00			0.00			0.00			0.00
J50RW02 MERP	63,234.76	7,866.00	71,100.76	23,599.63	5,400.00	29,999.63	3,035.19	2,985.00	6,020.19	31,880.14	25,163.00	57,043.14
J50RW03 INPATIENT	139.21	7,200.00	7,339.21	796.46	3,250.00	4,046.46	17,164.41	22,400.00	39,564.41			0.00
J50RW04 OUTPATIENT	558,235.91	890,656.42	1,449,922.33	334,333.74	347,273.00	681,612.74	644,939.01	838,417.00	1,483,356.01	439,125.38	462,330.00	901,455.38
J50RW05 SUBSTANCE ABUSE	10,605.00	5,370.00	15,975.00	34,410.00	7,645.25	42,055.25	16,370.00	190.00	16,560.00	21,290.00	3,800.00	25,090.00
J50RW06 BEHAVIORAL HEALTH	19,305.00	15,710.00	35,015.00	2,925.00	12,562.00	15,487.00			0.00	2,145.00	4,950.00	6,695.00
J50RW08 DENTAL	510.00	50.00	560.00	20.00		20.00	7,670.00	13,650.00	21,320.00	2,925.00	70.00	2,995.00
J50RW18 DIABETIC SHOES		4,000.00	4,000.00		2,343.96	2,343.96		5,387.84	5,387.84		1,500.00	1,500.00
J50RW47 5% INPATIENT	24,882.14	9,550.00	34,432.14	65,491.55	11,388.00	76,879.55	25,597.06	11,268.00	36,865.06	35,095.01	1,650.00	36,745.01
J50RW48 5% OUTPATIENT	1,007.64	26,720.00	27,727.64	7,241.52		7,241.52	455.63	3,050.00	3,505.63	5,298.70	4,056.00	9,354.70
J50RW49 5% DENTAL	63,423.20	35,215.00	98,638.20			0.00	58,856.85	34,480.00	93,336.85	92,659.38	35,140.00	127,799.38
J50RW50 5% VISION	47,803.49	4,722.00	52,525.49	81,906.90	3,529.00	85,435.90	58,643.18	7,969.00	66,612.18	144,726.27	13,919.00	158,645.27
TOTALS	790,146.35	1,007,089.42	1,797,235.77	550,724.90	393,397.21	944,122.01	832,721.33	939,796.94	1,772,518.17	775,144.88	552,178.00	1,327,322.88

CAN Description	CLAREMORE			OCHELATA			TOTAL		
	Paid	Open	Total	Paid	Open	Total	Paid	Open	Total
J50RW01 HASTINGS 01			0.00			0.00	59,862.59	41,648.00	201,510.59
J50RW02 MERP	14,764.10	3,430.00	18,194.10	6,551.57	1,674.38	8,225.95	309,385.29	140,430.17	450,415.46
J50RW03 INPATIENT		9,238.00	9,238.00	3,984.06	3.00	3,987.06	2,629,024.08	1,711,636.37	4,340,660.45
J50RW04 OUTPATIENT	560,119.70	796,000.00	1,356,119.70	300,879.98	297,424.00	598,303.98	6,332,231.83	3,148,320.85	15,480,602.68
J50RW05 SUBSTANCE ABUSE	40,765.00	16,485.00	57,250.00	10,010.00	5,490.00	15,500.00	408,888.02	92,840.25	501,728.27
J50RW06 BEHAVIORAL HEALTH	7,150.00	5,200.00	12,350.00	5,450.00		5,450.00	209,413.72	147,563.00	356,976.72
J50RW08 DENTAL			0.00	70.00	1,500.00	1,570.00	72,779.52	56,180.00	128,959.52
J50RW18 DIABETIC SHOES		7,836.10	7,836.10		409.28	409.28	0.00	44,752.82	44,752.82
J50RW47 5% INPATIENT	18,648.27	3,988.00	22,636.27	4,356.72	1,500.00	5,856.72	284,905.46	201,843.00	486,748.46
J50RW48 5% OUTPATIENT	2,138.33	2,237.00	4,375.33	815.51		815.51	44,950.99	62,470.00	107,420.99
J50RW49 5% DENTAL			0.00	30,384.40	17,670.00	48,054.40	690,625.03	253,885.00	944,510.03
J50RW50 5% VISION			0.00	56,932.79	15,095.00	72,027.79	779,427.43	132,223.04	911,650.47
TOTALS	643,585.40	844,414.10	1,487,999.50	419,435.03	340,765.66	760,200.69	11,822,143.96	12,133,792.50	23,955,936.46

