



Cherokee Nation Tribal Council Health Committee Report

Claremore Indian Hospital

Month/Year of the report: August 2013

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Accomplishments:

- **Staffing:** Recruiting Clinical Director, Internal Medicine Physicians, ER Physicians. Acting Clinical Director is Dr. Steven Sanders.
- **Visits:** Outpatient visits for August down 4.1% over the same period the previous year.
- **Revenues:** Revenues for FY2013 decreased 4.35% over the same period the previous year.

Future Plans / New Initiatives:

- New Services:
 - Cardiology Bus from OSU Medical Center visits twice a month.

Workload:

Actual numbers/month

Outpatient visits down	4.1%	22,399
Dental visits down	19.4%	1,220
Admissions down	19.5%	62
Newborns down	22.7%	17
New charts up	7.5%	388
Reactivated Charts down	8.7%	293

These statistics are compared to FY2012 statistics for the same time period. (August)
 Occupancy rate for August 2013: 15%

Third Party Collections:

August collections

Medicare: \$ 273,949.95
Medicaid: 482,231.30
Private Insurance: 531,921.13

\$ 1,288,102.38

Year-to-date collections for FY 2013: \$ 14,807,599.73

Amount billed for August 2013: \$ 2.18 million

Collections are down compared to FY2012 collections for same time period. \$ 644,187.74

Percentage of account receivables pending for claims > 120+ days: 2%

CHS Activities:

August cases

Funded: 344 cases: \$ 825,350.00
Denials: 62 cases: \$ 144,950.00
Deferred: 565 cases: \$ 485,407.00
CIH clinics: 102 cases

Files to Committee 1073



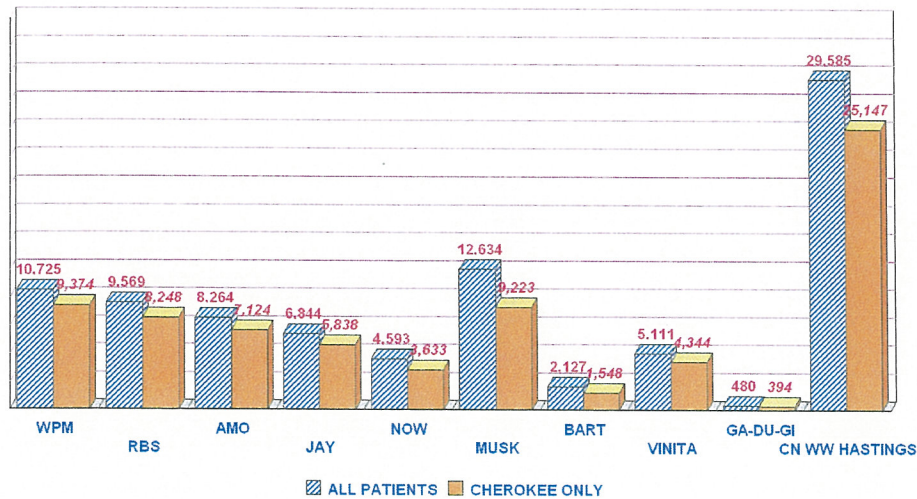
Cherokee Nation Tribal Council Health Committee report

Report by: Connie Davis, Executive Director Health Services
Connie-Davis@cherokee.org

Month/Year of the report: September, 2013
Phone number 453-5557

CHARTS

AMBULATORY PATIENTS VISITS BY CLINIC, AUGUST 2013



TOTAL AMBULATORY PATIENTS VISITS -AUGUST 2013

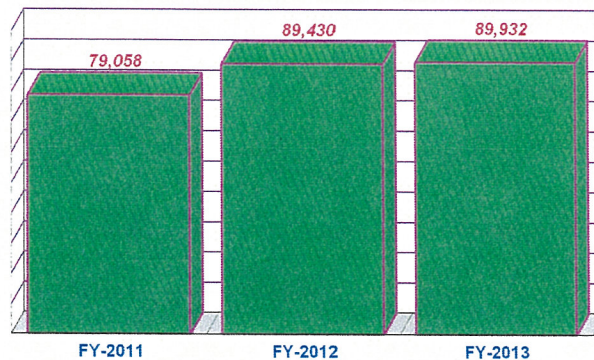
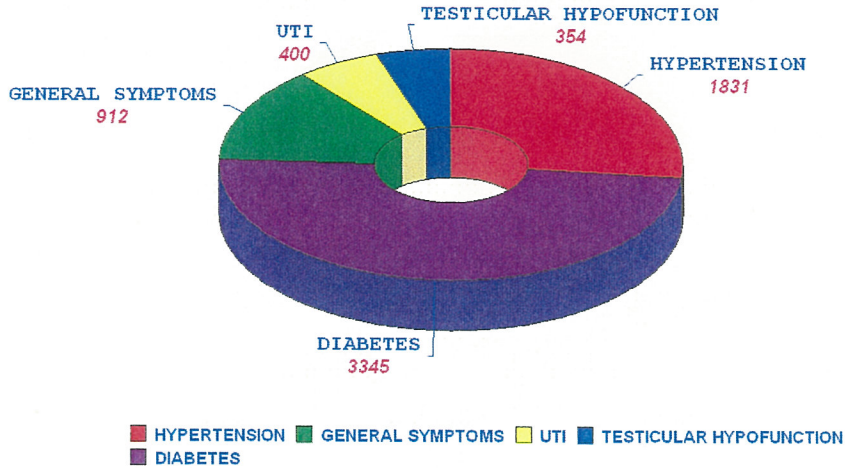
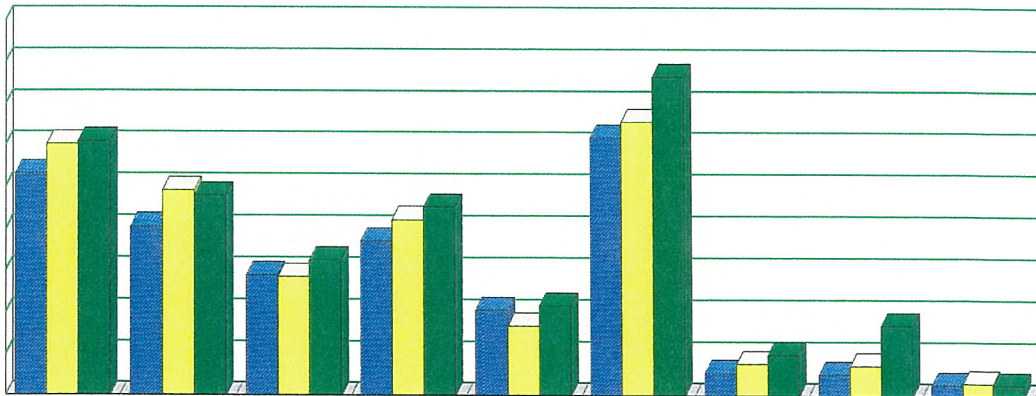


