



## Cherokee Nation Tribal Council Health Committee Report

Claremore Indian Hospital

Month/Year of the report: July 2021

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### Accomplishments:

- **Staffing:** Recruiting for Night Hospitalist, OB/GYN and Pediatrician.
- **Visits:** Outpatient visits for July up 21.6% over the same period the previous year.
- **Revenues:** Revenues for FY2021 increased 9.5% over the same period the previous year.

### Future Plans / New Initiatives:

- New Services:
  - Drive up COVID testing still available in drive-thru facility in front parking lot by appt.
  - Still vaccinating all community members 12 years of age and older M-F.

### Workload:

	<u>Actual numbers/month</u>		<u>CN</u>
Outpatient visits up	21.6%	30,069	12,232/(6,260 patients)
Dental visits up	292.7%	381	247
Admissions up	8.6%	76	52
Newborns up	9.7%	34	23
New charts		486	
Reactivated Charts		57	

These statistics are compared to FY2020 statistics for the same time period. (July)  
Occupancy rate for July 2021: 20.0%

### **Third Party Collections:**

#### July collections

Medicare:	\$ 732,079.25
Medicaid:	1,075,326.63
Private Insurance:	1,342,723.72
V.A.	<u>14,975.13</u>
	\$ 3,165,104.73

Year-to-date collections for FY 2021: \$ 27,443,701.90

Amount billed for July 2021: \$ 5.5 million

Collections are up compared to FY2020 collections for same time period. \$ 2,388,101.76

Percentage of account receivables pending for claims > 120+ days: 11%

### **PRC Activities:**

#### July cases

			<u>CN Patients</u>
Funded:	409 cases:	\$ 544,594.00	95
Denials:	213 cases:	\$ 243,876.00	21
Deferred:	197 cases:	\$ 400,093.00	83
CIH clinics:	9		
Ortho	19		

Files to Committee 847



# Health Committee Report

## September 2021



### Highlights

CNHS for several weeks has been providing a unique outpatient treatment in Tahlequah to patients with acute COVID infection. This treatment utilizes an intravenous infusion of what is called monoclonal antibodies. Treatment is aimed at keeping patients from getting worse and ending up in the hospital. It helps them to recover more quickly from COVID infection. Because of the increased numbers of people becoming infected across the Nation this treatment is now offered in 3 of the outlying centers, Redbird Smith Health Center, Three Rivers Health Center, and the Vinita Health Center. Offering this service reflects teamwork and dedication on the part of CNHS staff and it reflects their commitment to offer the best possible treatment to the Cherokee people during the pandemic.

*"A patient wanted to compliment SHHC employees from the front door screeners, health registration staff, radiology staff, lab staff, primary care (clerks, provider and nurse) and pharmacy staff. Everyone was very professional and polite that he had been to during his visit."*

-Patient compliment regarding care



# Health Committee Report

## July 2021



325 surgical  
procedures  
performed in July



602 clients were  
served by Emergency  
Medical Services



62,952 drive thru  
Covid-19 tests  
administered to date



6,083 patients  
were seen at the  
ED/Urgent Care



1,070 patients  
served through  
Dietary Services



2,954 visits for  
Behavioral Health  
Services



75 babies were  
delivered at  
Hastings Hospital



6,328 patients  
served by CN  
Dental Services



# Health Committee Report

## Provider Recruitment

CNHS Provider  
Vacancy Rate



IHS Provider  
Vacancy Rate  
Benchmark



## Contract Health

Projected annual expense

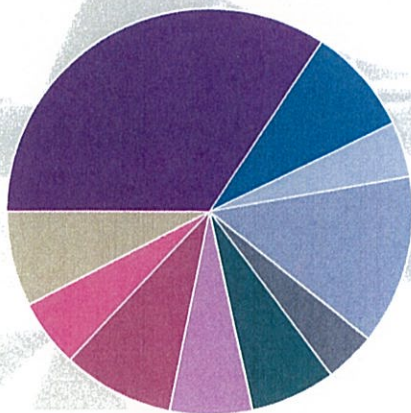


## Referral Approval Rate

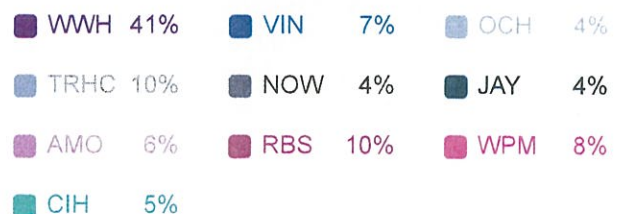
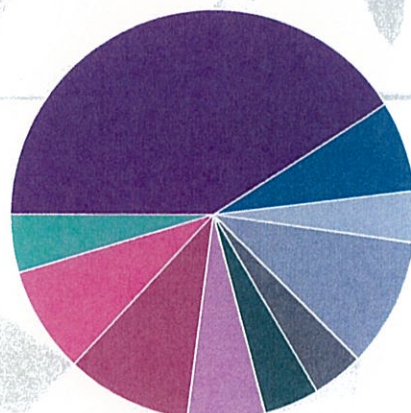
96.2% ▼



