



## Cherokee Nation Tribal Council Health Committee Report

Claremore Indian Hospital

Month/Year of the report: June 2016

George L Valliere 918-342-6200

Email: [george.valliere@ihs.gov](mailto:george.valliere@ihs.gov)

### Accomplishments:

- **Staffing:** Active announcement out for Chief of Family Medicine, Chief of Surgery and Hospitalist. Tentative Offer has been made for Dental Chief.
- **Visits:** Outpatient visits for June up 1.3% over the same period the previous year.
- **Revenues:** Revenues for FY2016 increased 23.8% over the same period the previous year.

### Future Plans / New Initiatives:

- New Services:
  - Orthopedic patients still being sent to Dr. Wheeler in OKC. Bids for contract in Tulsa area are being negotiated.

### Workload:

#### Actual numbers/month

Outpatient visits up	1.3%	23,571
Dental visits down	41.1%	614
Admissions down	2.6%	76
Newborns down	14.3%	18
New charts		383
Reactivated Charts		328

These statistics are compared to FY2015 statistics for the same time period. (June)  
Occupancy rate for June 2016: 17%

### **Third Party Collections:**

#### June collections

Medicare:	\$ 310,862.43
Medicaid:	592,212.12
Private Insurance:	987,885.89
V.A.	<u>30,543.87</u>

\$ 1,921,504.31

Year-to-date collections for FY 2016: \$ 16,614,868.77

Amount billed for June 2016: \$ 3.57 million

Collections are up compared to FY2015 collections for same time period. \$ 3,202,611.81

Percentage of account receivables pending for claims > 120+ days: 3%

### **PRC Activities:**

#### June cases

Funded:	176 cases:	\$ 904,181.00
Denials:	197 cases:	\$ 885,315.00
Deferred:	327 cases:	\$ 300,859.00
CIH clinics:	12 cases	

Files to Committee 712



**Cherokee Nation Tribal Council Health Committee report**

**Report By**

**Connie Davis, MSN, RN**

**Executive Director Health Services**

**July 2016**



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## Summary Highlights for the month of June, 2016

- **Cooweescoowee Health Center:** 102 new and re-activated charts; PHNs helped with Camp Cherokee in Claremore and Grove. **Sam Hider Health Center:** staff helped with Vinita and Salina Kids Camp; staff helped with Beat the Heat Run in Salina; hosted a Health Fair sponsored by CN Home Health; hosted the Cherokee Nation Career Services AST Job Fair; Council Members from the Eastern Band of Cherokees toured the facility. **Three Rivers Health Center:** Stephanie Osborn participated in the Wagoner Community Meeting and shared information on the Affordable Care Act. **Vinita Health Center:** 162 new and re-activated charts; hosted a blood drive; welcomed a new provider, Gara Tramel, APRN; held two week long Summer Kid's Fit Camps for 97 children incorporating the 5210 program – 5 fruits and vegetables a day, 2 hours or less of screen time, 1 hour of physical activity, 0 sugary drinks and 0 tobacco products; **Wilma P. Mankiller Health Center:** Relay for Life Team placed 2<sup>nd</sup> in Adair County, raising \$9,801; hosted blood drive.
  - **CN-WW Hastings Hospital-** Cherokee Nation EMS has received two new GSA ambulances to replace the two that are past their useful service life; the new ambulances are being outfitted with Cherokee Nation graphics.
    - Operation Orange was a success again this year with 70 local students participating in the event that is designed to encourage students to consider a career in healthcare. In addition to the medical students and residents that mentored the students, our community's air ambulance, EagleMed Six, flew to the gym at the end of the day to allow the students to get an up-close look the helicopter.
    - Our collaboration with the University of Oklahoma's Center for the Creation of Economic Wealth is continuing with our application for funding from the Native American Business Development Institute to possibly bring fruition to the proposed Health Innovation Center for Cherokee Nation Health Services.
    - We have conducted several CT-guided biopsies after development of new policies and procedures, training of staff, and purchase of supplies. The addition of interventional radiology represents collaboration between several clinical departments and our Diagnostic Imaging Associates partners. This will allow many patients to be cared for at W.W. Hastings and avoid transfers to tertiary care facilities.
- Patient Access**– The Emergency Department and Urgent Care provided care to 6,120 patients during June with a Left Without Being Seen (LWOBS) rate of 5.3%. Patient Transport transported 204 patients during June 2016. Surgical Services performed 416 surgical procedures during June 2016.
- **Dental Services:** **Clinical visits** include Exams, Emergency Exams, Return Visits for Treatment, Diabetic Screenings, and Headstart Screenings **7,910**. **Scheduled Dental Examinations** for routine care; **1,860** Clients were served. **Emergency Exams**- These are unscheduled walk in patients **1,141**. **Community Dentistry:** Community Dentistry team is responsible for visiting schools and Headstart programs to do sealant and fluoride applications. This team travels to clinics without Dental Clinics to do screenings and facilitate patient access. They also coordinate education services and community meetings. **Services Provided by Community P Team:** **28** Screenings, **28** Fluoride applications and **9** sealants were placed and 158 people participated in the patient education classes during this month.
  - **Diabetes Program**– **103** patients attended the Diabetes Self-Management Education classes in June 2016. We were notified on May 17<sup>th</sup> that the Hastings Diabetes Self-Management Education (DSME) Program's accreditation has been renewed through May 18, 2020. **Diabetes Prevention Program** The DPP staff will

