



# Cherokee Nation Tribal Council Health Committee Report

Claremore Indian Hospital

Month/Year of the report: September 2013

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## **Accomplishments:**

- **Staffing:** Recruiting Clinical Director, Internal Medicine Physicians, ER Physicians. Acting Clinical Director is Dr. Steven Sanders.
- **Visits:** Outpatient visits for September up 5.9% over the same period the previous year.
- **Revenues:** Revenues for FY2013 decreased 2.8% over the same period the previous year.

## **Future Plans / New Initiatives:**

- **New Services:**
  - Cardiology Bus from OSU Medical Center visits twice a month and looking to be weekly.
  - Chiropractic service to begin in mid-November.

## **Workload:**

### **Actual numbers/month**

Outpatient visits up	5.9%	22,633
Dental visits up	31.5%	1,094
Admissions up	33.9%	79
Newborns up	44.4%	26
New charts decrease	6.3%	327
Reactivated Charts up	4.1%	278

These statistics are compared to FY2012 statistics for the same time period. (September)  
 Occupancy rate for September 2013: 19%

**Third Party Collections:**

September collections

Medicare:	\$ 124,200.87
Medicaid:	176,976.62
Private Insurance:	<u>282,410.69</u>
	\$ 583,588.18

Year-to-date collections for FY 2013: \$ 14,747,000.17

Amount billed for September 2013: \$ 2.05 million

Collections are down compared to FY2012 collections for same time period. \$ 426,260.70

Percentage of account receivables pending for claims > 120+ days: 2%

**CHS Activities:**

September cases

			<u># Cherokee Nation</u>
Funded:	445 cases:	\$ 963,542.00	298
Denials:	55 cases:	\$ 156,025.00	24
Deferred:	556 cases:	\$ 455,620.00	446
CIH clinics:	142 cases		

Files to Committee 1198



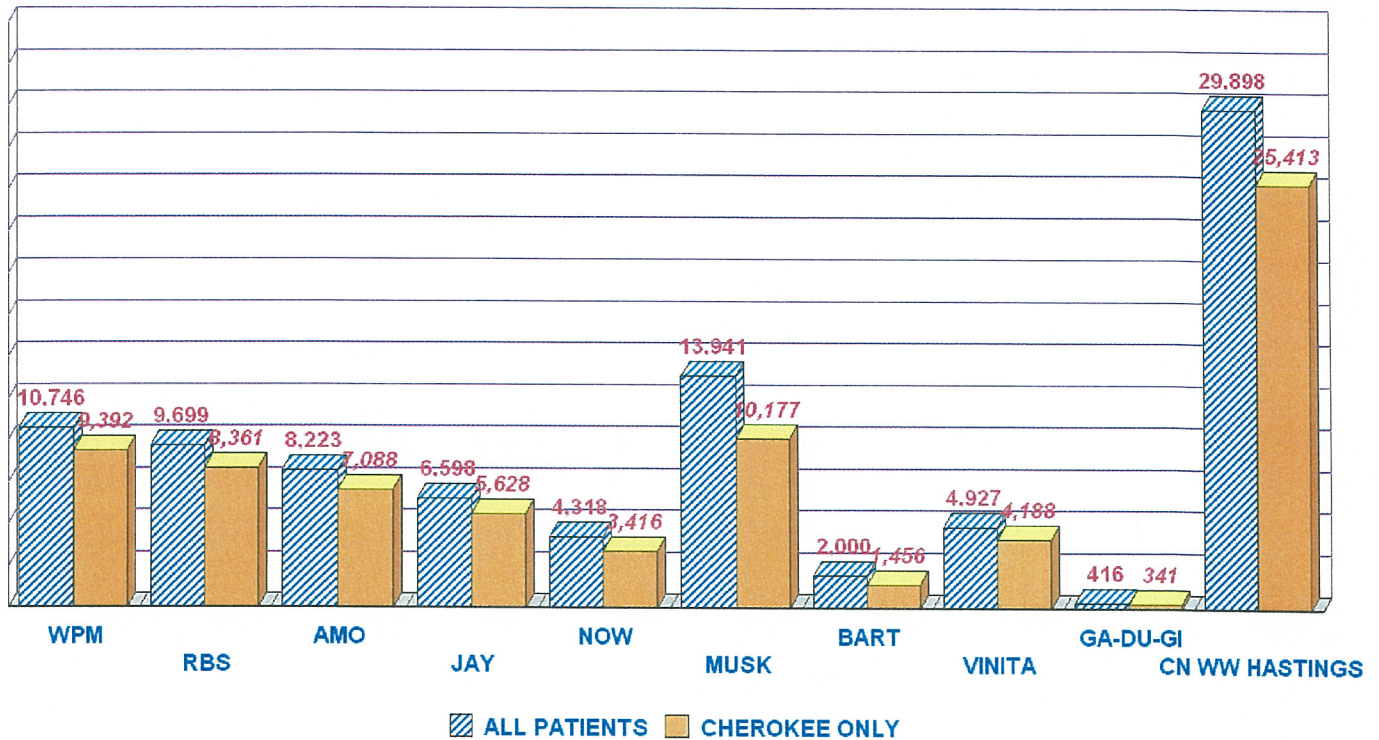
# Cherokee Nation Tribal Council Health Committee report

Report by: Connie Davis, Executive Director Health Services  
Connie-Davis@cherokee.org

