



Cherokee Nation Tribal Council Health Committee Report

Claremore Indian Hospital

Month/Year of the report: October 2012

George L Valliere 918-342-6200

Email: george.valliere@ihs.gov

Accomplishments:

- **Staffing:** Making offer to additional Internist. Still recruiting ER Physicians.
- **Visits:** Outpatient visits for October up 19.3% over the same period the previous year.
- **Revenues:** Revenues for FY2013 increased 8.4% over the same period the previous year.

Future Plans / New Initiatives:

- **New Services:**
 - Discussions with Area Office about adding part time Chiropractic services to staff.

Workload:

Actual numbers/month

Outpatient visits up	19.3%	24,467
Admissions up	42.2%	91
Newborns up	35.3%	23
New charts down	7.7%	335
Reactivated Charts up	33.6%	342

These statistics are compared to FY2012 statistics for the same time period. (October)

Occupancy rate for October 2012: 24.0%

Third Party Collections:

October collections

Medicare:	\$ 493,600.66
Medicaid:	795,001.65
Private Insurance:	<u>956,571.57</u>
	\$ 2,245,173.88

Year-to-date collections for FY 2013: \$ 2,245,173.88

Amount billed for October 2012: \$ 2.54 million

Collections are up compared to FY2012 collections for same time period. \$ 175,634.28

Percentage of account receivables pending for claims > 120+ days: 6%

CHS Activities:

October cases

Funded:	507 cases:	\$ 1,049,095.00
Denials:	160 cases:	\$ 331,779.00
Deferred:	544 cases:	\$ 357,700.00

Files to Committee 1600



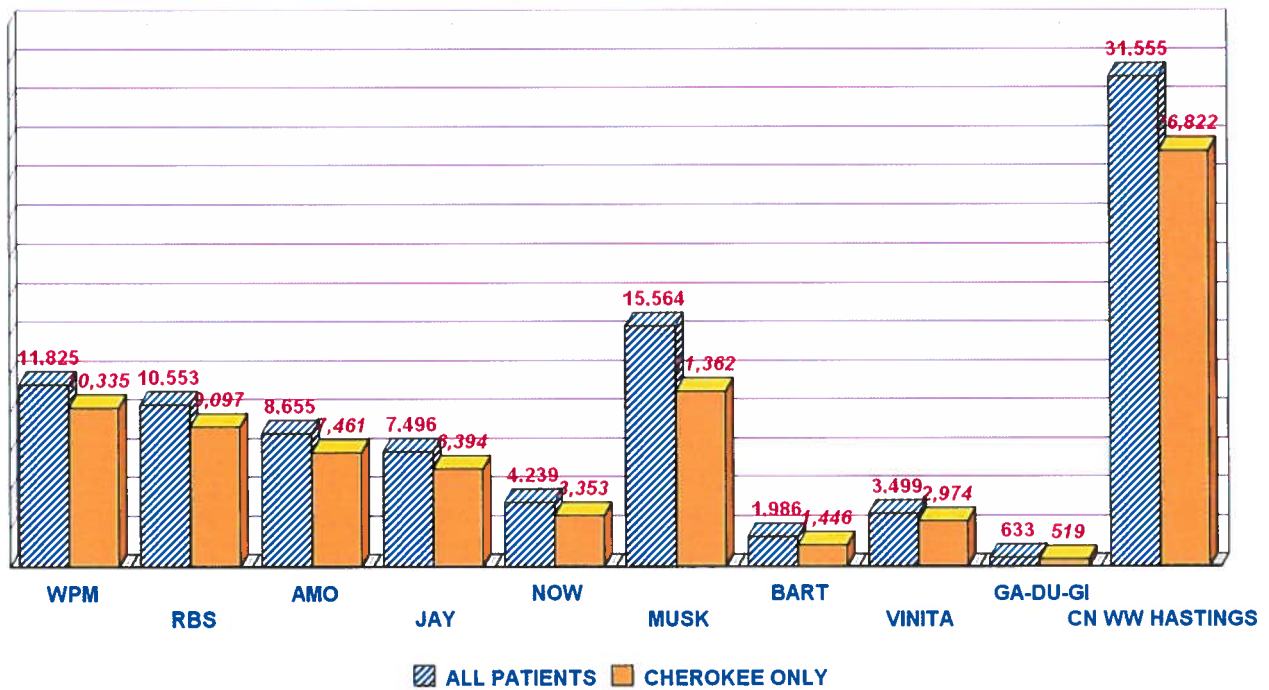
Cherokee Nation Tribal Council Health Committee report

Report by: Connie Davis, Executive Director Health Services
Connie-Davis@cherokee.org

