

Cherokee Nation Tribal Council

Community Services Committee Report

Group: **Human Services**
(361 Employees)

Report For: **December 2011 for February 2012 Meeting**

Group

Leader: **Marsha Lamb**

Contact Info: **918-453-5355** or marsha-lamb@cherokee.org

Program Highlights for December 2011

- 1. Office of Veterans Affairs:** The Tribal Veteran's Representative (TVR) received 21 calls for services in December. He also met with 90 veterans in person and had 50 outreach visits with other providers. The TVR met with veterans in Stilwell, Jay, Grove, Muskogee, Colcord and Kansas, OK. The Readjustment Counselor has started to do outreach activities in various communities and has seen and counseled with veterans this month.
- 2. Healing to Wellness Court Program (Juvenile Drug Court):** There were 7 youth participating in the voluntary Reclaiming Futures component. We served seven outpatient clients and one inpatient client at Jack Brown Treatment Center. Three clients are participating in the drug/alcohol counseling group in Jay, Ok – Participants are referred by Delaware Co. Office of Juvenile Affairs. There were 70 Home visits.
- 3. Bright Futures (Truancy Prevention):** The Bright Futures program served 10 youth and their families in the month of December. Eight youth have shown improvement in their attendance and their grades. Two court cases were dismissed due to consistent improvement in attendance. A client referred from Westville School this year completed her GED in November. We are assisting two additional clients in Westville with tutoring.
- 4. Child Care & Development:** There were 172 resource and referral calls made in December. We have 51 providers in training. A total of 225 child care applications were taken during the month of December. Eighty-four licensing visits made to providers. There are 117 children enrolled in the Tahlequah and Stilwell Child Development Centers.
- 5. ICW Child Protective Services (CPS):** ICW investigated 5 referrals of child abuse or neglect on Indian Country (where we have exclusive jurisdiction) in December. One from Rogers County, one from Mayes County, one from Adair County and two from Cherokee County. Four referrals were for neglect and all were confirmed. The fifth investigation was ongoing as of the time of this report.

ICW received 118 referrals of child abuse or neglect from 23 counties in Oklahoma (95 inside jurisdiction, 23 outside). These referrals were sent to the Department of Human Services for investigation. Of those, 29 reported substance abuse, fourteen reported domestic violence, and two were casino-related. Of the 118 referrals, 42 alleged physical abuse, 39 alleged sexual abuse, 106 alleged neglect and 36 were for parent skill building.

Nine children were removed from their parents and were sent to out of home placement.
- 6. ICW Court Advocacy and Permanency (CAPS) Units:** There are 1,342 Cherokee children with assigned ICW workers across the United States. These workers represented Cherokee Nation in 274 separate court hearings in December.
- 7. ICW Mayes County Prevention Program:** The MCPP provided services to 87 children and 63 adults in November. Forty-two families received services. There were 78 presentations in schools to a combined audience of 2,640 students.

Cherokee Nation Tribal Council

Community Services Committee Report

- 8. John Ketcher Youth Shelter:** Sixteen youth spent time at the John Ketcher Youth Shelter in December. Thirteen were new admissions and 3 were carried over from November. Out of 16 youth 14 were successfully placed back in the home or remained in a home / safe placements. Five remained at the shelter as of December 31.
- 9. Juvenile first time offender program:** Eleven participants carried over from November. There were 8 sessions to a total of 15 participants. There were three successful completions and four new referrals. Eleven participants are expected to complete in January.
- 10. Family Assistance (Food Distribution):** There were 9,649 individuals served this month.
- 11. Family Assistance (Elderly Nutrition):** There were 2,474 hot meals served at Elderly Nutrition Sites.
- 12. Family Assistance (LIHEAP):** There were 1095 households served for Winter/Summer Crisis.
- 13. Child Support Services:** The distribution for December was \$204,127. There are a total of 2,800 child support cases. The Clothes for Kids-Coat Voucher program finalized sending out vouchers to 6,083 clients in December. Coat Vouchers expired December 31, 2011.
- 14. Success stories:**
 - a. ICW's Guardianship and Private Adoption Unit worked for two years to advocate for a father to reunite with his child after an adoption agency placed the child out of state while dad was serving in the military in Afghanistan. The child was returned to him on December 31, 2011.
 - b. Two Cherokee Nation employees donated their \$50.00 gift card to the angel Tree. These employees asked to remain anonymous.
 - c. The office of Child Support recommended release of the client who was ordered to ankle bracelet monitoring for six month time period, as they maintained compliance with the Court by working towards some payment to the custodial party. Before the ankle bracelet monitoring, this client had not paid towards child support but one time.

