

Cherokee Nation Tribal Council

Community Services Committee Report

Group: **Human Services**
(361 Employees)

Report For: **May 2011 for July 2011 Meeting**

Group

Leader: **Norma Merriman**

Contact Info: **453-5787** or nmerriman@cherokee.org

Program Highlights for May 2011

- 1. Office of Veterans Affairs:** The Tribal Veteran's Representative received 24 calls for services in May. He also met with 98 veterans in person and had 456 outreach with other providers. This includes Pre-Deployment (Unit) meetings, Powwows and Job fairs. (Readjustment Counselor) activities include Sequoyah Alumni Pow Wow, Strawberry Festival Pow Wow. The Color Guard was involved in one funeral, and the Memorial Day Ceremonies.
- 2. Healing to Wellness Court Program:** There were 14 home visits/ consultations/ contacts for the HWCP. Five youth are participating in the voluntary Reclaiming Futures program. One client is an inpatient in the Jack Brown Center. Four have exhibited a reduction in substance use.
- 3. Bright Futures (Truancy Prevention):** The Bright Futures program is serving 7 youth in the month of May. All have demonstrated improvement in attendance. We have served 7 families through referral, information, etc. (may not have agreed to service). Several of these students have shown improvement in their attendance again this month. Several of the students have shown improvement in their attendance and grades with after school tutoring.
- 4. Child Care & Development:** Five hundred forty four children were approved for child care services. Subsidy staff have conducted 13 outreach activities to inform the public about services, plans are to make brochures available at the career fairs and clothing voucher sites. Ninety Licensing visits were conducted. Seventeen providers are contracting with the tribe to provide child care. Seventeen Child Care Providers received surplus furniture for their facilities from the Child Care and Head Start programs. Summer School Age Program opened on May 25th.
- 5. ICW Child Protective Services (CPS):** There were 137 referrals. Of the 137, zero were for compliance issues. Forty five were alleged substance abuse and 16 alleged domestic violence. There were no referrals alleging casino involvement. Eighty three referrals alleged physical abuse and 149 alleging neglect, thirty one alleged sexual abuse. There were 51 Families First referrals. There were three conjoint investigations conducted with Delaware County. There was one placed in a C.N. Foster home. None were returned to their parents. No cases went to CPS Prevention rather than court. There was one Life books issued this month.
- 6. ICW Court Advocacy and Permanency (CAPS) Units:** There are 60 Cherokee children with assigned ICW workers. These children and cases are from the Tribal, State, and Out-of-District Units.
- 7. ICW for Guardianships and Private Adoptions:** There are 191 children on our caseload. Of these 191, 120 are from state, 14 tribal and 57 out of district. There are 12 birth parents Fifteen home visits were made in the month of May. Four private adoptions finalized.
- 8. ICW Mayes County Prevention Program:** The MCPP provided services to 97 children and 63 adults in May. Forty six families received services.
- 9. John Ketcher Youth Shelter:** Eighteen youth spent time at the John Ketcher Youth Shelter in May, 17 were new admissions and 1 was a carry over from April. Out of 18 youth 18 were

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successfully placed back in the home or remained in a home/safepacements. 5 remained at the shelter awaiting placements as of May 31st.

- 10. Juvenile First Time Offender program.** Twelve clients carried over from April. 14 sessions to a total of 8 participants. There were 7 successful completions, 41 hours of Community Services completed by 5 participant s. There were 2 referrals. Five are expected to complete in June.
- 11. Family Assistance (Food Distribution):** There were 8,649 individuals served this month.
- 12. Family Assistance (Elderly Nutrition):** There were 3,352 hot meals served at Elderly Nutrition Sites.
- 13. Family Assistance (LIHEAP):** There were 146 households served for Winter/Summer Crisis..
- 14. Child Support Services:** The distribution for May was 194,453.15. There are a total of 2,700 child support cases. OCSS continues to be available for clientele at Sallisaw and Tahlequah 5 days a week. There is one OCSS staff member who is available at Pryor Career Services office 2 days a week and 1 day a week at Claremore and one day at Jay. OCSS assisted the Healing to Wellness program and the court system to research and help ensure a contract between CN and Healing to Wellness program for ankle bracelet monitoring systems that will be available for clients whose cases are being heard in CN District Court system. OCSS saw this as an opportunity to be a part of creating other alternatives to incarceration for some clients that would also be cost effective for Cherokee Nation. This contract has now been finalized.