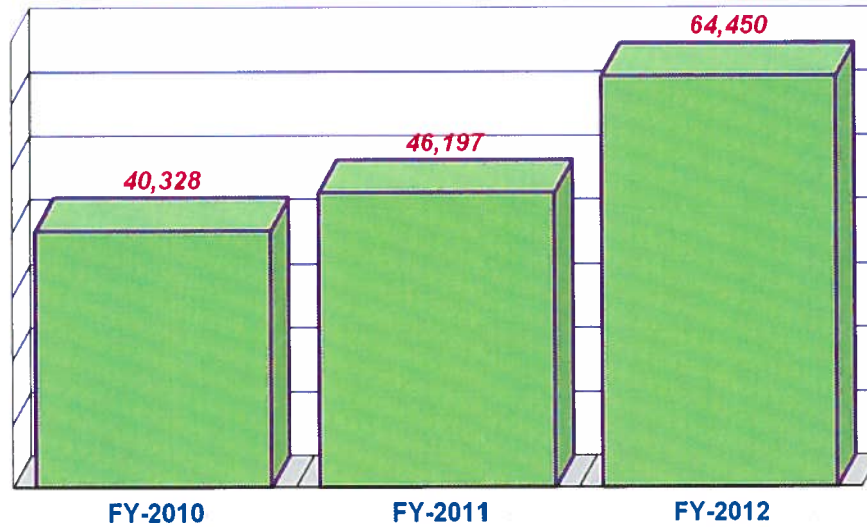
Month/Year of the report: November, 2012
Phone number 453-5557

CHARTS

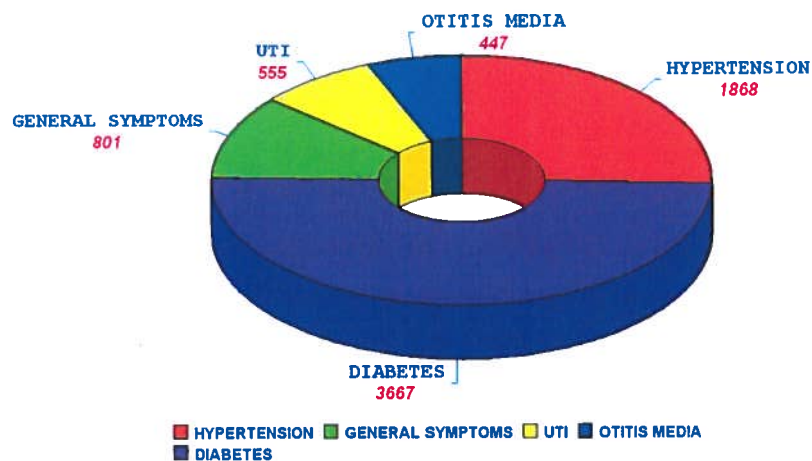
AMBULATORY PATIENTS VISITS BY CLINIC, OCTOBER 2012



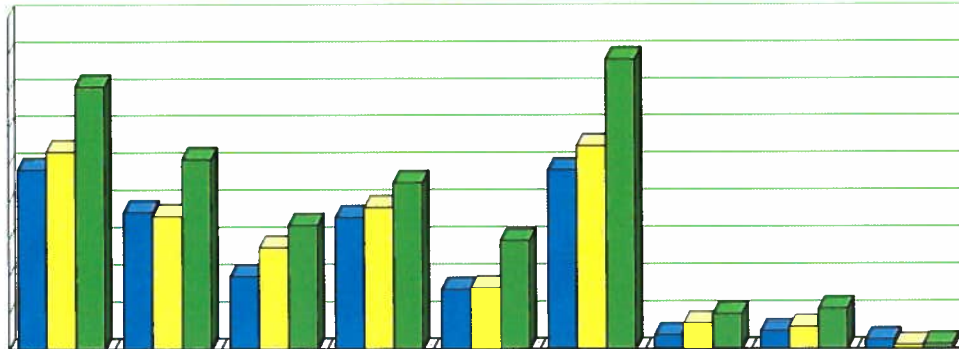
TOTAL AMBULATORY PATIENTS VISITS BY CLINIC, OCTOBER 2012



TOP FIVE AMBULATORY CARE DIAGNOSIS FOR CNHSG, OCTOBER 2012

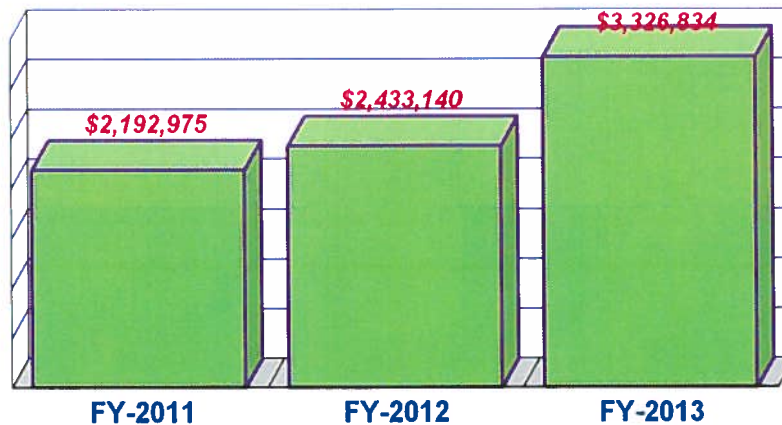


Third Party Revenue By Clinic, OCTOBER 2012 (YEAR TO-DATE)