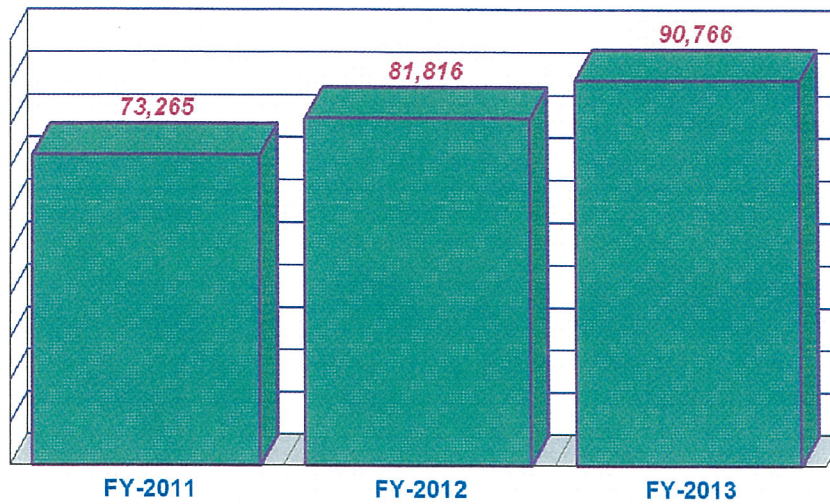
Month/Year of the report: October, 2013  
Phone number 453-5557

## CHARTS

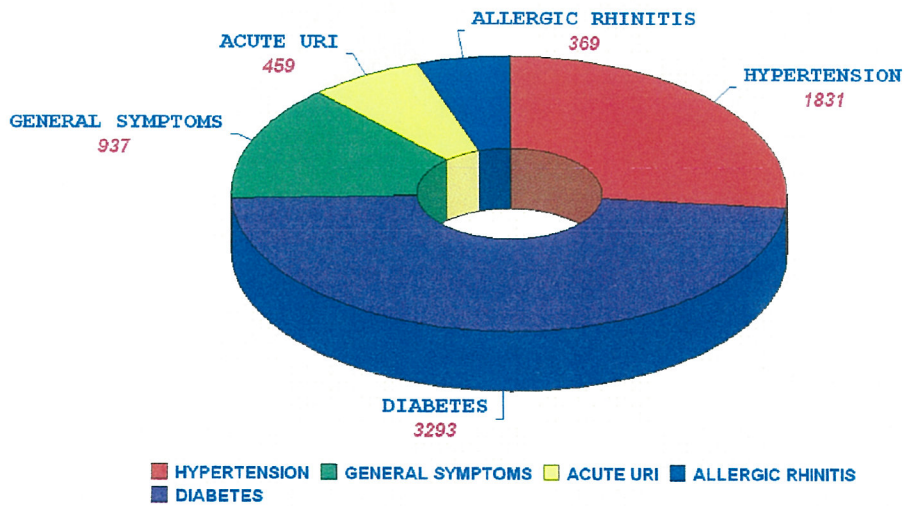
### AMBULATORY PATIENTS VISITS BY CLINIC, SEPTEMBER 2013