Chart includes Ambulatory visits from clinics and CNWW Hastings Hospital

TOP FIVE AMBULATORY CARE DIAGNOSIS FOR CNHSG, AUGUST 2013

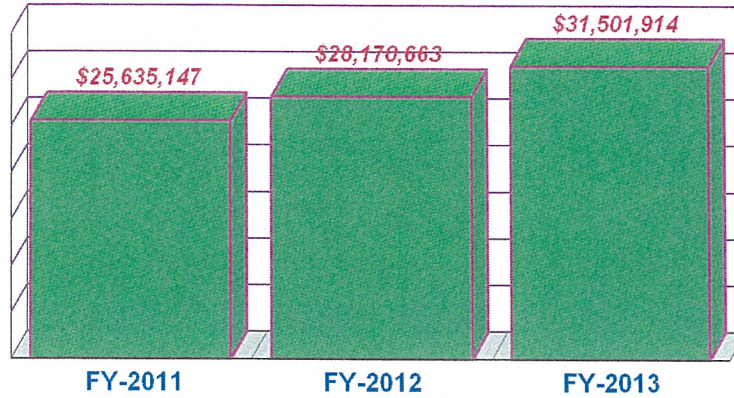


Third Party Revenue By Clinic, AUGUST 2013 (YEAR TO-DATE)

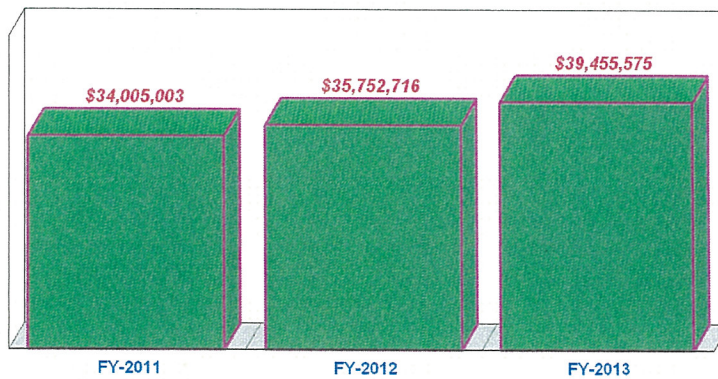


	WPM	RBS	JAY	AMO	NOW	MUSK	BART	VINITA	GA-DU-GI
FY-2011	\$5,310,812	\$4,065,204	\$2,909,200	\$3,719,987	\$2,056,007	\$6,195,655	\$574,334	\$524,950	\$278,998
FY-2012	\$6,034,490	\$4,922,168	\$2,866,907	\$4,222,885	\$1,682,261	\$6,582,412	\$795,074	\$739,718	\$324,748
FY-2013	\$6,098,360	\$4,784,463	\$3,265,837	\$4,528,533	\$2,171,314	\$7,665,062	\$993,184	\$1,703,214	\$291,947

**TOTAL THIRD PARTY COLLECTIONS
CN-CLINICS ONLY(YEAR TO DATE)**



**TOTAL THIRD PARTY COLLECTIONS
HASTINGS HOSPITAL ONLY(YEAR TO DATE)**



Honors and Awards:

From: Loving, Rebecca (IHS/OKC/AO) [mailto:Rebecca.Loving@ihs.gov]

Sent: Friday, September 13, 2013 11:55 AM

To: Connie C. Davis

Subject: IHS Director's Award

This is to advise you that Wilma P. Mankiller Health Center, Bartlesville Health Clinic, Three Rivers Health Center, Redbird Smith Health and Sam Hider Community Clinic are part of the recipients of an IHS Director's Group Award in recognition of the achievement of being the first IHS Area to achieve the 90% vaccination coverage for Health Care Workers. I had submitted a nomination that included all facilities that had reported their rates into the IHS National Immunization Reporting System. This award will be presented during the IHS Director's Award Ceremony in Rockville on October 4th. I will accept the award on behalf of the Area. I have been advised that certificates for all parties of the award will be mailed to me for distribution.

Congratulations on your achievement and your work to protect your patients and staff through flu vaccination!

Please share with those responsible for this achievement.

Rebecca Loving, MS, RN
Nurse Consultant
Immunization Coordinator
Oklahoma City Area HIS

Cherokee Nation Clinics received GPRA Awards

- Controlling high blood pressure - Small facility -Nowata Medium Facility - Bartlesville Large - AMO
- Prenatal HIV testing- Vinita
- Depression Screening- Vinita
- Fetal Alcohol Syndrome Prevention- Three Rivers Health Center
- Childhood Immunizations- Redbird Smith Health Center, Sam Hider, Vinita
- Dental Access- Three Rivers, AMO, Vinita
- Retinopathy Screening- AMO
- Demonstrated excellent Controlled BP- Three Rivers, Bartlesville, AMO
- Demonstrated Good Glycemic Control- Three Rivers, Bartlesville
- Reduction in Poor Glycemic Control - Three Rivers, Bartlesville

Report from Rhonda Cochran, Senior Director of Ambulatory Services–August 2013

New Sam Hider Health Center:

- August 13: Final Schematic Design Review
- August 22: Facility Visit with Quality Management
- August 28: Medical Equipment Review Meeting

Wilma Mankiller Health Center:

- August 8: Facility Review with Quality Management
- August 13: Expansion Weekly Planning Meeting
- August 20: Expansion Weekly Planning Meeting

Ochelata Health Center:

- August 14: Final Schematic Design Submittal Review
- August 28: Medical Equipment Review Meeting and 35% Design Development Meeting

Redbird Smith Health Center:

- August 8: Facility Review with Quality Management
- August 8: Annex and Addition Departmental Sign Off
- August 14: Annex and Addition IT sign off
- August 21: Equipment Review Meeting