Group: Community Services

Month/Year of Report:

June 2011

Group Leader: Charlie Soap

Phone: 453-5707

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ACCOMPLISHMENTS

Water & Sanitation

- Leach WL—Delaware County; All service connections on Leach water main have been connected. Fifty-two homes
- Cherokee RWD #8 Briggs—Cherokee County; project underway, approximately 6.2 miles of waterline replaced
- Kenwood Lagoons—Delaware County; Conducted final inspection

Youth Development

- Cherokee Heights activities; reviewed Cherokee language, made corn bead necklaces, made Mother's Day cards, played Cherokee marbles, made mandelas and did clay work. Had 51 youth participate, two parents and three CYD staff
- Kenwood activities; made corn bead necklaces. Had eight youth participate, six parents and three CYD staff
- Brushy activity; made corn bead necklaces. Had five youth participate, five community adults and parents and three CYD staff

Cherokee First/Community Youth

- Assisted approximately 1870 clients through walk in or phone calls
- Processed 50 youth applications, 11 adult, 4 sports teams applications

COTTA

- Worked with 31 Cherokee Communities & supported two cultural presentations for the At Large organizations
- Coordinated volunteers for the Leach Waterline Project; 38 community members volunteered

FUTURE PLANS/NEW INITIATIVES

Youth Development

- Continue working with Cherokee Heights, Kenwood, Brushy youth activities

STATUS ON REMAINING ROADS PROJECTS:

Adair County Projects:

- Greasy Rehab—Glover & Associates---Construction complete and finalized. Bidding to correct road damage due to school construction will begin after construction is complete
- Nicut North Rehab—Glover & Associates---35% complete Box installation started on May 13th proceeded by hot in place. Project scheduled to be completed by July 22nd.
- Honey Hill—APAC Central---40% complete

Cherokee Transit System: Ridership on five current routes for May were: Sallisaw to Tahlequah—204 rides, Pryor to Catoosa—633 rides, Salina to Tahlequah—434 rides, Stilwell to Tahlequah—232 rides, Muskogee to Tahlequah—236 rides

CHEROKEE NATION COMMUNITY SERVICES SELF HELP HOUSING AND BUILDING PACKAGES

District 1—CHEROKEE

- Project 100-3 (start date 04/2010) *House is complete (06/2011)*
- Project 100-4 (start date 05/2010) Water meter installed, HRV installed, punch list items near completion and water line is being scheduled. House is at 98% complete
- Project 100-5 (start date 07/2010) Carpet is installed working on punch list items. Septic and well have been ordered. House is at 92% complete
- Project 100-7 (start date 06/2011) Excavation work has been started. House is 4% complete
- Project 100-8 Documents have been signed; construction to begin in two to four weeks, weather permitting
- Project 100-9 (start date 05/2011) Pad complete and passed compaction test, footings poured, forms built, under slab plumbing installed and concrete scheduled to be poured 06/20/11. House is 17% complete

District 2—ADAIR

- Project 200-2 Waiting on land tenure issue to be resolved
- Project 200-4 Development and title work is underway; waiting on probate
- Project 200-5 Doors and trim are complete; cabinets and floor coverings are being installed, septic has been ordered. House is at 86% complete
- Project 200-6 Exterior is complete, plumbing electrical and HVAC rough ins are underway. House is at 49% complete
- Project 200-7 (start date 06/2010) Interior painting is done, cabinets are being installed. House is at 73% complete
- Project 200-8 Withdrew from program for personal reasons

District 5—DELAWARE

- Project 500-2 (start date 06/2010) HRV installed; working on the electrical and plumbing trim outs. House is at 85% complete
- Project 500-3 (start date 06/2010) HRV installed; working on punch list items. House is at 97% complete
- Project 500-4 (start date 08/2010) *House is complete (06/2011)*
- Project 500-5 In development

District 6—MAYES

- Project 600-2 (start date 11/09) *House is complete (05/2011)*
- Project 600-3 (start date 12/09) *House is complete (05/2011)*

District 7—ROGERS

- Project 700-3 documents have been signed; construction to begin in three to five weeks, weather permitting

District 8—WASHINGTON

- Project 800-1 (start date 06/09) Awaiting water meter set so rural water can be installed. House is ready to start punch list items. House is at 98% complete