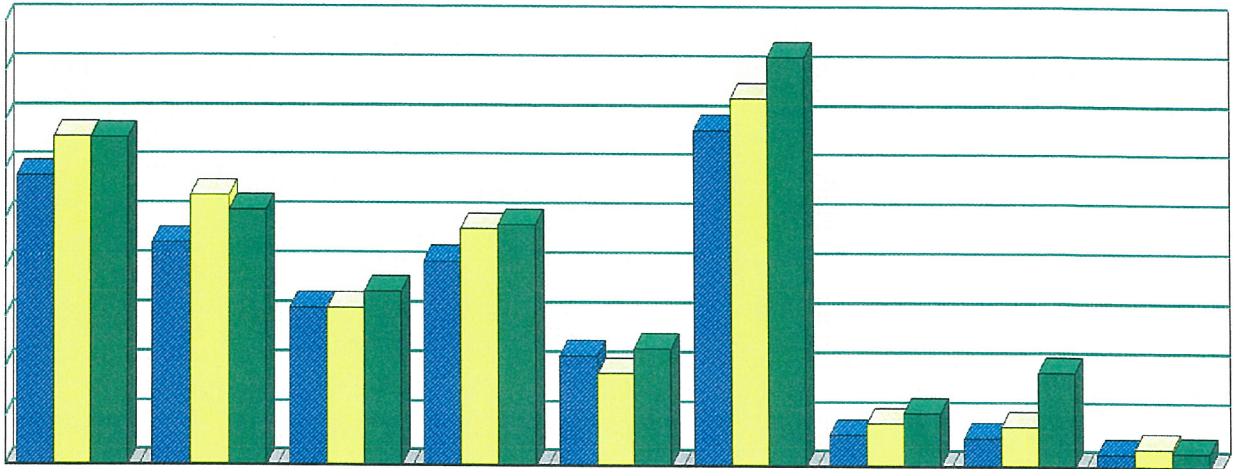
## TOTAL AMBULATORY PATIENTS VISITS BY CLINIC, SEPTEMBER 2013



## TOP FIVE AMBULATORY CARE DIAGNOSIS FOR CNHSG, SEPT 2013

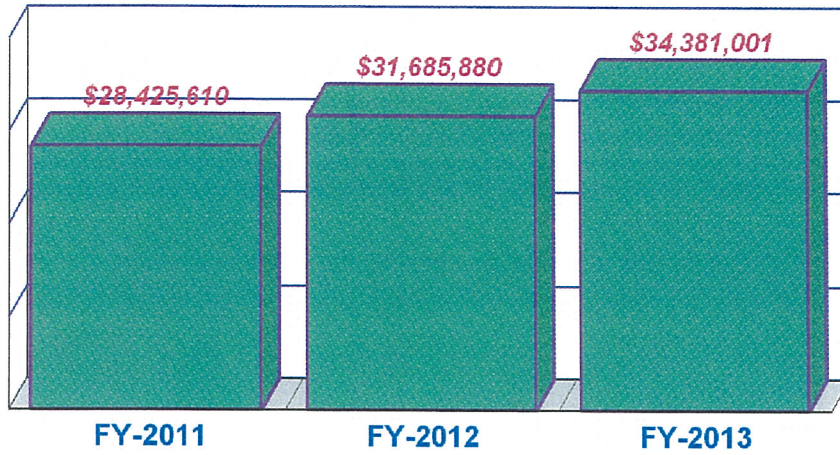


## Third Party Revenue By Clinic, SEPTEMBER 2013 (YEAR TO-DATE)



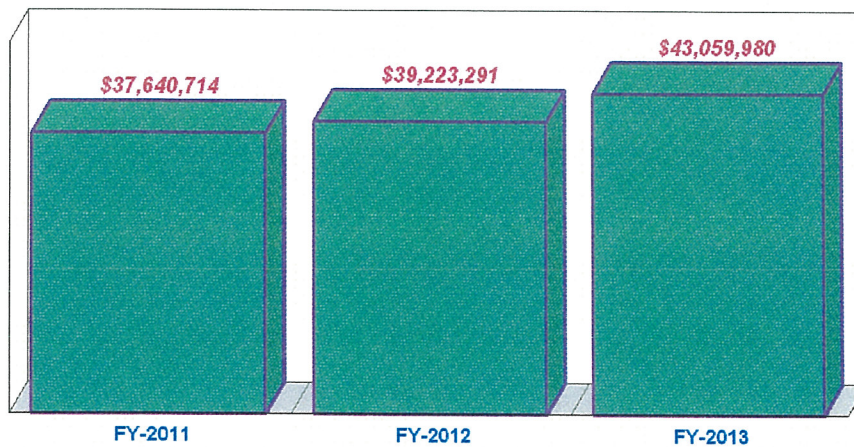
	WPM	RBS	JAY	AMO	NOW	MUSK	BART	VINITA	GA-DU-GI
<b>FY-2011</b>	\$5,894,374	\$4,522,417	\$3,213,048	\$4,168,849	\$2,253,430	\$6,836,334	\$652,401	\$604,020	\$280,737
<b>FY-2012</b>	\$6,676,060	\$5,482,415	\$3,221,049	\$4,812,941	\$1,892,783	\$7,478,402	\$893,747	\$830,496	\$397,987
<b>FY-2013</b>	\$6,668,121	\$5,193,966	\$3,557,634	\$4,904,236	\$2,396,322	\$8,317,363	\$1,093,272	\$1,940,585	\$309,502

## TOTAL THIRD PARTY COLLECTIONS CN-CLINICS ONLY( YEAR TO DATE)



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## TOTAL THIRD PARTY COLLECTIONS HASTINGS HOSPITAL ONLY( YEAR TO DATE)



## Honors and Awards:



### ***The Cherokee Nation***

Nominated by the Oklahoma Chapter of the American College of Physicians for the coveted Edward R. Loveland Memorial Award for a distinguished contribution in the health field. The Cherokee Nation has been a health champion for years in Oklahoma. The statistics speak for themselves. Cherokee Nation is a leader and worthy to have its name alongside previous Loveland Award winners.

Cherokee Nation's vision is to achieve optimal health and healthy communities for this and future generations. Since 2002, the Cherokee Nation Health Services have performed over four million patient visits with eight health centers and one hospital. Working on one of the sickest populations in the country, programs include emergency medical services, diabetes, community health, cancer, behavior health, elder care, and youth/substance abuse services. The Cherokee Nation operates the largest tribal operated health care system in the United States.

The Cherokee Nation has received countless awards including eighteen awards from the Indian Health Services through the Government Performance and Results Act. The tribe is the first tribe to achieve accreditation by Det Norske Veritas. The Cherokee Nation EMS is the first tribe and first EMS service in Oklahoma to achieve the Commission on Accreditation of Ambulance Services (CAAS), meeting the highest national standards for the medical transport industry.

The W.W. Hastings Hospital, a sixty-bed hospital, located on the reservation averages 4,600 admissions, 13,000 inpatient days, 1,000 newborn admissions, and 350,000 visits annually. The scope of services include acute/chronic care, inpatient hospital, pediatric care, podiatry, nursing, radiology, laboratory, physical therapy, pharmacy, dental, nutrition, optometry, contract health, diabetes prevention, cancer prevention, WIC (women, infants, and children), behavioral health, public health nursing, residential adolescent treatment center, and a healthy nation program (physical activity, healthy eating, and tobacco free). The hospital boasts professional affiliations with Northeastern State University for nursing and optometry, Southwestern State University for pharmacy, Bacone College for nursing and radiology, as well as partnerships with the University of Oklahoma and Oklahoma State University.

Of the eight health centers, the Three Rivers Health Center is the flagship. In a joint venture with the Indian Health Services (IHS), it is the largest health center with more than 100,000 square feet. In 2009, there were 70,764 outpatient visits. The scope of practice for the Three Rivers Health Center matches that of W. W. Hastings minus the inpatient services. It has services of mammography, rheumatology, and Cherokee language translation services, not offered at Hastings. The other seven health clinics are located in Bartlesville, Jay, Nowata, Salina, Sallisaw, Stilwell, and Vinita. These clinics have totaled 328,159 outpatient visits a year. This regional coverage allows healthcare access of close proximity.

Cherokee Nation is the only tribe in the United States with a cancer registry. The registry is a National Cancer Institute's (NCI) collaboration geared toward Surveillance, Epidemiology and End

Results (SEER). The registry collects information on the type of cancer, the stage of disease, and how and when the cancer is diagnosed and treated.

The Behavioral Health Services of Cherokee Nation offer programs including mental health services, substance abuse treatment, and community-based mental programs. A chemically-dependent Indian adolescents program for ages 13-18 years of age deals with serious substance abuse in a residential setting. The program serves Native American youth with substance abuse by promoting educational, mental, spiritual, emotional, and physical growth.

Most importantly, the Cherokee Nation Healthy Nation provides outreach services to schools and communities in wellness, health fairs, tobacco cessation, running clubs, recreation centers, fitness camps, and culturally appropriate education. Through these services and efforts, the population is striving to be healthier.

The Oklahoma Chapter of the American College of Physicians is proud of Cherokee Nation and its healthcare efforts, a model for others. The Loveland Award represents a distinguished contribution in the health field, Cherokee Nation truly fulfills this criteria. Cherokee Nation continues to provide high quality, low cost, high value health care to many of Oklahoma citizens.



## Report from Rhonda Cochran, Senior Director of Ambulatory Services–September 2013

### **Affordable Care Act (ACA) Task Force:**

- Two meetings working on internal and external communications regarding ACA
- Two meetings with Scott Rosenthal, CEO of NeoHealth, on how to partner with his organization to educate citizens and community members.