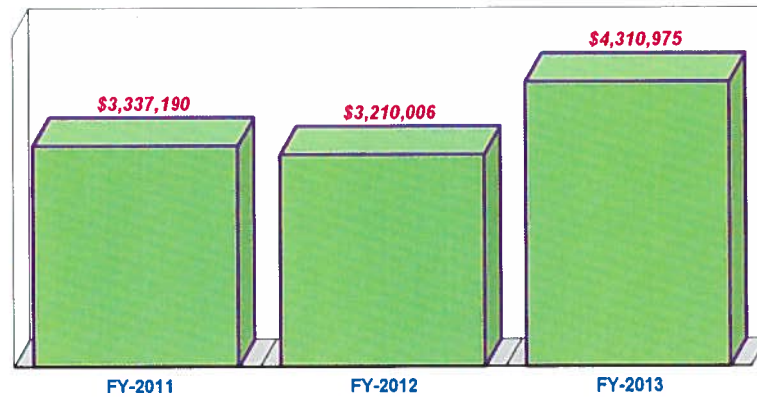


	WPM	RBS	JAY	AMO	NOW	MUSK	BART	VINITA	GA-DU-GI
FY-2011	\$487,505	\$373,654	\$200,315	\$359,374	\$165,408	\$486,062	\$40,441	\$50,999	\$29,217
FY-2012	\$536,781	\$363,677	\$278,561	\$387,985	\$169,775	\$549,811	\$72,422	\$60,912	\$13,216
FY-2013	\$711,915	\$514,434	\$338,240	\$453,019	\$297,484	\$786,372	\$98,395	\$112,146	\$14,829

TOTAL THIRD PARTY COLLECTIONS CN-CLINICS ONLY(YEAR TO DATE)



TOTAL THIRD PARTY COLLECTIONS HASTINGS HOSPITAL ONLY(YEAR TO DATE)



Reports from Senior Program Directors:

Report from Lisa Pivec, Director of Community Health Promotion– October 2012

Kenwood Fall Fest –October 20 attracted over 500 participants to Delaware County. Hosted by Carla Feathers and Tricia Nichols, stickball, basketball tourney, softball and a 5k run were enjoyed by hundreds of visitors and community residents. The stickball game was at Oak Hill.

Safe Routes to School – Schools participating: Greenwood ES, Cherokee ES, Heritage ES.

To encourage and enable elementary school children to safely walk and ride bicycles to schools. SFTS is a component of solving the problem of childhood obesity and encourages children to become more physically active and reinforcing safety.

Oklahoma Union Public School –held a health fair for the high school students on October 12th. Healthy Nation was invited to present on health topics including nutrition and physical activity. Through the course of the day every high school student came through our classroom and heard important information on nutrition and the lifelong benefits and consequences of the nutrition choices they make.

Report from Rhonda Cochran, Senior Director Health Services–October 2012

Redbird Smith Project:

- October 15 secured a double-wide trailer from Career Services to be used for administration. CNB moved the trailer. Health Services moved furniture; will install new bathroom and hook it up at Sallisaw. As soon as it is set up it the staff currently in the dialysis center will be moved into it.
- Received new modular for additional primary care space and to increase access
- Meeting schedule: October 2; October 9; October 16; October 23; October 24; October 26
- October 17: Onsite visit with Council Members
- Future Meeting Schedule: 7 November, 65% Construction Documents due to Cherokee Nation; 9 November, 65% Construction Documents submittal review meeting; 4 December: 100% Construction Documents for review; December 18: 100% Construction Documents due for bid submittal
- **Emdeon Project:**
- Training on how we can better manage our revenue by connecting with Emdeon to verify third-party information on our patients. Follow-up call on November 1 with Revenue Cycle Team.

- **Improving Patient Care – IV (IPC-4)**
- October 2: Action Period Call #3 Webinar
- October 16: Action Period Call #4 Webinar
- Learning Sessions scheduled for October 30, October 31 & November 1 were cancelled due to Hurricane Sandy.
- **Comprehensive Primary Care Initiative (CPCi)**
- October 3: National Learning & Diffusion Webinar
- October 12: National Learning & Diffusion Webinar
- October 26: Went with staff from W.W. Hastings Hospital (WWH), Three Rivers Health Center (TRHC) and Wilma P. Mankiller Health Center (WPMH) to Tulsa for Kickoff Meeting.
- Scheduled Local Kickoff Meetings: WPHC – November 2; WWH – November 7; TRHC November 20
- **Vinita Health Center**
- October 10: Went to Vinita to interview for Assistant Clinic Director position

Office of Health Professional Recruitment and Retention Monthly Activity for November 2012

New Providers Starting in November:

- Linzi Allen, PharmD (11/5) – Hastings, Pharmacy
- Dustin Beck, DO (11/5) – Hastings, PRN Family Medicine
- Clint Beeson, MD (11/19) – Will Rogers, Family Medicine
- Tasha Sandersfield, APRN (11/19) – Three Rivers, Advanced Practitioner