Group: Community Services

Month/Year of Report:

January 2012

Group Leader: David Southerland

Phone: 453-5248

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ACCOMPLISHMENTS

Water & Sanitation

- Delaware County—Held pre-bid meeting for Kenwood waterline and water tower project
- Sequoyah County—Met with Sequoyah Co RWD #7; explained IHS funding system and information needed to request project funds

Youth Development

- Cherokee Heights activities; made Christmas cards for Veterans, their parents/grandparents, worked Christmas puzzles, made seed bead necklaces and bells. Had 18 youth four CYD staff
- Evening Shade activity; did clay work. Had four youth, one parent and two CYD staff
- Greasy activity; did clay work. Had 10 youth, three parents and four CYD staff

Cherokee First/Community Youth

- Assisted approximately 1471 clients through walk in or phone calls
- Processed two sports teams, 129 youth applications and zero adult applications

1392 Community Youth Fund Applications Funded FY2012

263 Adult Applications Funded 2012

| | | | |
|---------------------|---------------------|---------------------|---------------------|
| Adair County—482 | Nowata County—27 | Adair County—73 | Nowata County—12 |
| Cherokee County—539 | Rogers County—18 | Cherokee County—136 | Rogers County—1 |
| Craig County—18 | Sequoyah County—99 | Craig County—0 | Sequoyah County—20 |
| Delaware County—97 | Tulsa County—17 | Delaware County—11 | Tulsa County—0 |
| Mayes County—54 | Wagoner County—9 | Mayes County—6 | Wagoner County—0 |
| Muskogee County—31 | Washington County—0 | Muskogee County—4 | Washington County—0 |
| McIntosh County—0 | Ottawa County—1 | McIntosh County—0 | Ottawa County—0 |

273 Adult applications on hold due to lack of funding

| | |
|--------------------|---------------------|
| Adair County—145 | Nowata County—2 |
| Cherokee County—82 | Rogers County—5 |
| Craig County—1 | Sequoyah County—25 |
| Delaware County—2 | Tulsa County—1 |
| Mayes County—0 | Wagoner County—0 |
| Muskogee County—3 | Washington County—7 |
| McIntosh County—0 | Ottawa County—0 |

Community Work/Volunteer Program/Community Building

- **Community Building**
 - Rocky Mtn. 45%-dried in; started framing on inside of building
 - Lyons-95%-Painting walls and ceilings in the congregation room
 - Christie-75%-working on duct work, sheetrock hung, mud, tape in bathrooms and flooring to be installed
 - Vian Community Charitable Trust-55%-needs electrical ran so sheetrock installation can begin
 - Brent-98%-finishing flooring, installing fire extinguishers and smoke alarms
 - Cherokee Elders Council-66%-ready to start framing on second half of building
 - Greasy Youth Building-45%-dried in; started framing on inside of the building
 - Eucha Indian Organization Community Building-90%-texturing kitchen so painting can begin for completion of building

- **Community Work**
 - Rocky Ford-60%-hanging insulation and sheeting inside building
 - Kenwood Education (Ballpark Lights)-40%-still installing lights
 - Project "A"-55%-finishing drywall
 - Bluejacket-60%-Running wire of chain link fence

FUTURE PLANS/NEW INITIATIVES

Youth Development

- Continue working with Cherokee Heights, Kenwood and Greasy youth activities

STATUS ON REMAINING ROADS PROJECTS:

Delaware County Projects:

- Twin Oaks/Bull Hollow Road—Received signed documents from homeowners for additional R/W

Adair County Projects:

- Honey Hill—Project is closed
- Nicut North Rehab—Final payment processed

Cherokee County Projects:

- Barber Road—Project awarded to Glover & Associates. Project is 10% complete

Mayer County Projects:

- Cedar Crest Bridge—Bid opening will be February 8, 2012

Cherokee Transit System: Ridership on five current routes for May were: Sallisaw to Tahlequah—178 rides, Pryor to Catoosa—807 rides, Salina to Tahlequah—324 rides, Stilwell to Tahlequah—469 rides, Muskogee to Tahlequah—326 rides, Tahlequah to Claremore—275 rides

CHEROKEE NATION COMMUNITY SERVICES SELF HELP HOUSING AND BUILDING PACKAGES

District 1—CHEROKEE

- Project 100-5 (start date 07/2010) Water and Sanitation installed filtration system, septic system installed. House is at 98% complete
- Project 100-7 (start date 06/2011) Installing carpet. House is 95% complete
- Project 100-8 (start date 07/2011) House is being sheet rocked. Need to add bathroom and bedroom due to family size. House is 75% complete
- Project 100-9 (start date 05/2011) Home is painted, electric and water installed. House is 90% complete