	TOTAL			Balance	Projected Annual Expens	Projected Bal At Year End
	Budget	Paid	Open			
COMPACT	28,219,616.00	9,303,361.74	11,205,348.22	7,710,906.04	36,157,788.50	(6,938,172.50)
SUB ABUSE	260,000.00	408,888.02	92,840.25	(241,728.27)	860,105.61	(600,105.61)
DIABETIC SHOES	350,000.00	0.00	44,752.82	305,247.18	76,719.12	273,280.88
5% DIVIDEND	6,500,000.00	2,109,894.20	790,851.21	3,599,254.59	4,972,706.42	1,527,293.58
Totals	35,329,616.00	11,822,143.96	12,133,792.50	11,373,679.54	41,067,319.65	(5,737,703.65)

Top Diagnosis by Clinic

Sam Hider HC	#	Total Visits
Essential (primary) hypertension	523	3720
Type 2 diabetes mellitus without complications	290	
Encounter for screening for malignant neoplasm of	207	
Nicotine dependence, cigarettes, uncomplicated	171	
Ochelata HC	#	Total Visits
Essential (primary) hypertension	211	1583
Type 2 diabetes mellitus without complications	160	
Encounter for screening, unspecified	137	
Hyperlipidemia, unspecified	128	
Ga Du Gi HC	#	Total Visits
Acute maxillary sinusitis	82	260
Acute maxillary sinusitis, unspecified	81	
Allergic rhinitis due to pollen	52	
Allergic rhinitis, unspecified	24	
Three Rivers HC	#	Total Visits
Essential (primary) hypertension	582	5826
Type 2 diabetes mellitus without complications	376	
Hyperlipidemia, unspecified	284	
Encounter for routine child health examination with	247	
Will Rogers HC	#	Total Visits
Essential (primary) hypertension	277	1664
Type 2 diabetes mellitus without complications	269	
Hyperlipidemia, unspecified	177	
Encounter for screening, unspecified	142	

A MO HC	#	Total Visits
Type 2 diabetes mellitus without complications	413	3430
Encounter for screening, unspecified	404	
Essential (primary) hypertension	391	
Vitamin D deficiency, unspecified	199	
Redbird HC	#	Total Visits
Essential (primary) hypertension	515	4106
Type 2 diabetes mellitus without complications	354	
Type 2 diabetes mellitus with hyperglycemia	212	
Encounter for immunization	146	
Wilma P Mankiller HC	#	Total Visits
Essential (primary) hypertension	567	3975
Type 2 diabetes mellitus without complications	393	
Other specified diabetes mellitus without complica	229	
Hyperlipidemia, unspecified	201	
Vinita HC	#	Total Visits
Essential (primary) hypertension	363	3720
Type 2 diabetes mellitus without complications	354	
Generalized anxiety disorder	177	
Hyperlipidemia, unspecified	154	
WW Hastings HC	#	Total Visits
Essential (primary) hypertension	1276	12015
Type 2 diabetes mellitus without complications	765	
Encounter for supervision of normal pregnancy, u	545	
Hyperlipidemia, unspecified	492	