Affordable Care Act (ACA) Task Force:

- August 1: Training and Implementation Committee Meeting
- August 7: Task Force Meeting

Revenue Cycle Improvement Committee

- August 1: Meeting

Improved Patient Care – 4:

- August 6: Lisa Woodworth, ACNM, at Three Rivers Health Center (TRHC) presented on a Webinar about how TRHC nurses screen for Intimate Partner Violence (IPV)

Electronic Health Record (EHR):

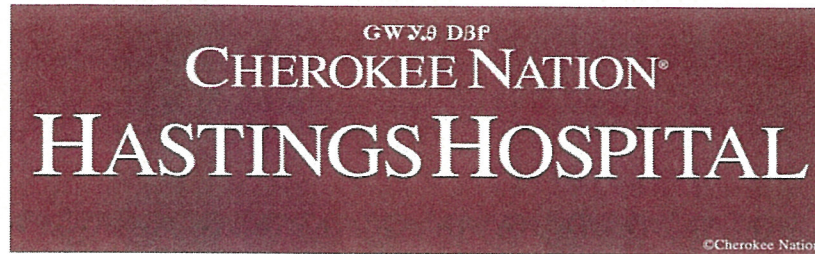
- August 8: Cerner cost proposal meeting

Health Services Retreat:

- August 15 & 16: Studer Group

AMO Health Center:

- August 19: Facility Review with Quality Management



100 South Bliss Avenue, Tahlequah, OK 74464
918-458-3100

Memorandum

To: Connie Davis

From: Brian Hail

Subject: August 2013 Executive Summary for W.W. Hastings Hospital

- In an effort to comply with recommendations from the US Preventive Services Task Force on Hepatitis C virus (HCV) screening, I participated in a meeting with Dr. Jorge Mera, our Infectious Disease (ID) physician, and Dr. Doug Nolan, to begin offering screening for HCV to patients born between 1945 and 1965. Early detection of HCV can save lives and will result in an increased need for treatment as we identify these patients.
- As we seek to improve the level of service provided in our emergency department, I participated in a recruitment meeting with Dr. Mary Thompson, M.D., to discuss opportunities at Cherokee Nation Health Services on August 8.
- As we continue our work in the completion of a scope of services study for a new facility in Tahlequah, we conducted a conference call with The Camden Group that included representation from Cherokee Nation Businesses on August 9th.
- On Friday, August 9th, we hosted Dr. Dustin McLemore and his fiancé at Hastings to discuss his joining our medical staff. Dr. McLemore is completing a residency in critical care medicine and pulmonology.
- August 14 marked the kick-off of weekly Transfer Case Review meetings during which Cherokee Nation medical leadership reviews cases that should have been considered for admission at Hastings. This effort is to provide our patients with the highest level of care within their community and to maximize the utilization of our resources.
- To improve the collections of Cherokee Nation EMS (CNEMS), we met with MediClaims on August 14th to hear a proposal for them to assume the billing and collection functions for CNEMS. This is prompted by dissatisfaction with results achieved by AccuFile and a lack of improvement despite meeting with AccuFile's owner.
- As we participate in an audit of Cherokee Nation Health Information Technology (HIT) and Information Services (IS), I attended a meeting held by Paul Lennick, a Consulting Director with McGladrey LLP. This meeting was held at The Branch on August 14th.
- On August 15th and 16th, I attended and helped to facilitate the Cherokee Nation Health Services Strategic Planning Retreat at the Hardrock Hotel and Casino in Catoosa, OK.
- Arthur Hulbert from Access2Healthcare joined us for a lunch meeting at Hastings on August 20th that included our physical therapists to discuss recent interventions to improve service and access for patients requiring physical therapy.
- Dr. Chelsea McGee is an interventional cardiologist coming to Tahlequah and I attended a welcome reception for her in Tulsa on August 28th.

Announcements

- Surgical Services has taken delivery and completed training and installation of new and upgraded video equipment used in performing laparoscopic and arthroscopic surgical procedures. This new equipment represents our ongoing investment in surgical equipment required by our providers as we strive to provide patients with the highest level of surgical care at W.W. Hastings Hospital.
- Karen Hubbard, RN, retired from WWH after thirty years of service. Karen started her career at Hastings as a nursing assistant and concluded her service here as a House Supervisor.

Achievements

- Dr. Martin Jacob, an OB-GYN at Hastings, has achieved certification in the subspecialty of Female Pelvic Medicine and Reconstructive Surgery. This adds to our surgical expertise and is a testament to Dr. Jacob's commitment to excellence in surgical care for our patients.
- Tara Ritter, DNP, MSN, RN, CDE, has completed her Doctor of Nursing Practice (DNP) at Regis University in Denver, CO. This program focuses on service to vulnerable, underserved, and diverse populations in both rural and urban settings. In accordance with the University's mission, the DNP curriculum prepares nurses at the advanced levels of leadership and clinical practice to be leaders in the service of others.

Volume

- The Emergency Department (ED) and Urgent Care treated 5,685 patients during August and experienced a Left Without Being Seen (LWOBS) rate of 7.4%. The ED again saw an increase in the percentage of patients admitted with 7.87% of our ED patients being admitted at Hastings; our admission goal is 12%.
- Our Transport Service transported 160 patients and logged 8,866 miles.
- Surgical Services performed 418 procedures during August 2013, breaking the previous record of 416 cases in July 2013. The waiting list for screening colonoscopy has been completely eliminated as of August 2013. Surgical Services staff again met and exceeded its goals for turnover time for OR suites for both major and minor cases. Surgical Services achieved 100% compliance with Surgical Care Improvement Project (SCIP) measures that assure patient safety and excellent surgical care.

Dental Health Services Report– August Report:

965	New Patient Exams – These are exams for patients that are new to our system or have been previously treated and completed and are returning for a check-up.
1123	Emergent Care Patients Seen – These are patients seen for emergency care only.
522	Patient were completed – All treatment recommended by the dentist was completed.
60	Patients were referred for Dentures or Partials – (Fuel Tax Contact Services)
19	Patients were referred for Contracted services we could not provide. (Contract Health Funds)
489	Diabetic patients were identified and seen as a priority for Exams.
10	Prenatal patients were identified and seen for Exams.
108	Head Start screenings – This is part of our prevention services.
1178	Sealants were placed on children – This is part of our prevention services.
386	Children had Fluoride Varnish applied to the teeth at their respective Schools or Headstart programs

Current Projects:

1. School year Fluoride and Sealant programs have begun.
2. Continuing to prepare for the reopening of the Redbird Smith Dental Clinic.
3. Working on plans for the New Ochelata Clinic.
4. Working on plans for the Sam Hider Dental Clinic remodel.

