

Cherokee Nation Tribal Council

Community Services Committee Report

Group: **Human Services**
(361 Employees)

Report For: **November 2011 for January 2012 Meeting**

Group

Leader: **Marsha Lamb**

Contact Info: **918-453-5355 or marsha-lamb@cherokee.org**

Program Highlights for November 2011

- 1. Office of Veterans Affairs:** The Tribal Veteran's Representative (TVR) received 44 calls for services in November. He also met with 99 veterans in person and had 560 outreach opportunities with other providers. The TVR met with veterans in Stilwell, Jay, Grove, Muskogee, Colcord and Tahlequah. The T.V.R. took part in the inaugural ceremonies. The Readjustment Counselor met with veterans this month including at Cherokee Nation Veterans Day activities, Women's Health Fair in Holdenville, OK and the CN ECU Health Fair in Tulsa. The Color Guard was involved with the Veterans Day Parade and Austin, TX Pow-Wow. The Cherokee Nation Marshal Service provided Honor Guard Services for the Inauguration of the Principal Chief.
- 2. Healing to Wellness Court Program:** There were 21 youth participating in the voluntary Reclaiming Futures program. There were seven outpatient and 14 inpatient placements at Jack Brown Treatment Center. Five students were participating in the drug & alcohol counseling group in Jay, OK (participants are referred by Delaware Co. Office of Juvenile Affairs). There was one student in the Juvenile Healing to Wellness Court. There were 78 home visits. Twenty-five have exhibited a reduction in substance use.
- 3. Bright Futures (Truancy Prevention):** The Bright Futures program served 10 youth in the month of November. There were 10 families served and no completions. Seven youth have shown improvement in their attendance. Students that were referred to Bright Futures are improving their attendance as well as their grades.
- 4. Child Care & Development:** There were 87 monitoring visits to child care providers. The Child Care & Development Centers hosted Thanksgiving dinners for children and their families. Parent meetings were held and parents were given information about car seat safety and nutritious snacks. The Scholastic Book Fair brought in \$800.00 in new books for the Tahlequah Child Care and Development Center. The Tahlequah Child Care & Development Center adopted 12 Angels for Christmas. There were 283 subsidy applications for 435 children. There were 270 calls for services. There are 100 providers in training.
- 5. ICW Child Protective Services (CPS):** There were three referrals of child abuse and neglect on tribal land in November. All three referrals were confirmed, though no children were removed from their families. CPS received 174 referrals of child abuse and neglect which were not on tribal land. Of those, 88 alleged physical abuse, 64 alleged sexual abuse and 14 alleged domestic violence, the remaining alleged only neglect.
- 6. ICW Court Advocacy and Permanency (CAPS) Units:** There are 1164 Cherokee children with assigned ICW workers. ICW workers attended 245 hearings on behalf of these children and their families. These children and cases are from the Tribal, State, Out-Of-District Units and Guardianship/Private Adoption Units.

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- 7. ICW for Guardianships and Private Adoptions:** There are 258 children on our caseload. Of these, 100 are from state, 33 tribal and 125 out of district. There are 23 birth parents. Four home visits were made in the month of November. Five private adoptions finalized.
- 8. ICW Mayes County Prevention Program:** The MCPP provided services to 87 children and 63 adults in November. Forty Two families received services.
- 9. John Ketcher Youth Shelter:** Twenty youth spent time at the John Ketcher Youth Shelter in November. There were 14 new admissions and 6 carried-over from October. Out of 20 youth 19 were successfully placed back in the home or remained in a home / safe placements. Two remained at the shelter as of November 30.
- 10. Juvenile First Time Offender Program:** Ten participants carried over from October. There were 18 sessions to a total of 6 participants. There were 5 successful completions. There were 8 new referrals. Eleven are expected to complete in December. Participants completed 12 community service hours.
- 11. Family Assistance (Food Distribution):** There were 9,979 individuals served this month.
- 12. Family Assistance (Elderly Nutrition):** There were 2,734 hot meals served at Elderly Nutrition Sites.
- 13. Child Support Services:** The distribution for November was \$188,277.00. There are a total of 2,800 child support cases. The Coat Voucher program is hoping to be finalized the first week of December.