Summary Highlights for the month of April, 2017

- **AMO Health Center (AHC):** 26 new patients; Began Healthy Native Program with noon and evening classes.
- **Cooweescoowee Health Center (CHC):** 116 new patients/re-activated charts; Public Health Nurses (PHNs) visited Skiatook Senior Center, Dewey Community Meeting and Copan Senior Citizen Meeting and performed blood pressure checks.
- **Three Rivers Health Center (TRHC):** Hosted Oklahoma Blood Institute Blood Drive (OBI); The Healthy Native Program started under the direction of Jason Shelor; Pink Pearls Relay for Life Team raised \$4,100 for Muskogee County Relay for Life. The team was awarded *Top Fundraising Team for 2017* and other awards included: *Light of Hope, Largest Team, Fight Back MVP, Golden Pillowcase, Best Decorated Campsite and All about the Benjamin's*; Nutrition Staff held National Nutrition Month activities; Heaven Frisbee, Nutritionist started weekly Go Lean in 2017 meetings.
- **Vinita Health Center (VHC):** 109 new charts; Dr. Jeffrey Gastorf was awarded the A.T. Still Award during the annual AOA (American Osteopathic Association) Conference – this was for Dr. Gastorf's contribution in education for osteopathic medical practice.
- **Wilma P. Mankiller Health Center (WPMHC):** 30 new/reactivated charts.

- **Will Rogers Health Center (WRHC):** Blood Pressure Clinics were held at Delaware Tribal Citizens, City of Delaware Seniors, Lenapah Seniors, CN Food Distribution Seniors, Nowata Seniors, Oolagah, NoWeTa Seniors, Washington County CN Seniors, and Councilman Lay's Community Meetings in Nowata and Dewey; Hep C Presentations were done at the NoWeTa organization, Tri-County Tech Annual Health Fair, Nowata Annual Senior Day and Councilman Lay's Community Meeting in Dewey; Provided "Bullying" education at Nowata Public Schools; Hosted a blood drive for OBI(Oklahoma Blood Institute).

CN-WW Hastings Hospital- April, 2017

Announcements

On Wednesday, April 26, 2017, WWH leadership participated in the Workforce Leader Roundtable hosted at the Tahlequah Workforce Center by the Northeast Oklahoma Regional Alliance (NORA). The discussion was about our needs and how Community Development Investment Partnerships and the Community Reinvestment Act can help with developing our workforce to strengthen the economy of our community and prepare for the staffing needs of the new outpatient center in Tahlequah.

Achievements

During April, we marked years of service for both Dr. Michael Underwood and Mark Bighorse with, respectively, 19 and 20 years of service to Cherokee Nation EMS.

The pharmacy residency program received notice from the American Society of Health-System Pharmacists (ASHP) that they are granting continuing accreditation for the program.

Cherokee Nation EMS received official notice that the Commission on Accreditation of Ambulance Services (CAAS) conferred another three-year accreditation after its site survey. This accreditation recognizes our effort to maintain the highest standards for ambulance operations and represents collaboration between our medical director, Dr. Michael Underwood, CNEMS staff and leadership, and our Quality Management staff. CNEMS is the only tribal EMS in the nation to achieve CAAS accreditation.

Commander Susan Wood, our OB-GYN Supervisory Clinical Nurse and a Cherokee citizen, is currently serving as the interim Chief Nursing Officer for the Indian Health Service Rosebud Comprehensive Health Care Facility as part of our ongoing efforts to support health facilities in the Great Plains Area with our Commissioned Corps officers.

Patient Access

The Emergency Department and Urgent Care provided care to **6,277** patients during April 2017 with a Left Without Being Seen (LWOBS) rate of 2.8%. **Surgical Services** performed 397 surgical procedures during April 2017.

Cardiopulmonary performed 78 In-Lab Sleep Studies and 26 Home Sleep Tests during April. **Patient Transport**—192 patients were transported during April 2017.