continue as before under the SDPI Community Directed Grant. We will be expanding the DPP to provide more classes throughout the TJSA. Tonya and her staff have provided training to public Health Educators at each CN health facility on the DPP curriculum and classes will start with the new grant year, which starts January 1, 2017.

- **Public Health Nursing**– provided **465** home visits, **67** post-partum checkups. In addition **411** patients were transported.
- **JBC**– Served **26** clients; of those 16 were males and 10 were females.in addition 13 referrals were processed and staff did numerous outreach activities thorough out tribal jurisdiction. The program was recognized by Board of Mental Health and abuse services with a **“Certification with special distinction”** for achieving 100% compliance with all core organizational and quality clinical standards.
- **Dietary Services**–**839** clients were provided dietary counseling services. The services include Classes for Diabetes, hypertension, Weight Mgmt., and healthy cooking. Nutrition Education Classes for Elementary School Students; Employee Health Challenge. MNT Classes: 32 number of participants in the classes. Worksite or Community Classes/Presentations: **# of participants 933**.
- **Staffing Report**– Total positions: **2,428**; of these **2,180(89.7%)** are filled, 248(11%) are vacant. **One provider** vacancy was filled.
- **Health facilities**- Developed a Construction Risk Assessments for Cooweescoowee and Three Rivers Health Centers. Completed 71% of the Preventative Maintenance opened during the month. Completed 133 of 140 work orders called in during the month. Property Management opened 13 work orders, completing all. Health facilities has a fleet of 160 vehicles
- **Community Health Promotion**- The program works directly with Cherokee communities, youths, and schools within the CN Jurisdiction to support healthy lifestyles and sponsors risk prevention. The program offered Smoking Cessation classes at various locations
- **Sequoyah County PHE**- Smoking Cessation class was offered at Redbird Smith Health Center every Wednesday. Redbird Smith Youth camp was hosted on June 15<sup>th</sup> and 17<sup>th</sup>. 60 kids have signed up. Camp activities included Cherokee language, rescue/911 safety, marbles, stickball, tug of war, nutrition education, arts and crafts, dental education, proper hand washing techniques, and lab set up microscopes to look at bacteria. We served breakfast, lunch, and several snacks throughout the day. RSHC is partnering with the boys and girls club on Thursday afternoons to teach education lessons over various health topics to the 6<sup>th</sup>-9<sup>th</sup> grade group
- **Cherokee County**– Step 2 It running group started on June 7th. The program has three groups- Walking, run/walk, and running. Each group starts at 5:30 at Norris Park. There have been 67 sign up for the program.
- **Adair County** – We are having a great summer school at Dahlongegah -The Garden Club has been gathering a lot of produce and using it on their school lunches and giving to the elders in the community. PHEs did windshield surveys for MPower, with checking PA accessibility with clinics, tobacco prices at casinos, and food assessments for outlet stores for grant..
- **Delaware/Ottawa Counties**– PHEs attended Fit Kids Camps in Vinita and Salina. Some activities included nutrition classes, stickball, marbles, boot camp, self-defense classes, Cherokee storytelling, walking trails, volleyball and catching crawdads.
- **Mayes and Rogers Counties**–The 5 2 1 0 Campaign was stressed throughout the week, the campers were taught/reminded to get 5- fruits and vegetables a day, 2-hours or less of screen time, 1-hour of physical activity a day, and 0- sugary drinks or commercial tobacco. PHE’s set up tobacco prevention program tables for 2 separate health fairs. First one was at Claremore Indian Hospital Safety Fair on 6/4 (4Hrs) with approximately 145 visitors. The next one was at the AMO Salina Health Center on 6/7 (4Hrs) with a 125 visitors. Partnered with our AMO Health Center dieticians and Behavioral Health staff to provide education on active lifestyles and weight loss and diabetes prevention classes.
- **Muskogee County**– Working on producing billboards focused on the importance of nutrition through the 5210 program of the PICH grant. We will be starting a diabetes prevention program beginning in January. 800 runners participated in the Big Red Run 5K and 10K races