## Monthly Visits by Location



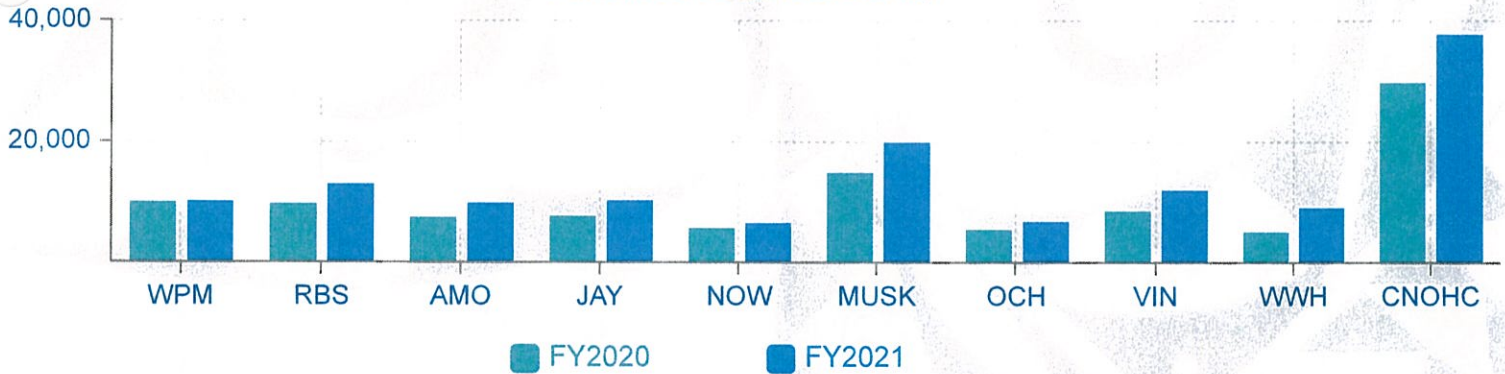
## YTD CHS Spend by Location



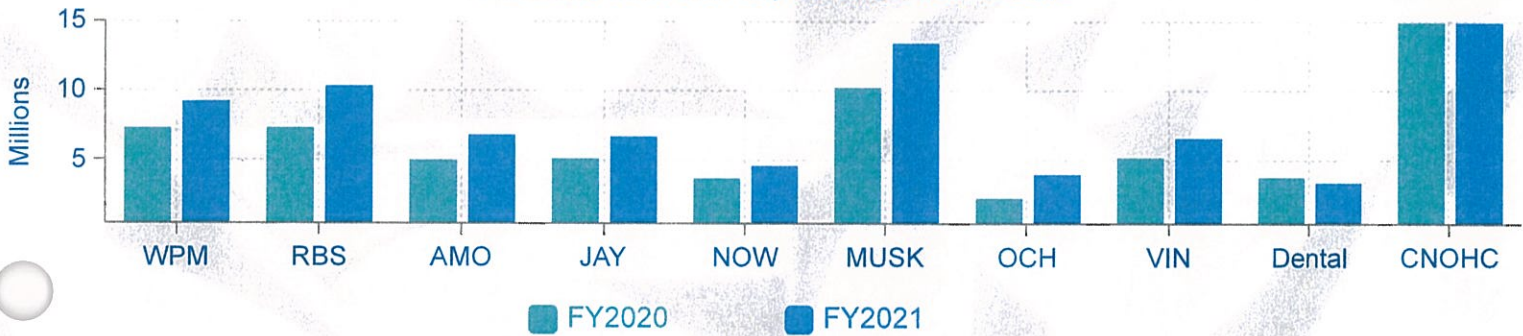


# Patient Visits and Revenue

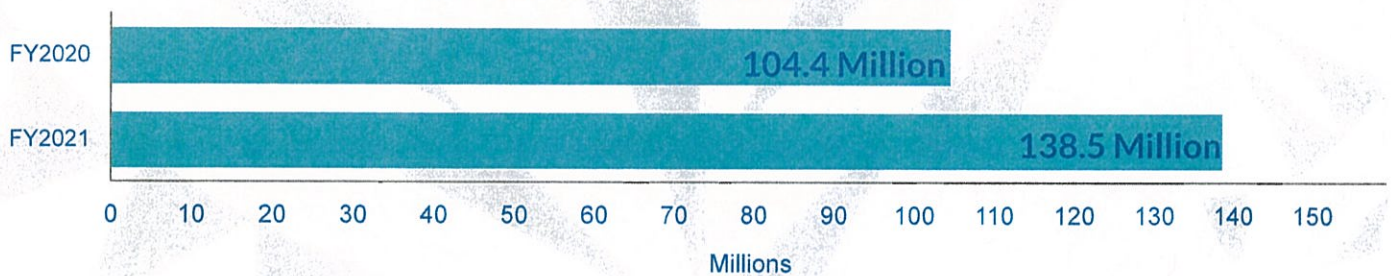
Ambulatory Care Visits: Monthly



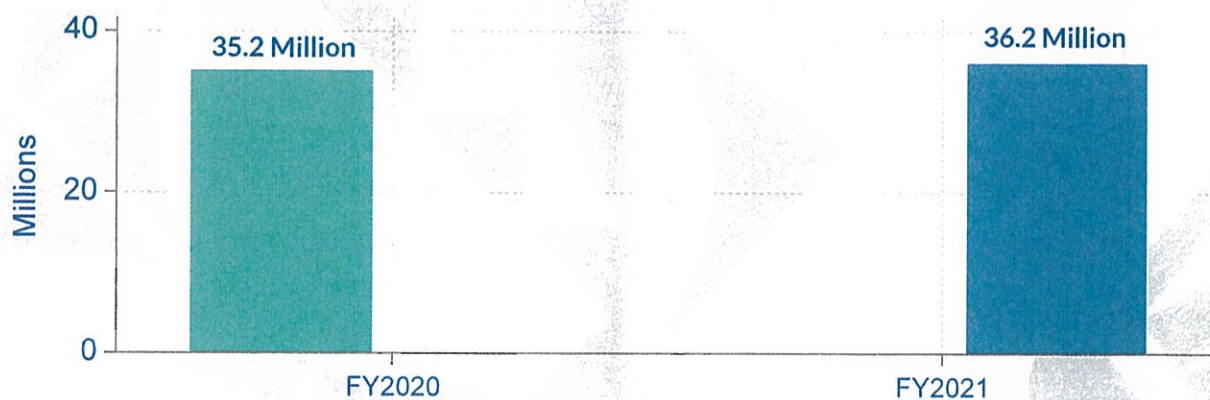
Ambulatory Care 3rd Party Revenue: Year to Date