- **Dental Services: Clinical visits** include Exams, Emergency Exams, Return Visits for Treatment, Diabetic Screenings, and Headstart Screenings: **7,934** clients served. **Scheduled Dental Examinations** for routine care: **2,272** clients were served. **Emergency Exams**— These are unscheduled walk in patients **1,152** clients served.
- **Emergency Medical Services**— the program transported **323 clients**; of those 8 were emergency transports. In addition **719** participants were trained at our facility.
- **Public Health Nursing**— provided **417** home visits, **76** post-partum checkups. In addition **372** patients were transported.
- **JBC**— Served **24** clients; of those 16 were males and 08 were females. Staff provided community outreach at ODAPCA Spring Conference, presented to NSU Social Work Dept. at Tahlequah and BA (Broken Arrow), provided outreach at the ODMHSAS Suicide Precaution Conference.
- **Dietary Services**— **633** clients were provided dietary counseling services. The services include Classes for DSME Classes; DM Classes; Lipids; Weight Mgmt Classes; Employee Activity Committee Activities; DM Ancillary Clinic, Chronic Pain Program, Cooking Class, Employee Wellness Classes; Healthy Native Program Classes; Prenatal, New OB Enrollment. MNT Classes: **38** -number of participants in the classes. Worksite or Community Classes/Presentations: **32 (# of participants)**.
- **Staffing Report**— Total positions: **2,453**; of these **2,210** (90%) are filled, 243 (9.9%) are vacant.
- **Diabetes Program Report**— 115 patients attended the Diabetes Self-Management Education classes in April 2017. DPP classes are being started at 9 locations throughout Cherokee Nation by health educator staff, with

support from Coordinating Office staff. We decided for recruitment to be handled centrally by the Coordinating Office to ease the load on the health educators in the field.

- **Health facilities** – Facilities completed 80% of the monthly preventative maintenance projects. Requisitioned optometry items for Cooweescoowee and Physical Therapy item for Vinita. Resolved building code issue on WPMHC remodel, Notified facilities at Jay of planned citywide electrical outage, Toured Jay facility with Behavioral Health staff. Property Management completed 100% of all work orders. Safety Officers developed an Infection Control Risk Assessment for the Three Rivers Health Center. Safety Officer chaired the health systems-wide Safety Committee meeting. Developed a risk assessment for work on the Vinita Pharmacy and Cooweescoowee floor repair work. Reviewed the safety measures taken for the parking lot construction at Redbird Smith Health Center. Ordered and delivered housekeeping supplies for the Tahlequah Health Locations. Health Services currently has **150 GSA** vehicles and **15 tribal** in vehicle fleet.
- **Community Health Promotion**- The program works directly with Cherokee communities, youths, and schools within the CN Jurisdiction to support healthy lifestyles and sponsors risk prevention. The program offered Smoking Cessation classes at various locations.
- **Community Recreation Center**
 - Total Members: 12,516
 - Revenue: \$3,710.00
 - Total Visits: 9,906
 - Total Group Fitness: 4,767
 - Total Child Watch: 673
- **Youth Risk Behavior Survey** – We are currently distributing surveys and collecting data.
- **Public Health Accreditation**- Cherokee Nation Public Health is PHAB accredited. We are the first tribal public health system to achieve this important milestone. We are now working under new standards (version 1.5) in preparing for re-accreditation. We are working on preparing documentation for Emergency Management, Strategic Plan, Workforce Development, Tribal Health Assessment, Tribal Health Improvement Plan and the Quality Improvement Plan.
- **Sequoyah County PHEs Mary Owl and Lacey Wallace**- PHE's offering 30 minute boot camp cardio and full body work outs, redbird running/walking group ongoing with 8-10 participants weekly, Webbers falls running/walking group ongoing with 10 participants, hosted fundraiser for Sequoyah County Boys and Girls club, dropped off farm to school supplies at Roland elementary, dropped off no vape signage to the club, meeting the Sallisaw Lions Club at Rodeo grounds for planning of back-to-school event, planning committee meeting for the KiBois back to school event, completed BMIs in Sequoyah county at Gore Elementary, Redbird Smith HC and Oklahoma Health Dept. are developing a referral program for tobacco cessation, delivered remainder of Brushy School Farm to School supplies for garden, garden has produced radishes, lettuce, onions and mustard greens, facilitated a physical activity for participants of CN Donated Foods Smoothie Project, partnered with Cancer Programs to set up informational booth at RSHC, assisted Brushy Community Chairperson with repotting plants and landscaping, attended Sallisaw Farmer's Market.
- **Cherokee County – PHE Hillary Mead and Sonya Davidson** – PHE's began Little Steps Big Gains walking group held at One Fire field, continuing to hold Step 2 It walking and running group sessions, planning stages for the Red Fern Half Marathon, have been working with the Active Living and Transportation Committee to host Open Streets Tahlequah, PICH schools are currently in the process of using funds for specified areas, Lowrey Elementary received funds for tobacco free schools and farm to school, Briggs received funds for Farm to school and Key received funds for tobacco free schools, working with TSET project officer to revise and update the budget for FY18, updated School Health Index with Shady Grove and Hulbert, orders placed for Keys, orders for Cherokee and Briggs Elementary were received.