We are continuing to move forward to make our Dental Program better accessible and more efficient and competitive to achieve our goal of being “The patient’s first choice not a last choice” for dental services.

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Health Professional Recruitment Activity–September Report

Location	Specialty	Activity
W.W. Hastings Hospital	Emergency Medicine	Dr. Roy Ward pending signed letter of intent for 7/2014
W.W. Hastings Hospital	Urgent Care, Dir.	Sharon Smallwood
W.W. Hastings Hospital	Physician	Dr. Leslie Rebtoy effective 9/23/2013 from PRN
W.W. Hastings Hospital	Physician	New Urgent Care Position
W.W. Hastings Hospital	Midlevel	New Urgent Care Position
W.W. Hastings Hospital	Midlevel	Sarah McAullif transfer from Bartlesville 10/14/2013
W.W. Hastings Hospital	Midlevel	Daniel Douse transfer from Stilwell eff. 9/23 (NEW)
W.W. Hastings Hospital	Radiology	Dr. Morelli; effective T/PT 10/2013 to R/FT 7/2014
W.W. Hastings Hospital	Dentist	Pediatric Specialty
Wilma P. Mankiller	Mid-level	Vacated by Daniel Dause/position change to physician
Three Rivers Health Center	Dentist	Pending direction from Dental Director
Vinita Health Center	Family Medicine	Dr. Pearish; effective 11/4/2013
Vinita Health Center	Family Medicine	Dr. Reid declined 9/5/2013
Vinita Health Center	Dentist	Pending site visit with Dr. Kenneth Miller
Vinita Health Center	Pharmacist	Pending Directed Studies Placement 2014
Bartlesville Clinic	Mid-level	Cathy Fielder, APRN effective date 10/21/2013
Redbird Smith Health Center	Family Medicine	
Redbird Smith Health Center	Family Medicine	Drew Lewis, MD 2014 AHEC Resident interested; rotation 9/9-13/2013
A-Mo Health Center	Nurse Practitioner	Julie Gaskins, tentative start date 10/21/2013
Sam Hider Health Center	Family Medicine	Dr. Hamilton effective 11/4/2013
Sam Hider Health Center	Family Medicine	Continuing Search
Behavioral Health	Psychiatrist	Jordan Cates, 2014; visit 9/13/2013

Total Positions: 22
Providers with start dates: 9
Total vacant positions: 13
Total Hires: 63

Recruitment Activity

- The recruitment staff is working with 20 providers to come on board as PRN providers, including one resident from the TCH Residency Program.

Scheduled Residency Visits:

- Pallayup Tribal Residency in Seattle Washington – 9/24/2013
- Seattle Area Indian Health – 9/25/2013
- OSU Family Medicine - 9/20/2013
- AHEC Fayetteville - To be determined
- OU Rural Residency - To be determined
- Dr. Jordan Cates, Psychiatrist resident to visit in September. Dr. Cates is looking for placement in July 2014.
- Dr. Carol McDaniel, an Oral Surgeon, is coming for a site visit on 9/19. She will be on-site at Hastings Hospital and will be meeting with Dr. Jones.
- National Health Service Corp Community Day is October 10th. Corps Community Day is a chain of events that take place across the country in efforts to celebrate and bring awareness to primary care and the Corps.
- Special Project: Developing provider bios to include picture. These will be used when candidates come on-site for interviews to provide a brief background of interviewers.
- MD-App – The recruitment office has been working very diligently to obtain this online application software for provider applications. This software works hand-in-hand with the credentialing piece of the employment process. As of September it has been two years trying to contract with the parent company Applied Statistics and Management. Attainment of this software will assist in making the application and employment process much smoother for all parties involved, including the candidates.
- Reviewing new candidate tracking database for retention and recruitment.
- Renewing candidate sourcing for FY14

Welcome New Providers

- Katie Hughes, DO joins the ER team at W.W. Hastings Hospital on September 9, 2013. Dr. Hughes was a resident with TCH/WWH.
- Paul Bassi, DPM is providing podiatry services at W.W. Hastings Hospital. Dr. Bassi has worked as a locum provider with the podiatry team, and will be an excellent addition to the team.
- Leslie Rebtoy, DO will be converting from T/PT to R/FT on September 23, 2013 and joining the provider team in the Urgent Care at Hastings.
- Daniel Dause, APRN will transfer from Wilma P. Mankiller Health Center on September 23, 2013 and will also be joining the care team in Urgent Care at Hastings.
- Sarah McAullif, APRN will transfer from Bartlesville Health Clinic to the Urgent Care on October 14, 2013.