Third Party Revenues Combined: Year to Date



Third Party Revenue Comparison CN WW Hastings Hospital Year to Date



# Service Summary

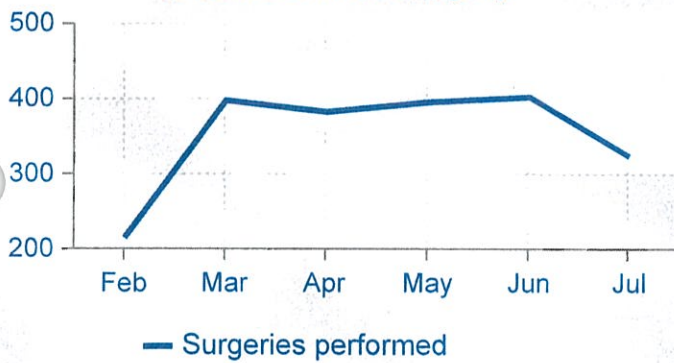
## ED/UC Left Without Being Seen



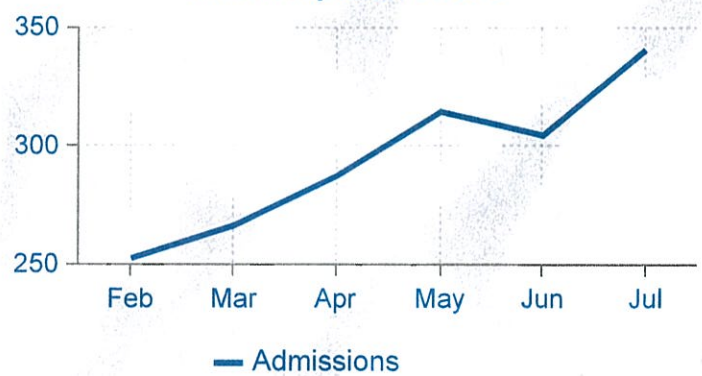
## ED/UC Services Delivered



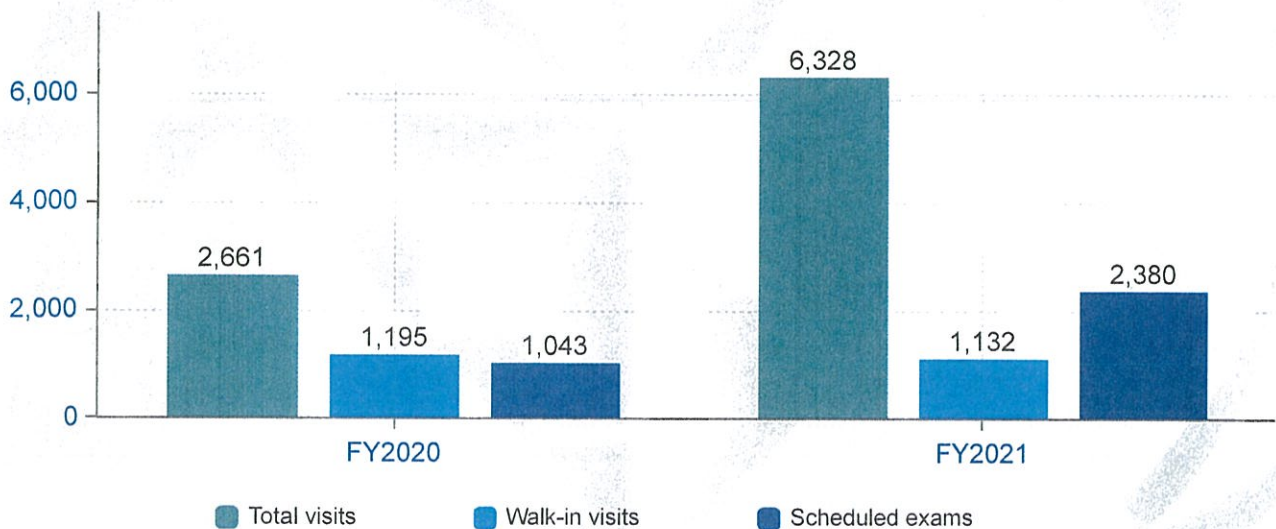
## WWH General Surgery



## WWH Inpatient Care



## Dental Services: Monthly





# COVID-19 Summary

## July 2021



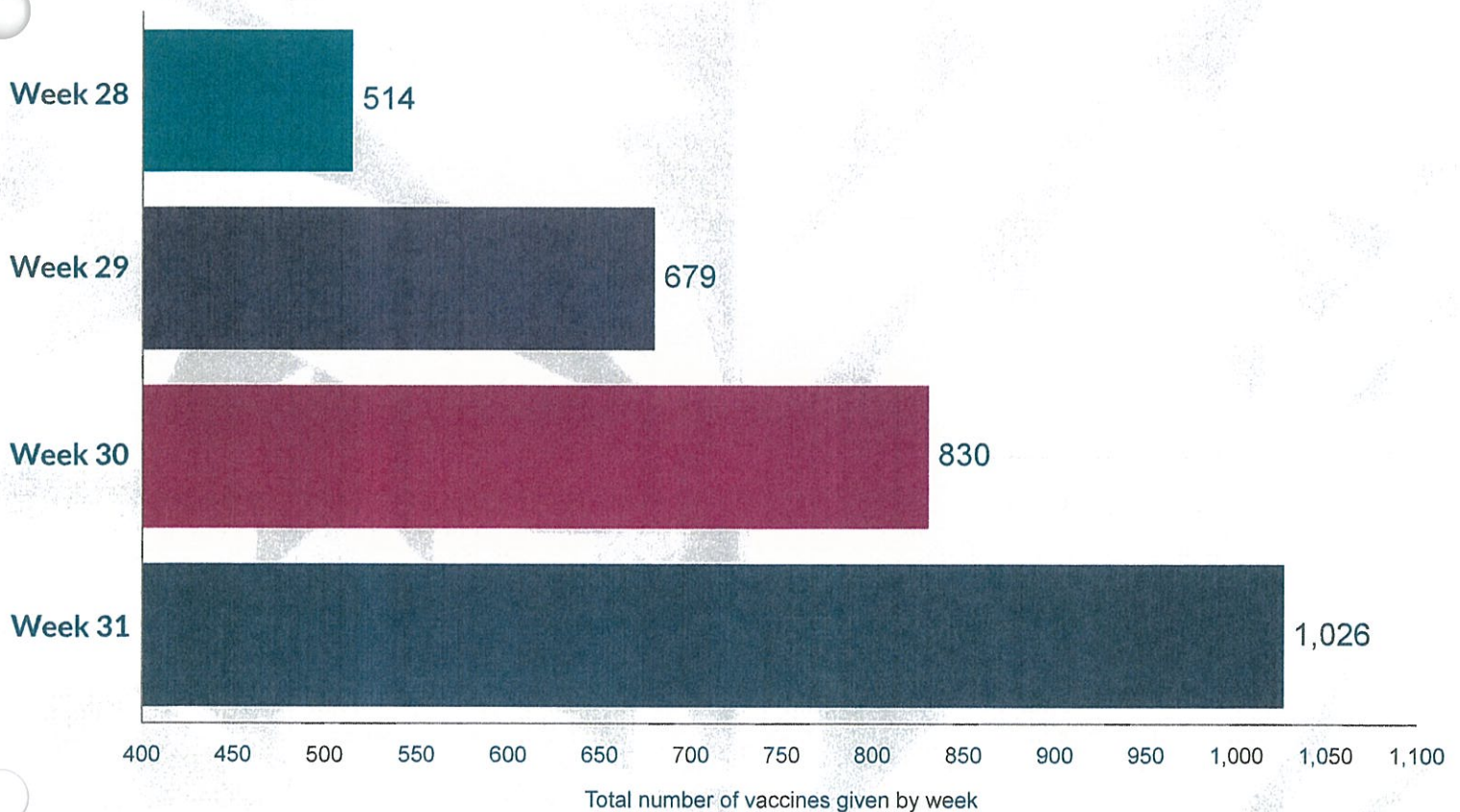
Daily Follow Up/Hotline calls:  
13,352



Positive Cases Investigated:  
1,284

### COVID-19 Vaccine Distribution

#### July 2021





## Cherokee Elder Care

*a community PACE program*

1387 W 4th Street  
Tahlequah OK 74464  
<http://eldercare.cherokee.org>

Phone: 918-453-5554  
Fax: 918-431-4112  
[eldercare@cherokee.org](mailto:eldercare@cherokee.org)

August 26, 2021

TO: Councilman Mike Dobbins, Acting Chairman of Health Committee,  
and all Members of the Health Committee.