### **AMO Health Center:**

- Hosted OBI blood drive
- Pharmacy moved out of the temporary trailer and back into the main building
- Public Health Nurses provided a drive thru flu vaccine clinic – 100 flu shots were given
- AMO received the following Government Performance and Results Act (GPRA) Awards in September for a Large Facility:
  - Controlling High Blood Pressure
  - Dental Access
  - Retinopathy Exam
  - Diabetes Management-Controlled Blood Pressure
- Fundraising for American Diabetes Association: Raised approximately \$5000
  - Hoodie Sales
  - Bake Sale
  - Cook Book sales
  - Soda Sales
  - Dunk Tank
- Adolescent Immunization for FY-13 Fourth Quarter: 94%

### **Bartlesville Health Center:**

- Adolescent Immunization FY-13 Fourth Quarter: 91%

### **Ochelata Health Center:**

- IT Review Meeting
- Two Design Meetings

### **Redbird Smith Health Center (RSHC) Remodel, Annex & Addition:**

- Annex and Addition Owner and Architect-Contractor Meeting
- Annex Change Review Meeting
- Art Discussion

### **Redbird Smith Health Center (RSHC):**

- Local Community Meeting
- Adolescent Immunization for FY-13 Fourth Quarter: 92%

### **New Sam Hider Health Center:**

- IT Review Meeting
- Two design meetings

### **Sam Hider Health Center (SHHC):**

- Community Activities in September:
  - Wings presentation at Kenwood School
  - 130 Body Mass Index's (BMI's) completed at Leach School
  - 115 BMI's completed at Kenwood School
  - 175 BMI's completed at Oaks School
  - 215 BMI's completed at Colcord School

- Hosted Oklahoma Blood Institute (OBI) blood drive
- Three Staff attended the Health Insurance Marketplace training in Tulsa.
- Adolescent Immunization for FY-13 Fourth Quarter: 86%

**Three Rivers Health Center (TRHC):**

- IPC-4 Micro-system team participated in IPC Action Period Call
- IPC-4 Learning Session 5 held at TRHC
- Hosted OBI blood drive
- Staff Dietitian provided a healthy cooking demonstration for staff
- TRHC received the following GPRA Awards in September for an Extra Large Facility:
  - Intimate Partner Violence/Domestic Violence Screening
  - Fetal Alcohol Syndrome Prevention
  - Dental Access
  - Controlled Blood Pressure
  - Good Glycemic Control
  - Poor Glycemic Low
- TRHC was part of a group award from IHS for 90% flu vaccination for Health Care Workers
- ConTech is 66% complete with the Stem Wall/Water Mitigation Project.
- Comprehensive Primary Care initiative (CPCi) third quarter Per Member Per Month capitation payment of \$37,970 was remitted to TRHC
- Adolescent Immunization Report for FY-13 Fourth Quarter: 84%

**Vinita Health Center:**

- GPRA Achievement Awards:
  - Childhood Immunization
  - Dental Access
- Lab cabinets were installed and lab was moved back into their area after faulty sprinkler head caused flooding
- One Year Anniversary Celebration with staff at Health Center
- Adolescent Immunization Report for FY-13 Fourth Quarter: 95%

**Will Rogers Health Center:**

- Adolescent Immunization for FY-13 Fourth Quarter: 95%

**Wilma P. Mankiller Health Center Addition:**

- Two Planning Meetings
- Art Discussion
- Primary Care Design & Development Conference Call

**Wilma P. Mankiller Health Center:**

- Scorecard Improvements for FY-13 Fourth Quarter:
  - Diabetic Retinal Exams 81% compared to FY-12 Fourth Quarter 61%
  - Diabetic LDL in Control 58% compared to FY-12 Fourth Quarter 45%
  - Diabetic Foot Exams 66% compared to FY-12 Fourth Quarter 53%
  - 0-27 months immunization rates: 92%
  - Adolescent Immunization for FY-13 Fourth Quarter: 84%



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## Memorandum

To: Connie Davis  
From: Brian Hail

**Subject: September 2013 Executive Summary for W.W. Hastings Hospital**

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- In an effort to achieve better service and a more financially beneficial arrangement for Cherokee Nation, the CEO participated in the workgroup that is reviewing the current contract between Cherokee Nation Health Services and Northeastern State University's Oklahoma College of Optometry (NSU OCO).
- As part of our ongoing expansion of the health campus in Tahlequah, CEO participated in the bid interviews with architecture and engineering firms that submitted bids for the design of a new hospital. The bid interview process ultimately resulted in the selection of the Red Fern Group, a partnering of Selser-Schaefer, Childers, and Perkins and Will.
- To further engage our patients, we conducted our monthly patient breakfast at WWH in the Administrative Conference Room.
- To ensure the sustainable service lines for our patients, we met with Darrell Collins from Great Plains Sleep Specialists to discuss revisions to our contract with them to continue providing polysomnography testing for patients while minimizing costs to Cherokee Nation Health Services.
- To provide reward and recognition to our staff, we provided meals to both the day and night shifts of our Medical-Surgical staff and providers.
- Due to ongoing disciplinary needs for IPA employees, a conference call was conducted with staff from the Oklahoma City Area Office for IHS; the call included department directors and executive leadership from Cherokee Nation Health Services and was conducted on Wednesday, September 18<sup>th</sup>.
- In recognition of Dr. Franklin's service in Afghanistan with the United States Air Force, a US flag flown by Dr. Franklin during a mission was presented and put on display in our Emergency Department on September 24<sup>th</sup>.