District 2—ADAIR

- Project 200-2 Applicant selected site at Fairfield due to original land tenure conflicts
- Project 200-4 Waiting on documentation from applicant
- Project 200-6 Installing floor covering, electric installed, working on easement for water, working on bedroom addition, working on punch list

District 5—DELAWARE

- Project 500-5 Well has been drilled, well is usable; ready for bid

District 7—ROGERS

- Project 700-3 House is dried in. House is at 50% complete

District 8—WASHINGTON

- Project 800-1 (start date 06/09) No change, still awaiting water meter set so rural water can be installed. House is ready to start punch list items. House is at 98% complete

District 9—CRAIG

- Project 900-1 (start date 08/2011) Sheetrock, electrical, plumbing top outs are complete. House is 80% complete

**CHEROKEE NATION TRIBAL COUNCIL
COMMUNITY SERVICES COMMITTEE REPORT**

Group: Housing Services **Month/Year of Report:** February 13, 2012

Group Leader: David Southerland **Phone:** (918) 453-5248

I. Budget Highlights

Housing Services Employees:

| | | |
|--------------|------------|--------------------|
| | 9 | Administrative |
| | 60 | Housing Management |
| | 46 | Low Rent |
| | 3 | New Dev |
| | 64 | Rehab |
| Total | 182 | |

Housing Authority Board meeting for February is scheduled for February 21, 2012, at the Alyene Hogner Conference Room starting at noon.

II. Program Highlights

a.) Foreclosure Report

| | FORECLOSURE NOTICE RECEIVED | DATE ASSISTANCE RECEIVED | TYPE OF ASSISTANCE | AMOUNT DUE CHEROKEE NATION |
|------------|-----------------------------------|--------------------------------|-----------------------|-------------------------------|
| | Adair | 10/14/11 | 07/08/09 | MAP \$ 11,638.00 |
| | Cherokee | 10/18/2011 | 4/20/2009 | MAP \$ 11,263.00 |
| | Delaware | 10/19/2011 | 9/8/2006 | MAP \$ 7,263.00 |
| | Rogers | 10/12/2011 | 6/6/2007 | MAP \$ 8,388.00 |
| | Rogers | 12/21/2011 | 4/1/2003 | MAP \$ 1,263.00 |
| New | Rogers | 12/30/2011 | 2/1/2008 | MAP \$ 9,013.00 |
| | Sequoyah | 10/18/2011 | 6/19/2007 | MAP \$ 8,513.00 |
| | Sequoyah | 10/20/2011 | 7/27/2009 | MAP \$ 11,638.00 |
| | Sequoyah | 10/3/2011 | 1/25/2007 | MAP \$ 7,888.00 |
| | Sequoyah | 11/1/2011 | 7/14/2006 | MAP \$ 4,679.67 |

b.) Accomplishments/Current Events

| <i>Program</i> | <i>Families</i> | | | |
|------------------|---|--|--|---|
| | <i>Participating at October 1, 2011</i> | <i>New Participants in FY 2012</i> | <i>New Participants this Month</i> | <i>Total Families Served in FY 2012</i> |
| Community Shield | 2,300 | 63 | 21 | 2,384 |
| Mutual Help | 1,317 | 7 | 1 | 1,325 |
| Low Rent | 805 | 50 | 17 | 872 |
| Title VI | 270 | - | - | 270 |
| Total | 4,692 | 120 | 39 | 4,851 |

Rehab/Emergency/Handicap Assessability/LBP

**CHEROKEE NATION TRIBAL COUNCIL
COMMUNITY SERVICES COMMITTEE REPORT**

| <i>County</i> | <i>Projected FY 2012</i> | <i>Completed Since October 1, 2011</i> | <i>Completed this Month</i> | <i>Total Completed FY 2012</i> |
|---------------|------------------------------|--|---------------------------------|------------------------------------|
| Adair | 32 | 26 | 7 | 33 |
| Cherokee | 54 | 18 | 8 | 26 |
| Craig | 11 | 2 | 1 | 3 |
| Delaware | 32 | 12 | 6 | 18 |
| Mayes | 25 | 6 | 5 | 11 |
| McIntosh | 2 | 0 | 0 | 0 |
| Muskogee | 16 | 2 | 4 | 6 |
| Nowata | 6 | 3 | 2 | 5 |
| Ottawa | 2 | 1 | 0 | 1 |
| Rogers | 34 | 2 | 2 | 4 |
| Sequoyah | 34 | 24 | 7 | 31 |
| Tulsa | 37 | 3 | 0 | 3 |
| Wagoner | 5 | 0 | 1 | 1 |
| Washington | 21 | 3 | 0 | 3 |
| Total | 311 | 102 | 43 | 145 |

III. PUBLIC DISCLOSURE

As required by 24 CFR part 1000.30, services provided to Cherokee Nation Housing Services Employees and Employee relatives from funds received pursuant to the Native American Housing Assistance and Self-Determination Act of 1996, shall be publicly disclosed.