FROM: Cherokee Nation Comprehensive Care Agency, d.b.a. Cherokee Elder  
Care.

SUBJECT: FY21 update and a brief summary of Cherokee Elder Care and  
the services it provides its participants.

Cherokee Nation Comprehensive Care Agency was established by Legislative Act 3-04, within the Executive Branch of the Cherokee Nation; the Act was signed by The Cherokee Nation Tribal Council on February 17, 2004.

Cherokee Health Partners, LLC was the first entity to be established under the umbrella of Cherokee Nation Comprehensive Care Agency. Cherokee Elder Care became active prior to the ground breaking for the site of Cherokee Elder Care in August of 2006. Cherokee Health Partners, LLC was moved under Cherokee Nation Health, in late 2014, to better serve the community as a whole.

Cherokee Nation Comprehensive Care Agency d.b.a. Cherokee Elder Care entered into a 3-Way Agreement with The Centers for Medicare and Medicaid Services (CMS) and The Oklahoma Health Care Authority (OHCA) in 2007, which by regulation, Cherokee Nation Comprehensive Care Agency, d.b.a. Cherokee Elder Care became a Program for All-Inclusive Care of the Elderly (PACE) through that agreement under the guidelines of Medicare Advantage and Title XIX, the Social Security Act.

Because of this 3-Way Agreement, Cherokee Elder Care (CEC) receives payments from both CMS and OHCA for the needs of the participants in their care; by the signing of the agreement, CEC must adhere to the regulation of both governmental entities.

CEC functions as an HMO, using the combined funds from both agencies, CMS and OHCA, to care for the Participants needs. CEC participants pay no co-pays for any Medications or outside specialty services. CEC receives no funding from The Cherokee Nation.

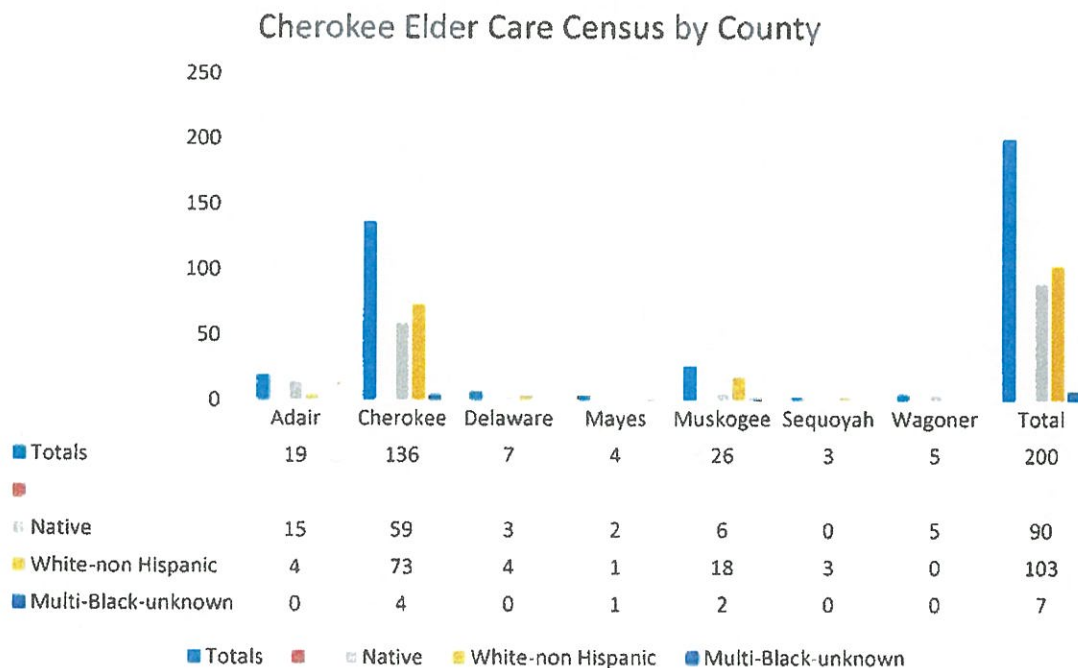
CEC has its own set of policies; CEC uses CMS, OHCA and The Cherokee Nation's regulations to guide the creation of all polices. CEC has its own 401K plan, life insurance, Long Term Disability, and vision insurances for its employees. CEC shares



a MOA with Cherokee Nation, CNB, LLC, The Housing Authority of the Cherokee Nation and Cherokee Nation Industries, Inc. The MOA was signed by all entities in 2008, it provided all of these entities the ability to share with its employees the Med/Dental/STD sliding scale premiums set by Cherokee Nation. Since Cherokee Nation is self-funded and has BC/BS as its underwriter, CEC as well as the other entities named, receive from Cherokee Nation HR, a listing of claims, medications, admin fees and etc. that must be reimbursed for the monthly usage by its employees. CEC also has its own payroll system and Federal Tax ID concerning all payroll functions.

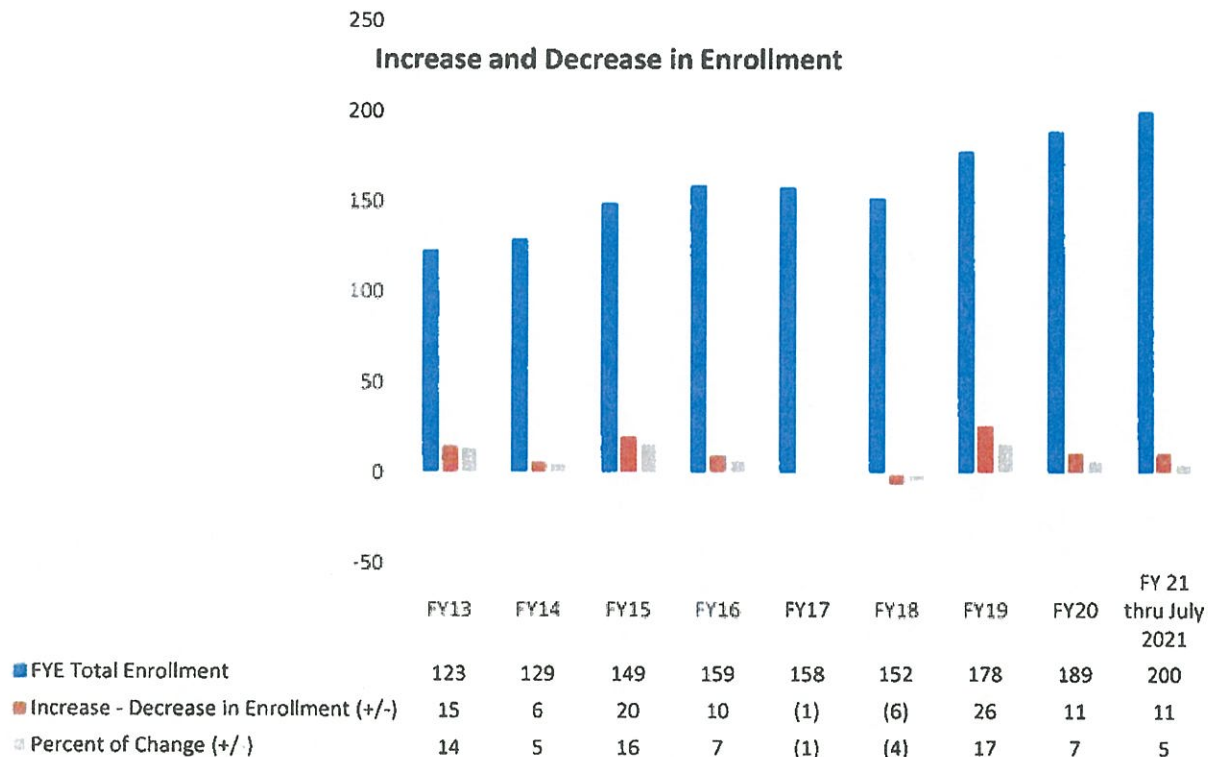
CEC reports to Cherokee Nation Tribal Council monthly through the Cherokee Nation Finance Department; providing monthly financials, as well as Annual Audit report completed by an external audit firm. In addition, TERO vendor reports, and employee numbers are sent monthly to the Commerce Department of the Cherokee Nation.

