

Cherokee Nation Tribal Council

Community Services Committee Report

Group: **Human Services**
(361 Employees)

Report For: **October 2011 for December 2011 Meeting**

Group

Leader: **Marsha Lamb**

Contact Info: **918-453-5355 or marsha-lamb@cherokee.org**

Program Highlights for October 2011

1. **Office of Veterans Affairs:** The Tribal Veteran's Representative received 32 calls for services in October. He also met with 32 veterans in person and had 433 outreach contacts with other providers. T.V.R. met with Veterans in Stilwell, Jay, Grove, Muskogee, Colcord and Tahlequah. T.V.R. held Veterans Reception during Cherokee Holiday.
2. **Bright Futures (Truancy Prevention):** The Bright Futures program is serving seven youth from six families in the month of October. All seven youth have shown improvement in their school attendance and grades.
3. **Child Care & Development:** The Child Care data system crashed 8/17/10 and was not recoverable. Although the system crashed families continue to be served. Processes are all performed by hand until the new data system can be implemented. In October, the families of 421 children applied for child care services and there were 232 new calls for information.
4. **ICW Child Protective Services (CPS):** There was one referral of child abuse on Indian Country in October. There were 79 reports of child abuse and neglect of Cherokee children on state land.
5. **ICW Court Advocacy and Permanency (CAPS) Units:** There are 1183 Cherokee children with assigned ICW workers. These children and cases are from the Tribal, State, and Out-Of-District Units. In October, ICW workers appeared in court 259 times in courts across the United States.
6. **ICW for Guardianships and Private Adoptions:** There are 223 children on the GPA caseload. Of these 133 are from within the 14 counties, 25 in Tribal Court and 65 out of district. There are 19 birth parents wishing to place their children for adoption. Four private adoptions finalized.
7. **ICW Mayes County Prevention Program:** The MCPP provided services to 87 children and 65 adults in October. Fifty-Two families received services.
8. **John Ketcher Youth Shelter:** Eighteen youth spent time at the John Ketcher Youth Shelter in October, 14 were new admissions and 4 carried over from September.
9. **Juvenile first time offender program:** Six young people carried over from September. There were 6 sessions to a total of 7 participants. There were 3 successful completions. There were eight new referrals. Eleven young people are expected to complete in November. Two youth completed 12 community service hours.
10. **Family Assistance (Food Distribution):** There were 9,522 individuals served this month.
11. **Family Assistance (Elderly Nutrition):** There were 3,493 hot meals served at Elderly Nutrition Sites.
12. **Family Assistance (LIHEAP):** There were 40 households served for Winter/Summer Crisis.

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13. Child Support Services: The child support distribution for September was \$199,270.00. There are a total of 2,800 child support cases. Michelle Locust worked on the coat voucher program.

14. Success Stories: The office of Child Support Services has been working towards expanding its outreach to citizens in the past year. We have bridged a partnership with two of the CN health facilities-Hastings Hospital and Three Rivers Clinic by attending monthly meetings to expecting parents about services child support can offer to Cherokee citizens such as paternity establishment through DNA testing and educating them about the Office. Child Support staff attends these meetings each month in an attempt to answer any questions expectant parents may have about child support services

Group: Community Services

Month/Year of Report:

November 2011

Group Leader: David Southerland

Phone: 453-5248

E-mail: david-southerland@cherokee.org

ACCOMPLISHMENTS

Water & Sanitation

- Delaware County—USEPA approved plans for new waterlines at Kenwood for the new Water Treatment Plant
- Sparrowhawk—Cherokee County; contractor portion complete. RWD/NOPFA portion to begin soon

Youth Development

- Cherokee Heights activities; made beaded key chains, beaded elastic bracelets, did finger weaving and made pumpkin baskets. Had 44 youth, two parents and four CYD staff and one day worker
- Evening Shade activity; did pumpkin baskets. Had five youth, one parent and three CYD staff