W.W. Hastings Hospital –

- ER Physician – Kristen Battles, DO interviewed 10/9/2012
- ER Physician – Thomas Digiovanna, MD interview 11/6/2012
- Certified Nurse Midwife – Bonnie Warner retirement effective 2/2013 – recruitment in process
- Family Medicine – Beth Harp, DO has signed letter of intent for 8/2013
- Family Medicine – John Miller, DO has signed letter of intent for 8/2013
- CRNA – Commissioned Corp candidate Emmanuel Samedi selected with effective date 1/2013
 - Dr. Matthew Wiley completed paperwork to moonlight pending PRN Rates
- Orthopedic, Advanced Practitioner – Pending completion of candidate paperwork
- Radiologist – Dr. John Morelli completed site visit 10/23/2012, pending further direction from Dr. Montgomery and Dr. Nolan
- Dentist (Oral Surgeon) - Vacancy posted with Oklahoma Dental Association. Three candidates declined. Possible candidate to fill-in as PRN for two-week stints in Spring
- Dentist (Periodontist) – To be vacated by Dr. Eric Jankowski. Dr. William Stenberg to replace effective 6/1/2013.
- Pharmacist – Lacey Blankenship, transfer to TRHC effective 11/13/2012
- Health Partners – Stanley Gahring, MD – Processed to credentialing and HR – on hold per HR
- Health Partners – Charles Lutten, MD – Processed to Credentialing and HR – on hold per HR
- Psychiatrist – Recruitment on-going
- Hastings PRN – Orthopedic Surgeon Fred Ruefer, MD (11/19) – pending start date

A-Mo Health Center –

- Physician – Recruitment on-going
- Dentist – Gary Eder, DDS interviewed 10/18/2012

Bartlesville Health Clinic – No Vacancies

Redbird- Smith Health Center –

- Physician – Recruitment on-going

Sam Hider Health Center –

- Dentist – Recruitment on-going; recruitment office attending dental recruitment fair. Interested candidate unable to obtain Oklahoma License before start date.
 - Packet sent to Ande Willeford, DDS

- Advanced Practitioner – New position; to be filled by Terrina Brashears, APRN

Three Rivers Health Center –

- Advanced Practitioner – Tasha Sandersfield, APRN effective 11/19/2012
- Advanced Practitioner – Conversion of Physical Therapy position
- Physician – Vacated by Aliyeh Roper, DO effective 12/20/12

Vinita Health Center –

- Physician – Dr. Loni Pearish PRN effective 11/13/2012, R/FT employment to be considered. Completes residency 2013
- Physician – Dr. Don Cohen provided CV; site visit 11/9/2012
- Physician – Dr. Cathy White, site visit 11/2/2012 – Not selected per Dr. Thompson
- Physician – Recruitment on-going
- Dentist – Recruitment on-going; recruitment office attending dental recruitment fair.
- Pharmacist – Position to be added second half of FY13
- Physical Therapist – Position to be added second half of FY13

Will Rogers Health Center –

- No Vacancies

Wilma P. Mankiller Health Center –

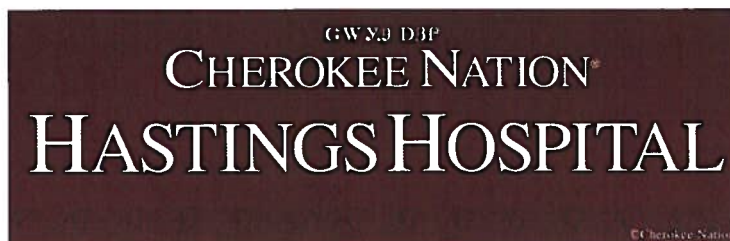
- Physician – Dr. James Johnston resignation effective 11/30/2012

Administration –

- Physician – Vacated by John Krueger, MD effective 11/6/2012

Recruitment Barriers –

- Lack of a competitive compensation package
- Recruitment Office staff shortage – Selecting, hiring and transition of two staff added to FY13 budget
- Four Physicians declined offer due to low salaries since last report
- Transition of two staff added to FY13 budget



100 South Bliss Avenue, Tahlequah, OK 74464
918-458-3100

Memorandum

To: Connie Davis

cc: Sohail Kahn

From: Brian Hail

Date: November 19, 2012

Subject: October 2012 Executive Summary for W.W. Hastings Hospital

Dr. Morelli, M.D., is a radiologist interested in relocating to Tahlequah, OK; he will finish his radiology internship in June 2013 and is slated to complete a Musculoskeletal Radiology Advanced Specialty Training Program (ASTP) at John Hopkins Hospital after that. Dr. Doug Nolan and I conducted a phone interview with him on October 3, 2012 and are going to begin efforts to recruit him to this facility. Dr. Morelli has a great deal of experience in procedures (e.g., PICC insertion, CT-guided biopsy, etc.) and has published many studies related to MRI modalities.