FY21 opens with census for October at 185, November census was 186, and to end the calendar year, December census has dropped to 184. After several winter months and COVID-19 related disenrollment's, May census has climbed back to 194 with the hard work of our Marketing and Intake team; June census will start as of May 27, at 196, July 1, 2021 we reached our goal of 200. The breakdown in census for July 2021: 90 Native Americans 45%, 103 Caucasians 52%, Multi-cultural, and African America 3%. The numbers are charted below.





The most current employee count is July 1, 2021 there were 74 total employees that serve CEC participants. Of the 74, 41 or 57% are Cherokee citizens; 5 or 7% are other tribal members; and 28 or 38% are Non-Native American. Bringing July 1, 2021 total Native employees to 62%, compared to 28% Non-Native.



CEC follows the Cherokee Nation Fiscal Year. The above chart represents FY13 through July of FY21. CEC has shown a steady increase since FY13 ending with 123 participants, and finishing FY20 with 189. The chart above shows percent and number of increase or decrease annually from the preceding fiscal year. On a calendar year basis, CEC has shown a slight decrease from 185 Participants December of 2019 to 184 in December of 2020. FY21 as discussed earlier started slow but jumping ahead to June 2021, this will show an increase net of 196, and as earlier state a July census of our goal of 200. CEC opened our Adult Day Center on August 2, 2021. CEC has opened under the guidance of our Medical Director and Management Team, carefully considering Cherokee Nation, the CDC and State guidelines. The number of participants utilizing the center on a daily basis has been modify from approximately 80 per day to 20 or less. CEC has remodeled to accommodate social distancing and the participants are monitored continually to ensure masks are utilized.

CEC cannot enroll anyone that is not living in their home, but, during the course of their enrollment; if the participant can no longer live safely in their home environment and their level of care deems nursing home placement, it is funded as a normal service of CEC. As of July 1, 2021, the most current information, CEC had 16 participants in LTC, with 8 additional participants in a skilled bed within a nursing home, but still under CEC care, and 11 participants in an Assist Living environment under CEC care. CEC had 4 Participants utilizing their Respite days during July 2021. CEC provides respite days for the care giver or other circumstances for participants needing short stays in a Nursing Home environment. They are monitored by CEC providers during their stay.

September FY2020 ended with an Audited Non-qualified opinion, and a gain, bringing the FYE20 gain to \$742K. June 2021 data has been processed, and a FY21 gain to date of \$110K. Our 1/3 audit closed with one Finding; CMS has reviewed and released CEC, the 2018 1/3 audit has been closed. Our population is still aging and frail; the fall and winter months have passed; In-patient care had dropped dramatically from the winter months, but June saw a marked increase of 18 admits, and decreasing the YTD to the \$110K from \$335K. Hospital and skilled stays are common, but June was uncommon in admits. With nine (9) months of data into the new fiscal year, CEC cost drivers are In-patient, Outpatient, LTC, and Skilled beds, Medications, Nursing Home, Assisted Living and payroll.

CEC is dealing with the COVID-19 outbreak following CDC, WHO, Cherokee Nation, and CEC Guidelines. Our Medical Director monitors changes and data daily about COVID-19 statistics.

Our participants continue to be contacted are provided meals and activities while we all follow quarantine guidelines set by our Executive Management Team and the appropriate organizations listed above.

CEC has had great success with our Grand-Pad program; Participants receive reminders of appointments, can send emails and CEC is working on a socialization program to encompass the Participants utilizing the Grand-Pads. Participants are brought into our clinic if the providers feel that it is necessary for the participant's health. All PPE guidelines are being followed for safety of our employees and participants.

Please contact Thelma Pittman, CFO, at (918) 207-4936 to answer any questions; or Connie Davis, Executive Program Director at (918) 453-5554.

Respectfully submitted to the Health Committee of the Council of the Cherokee Nation.

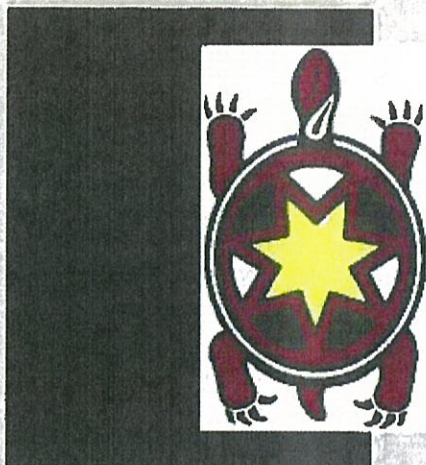
Exhibit 1: CEC July Bi-annual Newsletter

Exhibit 2: Newly revised and CMS/State approved Flyer

Exhibit 3: Newly revised and CMS/State approved brochure

## Exhibit 1: Bi-annual Newsletter





# CHEROKEE ELDER CARE

KEEPING PACE WITH TODAY'S  
HEALTHCARE NEEDS!

JULY 2021

## Reopening of the Day Center



- CEC vehicles can only transport two participants per van and six participants per bus. Our Drivers will check your temperature and ask if you have COVID symptoms. Please notify staff in advance of COVID symptoms.
- Instead of having a personal locker at CEC, we have purchased you a bag to bring with you when coming to CEC, then take it home with you at the end of the day.