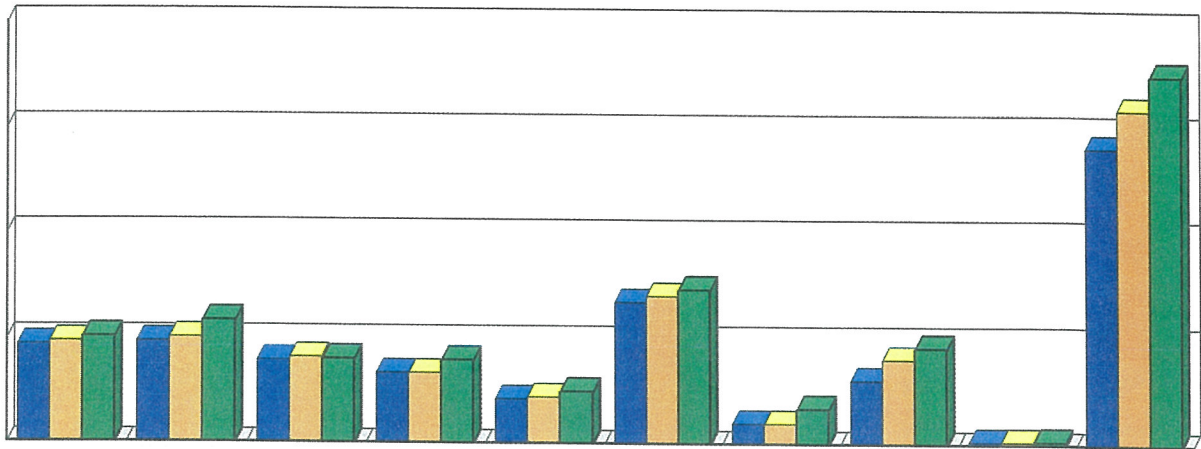


- **Washington/Craig/Nowata Counties – PHE Kids Camp** (2 sessions) were held at the Vinita Health Center. Activities included cultural, physical fitness, general wellness and prevention and nutrition education. Held smoking cessation classes
- **Community Recreation Center and Wings Program**-Total Members: **11,799**; Total Visits: **8,403**; Total Group Fitness: 3,837. **Wings program** currently has 8,003 active members.
- **Contract Health Services**– During the month of June 2016, CHS program processed **7,431**; of those **7,201(96.9%)** were **approved** at the cost of **\$3,398,817**.
- **Behavioral Health Services**— A range of behavioral health Services were provided across **2166** visits to Behavioral Health. The services provided ranged from psychiatric services to rigorous psychological assessments to parent-child interaction therapy and included individual, group, and marriage and family therapy.