District 9—CRAIG

- Project 900-1 In development

Reviewing additional applicants for possible selection

Redbird Smith Project

- Site 13 – House is complete
- Site 14 – House is complete
- Site 15 – House is complete
- Site 16 – House is complete
- Site 17 – House is complete
- Site 18 – House is complete
- Site 19 – House is complete
- Site 20 – House is complete
- Site 21 – House is complete
- Site 22 – House is complete
- Site 23 – House is complete
- Site 24 – House is complete
- Site 25 – House is complete
- Site 26 – House is complete
- Site 27 – House is complete
- Aerobic systems – All 15 installed and complete
- Geothermal systems – All 15 systems are complete

**CHEROKEE NATION TRIBAL COUNCIL
COMMUNITY SERVICES COMMITTEE REPORT**

Group: Housing Services **Month/Year of Report:** July 12, 2011

Group Leader: David Southerland **Phone:** (918) 453-5248

I. Budget Highlights

Housing Services Employees:

	9	Administrative
	57	Housing Management
	45	Low Rent
	63	Rehab
Total	174	

Housing Authority Board meeting for July is scheduled for July 19, at the Alyene Hogner Conference Room starting at noon.

II. Program Highlights

a.) Foreclosure Report

	COUNTY	FORECLOSURE NOTICE RECEIVED	DATE ASSISTANCE RECEIVED	TYPE OF ASSISTANCE	AMOUNT DUE CHEROKEE NATION
	Adair	09/27/10	08/13/08	MAP	\$ 11,888.00
Dismiss	Adair	01/03/11	10/01/01	MAP	\$ -
	Adair	03/22/11	04/09/03	MAP	\$ 1,152.00
	Adair	05/25/11	03/27/08	Map	\$ 10,263.00
new	Adair	06/06/11	03/01/07	Map	\$ 8,513.00
	Cherokee	08/12/10	04/23/08	MAP	\$ 11,513.00
	Cherokee	10/12/10	03/13/08	MAP	\$ 11,125.00
	Cherokee	07/13/10	10/21/08	MAP	\$ 12,362.00
	Cherokee	11/10/10	01/01/08	MAP	\$ 10,500.00
	Cherokee	03/15/11	10/02/06	MAP	\$ 8,250.00
	Cherokee	03/18/11	08/14/07	MAP	\$ 8,888.00
	Cherokee	03/18/11	10/01/08	MAP	\$ 9,263.00
	Cherokee	03/11/11	09/29/09	MAP	\$ 12,750.00
Dismiss	Cherokee	03/11/11	11/30/07	MAP	\$ -
	Cherokee	04/25/11	10/29/08	Map	\$ 11,138.00
	Delaware	11/02/10	12/11/07	MAP	\$ 10,638.00
	Delaware	01/28/11	05/01/05	MAP	\$ 4,263.00
	Delaware	02/18/11	11/01/01	MAP	\$ 8,388.00
	Delaware	04/18/11	10/02/07	MAP	\$ 9,763.00
	Mayes	10/01/10	07/05/07	MAP/Septic	\$ 10,138.00
	Mayes	12/09/10	04/10/06	MAP	\$ 5,346.00
	Mayes	12/21/10	08/01/06	MAP	\$ 5,583.00
	Mayes	03/02/11	11/16/06	MAP	\$ 8,513.50

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Mayes	05/24/11	12/31/08	Map	\$	11,513.00
McIntosh	01/25/11	11/01/01	MAP	\$	1,259.00
Nowata	12/20/10	05/01/06	MAP	\$	5,295.00
Ottawa	11/24/10	04/01/09	MAP	\$	12,513.00
Rogers	11/15/10	12/13/06	MAP	\$	9,013.00
Rogers	01/19/11	09/13/07	MAP	\$	9,263.00
Sequoyah	10/27/2010	12/1/2007	MAP	\$	10,638.00
Sequoyah	1/20/2011	7/5/0001	MAP	\$	1,335.00
Sequoyah	2/4/2011	11/1/2006	MAP	\$	8,513.00
Sequoyah	2/10/2011	7/7/2006	MAP	\$	5,249.00
Sequoyah	4/4/2011	12/12/2006	Map	\$	83,888.00
Tulsa	10/27/2010	12/1/2006	MAP	\$	9,138.00
Tulsa	8/4/2010	1/1/2009	MAP	\$	12,513.00

b.) Accomplishments/Current Events

<i>Program</i>	<i>Families</i>			
	<i>Participating at October 1, 2010</i>	<i>New Participants in FY 2011</i>	<i>New Participants this Month</i>	<i>Total Families Served in FY 2011</i>
Community Shield	2,289	266	29	2,584
Mutual Help	1,415	30	-	1,445
Low Rent	908	117	23	1,048
Title VI	275		1	276
Assumable Mortgage	23		-	23
Total	4,910	413	53	5,376