We could not be more thrilled to see you again and share the exciting changes to our facility and new staff. The process of reopening and everyone's safety related to COVID 19 infections is the top priority. We wanted to take a minute to tell you how CDC COVID guidelines have changed the way our PACE center operates.

- Participants and staff are to social distance (6 feet apart or more) while at CEC. We have decreased the number of tables in the Adult Day Health Center to comply with CDC recommendations. It is important not to move tables or chairs.
- Participants and staff are to wear facemasks covering the nose and mouth while at CEC. Frequent handwashing/sanitizing is encouraged.

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(Reopening cont.)

- A participant's attendance at our Adult Day Health Center is based on your need to attend. Your Adult Day Health Center Day attendance will be (as needed), which was determined after a comprehensive discussion and the decision made by your Interdisciplinary Team. Participants are only allowed to attend the Adult Day Health Center on their scheduled day(s) for their safety.

Please understand that the COVID 19 virus is still a dangerous threat to CEC participants, caregivers, and staff. Changes made to our daily processes are with top priority concerning your health and safety. •

**Make sure to watch the Olympics from July 23rd-August 8th!**



# GRANDPAD TOURNAMENT CHAMPIONS



**Congratulations to our GrandPad Tournament Champions! Margaret won playing BINGO, and Wayne won playing Texas Hold 'Em!**

What's a GrandPad? It's a tablet that not only you can play games on, but it also allows us to call you directly to see you for clinic visits and other activities. This device also allows you to send emails back and forth with staff members.



# MEDICAL MINUTE WITH DR. G

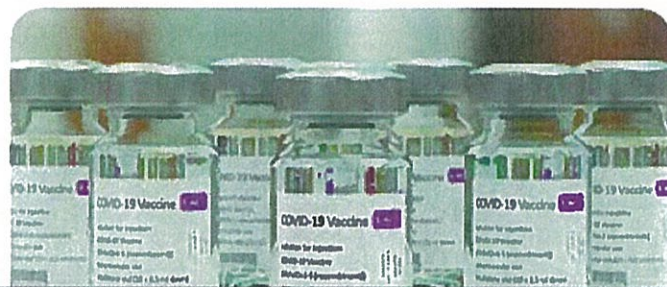
## The Life You Save May Be Your Own

By: Dr. John T. Galdamez, Medical Director,  
Cherokee Elder Care

America appears to be arriving at the post-pandemic era, and all of us want to see this Covid-19 virus leave forever; however, I wish it were that simple. When this pandemic began, no one could tell us with certainty how it would all unfold. Now that it seems to be diminishing, no one can tell us 'if' or 'when' this virus will finally end. In the beginning, because the virus was new to the human race, there was a lot of confusion and much guesswork. We have learned much in the last two years. We now know that the disease is primarily dangerous to the elderly and the most infirm among us. We know that it spreads very easily from an infected person's breath to the people around that infected person. We have learned that wearing a mask dramatically decreases your risk of spreading this disease to others. We have learned that keeping at least six feet away from an infected person greatly reduces the odds of your contracting Covid. Moreover, we have learned that getting the Covid vaccine is the BEST way to avoid getting this disease in the first place.

Unfortunately, somehow in America today, the disease has become political – liberals versus conservatives. Believe me folks; this virus is NOT political. It infects and afflicts conservatives and liberals alike. The older you are, the more likely you are to have a bad outcome. The more chronic diseases you have, the more likely you are to have a bad outcome. When I talk about "chronic diseases," I am talking about things like high blood pressure, hardening of the arteries, diabetes, heart disease, strokes, obesity, cancer, and so many other chronic conditions. Combine age with these chronic diseases, and one becomes the perfect candidate for an awful outcome from Covid infection.

Is the pandemic over? Well, perhaps. Things are looking better, but once again, there is so much we do not know about this virus. You have probably heard that the virus is "mutating" and now spreading rapidly among non-vaccinated people. The vaccine itself appears to be at least 65% effective in preventing this most recent mutant form of Covid, or what is known as the "Delta variant." 80% of new infections are from this Delta variant, and this variant is more contagious and more deadly than the earlier versions of the virus.





(Medical Minute cont.)

So, I would ask you all to keep the following in mind:

-Covid-19 is here to stay for the foreseeable future and will be dangerous for a very long time.

-Masking, distancing, and hand washing are excellent means of decreasing your risk of becoming infected or spreading the disease to others.

-Getting the Covid-19 vaccine is the very best way to put the odds in your favor. Serious infections almost do not happen to people who become fully vaccinated. Right now, we have a little over 60% of our Elder Care members fully vaccinated. I implore you to abandon your fears of the vaccine, to stop listening to the naysayers on the internet, to stop reading nonsense written by political activists, and to move to save your own life and the lives of your friends and family by getting yourself vaccinated as soon as possible. •



## Why are Older Adults Prone to Heat Stress?

- Older adults do not adjust as well as young people to sudden changes in temperature.
- They are more likely to have a chronic medical condition that changes normal body responses to heat.
- They are more likely to take prescription medicines that affect the body's ability to control its temperature or sweat.

Stay cool, stay hydrated.

- Stay in air-conditioned buildings as much as possible. If your home doesn't have air conditioning, contact your local health department or locate an air-conditioned shelter in your area.
- Please do not rely on a fan as your main cooling source when it's really hot outside.
- Drink more water than usual, and don't wait until you're thirsty to drink.
  - If your doctor limits the number of fluids, you drink or has you on water pills, ask them how much you should drink during hot weather.
- Don't use the stove or oven for cooking—it will make you and your house hotter.
- Wear loose, lightweight, light-colored clothing.
- Take cool showers or baths to cool down.
- Do not engage in very strenuous activities and get plenty of rest.
- Check on a friend or neighbor and have someone do the same for you.

Stay informed

- Check the local news for health and safety updates.
- Seek medical care immediately if you have, or someone you know has, symptoms of heat-related illness like muscle cramps, headaches, nausea, or vomiting.