Ambulatory Clinics and Health Program reports–

- **Wilma P. Mankiller Health Center** – Ruby Pettit, DM Clinic Nurse Manager became Certified Diabetes Educator. Staff participated in Back to School events in Westville and Stilwell. Stephanie Bunch, APRN, will start working at the clinic on August 5th. WPMHC QILN Team Recognized for consistent reporting efforts and increase in clinical performance measures. Immunizations rates for children 0-27months is 89%. Ideal glycemic control is at 33% of diabetic patients. Cycle time tracking (toe in toe out, including the pharmacy) is 80 minutes. The customer satisfaction rate is 66%.
- **A-Mo - Salina Community Clinic** – Immunizations rates for children 0-27months is 89%. Ideal glycemic control is at 31% of diabetic patients. Cycle time tracking (toe in toe out, including the pharmacy) is only 59 minutes. The customer satisfaction rate is 93%.
- **Redbird Smith Health Center** – Carol Schmidt a long term mid-level health provider plans to retire in August, here last of work will be 8 August. Staff continues to work out of the RSHC Annex from the relocation from the main facility. All services remain to be offered, with the exception of Dental. Radiology Staff have continued to rotate days working in the Muskogee and Stilwell Clinics. We are at 100% with design on Annex and Addition. Dirt work is approaching completion on the area for the addition behind the Annex. Immunizations rates for children 0-27months is 89%. Ideal glycemic control is at 41% of diabetic patients. Cycle time tracking (toe in toe out, including the pharmacy) is not reported. The customer satisfaction rate is not reported.
- **Sam Hider Jay Clinic** – The Employee Incentive Committee held an Indian Taco Fundraiser. It was a great success and the committee raised over \$700.00 to be used for a clinic wide event. CDIB registration and Diabetes shoe clinics were held at the clinic. Immunizations rates for children 0-27months is 100%. Ideal glycemic control for this cycle is 44%. Cycle time tracking (toe in toe out, including the pharmacy) was 73 minutes. The customer satisfaction rate is 89%.
- **Three Rivers Health Center** – Three Rivers Health Center will begin extended hours clinic on August 5th, TRHC officially changed operating hours to 8am to 8pm Monday through Friday. Rebecca Moore, NP will join the provider staff at TRHC in August. Quality Management performed Internal and Validation audits at Three Rivers Health Center. James Rowland, Ginger Glory, Kim Osburn and Jayna Smith, all with QM, performed the audit. Laurie Paul with CPCi attended TRHC's spread team meeting. She introduced herself and gave a status update on where TRHC is with CPCi milestones. Lisa Woodworth presented on the topic of Domestic Violence during the IPC Action Period call. Lisa, Lori Nez, Dr. Jamie Evans, Dr. Lisa Ortiz and Charles Smith participated in the call. Immunization rate for children 0-27months is 88%. Ideal glycemic control is at 51% of diabetic patients. Cycle time tracking (toe in toe out, including the pharmacy) is 62 minutes. The customer satisfaction rate is 76%.
- **Vinita Health Center**– The Vinita Health Center Public Health Nursing department began an after-hours immunization clinic. Every Monday during July and August they will be available till 6pm to provide vaccinations for children on a walk in basis. This is to assist in preparation for students needing vaccinations prior to opening day at the local schools. This month the Vinita Health Center had a site visit by Quality Management identifying areas that we need to make some improvements. They also noted some efforts that are being done to improve some areas. Staff from the Vinita Health Center attended various trainings this month. Two staff from the Medical Records department attends SHIP Medicare Training in Muskogee. Staff from the Vinita Leadership team attended Customer Service for Managers training in Vinita. There was also several staff who attended the week long Cherokee Language class that was held in Vinita. Four members of the Vinita Health Center Administration attended the Leadership training held at the Hard Rock on August 15th and 16th. We now have two full time optometrist at the Vinita Health Center. This has opened up appointments for patients to have their eyes checked. The new dentist is also here and seeing patients. Immunizations rates for children 0-27months are 82%. Ideal glycemic control for this cycle was 42%. Cycle time tracking (toe in toe out, including the pharmacy) was 69 minutes. The customer satisfaction rate was 90%.
- **Diabetes program**– 111 patients attended the Diabetes Self-Management Education classes in August. Podiatry services for diabetes patients were discussed with Dr. Melissa Adams. Attended planning meetings on August 13th in Jay and Stilwell to finalize plans for new construction that will include locating DM RN and RD in Primary Care. Attended planning meeting on August 14th at Bartlesville to finalize plans for new facility at Ochelata, which include locating DM RN and RD in Primary Care. Met with Diabetes Program RNs regarding goal setting with diabetes patients in the Diabetes Self-Management Education Program. Met with Lisa Lyon on August 21st regarding the One Million Hearts national campaign sponsored by the DHHS and how we can utilize

that program to improve care for all patients, including diabetes patients, who are at increased risk for heart attacks and stroke.

- **Improving Patient Care-** Assessed the progress of our 3 IPC4 teams and our 2 QILN teams and submitted on August 23rd to the IPC National Team. Our assessments were compared with the assessments of the IPC National Team, and there was less than a 5% difference in our scores, so no further discussion was required. Comments and progress report will be shared with the IPC4 and QILN teams during Learning Session 5 scheduled for September 10-12th. Staff on the IPC 4 teams at Nowata, Bartlesville, and Muskogee participated in webinars scheduled in August. Attended training webinar on August 2nd for IPC Improvement Support Teams (IST) on assessments of the IPC 4 and Quality and Innovation Learning Network (QILN) teams from Cherokee Nation. Had phone call with Cindy Hupke, Institute for Healthcare Improvement Director, to plan presentation for IPC4 Learning Session #5 about IPC Spread throughout the Cherokee Nation Health System.
- **Diabetes Prevention Program (DPP)** – Tahlequah Group 26 has 9 participants and completed session 12. So far, two participants have met their 7% weight loss goal and the class has lost a total of 83.4 pounds. Sallisaw Group 27 has 12 participants and completed session 12 as well. Three participants have met their 7% weight loss goal and the class has lost a total of 97.8 pounds. Stilwell Group 28 has 6 participants and completed session 4. The class has lost a total of 11.4 pounds: Summer Slim Down Challenge ended with 47 participants out of 74. 113.6 pounds total pounds were lost during the 10 week challenge, with 37 participants losing or maintaining their weight during the summer. 10K a Day challenge started with 57 DPP aftercore participants. Since March 2013, 45 DPP aftercore participants lost a total of 185.7 pounds, with 4 of that group losing 70.8 pounds alone. Assessment Labs were held in Tahlequah, Salina, Sallisaw, and Muskogee for Baseline, Follow-up, and Annual measurements. Claremore Group 25 completed their follow-up assessments. Two out of four participants reached their 7% weight loss goal and the class lost a total of 37.4 pounds. DPP recruited in Tahlequah and Muskogee during the month of August to start classes in September. DPP implemented a new system in ordering lab utilizing a designated physician and EHR. This process will help providers eventually see what their patients lab results are and can be more aware.
- **Dietary Services** –Reports that they served **737 clients** during the month of August. The worksite activities included weight management classes, Lipid control classes, food exhibits and cooking demonstrations, creating diet menus for patients, nutritional therapy coverage, Cherokee youth shelter menu review and advice. Food Handler's training was provided.
- **Breast and Cervical cancer early detection Program** – The program served **323** women served (Clinical Breast Exam, Mammograms, Ultrasound, Pap smear, HPV testing, Colposcopy with or without biopsy) during the month of August at the cost of **\$32,478.46**.
- **Education/Outreach-** Community Meeting- Westville :Education- Program Table(300 participants
 - Mobile Mammogram Day- Redbird Smith Health Center
 - Education- Breast Self-Awareness and Well Woman Exams,45 scheduled / 24 showed
 - Outreach packets mailed for Redbird Smith Health Center Patients, 60 packets mailed to women age 50+ and overdue for a mammogram
- **Comprehensive Cancer Program (CCC program)** Comprehensive Cancer Control program and Breast and Cervical Early Detection Program partnered with the Native American Cancer Research Corporation to sponsor a Regional Cancer Conference for the Southern Plains Region which includes the states of Arkansas, Kansas, Louisiana, Missouri, Oklahoma, and Texas. The conference was held in Tulsa, OK on August 27-29. There were over 150 participants in attendance. Topics on the agenda included: Cancer, Chronic Disease and Health Risk Behaviors, Tribal Linkages with IHS/State data bases, Outreach Strategies, Health Equities, Southern Plains Data Breast Cancer Prevention for Native American Women, Successful Collaboration, and Outreach Strategies for screening in Indian County, Social Media.
- American Indian Alaska Native Cancer Control Conference 100+ in attendance Tulsa, Okla.
- **The Outreach Coordinator presented:**
 - AAIP Conference – Santa Clara, CA –Tobacco Prevention and Shared Outreach in Communities, 250 attendees
 - Spit Tobacco Summit – Missoula, MT–Tobacco Tour Program, Greg Bilby and Ronnie Trentham were presented with an award at the 7th National Smokeless and Spit Tobacco Summit, 300 attendees
- **Cancer Registry**–The registry now has collected data on **6,227** cancer cases in SEER*DMS database. The top cancer sites for our service population include Lung cancer, Breast, Prostate, Kidney, Colon and Urinary Bladder.