Group: Community Services

Month/Year of Report:

December 2011

Group Leader: David Southerland

Phone: 453-5248

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ACCOMPLISHMENTS

Water & Sanitation

- Cherokee County—Completed contractor portion of Sparrowhawk WL
- Cherokee County—Completed final inspection of Cherokee #8 (Briggs) project
- Muskogee County—Completed final inspection of Warner lift station project

Youth Development

- Cherokee Heights activities; made Veterans Day cards for Veterans, leather pouches for Veterans, corn husk dolls, fall placemats and had a drug free movie day. Had 44 youth, two parents and four CYD staff and one day worker
- Evening Shade activity; made fall placemats. Had two youth, one parent and two CYD staff

Cherokee First/Community Youth

- Assisted approximately 1769 clients through walk in or phone calls
- Processed six sports teams, 562 youth and zero adult applications

701 Community Youth Fund Applications Funded FY2012

263 Adult Applications Funded 2012

Adair County—442	Nowata County—27	Adair County—73	Nowata County—12
Cherokee County—495	Rogers County—15	Cherokee County—136	Rogers County—1
Craig County—18	Sequoyah County—93	Craig County—0	Sequoyah County—20
Delaware County—72	Tulsa County—15	Delaware County—11	Tulsa County—0
Mayes County—49	Wagoner County—9	Mayes County—6	Wagoner County—0
Muskogee County—28	Washington County—0	Muskogee County—4	Washington County—0
McIntosh County—0	Ottawa County—0	McIntosh County—0	Ottawa County—0

273 Adult applications on hold due to lack of funding

Adair County—145	Nowata County—2
Cherokee County—82	Rogers County—5
Craig County—1	Sequoyah County—25
Delaware County—2	Tulsa County—1
Mayes County—0	Wagoner County—0
Muskogee County—3	Washington County—7
McIntosh County—0	Ottawa County—0

Community Work/Volunteer Program/Community Building

• Community Building

- Rocky Mtn. 45%-working on wiring interior walls. Working with CNB to complete project
- Lyons-95%-Painting walls and ceilings in the congregation room. Volunteers from Saginaw Valley State helped complete these tasks
- Christie-75%-working on duct work, sheet rock hung, mud, tape in bathrooms and flooring to be installed. Working the CNB to help complete project
- Vian Community Charitable Trust-55%-needs electrical ran so sheet rock installation can begin
- Brent-85%-Completing HVAC, mud, tape and texture
- Cherokee Elders Council-66%-ready to start framing on second half of building
- Greasy Youth Building-30%-needs to start framing

- Eucha Indian Organization Community Building-90%-texturing kitchen so painting can begin for completion of building

- **Community Work**

- Rocky Ford-50%-hanging insulation and sheeting inside building
- Fairfield-60%-handing insulation inside building
- Kenwood Education (Ballpark Lights)-40%-still installing lights
- Project "A"-45%-installing HVAC system
- Bluejacket-60%-Running wire of chain link fence
- CC Camp-100% complete
- Kenwood Community Center-100% complete
- Muldrow Community Building-100% complete
- Marble City Community Building-100% complete
- Loyal Shawnee Community Center-100% complete
- DD Etchieson Community Building-100% complete
- Chewey Community Building-100% complete

FUTURE PLANS/NEW INITIATIVES

Youth Development

- Continue working with Cherokee Heights, Evening Shade and Greasy youth activities

STATUS ON REMAINING ROADS PROJECTS:

Delaware County Projects:

- Jay/Kenwood Road—R/W working on the bridges which are 95% complete; preparing Tribal package for each bridge and will be presented to Real Estate Services
- Twin Oaks/Bull Hollow Road—Finalized negotiations of pipe rail entrances for homeowners

Adair County Projects:

- Little Lee Creek Bridge (located on Nicut South Road)—Met with Adair County Commissioner, Jim Rogers, Mike Kelley and Travis Smalls on the CED on December 14, 2011

Cherokee County Projects:

- Barber Road—Project awarded to Glover & Associates. Contractor is clearing, grubbing and temporary fencing
- Cedar Hollow I & II—Petition to stop road was submitted by landowners on November 14, 2011

Cherokee Transit System: Ridership on five current routes for May were: Sallisaw to Tahlequah—179 rides, Pryor to Catoosa—908 rides, Salina to Tahlequah—344 rides, Stilwell to Tahlequah—469 rides, Muskogee to Tahlequah—410 rides, Tahlequah to Claremore—346 rides

CHEROKEE NATION COMMUNITY SERVICES SELF HELP HOUSING AND BUILDING PACKAGES

District 1—CHEROKEE

- Project 100-5 (start date 07/2010) Water and Sanitation department installing filtration system, septic system installed. House is at 93% complete
- Project 100-7 (start date 06/2011) House painted, hanging doors. House is 75% complete
- Project 100-8 (start date 07/2011) House is being sheet rocked. Need to add bathroom and bedroom due to family size. House is 60% complete
- Project 100-9 (start date 05/2011) Home is painted, electric and water installed. House is 90% complete

District 2—ADAIR

- Project 200-2 Applicant selected site at Fairfield due to original land tenure conflicts
- Project 200-4 Waiting on documentation from applicant
- Project 200-6 Installing floor covering, electric installed, working on easement for water. House is at 85% complete

District 5—DELAWARE

- Project 500-5 Well has been drilled, well is usable; construction should start soon

District 7—ROGERS

- Project 700-3 House is dried in. House is at 50% complete

District 8—WASHINGTON

- Project 800-1 (start date 06/09) No change, still awaiting water meter set so rural water can be installed. House is ready to start punch list items. House is at 98% complete

District 9—CRAIG

- Project 900-1 (start date 08/2011) Framing is complete and house is at a dried in stage, homeowner schedule is being set up with coordinator. Electrical, plumbing top outs are started. House is 50% complete

**CHEROKEE NATION TRIBAL COUNCIL
COMMUNITY SERVICES COMMITTEE REPORT**

Group: Housing Services **Month/Year of Report:** January 16, 2012

Group Leader: David Southerland **Phone:** (918) 453-5248

I. Budget Highlights

Housing Services Employees:

	9	Administrative
	53	Housing Management
	45	Low Rent
	62	Rehab
Total	169	

Housing Authority Board meeting for January is scheduled for January 10, 2012, at the Alyene Hogner Conference Room starting at noon.

II. Program Highlights

a.) Foreclosure Report

	COUNTY	FORECLOSURE NOTICE RECEIVED	DATE ASSISTANCE RECEIVED	TYPE OF ASSISTANCE	AMOUNT DUE CHEROKEE NATION
	Adair	10/14/11	07/08/09	MAP	\$ 11,638.00
	Cherokee	10/18/2011	4/20/2009	MAP	\$ 11,263.00
	Delaware	10/19/2011	9/8/2006	MAP	\$ 7,263.00
	Rogers	10/12/2011	6/6/2007	MAP	\$ 8,388.00
New	Rogers	12/21/2011	4/1/2003	MAP	\$ 1,263.00
	Sequoyah	10/18/2011	6/19/2007	MAP	\$ 8,513.00
	Sequoyah	10/20/2011	7/27/2009	MAP	\$ 11,638.00
	Sequoyah	10/3/2011	1/25/2007	MAP	\$ 7,888.00
	Sequoyah	11/1/2011	7/14/2006	MAP	\$ 4,679.67

b.) Accomplishments/Current Events

Program	Families			Total Families Served in FY 2012
	Participating at October 1, 2011	New Participants in FY 2012	New Participants this Month	
Community Shield	2,300	47	16	2,363
Mutual Help	1,317	4	3	1,324
Low Rent	805	36	14	855
Title VI	270	-	-	270
Assumable Mortgage	17	-	-	17
Total	4,709	87	33	4,829