To continue providing a venue for Surgical Services staff to voice their concerns, a staff meeting was held and attended by Valerie Rogers, Chief Nursing Officer, and myself with the Surgical Services staff on October 3, 2012. We reviewed the concerns previously brought up by the staff and provided feedback on efforts to resolve those issues. Some new concerns were brought up and include a lack of coordination of breaks among other departments that cause operational challenges, orthopedic call schedules, the need for a label maker, and climate control challenges that are ongoing.

To honor and recognize his 37 years of service to the Cherokee Nation, a pow-wow was held for Dr. James Lewis at the Sequoyah High School gymnasium; it was well attended by staff and patients from our community.

On October 9, 2012, Dr. Doug Nolan and I met with a physician board certified in family medicine with extensive experience in emergency medicine and wound care as well. Along with Kathy Kilpatrick, we discussed opportunities with this provider in hopes of recruiting her to assist with pressing needs in the Emergency Department and then assisting with advancement of wound care for Cherokee Nation Health Services. This provider lives in our area and is familiar with our patient's needs in regard to wound care.

The Turkish Coalition of America (TCA) requested grant proposals for \$1 million in funding for development of infrastructure to serve American Indian communities; the funding is provided by the Turkish International Cooperation and Development Agency (TIKA). On October 11, 2012, we submitted a proposal to the TCA requesting funding for infrastructure development within the Cherokee Nation along with supporting documentation as required by the grant.

After the grand opening ceremony on October 8, the new Emergency Department (ED) began operations on October 10, 2012 with providers coming in early to begin transitioning patients away from the old ED and into the new facility. We have already begun to experience increases in patient volume with the opening of the new ED.

I attended the District One Community Meeting in Tahlequah on October 18, 2012 and had the opportunity to discuss health related issues with several of our citizens.

The Oklahoma Health Care Authority conducted its sixth annual tribal consultation in Shawnee, OK on October 23, 2012 and I attended; two main issues discussed were the development of health insurance exchanges (HIE) and the pending expansion of Medicaid in Oklahoma.

In an effort to improve the availability of medical care in our community and provide opportunity for advancement of students in our area, I met with representatives from the Oklahoma State University Center for Health Sciences on October 24, 2012 at CNWWH to discuss establishing a Cherokee Nation Branch Campus in Tahlequah.

I attended the Opening Ceremony for the Indian Health Resource Center in Tulsa, OK on October 25, 2012; this was for an expansion of their previous facility.

The Contract Health Services Improvement Team made remarkable improvements to the Contract Health process with a 450% improvement in the Phase 2 (days from referral approval to scheduling of appointment) of Cancer Referrals and a 332% improvement in Phase 1 for Cardiac Referrals. This tremendous improvement has had real benefits for our patients and represents the efforts of many individuals with Cherokee Nation Health Services.

On October 31, 2012, I attended a Congressional Forum featuring U.S. Representative Tom Cole; I was invited to attend as a guest of Cherokee Nation Businesses, a sponsor of the event.

If you have any questions or comments, I will be available for questions.

CN WW Hastings Hospital Dental Health Services Report– Stephen Jones Senior Dental Director–October 2012

For the month of October 2012 Cherokee Nation Dental Clinics report the following:

- 1123 New Patient Exams – These are exams for patients that are new to our system or have been previously treated and completed and are returning for a check-up.
- 1287 Emergent Care Patients Seen – These are patients seen for emergency care only.
- 468 Patient were completed – All treatment recommended by the dentist was completed.
- 76 Patients were referred for Dentures or Partials – (Fuel Tax Contact Services)
- 50 Patients were referred for Contracted services we could not provide. (Contract Health Funds)
- 296 Diabetic patients were identified and seen as a priority for Exams.
- 2994 Sealants were placed on children – This is part of our prevention services.
- 462 Children had Fluoride Varnish applied to the teeth at their respective Schools or Headstart programs

Current Projects:

- Vinita Dental Clinic is open and starting to see patients with their limited staff.
- Working to get our Electronic Dental Record (EDR) upgraded this will allow better accounting and billing as well as improve documentation with direct patient care.
- Our Headstart Fluoride and Sealant programs are underway. We are currently visiting the schools and busing some children to our clinics to provide the preventive services.
- Working to recruit specialist to our programs to be able to offer additional services to all our Cherokee Population.
- Working to start a training program internally to allow our current Dental Assistants to upgrade their skills without having to travel.
- Dr. Speed was recognized by the Headstart Program as the “Child Advocate Of The Year”
- Our Prevention Program was recognized by Albuquerque Area Office to have a documentary made for an instructional video to be used nationwide for training.

We are continuing to move forward to make our Dental Program better and more efficient and competitive to achieve our goal of being “The patient’s first choice not a last choice” for dental services.