- **CN Emergency Medical Service**– handled **431 calls**, of those **156** required emergency transport, **162** were transferred. In addition program provided EMS training to **865** participants of those **548** were Native Americans.
- **Behavioral Health Services**– Behavioral Health provided mental health and substance abuse services to **1244** patients, of those **884** were **unduplicated patients** were served at the Tahlequah and CIH sites, of the patients served **783** were Cherokees.
- **Jack Brown Center**–The JBC currently has **20 residential clients**, 12 males and 08 females. Nineteen clients are on waiting list. Staff offered educational sessions though out tribal jurisdiction.
- **Pharmacy Services**– the program filled **156,896** prescriptions (an increase of 8% from last year) @ the cost of **\$1,356,169**. POS collections for month of August were up by 8.5%. The cost of collections per prescription had been decreasing due to changes in the cost calculating basis from third party providers (CMS) but has stabilized this month.
- **CNWWH** –Urgent care pharmacy is open and functional. **90 day solutions**–Council will review and pose questions in September, 90 day dispensing will be an option starting October 1st. **Stilwell Pharmacy**–no change on pharmacy services. **Vinita pharmacy** – the volume has almost doubled since the opening. **Muskogee Three Rivers pharmacy**–volume continues to grow as staffing of provider vacancies is completed. **Sallisaw pharmacy**–During review it was discovered the pharmacy drive through lane had awning coverage for only ½ of vehicle. A request has been made to modify the overhang to accommodate full vehicle coverage. **Jay pharmacy**–Robotics contract issues have been resolved and down payments are being processed for purchase and install. New plans are in the 35% finalization phase and weekly meetings continue. **Ochelata** weekly plan reviews continue there are no changes to pharmacy design **EMS** – No change.
- **Healthy Nation Program– Community Health Program Liaison Randy Gibson report:** Lisa Pivec, Julie Kimble and Shane Dominick represented Cherokee Nation Healthy Nation while presenting at the National Indian Health Board meeting in Traverse City, Michigan, sharing the success of our community garden program with other tribes from across the nation.
Shawwna Roach and Randy Gibson are working with the Native Youth Summit to provide information on the dangers of smoking and secondhand smoke
Healthy Nation has launched our new media Commit to Get Fit campaign. It has now been noticed by more than 500,000 people throughout Cherokee Nation and Oklahoma.
- **Community Health Program report from Northern Counties:** Public Health Educators are working with each school that was awarded the Principal School Health Leadership Award. Public Health Educators are working with Nowata, Oklahoma Union, Vinita, Afton and Caney Valley Schools to pass the 24-7 policies. Public Health Educators are also working with Claremore Farmers Market. As of August 15, 249 veggie vouchers had been used at the Market. Citizens served included SNAP recipients, Meals on Wheels, senior citizens centers, and other underserved populations. Funding for the Veggie Voucher program came from the Traditional Foods Grant the Healthy Nation Program currently has. The Owasso Farmers Market has also benefitted greatly from this program. As of Sept. 3, the Owasso Farmers Market has used a total of \$4,360.00 in purchases through vouchers actually spent. The Owasso Farmers Market has benefitted by a significant increase in their customer base. Many people can now purchase fresh food that could not without the veggie vouchers. The park at Claremore (Will Rogers Park) has been improved with help from grants provided by Lowe's, Snapple, and Kaboom. Pelco has agreed to help with new lighting in the park. Robert Lewis has been asked to design the park surfacing with a Cherokee Theme. Misty Crittenden, Public Health Educator in Rogers County, has been assisting with these park improvements.
- **Community Health Program report from Southern Counties:** There were 2 workshops offered in Mayes County for our school food service staff. The trainings covered fresh produce preparation and serving techniques. We had 5 school districts represented w/ 35 participants. The Mayes County Farmers Market partnership is continuing to see more community involvement. The “Veggie Voucher” program is a huge success and many of our producers are selling out on a weekly basis. 700 + vouchers for August .Ballou Community Garden - Taste tasting of fresh produce at Ballou Church with 25 participants
- **Community garden– Sallisaw** community garden- Sallisaw Clinic- August Harvest- 3 pounds of radishes / 1 pound of cherry tomatoes.
- **Presentations**– Cherokee County Public Health Educator presented August 8, 2013 and August 15, 2013 at CN head start on 3rd hand Smoke and SPARK (Sports, Play and Active Recreation for Kids) training, Physical Activity in the Classroom, with 120 teachers and Cherokee Nation head start staff present.
- Public Health Educators presented on August 17, 2013 at Floyd Norris Park in Tahlequah during the bike rally and safety course. It was a safety course which kids and the Remember the Removal Bike riders rode. The

presentation included stop signs, how to look ways, hand signals and helmet/fittings and giveaway. There were approximately 50 participants.