HOME REHABILITATION:

The following employee and/or relatives were chosen to receive services for Home Rehabilitation pursuant to guidelines set forth in the Housing Services Policy as approved by the Principal Chief of the Cherokee Nation.

EMERGENCY ASSISTANCE/HANDICAP ACCESSIBILITY:

The following employee and/or relatives were chosen to receive services for Emergency Assistance pursuant to guidelines set forth in the Housing Services Policy as approved by the Principal Chief of the Cherokee Nation.

Alvin and Betty
Johnson

Granddaughter is housing services employee Lori Dorr

MORTGAGE ASSISTANCE

**CHEROKEE NATION TRIBAL COUNCIL
COMMUNITY SERVICES COMMITTEE REPORT**

The following employee and/or relatives were chosen to receive services for Mortgage Assistance pursuant to guidelines set forth in the Housing Services Policy as approved by the Principal Chief of the Cherokee Nation.

Keisha
Walkingstick Related to David Walkingstick

LOW RENT APARTMENT

The following employee and/or relatives were chosen to receive services for Low Rent Apartment pursuant to guidelines set forth in the Housing Services Policy as approved by the Principal Chief of the Cherokee Nation and/or the Housing Authority of the Cherokee Nation.

HOMEOWNERSHIP

The following employee and/or relatives were chosen to receive services for Homeownership pursuant to guidelines set forth in the Housing Services Policy as approved by the Principal Chief of the Cherokee Nation and/or the Housing Authority of the Cherokee Nation.

Billy Kelley Housing Services Employee
Mikki Corderman Cousin to Housing Services employee Staci Rogers
Bonnie Stogsdill Housing Services Employee
Joshua Fourkiller
and Cecia
Campbell Uncle is David Pruitt, Housing Services Employee

RENTAL ASSISTANCE

The following employee and/or relatives were chosen to receive services for Homeownership pursuant to guidelines set forth in the Rental Assistance Policy as approved by the Principal Chief of the Cherokee Nation.
Cherokee Nation.

Group: Commerce

Month/Year of Report: February 2012

Group Leader: Anna Knight

Phone: 453-5532

Email: aknight@cherokee.org

Budget Highlights

None

Program Highlights

a. Balanced Scorecard Measures

| Objective | Metric | 2011 Goal | Year to Date Achievement Notes/Comments |
|--|--|----------------------|--|
| Families Housed | # of Families Obtaining Homeownership | 300 Housed | 36 families have been housed |
| Homeownership Training | a. # of Families Attending Homeownership Training | a. 800 | a. 142 |
| | b. % satisfaction | b. 95% | b. 100% |
| Families Increasing Financial Management Skills | a. # of Families Increasing Skills | a. 450 | a. 447 |
| | b. % satisfaction | b. 95% | b. 99.95% |
| | | 750 Families | 440 Families |
| Self Sufficiency Counseling – Household Budgeting, Debt Reduction, & Credit Coaching | # of Families Actively Pursuing Goals or Achieved Goals | a. Actively Pursuing | a. 426 families actively pursuing goals <ul style="list-style-type: none"> • 12% mortgage ready • 10% short-term • 61% long-term • 4% AMP • 13% credit counseling |
| | | b. Achieved Goals | b. 14 families have completed self sufficiency counseling and obtained a non-predatory mortgage |
| Attrition Rate | % of Families Abandoning Counseling | < 20% Attrition Rate | 19.16% Attrition Rate |
| Market Rate Qualifiers | % of Families Qualifying for Market Rate Loans | 75% Market Rate | 96.67% Market Rate Qualifiers – does not include mobile home purchases CN jurisdiction foreclosure rate 3.5% (Q2 2011) |
| Families Housed | MAP Foreclosure Rate in Relation to CN Jurisdiction Foreclosure Rate | Within 3% | MAP foreclosure rate 2.2% Foreclosure rate is based on the % of active foreclosure filings/proceedings for MAP distributions made after 05/01/08. |
| Match Savings Program | # active participants | 200 | 134 |

b. Notable accomplishments

1. Program to date, **349 families unable to obtain a non-predatory mortgage on their own** have completed self-sufficiency counseling and obtained a non-predatory mortgage.
2. YTD, Self Sufficiency staff members have worked with 27 families facing foreclosure. **Staff have helped 3 families save their home from foreclosure.** 19 families are still in the process of trying to save their homes; 3 families have been referred to outside sources for assistance; 2 families have drop out of the program.