### **CN W.W. Hastings Hospital– September report**

#### **Announcements**

- Beginning in September, W.W. Hastings began to offer free influenza and pneumococcal vaccines to patients and staff. Receiving the influenza vaccination is mandatory for employees of W.W. Hastings Hospital and those that decline are required to participate in an educational session.
- Improvements in Physical Therapy's operation have yielded significant improvements in access as evidenced by our ability to treat patients at WWH and avoid utilizing Contract Health Services for PT referrals. In addition to improving access, PT is realizing improvements in documentation and productivity. Our Hospitalists have been provided with a portable ultrasound system to enable them to perform diagnostic imaging at the bedside as well as

assist with invasive procedures such as insertion of central venous access (e.g., peripheral inserted central catheters [PICCs]).

- **Achievements**

- The American Society of Health System Pharmacists granted accreditation for the next six years to the pharmacy residency at W.W. Hastings Hospital.
- Dr. Martin Jacob was recently awarded certification from the American Board of Obstetrics and Gynecology Subspecialty Board Certification in Female Pelvic Medicine and Reconstructive Surgery (FPMRS -aka “UroGynecology”) as part of the first inaugural group in the country to be awarded this distinction by the American Board of Obstetrics and Gynecology

- **Volume**

- The Emergency Department (ED) and Urgent Care treated 5,484 patients during September and experienced a Left Without Being Seen (LWOBS) rate of 9%. The ED again saw an increase in the percentage of patients admitted with 8.43% of our ED patients being admitted at Hastings; our admission goal is 12%.
- Our Transport Service transported 137 patients and logged 7,299 miles during September.
- Surgical Services performed 378 procedures during September 2013 and, again, achieved 100% compliance with its Surgical Care Improvement Project (SCIP) measures. Surgical Services staff again met and exceeded its goals for turnover time for OR suites for both major and minor cases.

**Dr. Stephen Jones D.D.S.; Senior Dental Director, Cherokee Nation Health Services; September 2013**

837	New Patient Exams – These are exams for patients that are new to our system or have been previously treated and completed and are returning for a check-up.
1304	Emergent Care Patients Seen – These are patients seen for emergency care only.
410	Patient were completed – All treatment recommended by the dentist was completed.
30	Patients were referred for Dentures or Partials – (Fuel Tax Contact Services)
33	Patients were referred for Contracted services we could not provide. (Contract Health Funds)
428	Diabetic patients were identified and seen as a priority for Exams.
5	Prenatal patients were identified and seen for Exams.
417	Head Start screenings – This is part of our prevention services.
714	Sealants were placed on children – This is part of our prevention services.
526	Children had Fluoride Varnish applied to the teeth at their respective Schools or Headstart programs

**Current Projects:**

- School year Fluoride and Sealant programs have are in full swing.
- Continuing to prepare for the reopening of the Redbird Smith Dental Clinic.
- Working on plans for the New Ochelata Clinic.
- Working on plans for the Sam Hider Dental Clinic remodel.
- Preparing to start a Hygiene recall system to allow patients 2 cleaning visits per year.
- We are continuing to move forward to make our Dental Program better accessible and more efficient and competitive to achieve our goal of being “The patient’s first choice not a last choice” for dental services.

## Health Professional Recruitment Activity–October Report

Location	Specialty	Activity
W.W. Hastings Hospital	Emergency Medicine	Dr. Roy Ward pending signed letter of intent for 7/2014
W.W. Hastings Hospital	Urgent Care	Vacated by Ian Bushyhead
W.W. Hastings Hospital	Mid-level	Lori Enlow vacates 11/1/2013
W.W. Hastings Hospital	Radiology	Dr. Morelli; effective R/FT 7/2014
W.W. Hastings Hospital	Dentist	Pediatric Specialty
W.W. Hastings Hospital	Physical Therapist	2 pending interviews
Wilma P. Mankiller	Mid-level	Vacated by Daniel Dause
Three Rivers Health Center	Dentist	Pending direction from Dental Director
Redbird Smith Health Center	Physician	Sequestered
Redbird Smith Health Center	Physician	Sequestered
Vinita Health Center	Family Medicine	Dr. Pearish; effective 11/4/2013
Vinita Health Center	Family Medicine	Continuing Search
Vinita Health Center	Dentist	Dr. Lee Shackelford, visit 12/4-12/6
Vinita Health Center	Pharmacist	Pending Directed Studies Placement 2014
Bartlesville Clinic	Mid-level	Cathy Fielder, PA effective date 11/4/2013
A-Mo Health Center	Nurse Practitioner	Julie Gaskins, start date 10/21/2013
Sam Hider Health Center	Family Medicine	Dr. Hamilton eff. 11/4/2013; declined 10/16/2013
Sam Hider Health Center	Family Medicine	Continuing Search
Behavioral Health	Psychiatrist	Jordan Cates, 2014; second visit 10/25/2013

**Total Positions:** 19  
**Providers with start dates:** 5  
**Total vacant positions:** 14  
**Total Hires FY14:** 5

### Signed Letters of Intent

- Amanda Bighorse-Dominick, DO July 2014, Hastings – Cherokee
- Dustin Beck, DO August 2014, Hastings – Cherokee
- W.W. Hastings and Health Finance have decided there is a sufficient PRN pool and have implemented a hiring freeze for these providers. This will allow the recruitment staff to focus efforts to filling full-time provider positions.

### Scheduled Visits:

- 3RNet Annual Meeting – 10/7-10/12/2013
- CareerMD, OKC – 10/8/2013

- University of Missouri Dental School, Kansas City - 10/10/2013
- OU College of Pharmacy Sr. Fair – 10/17/2013
- American College of Physicians – Oklahoma City 10/18/2013
- SWOSU College of Pharmacy Placement Fair – 10/22/2013
- CareerMD, Kansas City – 10/24/2013
- OSU Annual Family Medicine Update – 11/8-11/10/2013
- OSU Family Medicine Residency, Tulsa - 2/14/2014; 3/14/2014; 4/4/2014
- AHEC Fayetteville - To be determined
- OU Rural Residency - To be determined
- Dr. Jordan Cates, Psychiatrist resident to make second visit with family on September 25<sup>th</sup>. Dr. Cates is looking for placement in July 2014.
- Dr. Carol McDaniel, an Oral Surgeon, is coming for a site visit on 9/19. She will be on-site at Hastings Hospital and will be meeting with Dr. Jones. Pending decision
- Dr. Scott Glover came for visit on 10/1/2013 at W.W. Hastings to look at working in the ER. Pending hiring process.
- Special Project: Developing provider bios to include picture. These will be used when candidates come on-site for interviews to provide a brief background of interviewers.
- MD-App – The recruitment office has been working very diligently to obtain this online application software for provider applications. This software works hand-in-hand with the credentialing piece of the employment process. As of September it has been two years trying to contract with the parent company Applied Statistics and Management. Attainment of this software will assist in making the application and employment process much smoother for all parties involved, including the candidates.
- Reviewing new candidate tracking database for retention and recruitment.
- Renewing candidate sourcing for FY14
- Annual Resident Christmas Gathering scheduled for 12/10/2013