Cherokee First/Community Youth

- Assisted approximately 3810 clients through walk in or phone calls
- Processed five sports teams, two livestock, 521 youth and 185 adult applications

701 Community Youth Fund Applications Funded FY2012

263 Adult Applications Funded 2012

Adair County—248	Nowata County—23	Adair County—73	Nowata County—12
Cherokee County—280	Rogers County—0	Cherokee County—136	Rogers County—1
Craig County—7	Sequoyah County—41	Craig County—0	Sequoyah County—20
Delaware County—49	Tulsa County—9	Delaware County—11	Tulsa County—0
Mayes County—22	Wagoner County—7	Mayes County—6	Wagoner County—0
Muskogee County—15	Washington County—0	Muskogee County—4	Washington County—0
McIntosh County—0	Ottawa County—0	McIntosh County—0	Ottawa County—0

273 Adult applications on hold due to lack of funding

Adair County—145	Nowata County—2
Cherokee County—82	Rogers County—5
Craig County—1	Sequoyah County—25
Delaware County—2	Tulsa County—1
Mayes County—0	Wagoner County—0
Muskogee County—3	Washington County—7
McIntosh County—0	Ottawa County—0

Community Work/Volunteer Program/Community Building

• Community Building

- Rocky Mtn. 45%-ready to start sheet rock
- Lyons-95%-flooring and painting
- Christie-75%-working on duct work and finishing sheetrock in the kitchen.
- Vian Community Charitable Trust-55%-ready for insulation and sheetrock.
- Brent-80%-hanging lights, painting and flooring
- Cherokee Elders Council-66%-started interior framing.
- DD Etchiesen- 100% completed

• Volunteer

- Nov-20th Service Sunday-Cherokee Courthouse Square cleanup for Christmas tree lighting
- Nov-20th-work with NSU-Prepare food baskets for 80 CN Human Services qualified families
- Dec-4th Service Sunday-Fall semester volunteer recognition-NSU UC Morgan room 6-7pm. Pizza provided by NSU and T-shirts for those who put in 15+ hours
- Dec-17th-22nd-work with Saginaw Valley University ASB Org. from Michigan. Lyons is the host community-12 volunteers
- Dec-17th-22nd-University of Illinois-Chicago ASB Org. DD Etchiesen is the host community- 10 Volunteers

FUTURE PLANS/NEW INITIATIVES

Youth Development

- Continue working with Cherokee Heights, Kenwood and Evening Shade youth activities

STATUS ON REMAINING ROADS PROJECTS:

Mayes County Projects:

- Cedar Crest Bridge—Pre-construction for waterline relocation was held November 2nd and relocation is scheduled to be completed by December 30, 2011

Adair County Projects:

- Roads is reviewing Glover & Associates' request to dismiss all liquidated damages with Cherokee Nation attorneys and administration

Cherokee County Projects:

- Barber Road—Project awarded to Glover & Associates. A pre-construction meeting and dinner is scheduled for November 29, 2011 at the Dry Creek Community Building (Hog Fry)

Cherokee Transit System: Ridership on five current routes for May were: Sallisaw to Tahlequah—287 rides, Pryor to Catoosa—904 rides, Salina to Tahlequah—448 rides, Stilwell to Tahlequah—375 rides, Muskogee to Tahlequah—373 rides, Tahlequah to Claremore—307 rides

CHEROKEE NATION COMMUNITY SERVICES SELF HELP HOUSING AND BUILDING PACKAGES

District 1—CHEROKEE

- Project 100-5 (start date 07/2010) Carpet is installed working on punch list. Chemical analysis came back bad, searching for filtration system for well water and still trying to work with local water district. House is at 92% complete
- Project 100-7 (start date 06/2011) House is sheet rocked, taping and mudding is underway. House is 60% complete
- Project 100-8 (start date 07/2011) House is being sheet rocked. House is 55% complete
- Project 100-9 (start date 05/2011) Mudding and taping is complete, house is ready for texture and interior paint. House is 65% complete