## Charts



### AMBULATORY CARE VISITS BY CLINIC, JUNE 2014- 2016



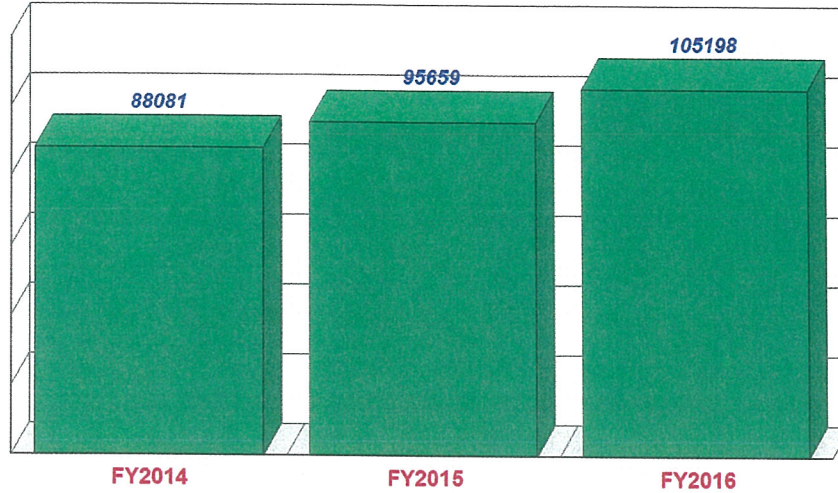
	WPM	RBS	AMO	JAY	NOW	MUSK	CHC	VINITA	GADUGI	HASTINGS
<b>FY2014</b>	<b>9373</b>	<b>9648</b>	<b>7875</b>	<b>6694</b>	<b>4236</b>	<b>13559</b>	<b>1970</b>	<b>6134</b>	<b>370</b>	<b>28222</b>
<b>FY2015</b>	<b>9690</b>	<b>10078</b>	<b>8170</b>	<b>6776</b>	<b>4505</b>	<b>14059</b>	<b>2007</b>	<b>8073</b>	<b>379</b>	<b>31922</b>
<b>FY2016</b>	<b>10034</b>	<b>11599</b>	<b>8033</b>	<b>7901</b>	<b>4933</b>	<b>14713</b>	<b>3352</b>	<b>9141</b>	<b>333</b>	<b>35159</b>

- This report is based on ambulatory care visits by one or more of the following discipline
- Physician, PA, NP, Dentist, Pharmacist, Behavioral Health Clinicians





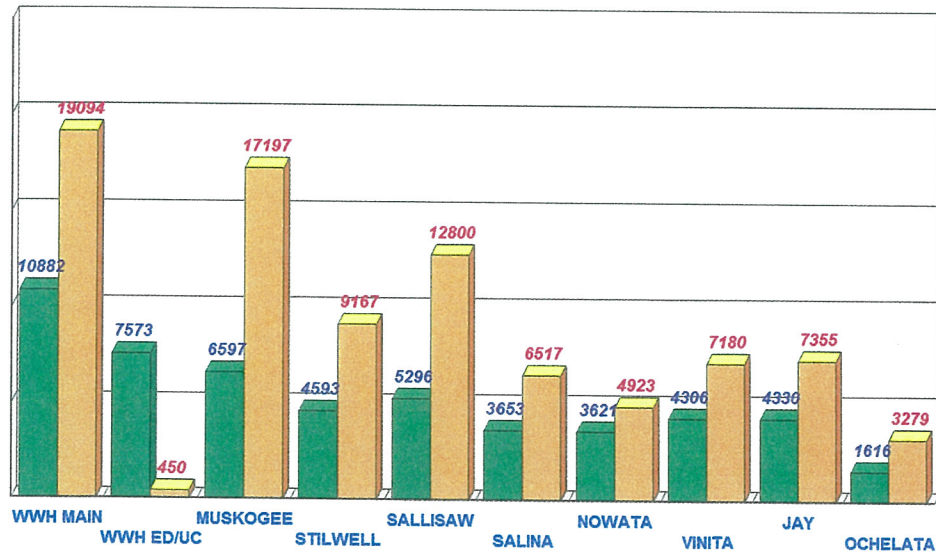
## TOTAL AMBULATORY PATIENTS VISITS JUNE 2014-2016



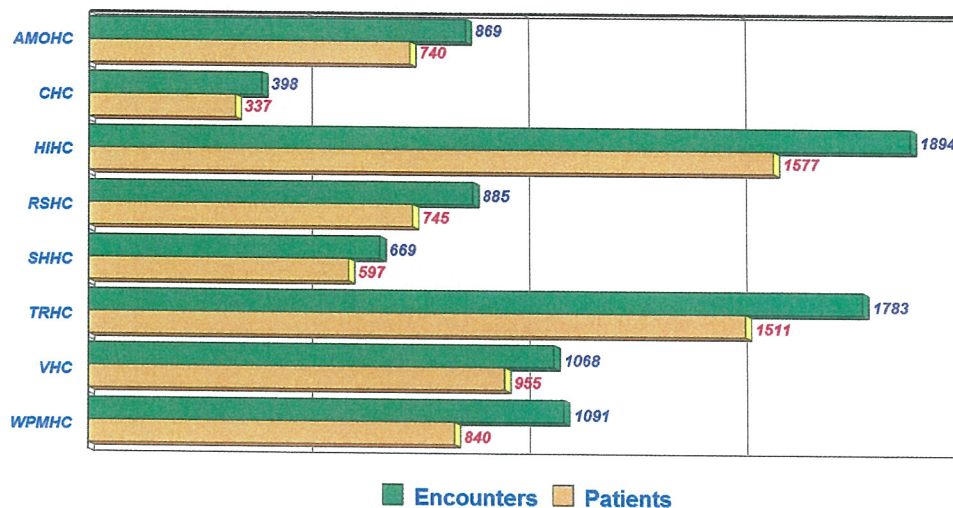
■ This report is based on ambulatory care visits from Clinics and CN-Hastings Hospital