### **Retention Efforts**

- Recruitment staff follow-up with new providers 30, 60 and 90 days.
- Acknowledgement of one-year anniversary with card and appreciation gift.
- Dental and Physician appreciation event “What’s Up, Doc?” scheduled for 3/8/2014

## Welcome New Providers

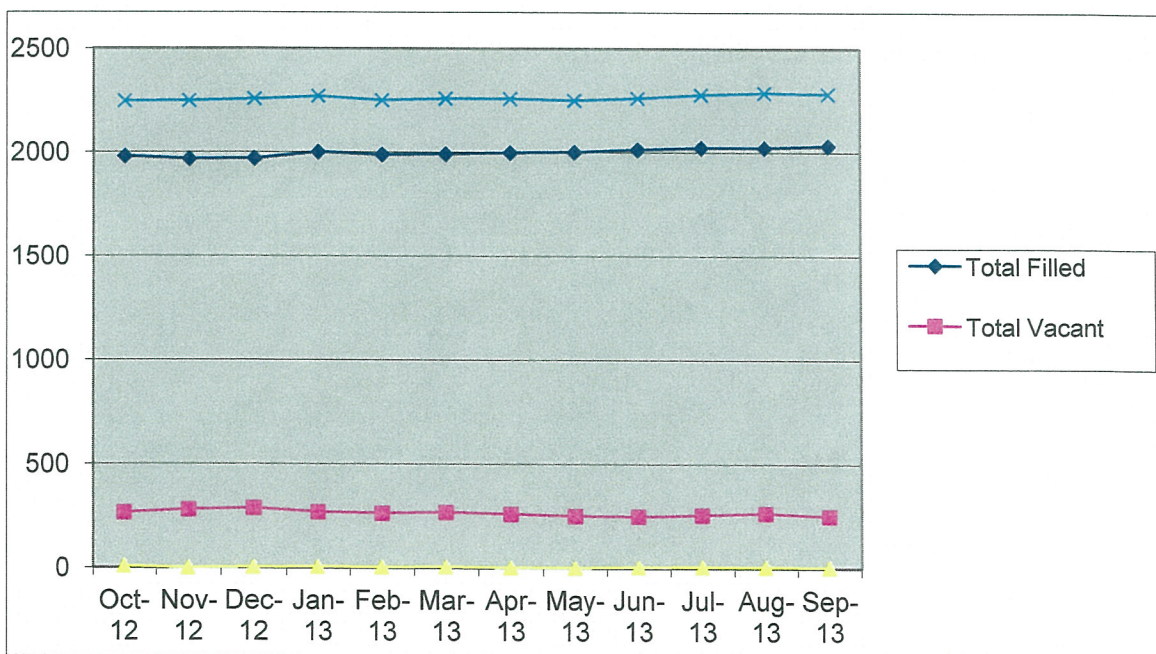
- Sarah McAuliffe, APRN will transfer from Bartlesville Health Clinic to the Urgent Care on October 14, 2013. Cathy Fielder, PA is coming back home to Cherokee Nation Health Services at the Bartlesville Health Clinic effective October 21, 2013. Ms. Fielder is a Cherokee from the Bartlesville area. Changed start date to 11/4/2013
- Julie Gaskins, APRN a Cherokee, will begin work at A-Mo Health Center in Salina, OK on October 21, 2013. Julie rotated at the center and is from the Salina area.
- Patrice Wagner, DO will be coming on PRN to help provide services at Hastings in the Urgent Care on October 21, 2013.
- Justin Hamlin, DO is a resident at Tahlequah City and Hastings. He will begin PRN work on October 21, 2013.
- Jason Miles, DO is a resident at the OSU Tulsa family medicine residency will begin PRN work in the Urgent Care at Hastings.
- Roy Ward, DO is a resident at OSU Tulsa and will begin PRN work at Hastings in the Urgent Care and ER on October 21, 2013. Dr. Ward has signed a letter of intent to come onboard full-time in July 2014
- Nicholas Thompson, DO is a resident at OSU Tulsa that will begin working in the ER at Hastings as a PRN Physician on October 21, 2013.
- Loni Pearish, DO will convert to regular full-time status on 11/4/2013 at Vinita Health Center.
- **Diabetes program– 71 patients** attended the Diabetes Self-Management Education classes in September. The Diabetes Advisory Committee at WPMHC held its annual meeting to discuss and approve the annual plan on September 27<sup>th</sup>.
- **Improving Patient Care-** Staff on the IPC 4 teams at Nowata, Bartlesville, and Muskogee participated in webinars scheduled in IPC 4 Learning Session 5 (virtual sessions via webinars) on September 10-12<sup>th</sup>. Teresa Chaudoin, DM Program Director, presented on, “Preparing the Organization for Dissemination”. Sarah McAuliffe, APRN, Bartlesville, presented on “A Stepped Approach to Self-Management Support: The Foundational Level”. Tara Ritter, DNP, MSN, RN, CDE, Hastings, presented on, “Care Coordination Models and Tools”
- **Diabetes Prevention Program (DPP)** – the program has completed lab assessments in Muskogee, Salina, Tahlequah, and Sallisaw, Starting to recruit in Stilwell, Muskogee, and Jay. The program Completed 10k a day Challenge , 68 signed up for the event. Tahlequah Group 29 has 13 participants Total weight loss to date for Group 29: 36.8 lbs. Sallisaw Group Total weight loss to date for Group 27 (Sallisaw): 110.4 lbs.
- **Dietary Services** –Reports that they served **463 clients** during the month of September. The worksite activities included weight management classes, Lipid control classes, food exhibits and cooking demonstrations, creating diet menus for patients, nutritional therapy coverage, Cherokee youth shelter menu review and advice. Food Handler’s training was provided.
- **Breast and Cervical cancer early detection Program** – The program served **311** women served (Clinical Breast Exam, Mammograms, Ultrasound, Pap smear, HPV testing, Colposcopy with or without biopsy) during the month of September at the cost of **\$35,777**.
- **Education/Outreach-** National CHR Convention- Catoosa, 220 participants; Mobile Mammogram Day- Will Rogers Health Center, Nowata; Education- Breast Self-Awareness and Well Woman Exams,32 scheduled / 24 showed; Mobile Mammogram Day- Sam Hider Health Center, Jay, Education- Breast Self-Awareness and Well Woman Exams,40 scheduled / 28 showed. School Health Fair- Kansas, OK,400 student participants, Komen Race for the Cure- Tulsa,5000 overall participants
- **Comprehensive Cancer Program (CCC program)** The Outreach Coordinator, Greg Bilby presented: Prostate Cancer Education presentation, Stigler 27 participants Wilburton,9 participants, Catoosa Hard Rock Conference Center,200 participants, Tobacco Tour- Brookland Elementary, AR,1200 participants Nemo Vista School, AR,145 participants Bay Elementary, AR 250 participants. CDC Site Visit: Two CDC Project Officer’s visited the Tobacco Free Hard Rock.