Balloon Chase Run— Tahlequah-August 17, 2013 800+ runners.

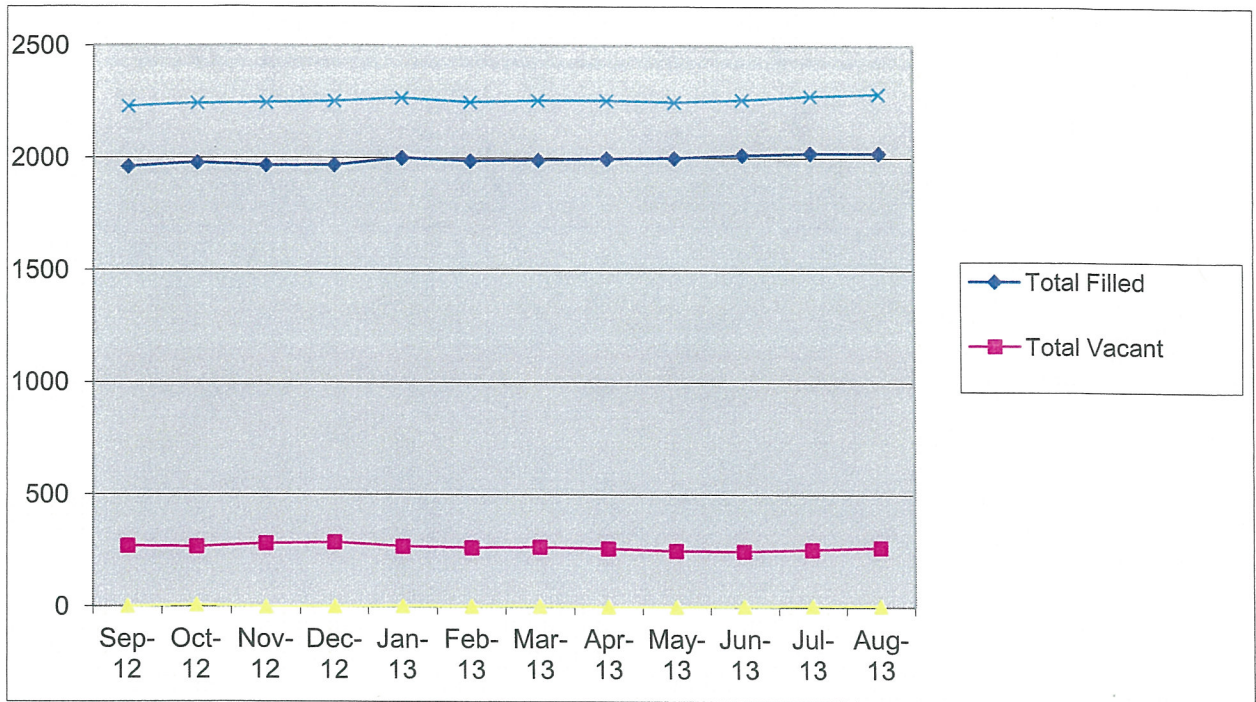
CN Holiday Run—Tahlequah -August 31, 2013 with 1200+ runners.

Bell Pow Wow Run - Bell, Ok – August 3, 2013 300+ runners

Walking Club in Sallisaw meets on Tuesdays / Wednesdays from 7-8:30 am at Sallisaw Family Fitness.

Currently 25 participants.

- **The Recreation center**— located in Tahlequah currently has **7,192** active members, total numbers of visits: **8,248**. **641** Child Watch services were provided during August. **\$7,101** was generated in revenues.
- **Public Health Nursing**— made **499 home visits** to provide services dressing changes/wound care, monitoring vital signs, education, management of medication planners, blood draws, and B12 injections, assessment of home safety/environment, DM self-management and education. PHN staff also performed **18 post-partum follow ups**, and provided **transportation to 20 clients** to our clinics, WIH, CIH and contract facilities.
- **Public Health Nursing programs at Claremore Indian Hospital and Hasting Indian Hospital**— A total of **2,150** contacts were made with patients including **181** Home visits.
- **Health Facilities**- Risk Assessments were provided for Three Rivers and Salina Health Center by the Safety Officer. Safety Officer completed safety section for the New Employee Orientation Training. Surplus equipment delivered/picked up from Mankiller Health Center, Tahlequah Medical Center Office Suites, 4th St location, Healthy Living Campus/Healthy Nation, Elder Care Facilities, Hastings Indian Medical Center and Health Administration. Moved Jack Brown Center's Program out of the Mahaney Street location, transported. Surplus furniture to CN Warehouse. Completed fire extinguisher and kitchen suppression system inspections. Biomed evaluated a DenOptix Plate Scanner turned in by Hastings Hospital for use in dental X-ray surveys at the clinics. Developed test cassette for use in demonstrating compliance with manufacturer requirement for collimation of intraoral dental X-ray unit at the clinics. Began replacement of obsolete Dickson VFC70 temperature monitors no longer legal for use in vaccine refrigerators or freezers. Began to process the changing of EMS from CN Biomed segment in TMS enterprise equipment management system to Hastings Biomed segment. Conducted intraoral X-ray surveys at the Jay clinic. Developed checklist for new type of finger pulse Oximeter being acquired at the clinics. Received Fluke Biomedical RF 303 Electrosurgical Analyzer to replace obsolete unit. Air curtain installation on lobby doors has been completed at Mankiller Health Center. Health services currently have 144 vehicles.
- **Cherokee Elder Care (CEC) Report**— August enrollment was 124 participants. Current staffing includes 51 FTEs and 4 PTEs. We have increased staffing of 7 FTE's since January 2013 with 4 internal transfers to Cherokee Nation and 2 voluntary resignations year to date. August is a special month for CEC. This year marked our 5th Anniversary and a time of celebration. We held our first fund raising event along with opportunity to celebrate the success stories of CEC for five years. CEC is also excited that the Centers for Medicare and Medicaid approved our new video which was developed by Cherokee Nation Communications team. The video set the tone for the 5th year anniversary evening, highlighting CEC participants in their homes and with their own unscripted words of what this program means to them. Cherokee Elder Care looks forward to the continued growth in 2013 and the impact Program of All-inclusive Care for the Elderly will provide for our current service area and the expansion prospects. The State and CMS are finalizing our zip code expansion approval so that we will be able to provide services to more citizens within Adair and Muskogee counties
- **Staffing Report**— Total number of filled position were **2,022**. Six provider positions were filled during the month.