Respectfully,

R. Stephen Jones D.D.S.

Senior Dental Director

Cherokee Nation Health Services

Health Program reports–

- **Wilma P. Mankiller Health Center** – Members of the WPMHC CPCI team attended area kickoff meeting. Immunizations rates for children 0-27months is 83%. Ideal glycemic control is at 37% of diabetic patients. Cycle time tracking (toe in toe out, including the pharmacy) is 87 minutes. The customer satisfaction rate is 72%.
- **A-Mo - Salina Community Clinic** – Immunizations rates for children 0-27months is 91%. Ideal glycemic control is at 45% of diabetic patients. Cycle time tracking (toe in toe out, including the pharmacy) is only 55 minutes. The customer satisfaction rate is 95%.
- **Redbird Smith Health Center** – Staff continues to work out of the RSHC Annex from the relocation from the main facility. All services remain to be offered, with the exception of Dental. HPDP continues to work part-time in Sallisaw and part-time in Tahlequah HPDP office. The Nutrition and Radiology Staff have continued to rotate days working in the Muskogee Clinic. The Staff continues to work hard to make the best of this situation. Admin Trailer delivered to RSHC. Health Facilities began customizing for use. Outpatient Trailer was delivered to RSHC. Will begin customizing for outpatient usage after Admin Trailer is complete. Completed new temporary parking lot for staff. Remediation of the main building continues. Redesign of the main facility is in the equipment phase. We are trying to improve processes for providing services in the Annex. We are working on a plan to increase outpatient visits by adding a trailer for additional exam rooms. We have received interest from a new provider that we will be visiting with next month. Immunizations rates for children 0-27moths is 86%. Ideal glycemic control is at 40% of diabetic patients. Cycle time tracking (toe in toe out, including the pharmacy) is not reported. The customer satisfaction rate is not reported.
- **Sam Hider Jay Clinic** –The clinic staff hosted diabetic shoe clinic, CDIB registration, diabetes sessions. Immunizations rates for children 0-27months is 100%. Ideal glycemic control is not reported for this cycle. Cycle time tracking (toe in toe out, including the pharmacy) is 85 minutes. The customer satisfaction rate is 82%.
- **Three Rivers Health Center** – Immunization rate for children 0-27months is 90%. Ideal glycemic control is at 49% of diabetic patients. Cycle time tracking (toe in toe out, including the pharmacy) is 52 minutes. The customer satisfaction rate is 80%.
- **Will Rogers Health Center**– Immunizations rates for children 0-27moths is 77%. Ideal glycemic control is at 65%. Cycle time tracking (toe in toe out, including the pharmacy) is 74 minutes. The customer satisfaction rate is 76%.
- **Vinita Clinic** –Immunizations rates for children 0-27moths is NA. Ideal glycemic control is at NA. Cycle time tracking (toe in toe out, excluding the pharmacy) is NA. The customer satisfaction rate is NA.

CN W.W. Hastings Hospital– October report

Announcements

- The Orthopedic Clinic moved to the expansion on October 23, 2012 and began seeing patients in its new space adjacent to Podiatry; this new clinic space has its own dedicated X-ray equipment that is more convenient for our patients.
- On October 27, 2012, Phase IV of the renovation of our Labor and Delivery area began once delivery of the headwalls was confirmed; careful coordination of this delivery was conducted to minimize disruption of the department's operations during this phase.
- In an effort to improve the care provided in the Emergency Department and provide a venue for collaboration, the first meeting of the newly chartered Emergency Services Committee was held on October 12, 2012; there will be an ongoing effort to improve attendance at the Committee by emergency physicians.

Achievements

- On October 26, 2012, the Optometry Clinic transitioned to the new clinic space that has been outfitted with \$500,000 in new exam equipment for our patients; this new clinic space also includes a new dispensary area for eyewear that is on par with any commercial eyewear store and represents an investment of \$45,000 in interior appointments.
- Carly Hensley from our Cardiopulmonary Department passed her Neonatal/Pediatric Specialist Exam; this specialty certification from the National Board for Respiratory Care indicates that Carly has the essential knowledge, skills, and abilities for this specialty area.

Volume

- The Hastings Emergency Department treated 3,456 patients and experienced a Left Without Being Seen (LWOBS) rate of 4.2%.