District 2—ADAIR

- Project 200-2 Waiting on land tenure issue to be resolved
- Project 200-4 Waiting on documentation from applicant
- Project 200-5 (start date 11/2010) **House is complete (10/2011)**
- Project 200-6 Sheet rock is installed; taping and mudding near completion. House is at 62% complete
- Project 200-7 (start date 06/2010) **House is complete (09/2011)**

District 5—DELAWARE

- Project 500-5 Well has been drilled, well is usable; construction should start soon

District 7—ROGERS

- Project 700-3 Floor has been poured and house is ready for framing as soon as weather permits. House is at 20% complete

District 8—WASHINGTON

- Project 800-1 (start date 06/09) Awaiting water meter set so rural water can be installed. House is ready to start punch list items. House is at 98% complete

District 9—CRAIG

- Project 900-1 (start date 08/2011) Framing is complete and house is at a dried in stage, homeowner schedule is being set up with coordinator. Electrical, plumbing top outs are started. House is 50% complete

**CHEROKEE NATION TRIBAL COUNCIL
COMMUNITY SERVICES COMMITTEE REPORT**

Group: Housing Services **Month/Year of Report:** December 12, 2011

Group Leader: David Southerland **Phone:** (918) 453-5248

I. Budget Highlights

Housing Services Employees:

	9	Administrative
	53	Housing Management
	45	Low Rent
	62	Rehab
Total	169	

Housing Authority Board meeting for December is scheduled for December 20, 2011, at the Alyene Hogner Conference Room starting at noon.

II. Program Highlights

a.) Foreclosure Report

	FORECLOSURE NOTICE RECEIVED	DATE ASSISTANCE RECEIVED	TYPE OF ASSISTANCE	AMOUNT DUE CHEROKEE NATION
	Adair	10/14/11	07/08/09	MAP \$ 11,638.00
	Cherokee	10/18/2011	4/20/2009	MAP \$ 11,263.00
	Delaware	10/19/2011	9/8/2006	MAP \$ 7,263.00
	Rogers	10/12/2011	6/6/2007	MAP \$ 8,388.00
	Sequoyah	10/18/2011	6/19/2007	MAP \$ 8,513.00
	Sequoyah	10/20/2011	7/27/2009	MAP \$ 11,638.00
	Sequoyah	10/3/2011	1/25/2007	MAP \$ 7,888.00
New	Sequoyah	11/1/2011	7/14/2006	MAP \$ 4,679.67

b.) Accomplishments/Current Events

<i>Program</i>	<i>Families</i>			<i>Total Families Served in FY 2012</i>
	<i>Participating at October 1, 2011</i>	<i>New Participants in FY 2012</i>	<i>New Participants this Month</i>	
Community Shield	2,300	28	19	2,347
Mutual Help	1,317	2	2	1,321
Low Rent	805	20	16	841
Title VI	270	-	-	270
Assumable Mortgage	17	-	-	17
Total	4,709	50	37	4,796

Rehab/Emergency/Handicap Assessibility/LBP

**CHEROKEE NATION TRIBAL COUNCIL
COMMUNITY SERVICES COMMITTEE REPORT**

<i>County</i>	<i>Projected FY 2012</i>	<i>Completed Since October 1, 2011</i>	<i>Completed this Month</i>	<i>Total Completed FY 2012</i>
Adair	32	4	8	12
Cherokee	54	4	9	13
Craig	11	0	0	0
Delaware	32	3	5	8
Mayes	25	2	2	4
McIntosh	2	0	0	0
Muskogee	16	2	0	2
Nowata	6	1	0	1
Ottawa	2	0	0	0
Rogers	34	2	0	2
Sequoyah	34	3	15	18
Tulsa	37	0	1	1
Wagoner	5	0	0	0
Washington	21	0	3	3
Total	311	21	43	64

III.