- **Adair County – PHEs Charlie Stilwell and Teresa Eagle-** PHE's worked with Cave Springs, Stilwell Elementary, and Rocky Mountain on their physical activity module on the SHI (School Health Index), BMIs at Stilwell Elementary K-4, conducted the 2nd class of the Healthy Native Living class, coordinated with Virginia Hamby from Rocky Mountain on designs for raised beds, conducted 4th and 5th class of Healthy Native Living class, met with Rocky Mountain and Stilwell Farmers Market to coordinate construction of raised beds, went to Stilwell Hardware to determine when supplies for raised beds would be delivered.
- **Delaware/Ottawa Counties –PHEs Trisha Nichols and Cindy Tuder-**PHEs offered Healthy Native classes, Kids Camp planning, BMIs at Kenwood and Leach, Cancer Awareness Booth at Sam Hider HC, activities at Sycamore Springs Ranch with Kenwood schools, BMI's at Stilwell Elementary, Afton Farm to School farmers market, Fairland School farmers market, Ottawa county Farmers Market to open May 4th, Tobacco Cessation classes.
- **Maves and Rogers Counties– PHEs Tony Ballou and Ronnie Neal -** PHE's provided 1-on-1 cessation counseling to 2 patients at AMO, attending "Preparing for the 7th Generation" tribal health conference, directed Claremont Crayon Run in Claremore, working on the upcoming seasons for Mayes and Rogers Farmer's Market, participating with conducting BMI's at Stilwell Elementary, attended Southern Plains Tribal health conference, attended quarterly OHIP sub-committee on the Whole School, Whole Community, Whole Child w/TSET, taught 2nd Healthy Native class at AMO, helped to coordinate 5th annual community health fair at Go Ye Village.
- **Muskogee County – PHE Jason Shelor and Stephanie Buckskin-** PHE's helped to promote the Muskogee Farmers Market, started Braggs school garden, helped Warner plan a school garden project, assisted with WIC survey project, held tobacco cessation clinic at Three Rivers HC, planned for Kay Lane Wellness Run, assisted in YRBS data collection, teaching boot camp at TRHC, continuing running/walking class, began Healthy Native Program.
- **Washington/Craig/Nowata Counties – PHE Amy DeVore –** PHE's gave Vinita FFA class instruction on water sampling, building new garden at Vinita HS, held cancer screening booth at Vinita Health Center, ordered all items for school health grant, smoking cessation class scheduled, helping plan kids camp, SWAT meeting at Ewing Hall MS, Grand Dam run in Langley, Run Jack Run 5K in Vinita, distributed kids camp fliers to all Craig County ES.
- **Contract Health Services–** During the month of April 2017, CHS program processed **9,483 referrals** of those **9,353(98.6%)** were **approved** at the cost of \$ **4,211,141**.
- **Behavioral Health Services—** A range of behavioral health Services were provided to **1,928** across **2,420** visits to Behavioral Health in April 2017. The services provided ranged from psychiatric services to rigorous psychological assessments to parent-child interaction therapy and include animal-assisted, individual, group, and marriage and family therapy.

Dr. Jeff Gastorf received the A.T Still Award of Excellence!