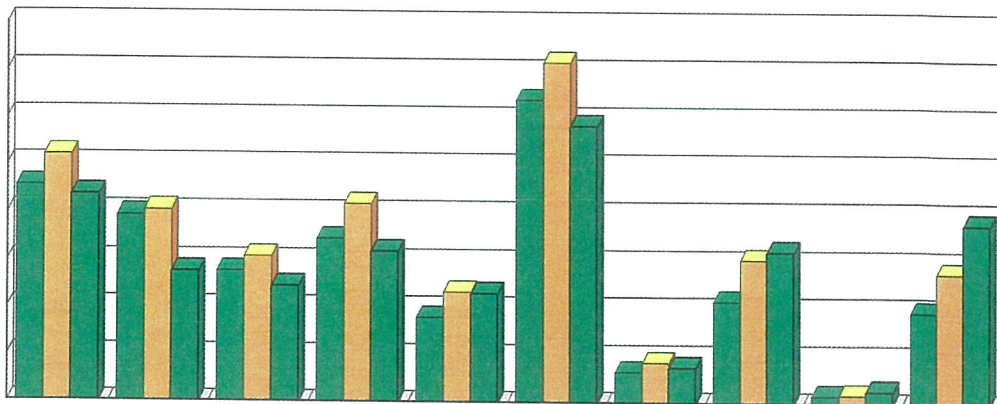
## RX BY SITE JUNE 2016



## Dental Services JUNE 2016



## Third Party Revenue by Clinic OCT- JUNE 2016

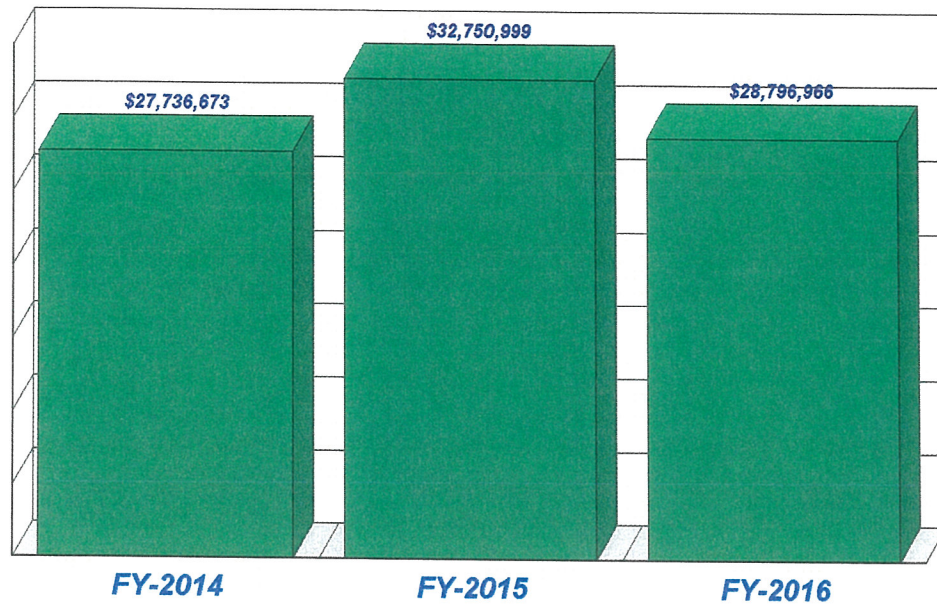


	Stilwell	Sallisaw	Jay	Salina	Nowata	Muskogee	Ochelata	Vinita	Ga Du Gi	Dental
FY-2014	\$4,531,332	\$3,925,843	\$2,767,006	\$3,446,763	\$1,782,334	\$6,369,943	\$660,175	\$2,151,381	\$169,705	\$1,932,191
FY-2015	\$5,193,041	\$4,030,242	\$3,062,533	\$4,153,148	\$2,324,508	\$7,168,541	\$848,618	\$3,024,010	\$181,181	\$2,765,177
FY-2016	\$4,341,039	\$2,740,276	\$2,436,941	\$3,164,349	\$2,298,431	\$5,822,824	\$752,040	\$3,197,324	\$266,477	\$3,777,265