**CHEROKEE NATION TRIBAL COUNCIL
COMMUNITY SERVICES COMMITTEE REPORT
Rehab/Emergency/Handicap Assessibility/LBP**

<i>County</i>	<i>Projected FY 2012</i>	<i>Completed Since October 1, 2011</i>	<i>Completed this Month</i>	<i>Total Completed FY 2012</i>
Adair	32	12	14	26
Cherokee	54	13	5	18
Craig	11	0	2	2
Delaware	32	8	4	12
Mayes	25	4	2	6
McIntosh	2	0	0	0
Muskogee	16	2	0	2
Nowata	6	1	2	3
Ottawa	2	0	1	1
Rogers	34	2	0	2
Sequoyah	34	18	6	24
Tulsa	37	1	2	3
Wagoner	5	0	0	0
Washington	21	3	0	3
Total	311	64	38	102

III. PUBLIC DISCLOSURE

As required by 24 CFR part 1000.30, services provided to Cherokee Nation Housing Services Employees and Employee relatives from funds received pursuant to the Native American Housing Assistance and Self-Determination Act of 1996, shall be publicly disclosed.

HOME REHABILITATION:

The following employee and/or relatives were chosen to receive services for Home Rehabilitation pursuant to guidelines set forth in the Housing Services Policy as approved by the Principal Chief of the Cherokee Nation.

EMERGENCY ASSISTANCE/HANDICAP ACCESSIBILITY:

The following employee and/or relatives were chosen to receive services for Emergency Assistance pursuant to guidelines set forth in the Housing Services Policy as approved by the Principal Chief of the Cherokee Nation.

Duckett and
Elizabeth Poor Nephew is Mike Poor, Housing Services employee

CHEROKEE NATION TRIBAL COUNCIL COMMUNITY SERVICES COMMITTEE REPORT

MORTGAGE ASSISTANCE

The following employee and/or relatives were chosen to receive services for Mortgage Assistance pursuant to guidelines set forth in the Housing Services Policy as approved by the Principal Chief of the Cherokee Nation.

LOW RENT APARTMENT

The following employee and/or relatives were chosen to receive services for Low Rent Apartment pursuant to guidelines set forth in the Housing Services Policy as approved by the Principal Chief of the Cherokee Nation and/or the Housing Authority of the Cherokee Nation.

HOMEOWNERSHIP

The following employee and/or relatives were chosen to receive services for Homeownership pursuant to guidelines set forth in the Housing Services Policy as approved by the Principal Chief of the Cherokee Nation and/or the Housing Authority of the Cherokee Nation.

RENTAL ASSISTANCE

The following employee and/or relatives were chosen to receive services for Homeownership pursuant to guidelines set forth in the Rental Assistance Policy as approved by the Principal Chief of the Cherokee Nation.
Cherokee Nation.

Group: Commerce

Month/Year of Report: January 2012

Group Leader: Anna Knight

Phone: 453-5532

Email: aknight@cherokee.org

Budget Highlights

None

Program Highlights

a. Balanced Scorecard Measures

Objective	Metric	2011 Goal	Year to Date Achievement Notes/Comments
Families Housed	# of Families Obtaining Homeownership	300 Housed	27 families have been housed
Homeownership Training	a. # of Families Attending Homeownership Training	a. 800	a. 124
	b. % satisfaction	b. 95%	b. 100%
Families Increasing Financial Management Skills	a. # of Families Increasing Skills	a. 450	a. 242
	b. % satisfaction	b. 95%	b. 99.95%
Self Sufficiency Counseling – Household Budgeting, Debt Reduction, & Credit Coaching	# of Families Actively Pursuing Goals or Achieved Goals	750 Families	447 Families
		a. Actively Pursuing	a. 440 families actively pursuing goals <ul style="list-style-type: none"> • 9% mortgage ready • 10% short-term • 66% long-term • 4% AMP • 11% credit counseling
		b. Achieved Goals	b. 7 families have completed self sufficiency counseling and obtained a non-predatory mortgage
Attrition Rate	% of Families Abandoning Counseling	< 20% Attrition Rate	16.46% Attrition Rate
Market Rate Qualifiers	% of Families Qualifying for Market Rate Loans	75% Market Rate	100% Market Rate Qualifiers – does not include mobile home purchases CN jurisdiction foreclosure rate 3.5% (Q4 2011)
Families Housed	MAP Foreclosure Rate in Relation to CN Jurisdiction Foreclosure Rate	Within 3%	MAP foreclosure rate 2.2% Foreclosure rate is based on the % of active foreclosure filings/proceedings for MAP distributions made after 05/01/08.
Match Savings Program	# active participants	200	135