- **Cancer Registry**– The Cherokee Cancer Registry now has a total of 6235 cases in the SEER\*DMS system. The completeness for 2011 cases is 99.37% for November 2013 Submission, this has improvement of 45% compared to last year's submission rates. The top Cancer sites are, Lung and Bronchus, Breast, Prostate, Kidney and Renal Pelvis. The registry staff is working on developing a data sharing agreement with the CN-Breast and Cervical Cancer program. We have an ongoing collaboration with the Oklahoma State Central Cancer Registry. Cherokee Nation data will be updated with the Vital Status data starting next week which will help with our numbers for submission.
- **CN Emergency Medical Service**– handled **305 calls**, of those **152** required emergency transport, **130** were transferred. In addition program provided EMS training to **657** participants of those **325** were Native Americans.
- **Behavioral Health Services**– Behavioral Health provided mental health and substance abuse services to **1286** patients, of those **907** were **unduplicated patients** were served at the Tahlequah and CIH sites, of the patients served **778** were Cherokees.
- **Jack Brown Center**–The JBC currently has **18 residential clients**, 11 males and 07 females. Twelve clients are on waiting list. Staff offered educational sessions though out tribal jurisdiction.
- **Pharmacy Services**– the program filled **154,678** prescriptions (an increase of 16.56 from last year) @ the cost of **\$1,161,779**. POS collections for month of August were up by 29% and paid 100.8% of the cost of medications. **90 day solutions**–Council will review and pose questions in September, 90 day dispensing will be an option starting October 1<sup>st</sup>. **Jay pharmacy**– Robotics contract issues have been resolved and down payments are being processed for purchase and install. Late November/Early December are a possible start date for services. **Ochelata** weekly plan reviews continues, the planning is near 90% completed.
- **Healthy Nation Program– Community Health Program Liaison Randy Gibson report: Program Liaison report:** Healthy Nation was invited to be the feature interview during the University of Oklahoma – University of Texas pregame show prior to the game on Oct 12. Randy Gibson, Program Liaison, was interviewed about the Healthy Nation program and our efforts to combat obesity, heart disease, commercial tobacco use and the dangers of secondhand smoke. The interview was heard on 32 stations throughout Oklahoma and heard by an estimated 500,000 listeners.
- **Community Health Program report from Northern Counties:** The Healthy Nation Public Health Educators are focused on implementing the Principal Chief's School Health Leadership grants since school has started around Cherokee Nation. The school recipients are doing Body Mass Index measurements on all their students as stipulated in the grant guidelines. The schools Physical Education Teachers with assistance from the Public Health Educators are doing a pre-test BMI on all students that is to be completed on or before October 10, 2013. The schools will do a follow up posttest measurement during the month of May, 2014.
- This testing is a major incentive to the grant recipient schools to concentrate on Diabetes prevention and the improvement of overall student health in Cherokee Nation. The initiative has been well received by the schools and has already been successful in emphasizing the need to highlight improved dietary practices in the schools as well as the desire to improve physical education requirements. One of the grants major goals is to improve school nutrition and another is to enable schools to fund quality physical education efforts. The BMI testing will provide Healthy Nation hard data to use in their continuing efforts to combat the increase of Diabetes among our tribal members and within our tribal jurisdiction. The Public Health Educators are working very hard to implement the goals of the grant in order that the tribe's health will be improved now and for future generations.
- During the month of September the Public Health Educators have been working with **the Community Transformation Grant (CTG)** in several communities throughout the Cherokee Nation. On September 30, 2013, several Healthy Nation Public Health Educators took part in a walkability study in Nowata that was part of the CTG. This walking audit was led by Dan Burden, a nationally known expert on community improvement. The study is focused on improving safe walking and biking routes to schools. The walking tour pointed out many improvements that could be made in Nowata to encourage students to walk to school and or ride their bikes to school. This would greatly enhance the student's opportunities to get more exercise and also help the schools with traffic problems in and around the school zones. The following evening, October 1<sup>st</sup>, Mr. Burden addressed community leaders from Pryor and Nowata and detailed ways that both communities could improve their walkability in very cost effective ways in the short term and also how to develop long term plans for each towns continued encouragement of walking and biking by their citizens. He was very clear in stating that walking and biking would support the goals of increasing the level of good health among the citizens of Cherokee Nation. Mr. Burden has made himself available to assist the Public Health Educators going forward in their efforts to increase physical fitness.
- **Community Health Program report from Southern Counties: Sequoyah County**