The Oklahoma Osteopathic Association presented Dr. Jeff Gastorf, DO, a board-certified family physician this past week with the “A.T. Still Award of Excellence.” The award is named in honor of A.T. Still, MD, DO, who was the founder of osteopathic medicine more than 100 years ago. It is presented to the osteopathic physician who most exemplifies and helps to preserve the teachings and philosophy of osteopathic medicine. Dr. Gastorf recently joined the Cherokee Nation Vinita Health Center in January. Prior to joining the Vinita practice he was the Director for the Family Medicine Residency Program in Durant Ok.

Rocky D. Cullens, DDS, Oral Maxillofacial Surgeon—

The attached photo is the appreciation certificate presented to Dr. Cullens on behalf of the Oral Maxillofacial Surgery training with Special Forces Medical Sergeants. Dr. Cullens extended his gratitude for the opportunity to work with these elite professionals. He said that “It is an honor to help these men and women with their task in defending our country”



New Professionals:

- Michael Reed, DO (Nowata)- 5/22
- Mahvish Shaw, DO (WWH-Emergency Medicine)-PRN- 5/22
- Robert Bullard, PA (Nowata)-5/8
- Matthew Gill, APRN (Nowata)-5/8
- Donna Byas, Pharmacist (WWH)-5/15
- Carrie Haney, APRN (Stilwell)-start date 4/9
- Bobbie Mangrum, APRN (WWH) transferring from Cardiology to Primary Care 4/2
- Stephanie Bunch, APRN (WPM) transferring to WWH-Urgent Care 4/9

Completed candidates approved to start*:

- Matt Wiley, DO (WWH-Anesthesiology)-moving from PRN to R/FT start date 5/28
- Samuel Brown, MD (Nowata)-PRN- start date 5/30
- Tonya Cottman, APRN (WWH-Primary Care), start date 7/10
- Janelle Johnson, DO (Stilwell)- start date 8/6
- Stephn Drywater, MD (EM WWH)- start date 7/16

Pending candidates (LOC & pending processing/approval)

- APRN (Stilwell)-pending graduation
- MD (Sallisaw)-pending LOC

Recruiting for the following Vacancies (does not include vacancies where a candidate has been selected and is process):

Clinic Vacancies:

- Physicians: 8 (vacancies at all clinics, except Vinita & Stilwell)
 - Pending physicians response for Sallisaw, Pending Commission Corp for Muskogee declined
- Mid-levels: 2 in Jay & 1 in Stilwell
- Dental: 1 Dentist in Vinita & 1 hygienist in Jay

WWH Vacancies:

- Physicians: 1 R/FT in PC, 1 R/FT in UC, 1 R/FT in EM
- PRN Physicians: 6 in UC (due to turnover of residents)
- CNMidwife: 1
- APRN: 2 R/FT in PC, 1 R/FT in UC & 3 PRN for UC

Physical Therapy:

- Muskogee: 1 vacancy end of July
- WWH: 1 vacancy with new budgeted PT

Behavioral Health:

- Tahlequah: 1 APRN

Pharmacy- No Vacancies

Vacancy Rates

- Clinic Providers: 14.2%
- WWH Providers: 15.5%
- Total Providers: 14.9%
- Total Health Professionals: 10.2%

Turnover:

- Annual Turnover for Providers (Physicians & Mid-levels) is 7%
- Annual Turnover to date, Total CNHS Health Professional is 5.2%

Note: Does not include PRN (less than 100hr annually)

Note: WWH vacancy increase due to turnover of residents that occurs annually in UC.