- Hastings Surgical Services performed 320 procedures in October and decreased the waiting list for a colonoscopy to 1,123 patients. Additionally, the average room turnover time for our major procedures was 27.4 minutes which is less than our goal of 30 minutes for major procedures.
- **Diabetes program**– The Cherokee Nation Diabetes Program was presented the John Pipe Voices of Change Outcome Award for 2012 from the American Diabetes Association on September 26th at the National Indian Health Board Gala in Denver, CO. The mid-year report for the Special Diabetes Program for Indians (SDPI) Diabetes grant was submitted on September 14th. The final site visit for the AHRQ/ IHS Data Project was held on September 10th with Dr. Joan O’Connell from the University of Colorado School of Public Health and final conference call was held on September 24th. The annual meeting of the Wilma P. Mankiller Health Center Diabetes Advisory Committee was held September 18th to discuss and approve the annual plan. The annual meeting of the W.W. Hastings Diabetes Advisory Committee was held September 19th to discuss and approve the annual plan. The W.W. Hastings Quarterly Diabetes Meeting was held on September 19th. Staff as a group completed the Assessment of Chronic Illness Care (ACIC), a twice-yearly required measure for the SDPI Diabetes Grant, at five Cherokee Nation Health facilities in September: Sallisaw on September 11th; Nowata, September 13th; and Bartlesville, September 27th. 68 patients attended the Diabetes Self-Management Education classes in September.
- **IPC (Improving Patient Care Project)**– IPC 4 webinars were held on October 2nd and 16th and attended by staff from the three IPC 4 sites: Nowata, Muskogee, and Bartlesville. The IPC Quality and Innovation Learning Network (QILN) webinar was held on October 23rd and attended by staff from the two QILN sites: WW Hastings and WPMHC. Sites from the three IPC 4 sites prepared storyboards and completed assignments for the Learning Session 2, which was to have been a webinar-based virtual learning session on October 30th through November 1st. It was cancelled because of Hurricane Sandy, since the IPC national team is headquartered in Rockville, MD. The content of Learning Session 2 will be covered instead during 4 “break-out” sessions on bi-weekly IPC webinars in December and January.
- **Diabetes Prevention Program (DPP)** – Kicked off WALKTOBER with 63 participants and buddies. Group 22 in Sallisaw continued classes with 8 DPP participants. Group 23 in Tahlequah continues with 3 participants. Recruitment total for the FY12 is 44 participants. 20 from Sallisaw, 3 from Tahlequah, and 21 from Stilwell. Completed labs in Stilwell for mid years. Started monthly Aftercore meetings for participants in Sallisaw, Muskogee, Stilwell, and Tahlequah. Met with Claremore Indian Hospital staff to start recruiting for a class in the early spring of 2013.
- The Diabetes Program Director and Diabetes Program Dietitian at Hastings met with a committee of clinical staff at Hastings on October 22nd and 29th to develop an educational campaign for staff and patients prior to the roll-out of U-500 insulin. The date for roll-out has been changed from November 1st to December 1st to allow adequate time for training. The dietitian at Nowata hosted the annual Holiday Hoorah for Will Rogers Health Center & Bartlesville Health Center on Friday, October 26th. The event was for patients with diabetes, working on weight loss, or just desiring to adopt a healthier lifestyle. Healthy holiday recipes were given to all attendees and everyone got to sample the recipes. There were also staff from the various clinic departments who set up booths as well as outside vendors. There were lots of door prizes and goodie bags. Between staff, vendors, and patients, there were at least 60 attendees. Everyone had a great time and more importantly liked the healthy food & planned to cook some at their own holiday gatherings.
- **Cancer Program** – The program served 356 women served (Clinical Breast Exam, Mammograms, Ultrasound, PAP smear, HPV testing, Colposcopy with biopsy) during the month of October at a cost of \$27,553. **Comprehensive Cancer Program (CCC program)** reached 904 participants; educational presentations were given on Skin Cancer Awareness to diverse groups in the TJSA. The Comprehensive Cancer Control program staff and program is undergoing changes at this time. Dr. David Gahn has completed the CCC Evaluation plan. The quarterly coalition meeting has been rescheduled for January 2013. The coalition members are being contacted by phone and in person by Greg Bilby to inform them of the adjustments to the coalition and to invite the coalition members to the January meeting. An agenda and work plan is being drafted at this time. **Cancer Registry**– submitted its bi-annual report to NCI. The case completion rate was 64% compared to 16% from our last submission. The project staff also attended NCI annual meeting in Bethesda Maryland. The registry now has complete cancer data on 5,878 clients. Lung, Breast and kidney cancers are the top three sites in our population.
- **WIC program**– served 7,399 clients and spent \$492,857 on these services. The program also promotes Breastfeeding and it served 187 clients during October.
- **CN Emergency Medical Service**– handled 406 calls, of those 156 required emergency transport, 121 were transferred. In addition program provided EMS training to 716 participants of those 378 were Native Americans.