PUBLIC DISCLOSURE

As required by 24 CFR part 1000.30, services provided to Cherokee Nation Housing Services Employees and Employee relatives from funds received pursuant to the Native American Housing Assistance and Self-Determination Act of 1996, shall be publicly disclosed.

HOME REHABILITATION:

The following employee and/or relatives were chosen to receive services for Home Rehabilitation pursuant to guidelines set forth in the Housing Services Policy as approved by the Principal Chief of the Cherokee Nation.

EMERGENCY ASSISTANCE/HANDICAP ACCESSIBILITY:

The following employee and/or relatives were chosen to receive services for Emergency Assistance pursuant to guidelines set forth in the Housing Services Policy as approved by the Principal Chief of the Cherokee Nation.

MORTGAGE ASSISTANCE

The following employee and/or relatives were chosen to receive services for Mortgage Assistance pursuant to guidelines set

**CHEROKEE NATION TRIBAL COUNCIL
COMMUNITY SERVICES COMMITTEE REPORT**

forth in the Housing Services Policy as approved by the Principal Chief of the Cherokee Nation.

LOW RENT APARTMENT

The following employee and/or relatives were chosen to receive services for Low Rent Apartment pursuant to guidelines set forth in the Housing Services Policy as approved by the Principal Chief of the Cherokee Nation and/or the Housing Authority of the Cherokee Nation.

HOMEOWNERSHIP

The following employee and/or relatives were chosen to receive services for Homeownership pursuant to guidelines set forth in the Housing Services Policy as approved by the Principal Chief of the Cherokee Nation and/or the Housing Authority of the Cherokee Nation.

RENTAL ASSISTANCE

The following employee and/or relatives were chosen to receive services for Homeownership pursuant to guidelines set forth in the Rental Assistance Policy as approved by the Principal Chief of the Cherokee Nation.
Cherokee Nation.

Group: Commerce

Month/Year of Report: December 2011

Group Leader: Anna Knight

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Budget Highlights

None

Program Highlights

a. Balanced Scorecard Measures

Objective	Metric	2011 Goal	Year to Date Achievement Notes/Comments
Families Housed	# of Families Obtaining Homeownership	300 Housed	15 families have been housed
Homeownership Training	a. # of Families Attending Homeownership Training	a. 800	a. 75
	b. % satisfaction	b. 95%	b. 100%
Families Increasing Financial Management Skills	a. # of Families Increasing Skills	a. 450	a. 168
	b. % satisfaction	b. 95%	b. 99.95%
Self Sufficiency Counseling – Household Budgeting, Debt Reduction, & Credit Coaching	# of Families Actively Pursuing Goals or Achieved Goals	750 Families	404 Families
		a. Actively Pursuing	a. 401 families actively pursuing goals <ul style="list-style-type: none"> • 9% mortgage ready • 10% short-term • 66% long-term • 4% AMP • 11% credit counseling
		b. Achieved Goals	b. 3 families have completed self sufficiency counseling and obtained a non-predatory mortgage
Attrition Rate	% of Families Abandoning Counseling	< 20% Attrition Rate	12.65% Attrition Rate
Market Rate Qualifiers	% of Families Qualifying for Market Rate Loans	75% Market Rate	100% Market Rate Qualifiers – does not include mobile home purchases CN jurisdiction foreclosure rate 3.5% (Q4 2011)
Families Housed	MAP Foreclosure Rate in Relation to CN Jurisdiction Foreclosure Rate	Within 3%	MAP foreclosure rate 2.2% Foreclosure rate is based on the % of active foreclosure filings/proceedings for MAP distributions made after 05/01/08.
Match Savings Program	# active participants	200	137

b. Notable accomplishments

1. Program to date, **339 families unable to obtain a non-predatory mortgage on their own** have completed self-sufficiency counseling and obtained a non-predatory mortgage.
2. YTD, Self Sufficiency staff members have worked with 17 families facing foreclosure. **Staff have helped 1 family save their home from foreclosure** (1 homeowners received a temporary workout repayment plan). 16 families are still in the process of trying to save their homes.