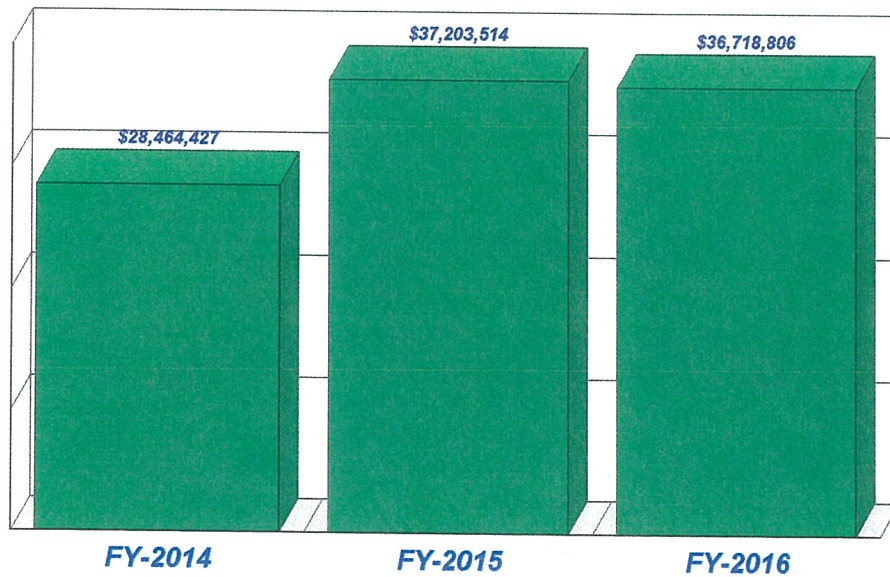




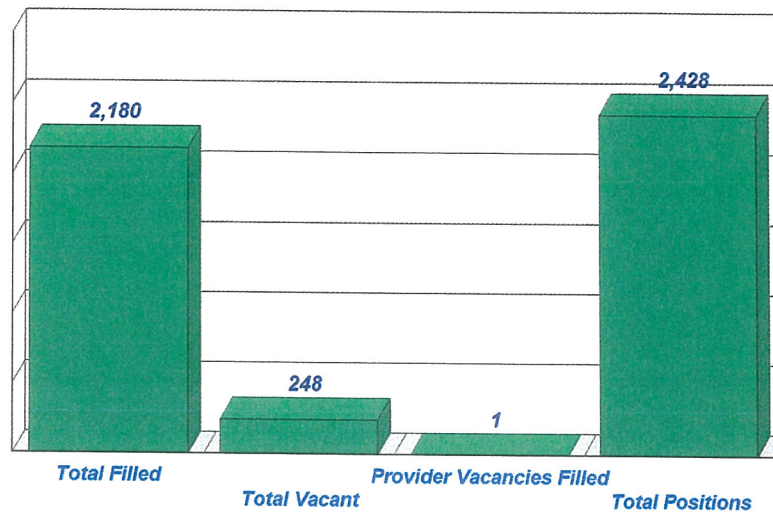
## Total Third Party Revenue Comparison (All Clinics only) OCT- JUNE 2014-2016



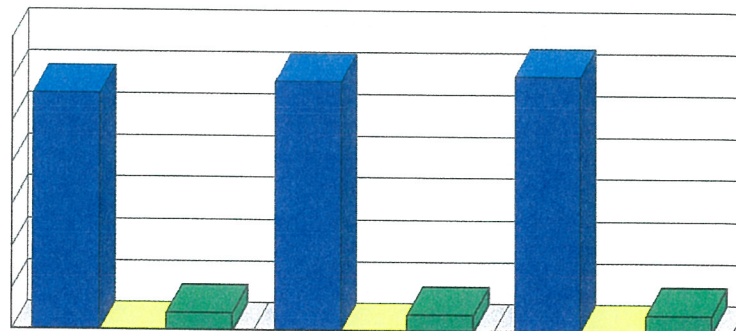
## Third Party Revenue Comparison CN WW Hastings Hospital OCT- JUNE 2014-2016