Recruitment Activity

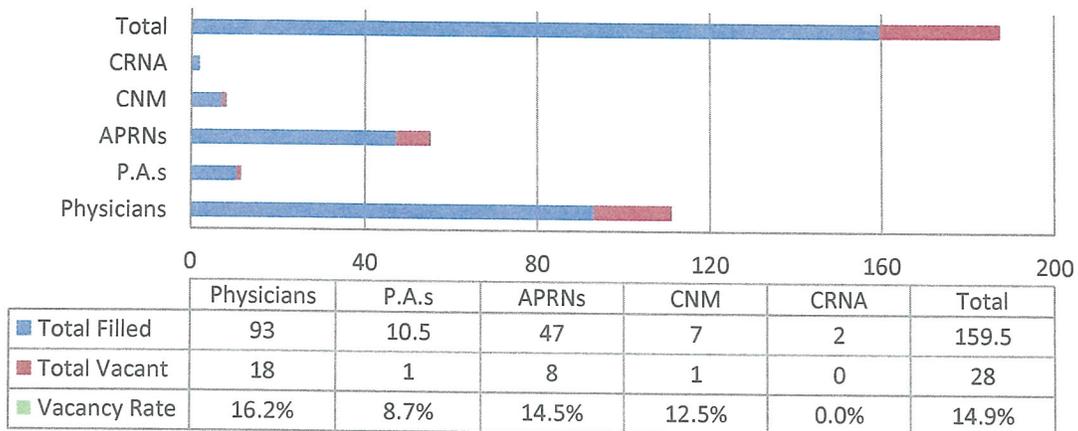
- Exhibited at the Oklahoma Osteopathic Association Annual Conf April 27 & 28 in Norman OK.
- Staff attended training and the annual conference for Association of Staff Physician Recruiters
- Scheduling Resident Programs visits, UAMS scheduled for July 2017 with Dr. Stallcup
- Successful Our Docs Rock 2017 at the Hard Rock! Thank you to Chief Baker, Council Members Buel Anglen, Dick Lay, Harley Buzzard, and Keith Austin for their attendance and Congratulations to our award winners!

*Approved to start: Processed & at/completed contract stage.
Highlighted in yellow are Cherokee Citizens.

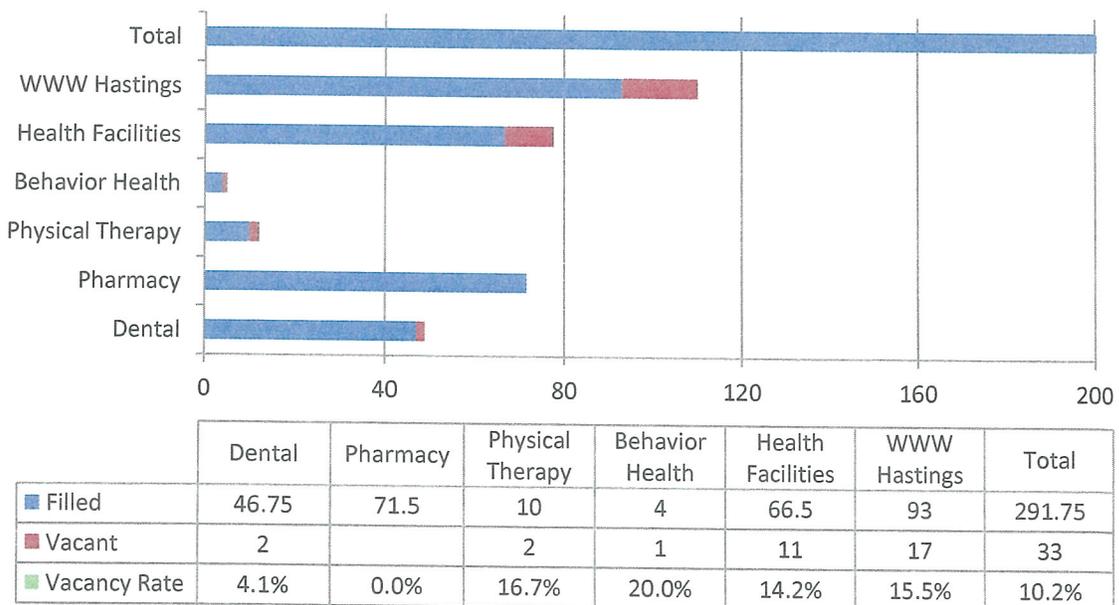
VACANCY RATES AS OF 5.26.2017

Vacancy Rate measures vacancy percentage of Total Positions (Filled & Vacant)

**Total CNHS Providers
14.9% Vacancy Rate**



**Total Health Professionals
10.2% Vacancy Rate***



Vacancy rate increase for physicians is due to turnover of six residents that work PRN in our Urgent Care at WWHastings Hospital. June is the completion of their third year.