c. Future plans/new initiatives

Workshops and Classes			
Date	Location	Time	Workshop
November 28	Stilwell Library	6:30 pm to 7:30 pm	Coupon Workshop
November 29	Stilwell – Salem/Bell Community Group	6 pm to 7 pm	Coupon Workshop
December 1	Tahlequah Casino	All Day	Understanding Banking
December 5 – 7	Claremore	5 pm to 9 pm	Homebuyers Training
December 5 – 7	Tahlequah	5 pm to 9 pm	Homebuyers Training
December 8	Hulbert	6:30 pm to 7:30 pm	Coupon Workshop
December 19 – 20	Sallisaw	10 am to 5 pm	Homebuyers Training
January 9 -10	Tahlequah	9 am to 4 pm	Homebuyers Training
January 16 – 18	Claremore	5 pm to 9 pm	Homebuyers Training
January 16 – 18	Sallisaw	5 pm to 9 pm	Homebuyers Training
January 23	Adair County CDC	5:30 pm to 6:30 pm	Coupon Workshop

1. Commerce has requested funding to provide **MAP to 255 families in FY12**. Commerce has only operated the Mortgage Assistance Program for 2 ½ years, and two of those years have likely been skewed because of the tax incentives in FY10 and then the reduced number of buyers in the market during FY11. We believe that FY12 should put us back on track with Mortgage Assistance Program performance since its inception; program to date, on average 240 families utilize MAP annually.

d. Foreclosure information

1. Cumulative MAP foreclosure rate is 3.5%; this figure is based on the active foreclosure filings for MAP all MAP distributions (FY05 – FY11).
2. RealtyTrac reports that Tulsa county had the top foreclosure rate in Oklahoma during the first half of 2011 with 1 in every 82 housing units receiving a foreclosure notice; Rogers county posted the third highest foreclosure rate with 1 in every 103 housing units receiving a foreclosure notice.
3. Oklahoma accounted for just under 1% of the nation’s foreclosures in the first half of 2011.
4. Housing analysts predict the nationwide foreclosure crisis will continue for the next two to three years as a result of lenders slowing down their foreclosure process. Lenders are holding approximately 850,000 foreclosed homes on their books and another 1.1 million homes are in earlier stages of foreclosure. Experts estimate another three million homes will be foreclosed before the housing market stabilizes.
5. Mortgage delinquencies actually fell in Q2 2011 but Housing Analysts warn against getting too excited because they believe delinquency rates are improving as a result of the sudden tightened lending standards in 2008 after 10 years of frenzied mortgage lending. Those mortgages made after 2008 under the more stringent lending standards are performing much better than loans written during the early 2000s.
6. The federal government announced a new plan in October to help underwater homeowners refinance their existing mortgages at today’s lower rates, and although it will help a hand full of homeowners, the scope of the program is still limited. The refinance program will allow home owners with mortgages owned or backed by Fannie Mae and Freddie Mac the ability to refinance even if they owe more than 125% of their home’s value. Borrowers who have had more than 1

late payment in the previous 6 months or who have more than 1 late payment in the previous year will not qualify. Some closing costs will be waived and lenders' participation in the program is voluntary. The program should be available around December 1st.

7. Foreclosure rate by county Q3 2011, all mortgage types (*source: Federal Reserve*):

County	Foreclosure Rate (%)	County	Foreclosure Rate (%)
Adair	not available	Nowata	not available
Cherokee	1.9	Ottawa	5.5
Craig	not available	Rogers	3.4
Delaware	4.1	Sequoyah	4.5
Mayes	3.6	Tulsa	2.4
McIntosh	4.4	Wagoner	2.5
Muskogee	3.0	Washington	3.4