## Staffing Trend June 2016

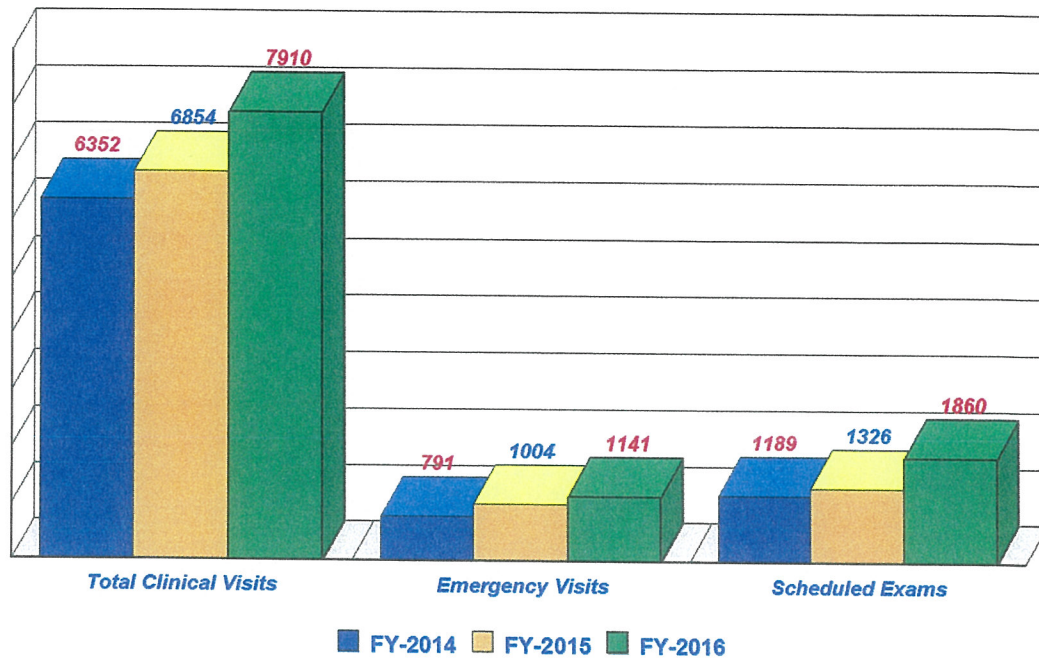


## Patient Access Trend at CN WW Hastings Hospital June 2014- 2016



	FY-2014	FY-2015	FY-2016
■ ED/Urgent Care	5673	5970	6120
■ Left without Being Seen Rate	7%	4%	5%
■ Surgical Procedures performed	414	397	416