Bird Walk/Run 5k - September 14- Tahlequah, OK with 378 participants, 10/10 garden beds have community sponsors. Total produce that was harvested includes : radish's, carrots, cherry tomatoes, banana peppers, Cheyenne peppers, large tomatoes

- **Public Health Nursing**– made **498 home visits** to provide services dressing changes/wound care, monitoring vital signs, education, management of medication planners, blood draws, and B12 injections, assessment of home safety/environment, DM self-management and education. PHN staff also performed **82 post-partum follow ups**, and provided **transportation to 250 clients** to our clinics, WIH, CIH and contract facilities.
- **Public Health Nursing programs at Claremore Indian Hospital and Hasting Indian Hospital**– A total of **4,459** contacts were made with patients including **157 Home visits**.
- **Health Facilities**- the program acquired Biomedical RF303 Electrosurgery Analyzer, edited checklists affected by the new test equipment and conducted staff-in-training on the new equipment and modified checklists. Began negotiations with Alko Enterprises to provided service support for digital imaging and mammography PAC systems at CN clinics. The staff installed A/C units at Vinita Health Center Lab, began installation of 3 A/C units in dental area at the Vinita Health Center. Gazebo at Three Rivers Health Center 25% completed .Retrieved/delivered surplus equipment from Health Admin, CN Natural Resources, Healthy Living Campus, Health contracts and Salina Health Center. Constructed shelving units at OES building/warehouse. Conducted spot inventory of Cherokee Nation equipment at NSU Optometry School. Purchased materials for remodel at the Employee Clinic. The staff performed risk assessments at Three Rivers and Vinita Health Centers. Conducted walk through inspection at Salina Health Center. Provided job training for the Safety Officer at Salina Health Center. Ordered thermometers to replace VFC 70 Refrigeration Monitors which are no longer legal for use in vaccine storage situations. Director participated in planning meeting for CT install at Three Rivers Health Center CN Health Services currently has 144 GSA/Tribal vehicles in inventory, unchanged from previous month.
- **Cherokee Elder Care (CEC) Report**– September enrollment was **122 participants**. Current staffing includes 52 FTEs and 4 PTEs. We have increased staffing of 8 FTE's since January 2013 with 4 internal transfers to Cherokee Nation, one termination and 2 voluntary resignations year to date. LeShay Rhodes, joined CEC team as the Human Resource Manager. Due to growth the following are available positions: Masters Level Social Worker, Nurse Case Manager, Physical Therapist Assistant and Home Health Coordinator. Renovation of facilities is 70% complete. This will allow an additional 3600 square feet for participants and additional staff within the Adult Day Health Center and clinic. The Intake and Marketing team are working on new strategies for the 2014 year. Intake and Marketing focused heavily in the Muskogee area during September with 6 presentation/events.
- **Staffing Report**– Total number of filled position were **2,031**. Four provider positions were filled during the month.



- **Contract Health Services**– the CHS program processed 5,975 referrals, of those **5,810 (97.2%)** were approved at the cost of **\$3,266,044**.
- **CHS Special funding initiative update**– The program was established as a result of passage of “Cherokee Nation Corporation Health Dividend Act of 2011 (Cherokee Code Annotated: Title 18, Article 3 § 18) which was amended in November 2011 to increase the amount of the monthly dividend from CNB profits from 30%

annually to 35%. The additional 5% of the corporate dividend will be used exclusively to provide services to Cherokee Nation citizens living within the jurisdictional boundaries of the Cherokee Nation. The services covered include, but are not limited to, eyeglasses, dentures, prosthesis, cancer treatments and hearing aids. At present, the process of handling these claims are as follows:

- Most of these referrals are termed “Call In’s”. These are emergent referrals where patient access health care services via an ambulance or an emergency room, bypassing the typical Indian Health Services route. Once we receive the request one of three outcomes are possible the referral can be **approved**, **deferred** pending further medical information or **denied**.
- Referrals are deferred pending further medical information for a few reasons. For example, the medical information on these referrals is minimal due to the emergent nature of the situation.

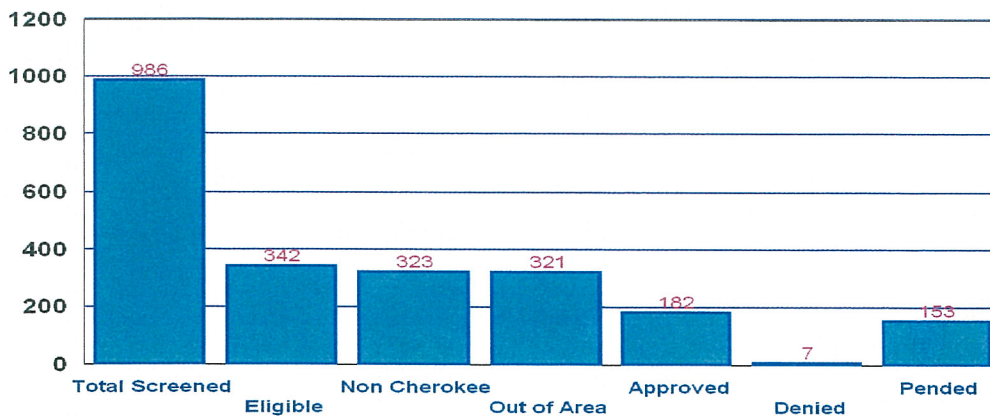
**Year to date summary**

CIH Review Summary - Sept 2013						
	Approved		Pended		Denied	
Eligible	#	\$	#	\$	#	\$
342	182	145,540	153	419,408	7	12,540

**Data for the month of September 2013**

Total Screened	986
Eligible	342
Non Cherokee	323
Out of Area	321
Approved	182
Denied	7
Pended	153

**Five % CNHS FUNDS BREAKDOWN-SEPTEMBER 2013**



# Five % CNHS FUNDS DISTRIBUTION BY COMMUNITIES\_SEPTEMBER 2013