Source: CDC.gov



# WELCOME TO our new employees!

Shanna Camp (C.N.A.)-Home Care Aide  
Tiffany Taylor (C.N.A.)-Home Care Aide  
Bethany Brookshire (C.N.A.)-Home Care Aide  
Dr. Sarah Thorne-Smith-Primary Care Provider  
Jeanie Ross (C.N.A.)-Transportation Manager  
Genia Wayman (R.N.)-Medication Room RN  
Erin Nix-Intake & Marketing Manager  
Ayla Smith (R.N.)-Community Outreach Coordinator  
Myra Young (A.P.R.N.)-Primary Care Provider

## ***makin' moves***

Rachel Jackson-Transferred from Intake & Marketing  
Manager to Center Manager

Laura Vance R.N.-Transferred from Interim Center  
Manager to Quality Improvement Compliance Manager

Sarah Warren C.N.A.-Transferred from the Adult Day  
Health Center to the Home Care Services Program

Chelsea Mouse C.N.A.-Transferred from the Adult Day  
Health Center to the Home Care Services Program

Michael Murphy-Transferred from the Transportation  
Manager to the Facilities Manager



**WE CELEBRATED REACHING  
200 PARTICIPANTS WITH AN  
ICE CREAM SOCIAL AND  
CAKE POPS**



## **EMPLOYEE**

**OF THE MONTH**

March-Cecilia Williams  
(Top Left)

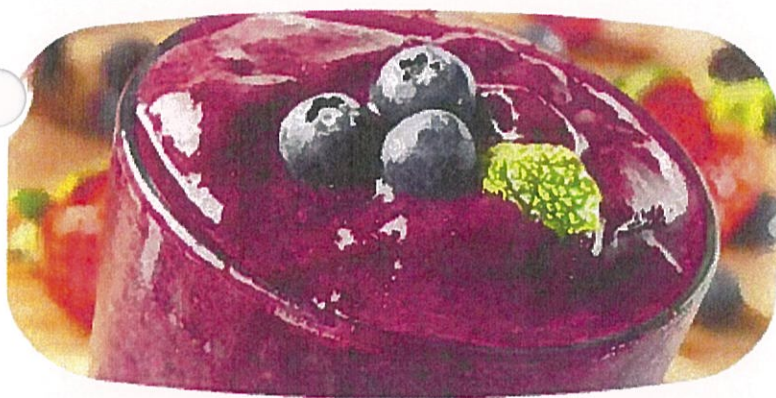
April-Nikki Kirkland (Not  
Pictured)

May- Dale Rowland  
(Bottom Right)

June- Michael Fisher  
(Bottom Left)

July- Carey Sapp (Top  
Right)





## Low-Carb Smoothie

- 1 cup plain Almond milk
- 1/3 cup blueberries
- 1/2 small banana
- 1/3 cup Greek nonfat vanilla yogurt
- 1/2 scoop whey protein powder (optional)

Mix all ingredients in a blender and enjoy!

# In the Kitchen with Karen

YOUR CEC DIETICIAN

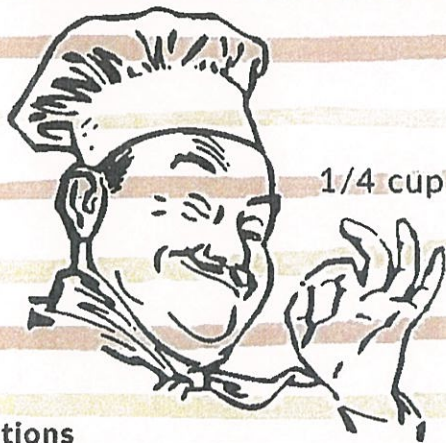


## tabouli

### Ingredients

- ½ cup bulgur cracked wheat
- ½ cucumber, chopped
- 1 tomato, chopped
- 1 bunch fresh parsley, chopped fine
- 2+ Tbsp. chopped fresh mint (optional)
- 1+ green onion, chopped
- ¼ cup feta cheese
- 2 Tbsp. each of olive oil
- 2 Tbsp. lemon juice

1/4 cup lentils - can substitute 1/2c chicken, but canned is salty!



### Directions

- Bring 2.5 cups of water to a boil. Carefully measure & pour 1 cup boiling water over bulgur in a bowl. Cover & let sit for 20 minutes.
- Add lentils to the remaining boiling water and simmer for 20 minutes on low.
- Meanwhile, chop the ½ cucumber, tomato, and green onion. Add to a large bowl.
- Finely chop (mince) parsley and mint. Add to the same large bowl.
- Add the feta cheese, olive oil, and lemon juice.
- When the lentils are done, drain. Cool with cold water & drain again. Repeat.
- Add lentils and bulgur. Stir everything well. Enjoy!



# puzzles

BARBECUE  
 CAMPING  
 PICNIC  
 SWIMMING  
 BEACH  
 HUMIDITY  
 SUMMER  
 VACATION  
 BEES  
 INDEPENDENCE  
 SUNSCREEN  
 WATERMELON

E	B	M	P	C	U	Z	H	N	N	R	T	R	C	D
F	C	H	I	M	D	Y	N	E	B	Q	X	A	G	V
H	K	N	B	A	R	B	E	C	U	E	M	S	S	F
S	C	Y	E	S	E	R	F	L	P	P	S	N	X	I
W	L	A	S	D	C	B	Z	M	I	M	W	J	F	S
I	A	K	E	S	N	Z	F	N	U	V	I	L	T	Q
N	B	T	N	B	E	E	G	P	C	H	M	D	N	C
M	L	U	E	G	R	Z	P	M	U	R	M	O	W	P
T	S	P	Q	R	E	D	Z	E	J	K	I	H	V	E
Y	T	I	D	I	M	U	H	X	D	T	N	R	P	X
D	S	F	L	E	M	E	E	R	A	N	G	S	P	L
U	Z	Y	Y	Y	U	H	L	C	E	E	I	E	M	X
I	Q	O	P	W	S	H	A	O	Q	F	R	E	U	D
P	I	C	N	I	C	V	L	H	N	A	J	B	L	Q
W	Y	E	Y	V	Z	S	Y	J	J	F	F	U	R	Q

Sudoku is easy to play, and the rules are simple. Fill in the blanks so that each row, each column, and each of the nine 3x3 grids contains one instance of each of the numbers 1 through 9.

1	3		2			7	4	
	2	5		1				
4	8			6			5	
			7	8		2	1	
5				9		3	7	
9				3				5
	4			6	8	9		
	5	3		1	4			
6								

9	1	6	2	4				
2	3							
			1		8			2
5	2	1						7
	8	9				5	1	
7	6			9				3
				8		7	2	1
	9				4	6		5
	7	3			5			



# **CHEROKEE ELDER CARE WILL BE CLOSED FOR THESE HOLIDAY'S**

**Independence Day- July 5th, 2021**

**Labor Day- September 6th, 2021**

**Indigenous Peoples' Day- October 11th, 2021**

**Veteran's Day- November 11th, 2021**

**Thanksgiving- November 25th-26th, 2021**

**Christmas Eve & Day (observed)- December  
23rd-24th, 2021**

**New Year's Day- January 1st, 2022**

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## **CHEROKEE ELDER CARE**

1387 W 4th Street

Tahlequah, OK 74464

918-453-5554

[www.eldercare.cherokee.org](http://www.eldercare.cherokee.org)

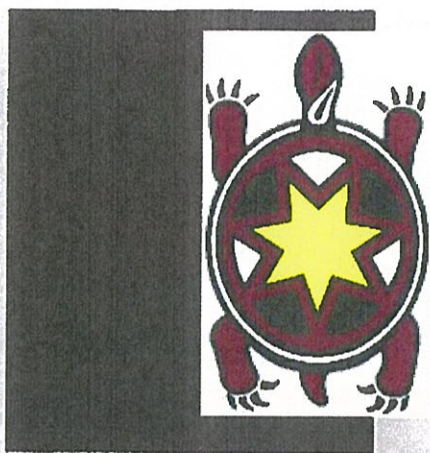
Visit us on Facebook:

[www.facebook.com/cecpaceok](https://www.facebook.com/cecpaceok)





## Exhibit 2: Revised Flyer



# CHEROKEE ELDER CARE

KEEPING PACE WITH TODAY'S  
HEALTHCARE NEEDS!