Rehab/Emergency/Handicap Assessability/LBP

<i>County</i>	<i>Completed</i>			
	<i>Projected FY 2011</i>	<i>Since October 1, 2010</i>	<i>Completed this Month</i>	<i>Total Completed FY 2011</i>
Adair	34	40	1	41
Cherokee	56	44	7	51
Craig	13	7	1	8
Delaware	34	23	1	24
Mayes	27	31	3	34
McIntosh	3	0	0	0
Muskogee	17	14	2	16
Nowata	8	12	0	12
Ottawa	3	6	0	6
Rogers	36	9	2	11

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Sequoyah	36	50	6	56
Tulsa	39	3	0	3
Wagoner	7	4	1	5
Washington	23	7	2	9
 Total	 336	 250	 26	 276

III. PUBLIC DISCLOSURE

As required by 24 CFR part 1000.30, services provided to Cherokee Nation Housing Services Employees and Employee relatives from funds received pursuant to the Native American Housing Assistance and Self-Determination Act of 1996, shall be publicly disclosed.

HOME REHABILITATION:

The following employee and/or relatives were chosen to receive services for Home Rehabilitation pursuant to guidelines set forth in the Housing Services Policy as approved by the Principal Chief of the Cherokee Nation.

EMERGENCY ASSISTANCE/HANDICAP ACCESSIBILITY:

The following employee and/or relatives were chosen to receive services for Emergency Assistance pursuant to guidelines set forth in the Housing Services Policy as approved by the Principal Chief of the Cherokee Nation.

MORTGAGE ASSISTANCE

The following employee and/or relatives were chosen to receive services for Mortgage Assistance pursuant to guidelines set forth in the Housing Services Policy as approved by the Principal Chief of the Cherokee Nation.

Jesse Grayson	Uncle is Deputy Chief Joe Grayson
Stevie Case	Housing Services Employee
Tristan Cook	daughter of Housing Services employee Dennis Fine

LOW RENT APARTMENT

The following employee and/or relatives were chosen to receive

**CHEROKEE NATION TRIBAL COUNCIL
COMMUNITY SERVICES COMMITTEE REPORT**

services for Low Rent Apartment pursuant to guidelines set forth in the Housing Services Policy as approved by the Principal Chief of the Cherokee Nation and/or the Housing Authority of the Cherokee Nation.

HOMEOWNERSHIP

The following employee and/or relatives were chosen to receive services for Homeownership pursuant to guidelines set forth in the Housing Services Policy as approved by the Principal Chief of the Cherokee Nation and/or the Housing Authority of the Cherokee Nation.

JoAnna Davis	Housing Services Employee
John Garvin	Uncle to Housing Services Employee Stacie Rogers
Carrie Moore	Daughter of Housing Services Employee Karen Hernandez
Levonna Nofire	Cousin to Housing Services Employee Vera Hooper

RENTAL ASSISTANCE

The following employee and/or relatives were chosen to receive services for Homeownership pursuant to guidelines set forth in the Rental Assistance Policy as approved by the Principal Chief of the Cherokee Nation.
Cherokee Nation.

Mallisa Carroll	cousin to Deputy Chief Joe Grayson
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Group: Commerce