b. Notable accomplishments

1. Program to date, **343 families unable to obtain a non-predatory mortgage on their own** have completed self-sufficiency counseling and obtained a non-predatory mortgage.
2. YTD, Self Sufficiency staff members have worked with 19 families facing foreclosure. **Staff have helped 3 family save their home from foreclosure** (3 homeowners received a temporary workout repayment plan). 16 families are still in the process of trying to save their homes.

c. Future plans/new initiatives

Workshops and Classes			
Date	Location	Time	Workshop
January 9 -10	Tahlequah	9 am to 4 pm	Homebuyers Training
January 10	Victory Cherokee	6:30 pm to 7:30 pm	Money Management
January 12	West Siloam Springs Casino	All Day	Understanding Banking
January 16 – 18	Claremore	5 pm to 9 pm	Homebuyers Training
January 16 – 18	Sallisaw	5 pm to 9 pm	Homebuyers Training
Thursdays, January 19 – April 26	Muskogee Three Rivers Health Clinic	6:00 pm to 8:00 pm	Financial Peace University
January 23	Adair County CDC	5:30 pm to 6:30 pm	Coupon Workshop
February 6 – 8	Claremore	5 pm to 9 pm	Homebuyers Training

1. Commerce has requested funding to provide **MAP to 255 families in FY12**. Commerce has only operated the Mortgage Assistance Program for 2 ½ years, and two of those years have likely been skewed because of the tax incentives in FY10 and then the reduced number of buyers in the market during FY11. We believe that FY12 should put us back on track with Mortgage Assistance Program performance since its inception; program to date, on average 240 families utilize MAP annually.

d. Foreclosure information

- Cumulative MAP foreclosure rate is 3.5%; this figure is based on the active foreclosure filings for MAP all MAP distributions (FY05 – FY11).
- RealtyTrac reports that Tulsa county had the top foreclosure rate in Oklahoma during the first half of 2011 with 1 in every 82 housing units receiving a foreclosure notice; Rogers county posted the third highest foreclosure rate with 1 in every 103 housing units receiving a foreclosure notice.
- Oklahoma accounted for just under 1% of the nation’s foreclosures in the first half of 2011.
- Housing analysts predict the nationwide foreclosure crisis will continue for the next two to three years as a result of lenders slowing down their foreclosure process. Lenders are holding approximately 850,000 foreclosed homes on their books and another 1.1 million homes are in earlier stages of foreclosure. Experts estimate another three million homes will be foreclosed before the housing market stabilizes.
- Mortgage delinquencies actually fell in Q2 2011 but Housing Analysts warn against getting too excited because they believe delinquency rates are improving as a result of the sudden tightened lending standards in 2008 after 10 years of frenzied mortgage lending. Those mortgages made after 2008 under the more stringent lending standards are performing much better than loans written during the early 2000s.
- The federal government announced a new plan in October to help underwater homeowners refinance their existing mortgages at today’s lower rates, and although it will help a hand full of homeowners, the scope of the program is still limited. The refinance program will allow home owners with mortgages owned or backed by Fannie Mae and Freddie Mac the ability to refinance even if they owe more than 125% of their home’s value. Borrowers who have had more than 1 late payment in the previous 6 months or who have more than 1 late payment in the previous year will not qualify. Some closing costs will be waived and lenders’ participation in the program is voluntary. The program should be available around December 1st.
- Foreclosure rate by county Q3 2011, all mortgage types (*source: Federal Reserve*):

*Commerce Group
January 2012*

County	Foreclosure Rate (%)	County	Foreclosure Rate (%)
Adair	not available	Nowata	not available
Cherokee	1.9	Ottawa	5.5
Craig	not available	Rogers	3.4
Delaware	4.1	Sequoyah	4.5
Mayes	3.6	Tulsa	2.4
McIntosh	4.4	Wagoner	2.5
Muskogee	3.0	Washington	3.4