c. Future plans/new initiatives

| Workshops and Classes | | | |
|-----------------------|--------------------------|---------------|---------------------|
| Date | Location | Time | Workshop |
| February 6 – 8 | Claremore | 5 pm to 9 pm | Homebuyers Training |
| February 6 – 8 | Tahlequah | 5 pm to 9 pm | Homebuyers Training |
| February 13 | Multi-County - Tahlequah | 2 pm to 3 pm | Coupon Workshop |
| February 15 – 16 | Sallisaw | 10 am to 5 pm | Homebuyers Training |
| February 15 – 16 | Jay | 10 am to 5 pm | Homebuyers Training |
| March 3 – 5 | Claremore | 5 pm to 9 pm | Homebuyers Training |
| March 3 – 5 | Sallisaw | 5 pm to 9 pm | Homebuyers Training |
| March 29 | Tahlequah | 4 pm to 9 pm | Homebuyers Training |
| March 31 | Tahlequah | 10 am to 5 pm | Homebuyers Training |
| April 9 – 11 | Jay | 5 pm to 9 pm | Homebuyers Training |
| April 9 – 11 | Claremore | 5 pm to 9 pm | Homebuyers Training |
| April 23 – 24 | Sallisaw | 10 am to 5 pm | Homebuyers Training |
| April 23 – 25 | Tahlequah | 10 am to 5 pm | Homebuyers Training |

1. Commerce has requested funding to provide **MAP to 255 families in FY12**. Commerce has only operated the Mortgage Assistance Program for 2 ½ years, and two of those years have likely been skewed because of the tax incentives in FY10 and then the reduced number of buyers in the market during FY11. We believe that FY12 should put us back on track with Mortgage Assistance Program performance since its inception; program to date, on average 240 families utilize MAP annually.
2. The **Volunteer Income Tax Assistance Program** kicked off January 23rd. Cherokee Nation staff are offering tax preparation and filing services in twelve communities throughout tax season.

d. Foreclosure information

1. Cumulative MAP foreclosure rate is 3.5%; this figure is based on the active foreclosure filings for MAP all MAP distributions (FY05 – FY11).
2. Oklahoma accounted for just under 1% of the nation’s foreclosures in the first half of 2011.
3. Housing analysts predict the nationwide foreclosure crisis will continue for the next two to three years as a result of lenders slowing down their foreclosure process. Lenders are holding approximately 850,000 foreclosed homes on their books and another 1.1 million homes are in earlier stages of foreclosure. Experts estimate another three million homes will be foreclosed before the housing market stabilizes.
4. Mortgage delinquencies actually fell in Q2 2011 but Housing Analysts warn against getting too excited because they believe delinquency rates are improving as a result of the sudden tightened lending standards in 2008 after 10 years of frenzied mortgage lending. Those mortgages made after 2008 under the more stringent lending standards are performing much better than loans written during the early 2000s.
5. Another **foreclosure prevention program has been announced** by the Federal government that would allow underwater homeowners to take advantage of today’s lower mortgage rates. In October the government unveiled a similar plan for mortgages owned by Fannie Mae and Freddie

Mac; the new proposal would allow Fannie Mae and Freddie Mac to refinance mortgages they do not currently guarantee. This move would expose the agencies to more credit risk, but could help between 1 million and 2.5 million homeowners. The President plans to send the proposal to Congress in the coming weeks.

6. The Federal Reserve periodically updates mortgage delinquency data by state and county. As information is updated, we will provide statistics in the monthly report. **Foreclosure rate by county Q2 2011**, all mortgage types (*source: Federal Reserve*):

| County | Foreclosure Rate (%) | County | Foreclosure Rate (%) |
|---------------|-----------------------------|---------------|-----------------------------|
| Adair | not available | Nowata | not available |
| Cherokee | 1.9 | Ottawa | 5.5 |
| Craig | not available | Rogers | 3.4 |
| Delaware | 4.1 | Sequoyah | 4.5 |
| Mayes | 3.6 | Tulsa | 2.4 |
| McIntosh | 4.4 | Wagoner | 2.5 |
| Muskogee | 3.0 | Washington | 3.4 |