Month/Year of Report: July 2011

Group Leader: Anna Knight

Phone: 453-5532

Email: aknight@cherokee.org

Budget Highlights

None

Program Highlights

a. Balanced Scorecard Measures

Objective	Metric	2011 Goal	Year to Date Achievement Notes/Comments
Families Housed	# of Families Obtaining Homeownership	300 Housed	96 families have been housed
Homeownership Training	a. # of Families Attending Homeownership Training	a. 800	a. 267
	b. % satisfaction	b. 95%	b. 100%
Families Increasing Financial Management Skills	a. # of Families Increasing Skills	a. 450	a. 544
	b. % satisfaction	b. 95%	b. 99.95%
		750 Families	461 Families
Self Sufficiency Counseling – Household Budgeting, Debt Reduction, & Credit Coaching	# of Families Actively Pursuing Goals or Achieved Goals	a. Actively Pursuing	a. 423 families actively pursuing goals <ul style="list-style-type: none"> • 10% mortgage ready • 11% short-term • 68% long-term • 4% AMP • 7% credit counseling
		b. Achieved Goals	b. 38 families have completed self sufficiency counseling and obtained a non-predatory mortgage
Attrition Rate	% of Families Abandoning Counseling	< 20% Attrition Rate	20.81% Attrition Rate
Market Rate Qualifiers	% of Families Qualifying for Market Rate Loans	75% Market Rate	92.31% Market Rate Qualifiers – does not include mobile home purchases CN jurisdiction foreclosure rate 3.3% (Q3 2010)
Families Housed	MAP Foreclosure Rate in Relation to CN Jurisdiction Foreclosure Rate	Within 3%	MAP foreclosure rate 1.6% Foreclosure rate is based on the % of active foreclosure filings/proceedings for MAP distributions made after 05/01/08.
Match Savings Program	# active participants	200	111

b. Notable accomplishments

1. Program to date, **316 families unable to obtain a non-predatory mortgage on their own** have completed self-sufficiency counseling and obtained a non-predatory mortgage.
2. YTD, Self Sufficiency staff members have worked with 19 families facing foreclosure. **Staff have helped 3 families save their home from foreclosure** (2 through alternatives offered by Cherokee Nation and 1 homeowner received a modification). 8 families are still in the process of trying to save their homes, 5 were referred to other resources, and 3 stopped participating in the program.
3. Self Sufficiency staff met with **85 lenders and realtors in Tahlequah, Sallisaw, Jay, Bartlesville and Claremore** to provide an opportunity for them to learn and ask questions about MAP.
4. Self Sufficiency personnel coordinated the **Volunteer Income Tax Assistance (VITA) Program**. Volunteers provided **free tax preparation and electronic filing for more than 2,681 taxpayers**

in multiple locations throughout Cherokee Nation's jurisdiction. Filers have received over **\$3.5 million in refunds** with over \$1.1 million for Earned Income Tax Credit.

Tax Year	2008	2009	2010	2011
Returns Filed	2,311	1,785	2,118	2,681
Total Refunds	\$1,541,835	\$1,946,918	\$2,650,028	\$3,574,658*

*The IRS is having technical problems with the reporting system so the 2011 refund amount is not guaranteed to be accurate.

c. Future plans/new initiatives

Workshops and Classes			
Date	Location	Time	Workshop
June 27 - 29	Sallisaw	5 pm to 9 pm	Homebuyers Training
June 27 - 29	Claremore	5 pm to 9 pm	Homebuyers Training
June 30	TBD	8 am to 10 pm	CNB Financial Literacy
Tuesdays June - August 30	Tahlequah	6 pm to 7:30 pm	Financial Peace University
July 11 and 12	Sallisaw	10 am to 5 pm	Homebuyers Training
July 11 and 12	Tahlequah	10 am to 5 pm	Homebuyers Training
July 18, 19 and 20	Claremore	5 pm to 9 pm	Homebuyers Training
July 18, 19 and 20	Jay	5 pm to 9 pm	Homebuyers Training
July 19	Jay Low Rent	11 am to 12 pm	Transitioning from Subsidized Housing
July 21	CNB - TBD	8 am to 10 pm	Financial Literacy
July 26	Tahlequah	6 pm to 8 pm	Dave Ramsey Financial Peace University
July 26	Pryor		Back to School Event
August 2	Tahlequah	Every Tuesday 6 pm to 8 pm	Dave Ramsey Financial Peace University
August 4	CNB - TBD	8 am to 10 pm	Financial Literacy
August 11	Tahlequah	4 pm to 9 pm	Homebuyers Training
August 13	Tahlequah	9 am to 5 pm	Homebuyers Training
August 22 - 24	Sallisaw	5 pm to 9 pm	Homebuyers Training
August 22 - 24	Claremore	5 pm to 9 pm	Homebuyers Training

1. Self Sufficiency staff are **teaching youth financial literacy** throughout the month of June at the Cherokee Summer Day Camps held in Tahlequah, Claremore, Dwight Mission, Maryetta and Jay.
2. The **Sequoyah High School Individual Accounts Program** has kicked off and students will begin opening savings accounts in the next 45 days.
3. Mortgage Assistance Program informational sessions for realtors and lenders in Delaware and Adair counties will be scheduled in the coming months.

d. Foreclosure information: Cumulative MAP foreclosure rate is 3.0%; this figure is based on the active foreclosure filings for MAP all MAP distributions (FY05 - FY11).