## Services

- Primary Medical & Nursing Care
- Medical Specialist
- Therapy-Physical, Occupations, & Speech
- Home Health Services
- Transportation
- Social Services
- Behavior Health
- Hospitalizations
- Medications
- Medical Equipment
- Adult Day Health Care & Social Activities

## Eligibility

- Must be at least 55 years of age.
- Eligibility is determined by the State Adminstrating Agency's level of care required under the State Medicaid plan for coverage of nursing facility services.
- Be able to live safely in the home prior to enrollment in Cherokee Elder Care.
- Live within the service area designated by the listed zip codes.

## PACE

PACE (PROGRAM OF ALL-INCLUSIVE CARE FOR THE ELDERLY) IS A FEDERALLY REGULATED PROGRAM THAT WORKS TO KEEP ELDERS IN THEIR HOMES AND COMMUNITIES FOR AS LONG AS POSSIBLE.

## Service Area

**Adair County-** 74931, 74457, 74960, 74964, 74965

**Cherokee County-** 74427, 74441, 74444, 74451, 74452, 74464, 74465, 74471

**Delaware County-** 74347, 74359, 74368

**Mayes County-** 74352, 74365, 74364

**Muskogee County-** 74423, 74439, 74434, 74401, 74402, 74403

**Sequoyah County-** 74945, 74435, 74955, 74962

**Wagoner County-** 74446, 74467, 74477





## What is Cherokee Elder Care?

The elderly represent a growing and vital resource in our communities that may need an added level of care. Cherokee Elder Care was created to work with the community, state, and federal government to provide this specialized care to northeastern Oklahoma. Cherokee Elder Care is the first PACE program in Oklahoma and the first PACE program sponsored by a Native American tribe. Additionally, it is one of the first rural PACE sites in the nation. It represents a team effort to increase the availability and quality of services, facilitate their timely delivery and enhance the lives of elderly persons by assisting them to remain in their homes as long as possible.

## What is the PACE program?

PACE (Program of All-Inclusive Care for the Elderly) is a federal program designed to keep elders living in their homes, connected with their communities, and out of nursing home facilities. The PACE center combines an adult day health center, primary care office, and rehabilitation facility into a single location. Services include but are not limited to primary care, rehabilitation, prescription medication, meals/nutritional counseling, respite services, caregiver training, home health, and transportation. Utilizing an inter-disciplinary team comprised of physicians, registered nurses, nurse practitioners, therapists, social service workers, dietitians, and transportation specialists, the total needs of the elder can be addressed. This provides an all-inclusive and comprehensive continuum of care designed to maintain, and ideally improve, the quality of life for our elderly.

**CEC PACE participants may be liable  
for the cost of services obtained  
without their CEC team approval  
(except for emergencies).**

\*Individuals do not have to be Native American to qualify.

## Contact Us



1387 W. 4th St.  
Tahlequah, OK 74464



(918) 453-5554



(918) 431-4112



<http://eldercare.cherokee.org>



[eldercare@cherokee.org](mailto:eldercare@cherokee.org)



[www.facebook.com/cecpaceok](http://www.facebook.com/cecpaceok)

## Exhibit 3: Revised Brochure





# PACE

PACE (PROGRAM OF ALL-INCLUSIVE CARE FOR THE ELDERLY) IS A FEDERALLY REGULATED PROGRAM THAT WORKS TO KEEP ELDERS IN THEIR HOMES AND COMMUNITIES FOR AS LONG AS POSSIBLE.



CEC PACE participants are agreeing to receive all needed health care services (other than emergency services), including primary care and specialty physician services from the PACE organization or from an entity authorized by the PACE organization. CEC PACE participants may be liable for the cost of services obtained without their CEC teams approval (except in emergency situations).

## VISIT US



(918) 453-5554



1387 W. 4th St.  
Tahlequah, OK 74464



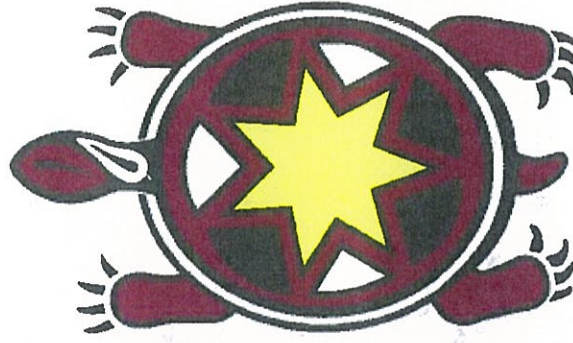
eldercare@cherokee.org



<http://eldercare.cherokee.org>

Cherokee Nation Comprehensive  
Care Agency D.B.A.

# CHEROKEE ELDER CARE



All nationalities are welcome to  
apply at Cherokee Elder Care



## Eligibility

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## Innovation

PACE is unique. We provide a coordinated team of doctors, nurses, social workers, dietitians, and therapists to deliver care that addresses the specific medical and social needs of older adults.

## Quality

At Cherokee Elder Care, we work diligently to fulfill the needs of every Participant. Our caring and professional team members ensure that every Participant in our care has a safe, compassionate, and active environment.

## Service Area

	Transportation	<b>Adair County</b>	<b>Delaware County</b>
	Homecare	74931	74347
	Rehabilitation Services	74457	74359
		74960	74368
	Primary & Acute Care Services	74964	
	Nutrition	74965	<b>Muskogee County</b>
	Pharmacy		74423
	Social Services & Behavioral Health	<b>Sequoyah County</b>	74439
		74945	74434
		74435	74401
		74955	74402
		74962	74403
		<b>Cherokee County</b>	<b>Mayes County</b>
		74427	74352
		74441	74365
		74444	74364
		74451	
		74452	<b>Wagoner County</b>
		74464	74446
		74465	74467
		74471	74477

PACE Health Center  
& Adult Day Center