## Dental Services Trend June 2014- 2016





### Health Professional Recruitment Activity report June-July 2016

Location	Specialty	Vacated by	Recruitment Activity	Start Date	Ethnicity
SHHC, Jay	R/FT Physician	Westenhaver	Recruiting (Pediatrician/Meds-Peds)		
SHHC, Jay	R/FT Physician	Eaton	Recruiting		
SHHC, Jay	R/FT APRN	Terri Brashear	Terri Brashear (PRN at Jay to RFT)	on hold	Cherokee
SHHC, Jay	R/FT Physical Therapist	NEW	candidate declined, readvertising		
A-Mo, Salina	R/FT Physician	NEW	Recruiting		
A-Mo, Salina	R/FTAPRN	Clinton Childs (changed to midlevel)	<b>Nicole Munoz (IHSpayback)</b>	8/22/16	Delaware
Vinita	R/FT Physician	Pearish(to Med Dir.)	Commission Corp	on hold	Af. Amer.
Vinita	R/FT Physician	Hardy	pending LOC	pending Jan'17	Cherokee
Vinita	R/FT Physician	New	pending LOC	pending Jan'17	Caucasian
Vinita	R/FT Physical Therapist	Lindsey Schultheiss	<b>Morgan Chisso (IHS payback)</b>	7/11/16	Creek
Cooweescoowee, Ochelata	R/FT APRN (BH)	New	Reinstate	on hold	Caucasian
WPM, Stilwell	R/FT Physician	Carmelo Echeverria	<b>David Cook, DO (IHSpayback)</b>	8/29/16	Cherokee
WPM, Stilwell	R/FT Physician	NEW FY16	Recruiting		
WPM, Stilwell	R/FT APRN	NEW FY16	<b>Talara Taylor</b>	<b>6/1/16</b>	Cherokee
WPM, Stilwell	R/FT APRN	Powell	<b>Patick Dargan</b>	<b>6/27/16</b>	Caucasian
WPM, Stilwell	Pharmacist	Jack Pittman(to Refill Ctr)	<b>Tony Gustin</b>	8/1/16	Caucasian
Redbird, Sallisaw	R/FT Physician	Brian Rodgers	candidate declined 7/12		
Redbird, Sallisaw	R/FT Physician	Heather Oneal	candidate declined 7/14		
Redbird, Sallisaw	R/FT Physician	NEW FY16	Recruiting		
Redbird, Sallisaw	R/FT APRN	Suzanne Rodgers	<b>Lane Richard Salazar</b>	7/11/16	Filipino
TRHC, Muskogee	R/FT Physician	Stephen Hammock, PA	<b>Lisa Ortiz</b>	8/1/16	Cherokee
TRHC, Muskogee	R/FT Physician	Lisa Ortiz	<b>Gena Rogers</b>	7/11/16	Cherokee
TRHC, Muskogee	R/FT Physician	Graham	LOC-pending documents	on hold	
TRHC, Muskogee	R/FT PA or APRN	Nottingham	LOC-pending background/credentialing	on hold	

### W.W. Hastings Hospital & Behavioral Health

Department	Status/Specialty	Vacated by	Recruitment Activity	Start Date	Ethnicity
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OB/GYN	R/FT CNM	Rebecca Stephenson	Melanie Mosier	8/22/16	Caucasian
Urgent Care	R/FT PA or APRN	New	Recruiting/Advertising		
Urgent Care	R/FT PA or APRN	New	Recruiting/Advertising		
Urgent Care	F/FT APRN	Jennifer Carter on 6/10	Pending transfer	pending	Cherokee
Urgent Care	PRN Midlevel	Ashley Couch	Recruiting		
ER	R/FT Physician	New	Pending transfer	pending	Cherokee
ER	R/FT Physician	Franklin	<b>Thomas Franklin</b>	7/5/16	Afr. Amr.
ER	PRN Physician	Matt Wiley	Recruiting		
Primary Care	R/FT Physician	Charles Pradieu	Recruiting/Advertising		
Pharmacy	R/FT Pharmacist	New	Commission Corp	pending	Caucasian
Pharmacy	R/FT Pharmacist	Stacy Tacket	<b>Cody Key</b>	7/25/16	Choctaw
Pharmacy	R/FT Pharmacist	Carey Lewis	Pending documents & graduating	Pending fall	Cherokee
Behavioral Health	R/FT Psychiatrist	New	candidate declined-readvertising		
Behavioral Health	R/FT APRN	Angela Phillips	Reinstate	on hold	Caucasian
Behavioral Health	R/FT APRN	Damaris Deutsch	<b>Sarah Horton</b>	7/25/16	Cherokee
Dental-WWH	R./FT Dentist	New	<b>Adam Anderson</b>	<b>7.5.16</b>	Cherokee
Dental-Vinita	R/FT Dentist	Lee Shackelford	Pending LOC & graduating	Pending-fall	Cherokee
Dental-TRHC, Muskogee	Dentist	McKinney	Pending LOC	Pending-fall	Caucasian
Dental-TRHC, Muskogee	Hygienist	NEW	<b>Mignon Loop (transfer)</b>	7/25/16	Caucasian
Dental-TRHC, Muskogee	Hygienist	NEW	LOC-pending documents	on hold	
Dental-A-Mo, Salina	Hygienist	Mignon Loop	<b>Ashley Yadon</b>	7/25/16	Caucasian

Recruitment Activity Summary	
Current Vacancies Filled	29
Current Vacancies	15
Replacement	7
FY16 Vacancies	8

**Highlights:** Currently there are 15 total vacancies we are recruiting for, of which 8 are new FY16 positions. Of the 15 vacancies, 8 are physician vacancies in the clinics and 2 physician vacancies at WWH. We have 15 new providers starting from June to end of July, including three IHS scholars who have obligations at our sites. We've recruited a husband/wife team for Vinita. Our two physician candidates for Sallisaw declined due to compensation.