- **Behavioral Health Services**– Behavioral Health provided 1,198 patient visits. The program has generated a high volume of traffic on our Prevention Programs facebook page by partnering with Health Nation to give away OU football tickets as drawing prizes for people who actively engage in discussion about prevention and health promotion. We established our budget for our Project LAUNCH grant and have attended weekly webinars with SAMHSA to gear up for implementation after the Holidays. We have identified three community organizers under our NIAAA project to work with in mobilizing their communities to address underage drinking; we will provide them training in November on how to work with their communities to begin this process. All grants are in compliance in terms of reporting to granting agencies.
- **Jack Brown Center**–The JBC currently has 19 residential clients and an additional 13 clients on the waiting list. Staff offered educational sessions though out tribal jurisdiction.
- **Pharmacy Services**– the program filled 155,029 prescriptions (an increase of 25% from last year) @ the cost of \$1,337,555. POS collections improved by 10.79% over last year. Cost per prescription was \$9.20, which was 9% less than last year's cost.
- **Healthy Nation Program**– Two Healthy Nation staff attended training in San Francisco during the American Public Health Association's annual conference on Documentation selection for CN's PHAB accreditation process. Review and modification in membership of CN's Public Health Committee has occurred to strengthen and expand CN's public Health efforts. Final "Draft" version of Phase I of Cherokee Nation's Tribal Health Assessment (THA) completed.
- Greg Bilby, Outreach Coordinator focused the month of October of Prostate Education and awareness presentation and activities. Greg made 9 presentations in the TJSA with a total of 904 participants. Greg also presented the Tobacco Tour to Hulbert and Oaks Mission Schools with a total of 539 students.
- **The Recreation center** located in Tahlequah now has **9,435 members**, total numbers of visits: **9,050**.
- **Dietary Services**- Reports that they **served 658 clients** during the month of October. The worksite activities included weight management classes, Lipid control classes, food exhibits and cooking demonstrations, creating diet menus for patients, nutritional therapy coverage, Cherokee youth shelter menu review and advice, SHS menu review and advice.
- **Public Health Nursing**– made **501 home visits** to provide services dressing changes/wound care, monitoring vital signs, education, management of medication planners, blood draws, B12 injections, assessment of home safety/environment, DM self management and education. PHN staff also performed **48 post partum follow ups**, and provided **transportation to 335 clients** to our clinics, WIH, CIH and contract facilities. Approximately 4,592 flu shots given to employees and community members during this month.
- **Staffing Summary**– Health services currently has 1,978 employees, of these 302 were Providers (127 PRN's). Eight provider vacancies were filled, there are 26current provider vacancies.
- **Health Facilities**–
 - Biomedical Engineering**–Provided equipment lists, removed and stored dental equipment at Redbird Smith Health Center. Submitted FY13 Contract Authorization Forms for service agreements. Inspected incoming equipment for the Vinita Health Center, continued equipment inventory. Generated final reports for Intraoral X-ray installs for Vinita Health Center Health
 - Facilities**–Framing began on Metal Storage Building at Salina Health Center, 50% framing is complete. Second Mobile Unit moved to Redbird Smith Health Center for temporary clinic use. Installed utilities lines, framed offices, added men's restroom, built porch and awing with steps and sidewalks. Coordinated move in of the third 24 x 60 mobile unit, which will be remodeled for use as exam rooms at Redbird Smith Health Center. Replaced heating unit at Ga Du Gi Clinic
 - Health Property Management**– Made confidential paper recycle run for Tahlequah area. Staff removed all broken equipment from warehouse. Delivered Redbird Smith Health Records to Privacy and Compliance for storage. Moved equipment at Redbird Smith Health Center to storage pods. Removed furniture from mobile unit at Siloam Springs. Unit to be used at Redbird Smith Health Center as a temporary facility. Delivered new pharmacy granulator to Three Rivers Health Center. Delivered desks to Male Seminary gym for Healthy Nation staff. Delivered and set up hundreds of shelving units at the Healthy Living Campus for Compliance Picked up surplus equipment from Vinita Health Center, Hastings Hospital, Three Rivers Health Center, and Tahlequah WIC office, Male Seminary Campus, Redbird Smith Health Center, Sam Hider Health Center and Healthy Living Campus.
 - Other Activities**– Filed incident report and insurance claim on damage done to GSA truck when road debris punctured oil filter ruining engine. Prepared Incident report for all locations from Webcident information. Submitted application of Tribal Medical Equipment Funds for expansion of CNWWH waiting room and ER entrance.

- **Contract Health Services**– the CHS program processed 6,222 referrals, of those 6,020(96.75%) were approved at the cost of \$3,375,008.
- **CHS Special funding initiative update**– The program was established as a result of passage of “Cherokee Nation Corporation Health Dividend Act of 2011 (Cherokee Code Annotated: Title 18, Article 3 § 18) which was amended in November 2011 to increase the amount of the monthly dividend from CNB profits from 30% annually to 35%. The additional 5% of the corporate dividend will be used exclusively to provide services to Cherokee Nation citizens living within the jurisdictional boundaries of the Cherokee Nation. The services covered include, but are not limited to, eyeglasses, dentures, prosthesis, cancer treatments and hearing aids. At present, the process of handling these claims are as follows:
- Most of these referrals are termed “Call In’s”. These are emergent referrals where patient access health care services via an ambulance or an emergency room, bypassing the typical Indian Health Services route. Once we receive the request one of three outcomes are possible the referral can be **approved**, **deferred** pending further medical information or **denied**.
- Referrals are deferred pending further medical information for a few reasons. For example, the medical information on these referrals is minimal due to the emergent nature of the situation.

CIH Review Summary – OCT, 2012						
Eligible	Approved		Pended		Denied	
	#	\$	#	\$	#	\$
186	112	124,128	69	424,280	5	4,520

Five % CNHS FUNDS DISTRIBUTION BY COMMUNITIES _OCTOBER 2012