- **Contract Health Services**– the CHS program processed 6,364 referrals, of those 6,108(95.9%) were approved at the cost of \$3,339,772.
- **CHS Special funding initiative update**– The program was established as a result of passage of “Cherokee Nation Corporation Health Dividend Act of 2011 (Cherokee Code Annotated: Title 18, Article 3 § 18) which was amended in November 2011 to increase the amount of the monthly dividend from CNB profits from 30% annually to 35%. The additional 5% of the corporate dividend will be used exclusively to provide services to Cherokee Nation citizens living within the jurisdictional boundaries of the Cherokee Nation. The services covered include, but are not limited to, eyeglasses, dentures, prosthesis, cancer treatments and hearing aids. At present, the process of handling these claims are as follows:
 - Most of these referrals are termed “Call In’s”. These are emergent referrals where patient access health care services via an ambulance or an emergency room, bypassing the typical Indian Health Services route. Once we receive the request one of three outcomes are possible the referral can be **approved**, **deferred** pending further medical information or **denied**.
 - Referrals are deferred pending further medical information for a few reasons. For example, the medical information on these referrals is minimal due to the emergent nature of the situation.

Year to date summary

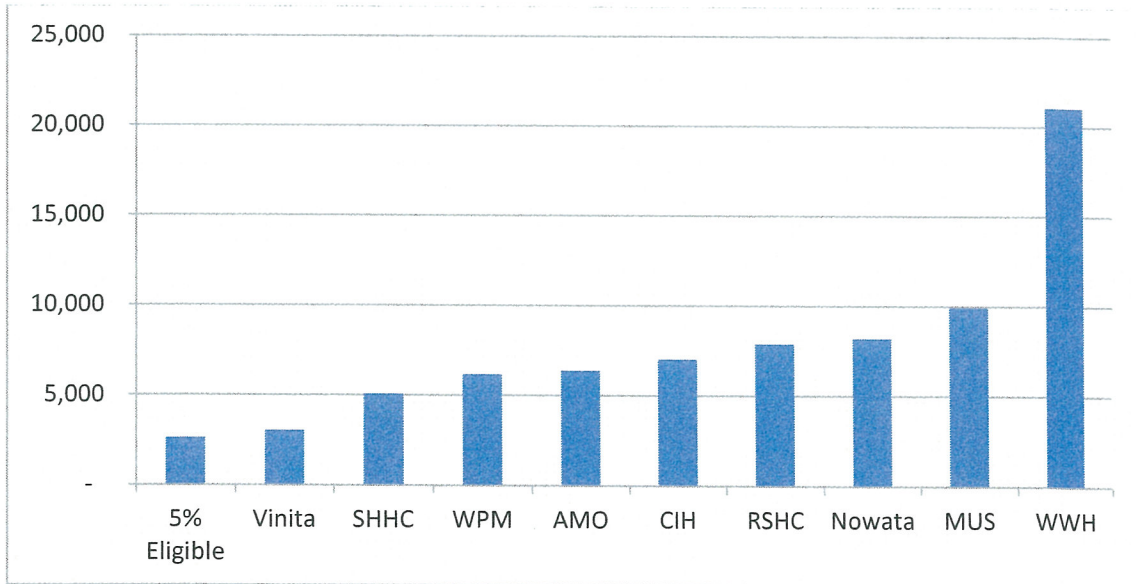
CIH Review Summary FY 2013						
	Approved		Pended		Denied	
Eligible	#	\$	#	\$	#	\$
2,629	1,674	1,188,490	921	1,404,419	34	18,455

Total Screened	8,364	
Eligible referrals	2,629	31.43%
Ineligible for services due to out of Area	2,684	32.09%
Non-Cherokees ineligible	2,965	35.45%

Total Referrals

Referrals - 10/1/12 to 8/31/13	
5% Eligible from CIH	2,629
Vinita	3,026
SHHC	5,080
WPM	6,158
AMO	6,374
Claremore Indian Hospital	7,022
RSHC	7,885
Nowata	8,212
MUS	9,941
WWH	21,049

Total Referrals Cherokee Nation: 67,725
Total Referrals CIH: 7,022



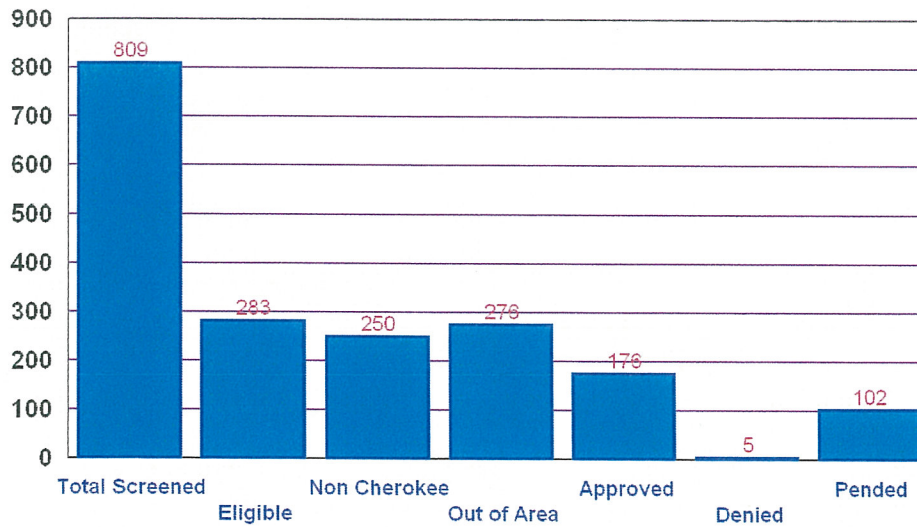
Raw # of Referrals from each Facility

Data for the month of August 2013

Total Screened	809
Eligible	283
Non Cherokee	250
Out of Area	276
Approved	176
Denied	5
Pended	102

CIH Review Summary - Aug 2013						
Eligible	Approved		Pended		Denied	
	#	\$	#	\$	#	\$
283	176	158,260	102	216,220	5	6,250

Five % CNHS FUNDS BREAKDOWN-August 2013



Five % CNHS FUNDS DISTRIBUTION BY COMMUNITIES_AUGUST 2013

