



# Cherokee Nation Tribal Council Health Committee Report

Claremore Indian Hospital

Month/Year of the report: June 2017

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## Accomplishments:

- **Staffing:** Active announcements out for Chief of Family Medicine, Chief of Surgery, Chief of Adult Medicine Clinic and staff Surgeon.
- **Visits:** Outpatient visits for June up 7.1% over the same period the previous year.
- **Revenues:** Revenues for FY2017 increased 18.5% over the same period the previous year.

## Future Plans / New Initiatives:

- New Services:
  - Orthopedic patients still being sent to Dr. Wheeler’s Group in OKC. Still waiting review by Hillcrest Legal Department.
  - Remodel work for Surgery Clinic and Women’s Health progressing. ER remodel has been sent to Dallas for construction planning, review and bids.
  - Remodel on ECHO room for cardiology nurse nearing completion.

## Workload:

### Actual numbers/month

Outpatient visits up	7.1%	24,924
Dental visits up	10.0%	677
Admissions up	9.0%	85
Newborns up	71.4%	36
New charts		375
Reactivated Charts		482

These statistics are compared to FY2016 statistics for the same time period. (June)  
 Occupancy rate for June 2017: 22.0%

**Third Party Collections:**

June collections

Medicare:	\$ 465,633.00
Medicaid:	943,728.30
Private Insurance:	909,288.24
V.A.	<u>266,897.02</u>

\$ 2,585,546.56

Year-to-date collections for FY 2017: \$ 19,683,900.56

Amount billed for June 2017: \$ 4.1 million

Collections are up compared to FY2016 collections for same time period. \$ 3,067,928.13

Percentage of account receivables pending for claims > 120+ days: 6%

**PRC Activities:**

June cases

Funded:	292 cases:	\$ 996,590.00
Denials:	254 cases:	\$ 522,269.00
Deferred:	321 cases:	\$ 380,007.00
CIH clinics:	21 cases	

Files to Committee 888

Cherokee Nation Tribal Council Health Committee report

Report By

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Executive Director Health Services

July 2017

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## **Comments from community members**

### **A concerned tribal citizen**

"My son had a podiatry appt yesterday and he was in terrible pain, but our Podiatry department staff was very kind to him and worked quickly to fix the problem".

### **CN- Behavioral Health program,**

I just received a phone call from a member of the Karuk Tribe BH/child svc's who had heard of the research that Cherokee Nation did on reducing alcoholism rates in Native American/integrated communities. They were looking for some pointers and consultation to assist them in beginning a similar program for their tribe but modeled after the great work our team did. Kudos to CN/BHS for making a difference.

### **A tribal citizen in need of loving care**

"I can't really put into words my appreciation to the Cherokee Nation for help. I would not have been able to financially get the medical care I received without causing a great hardship on my family. Instead of struggling I am now striving through each day. I am not at 100% but now know that I will receive the medical attention I need to be productive. I'm grateful that you heard me and took action. I am not fluent in the Cherokee language but know this word, wado, Chief Baker, wado".

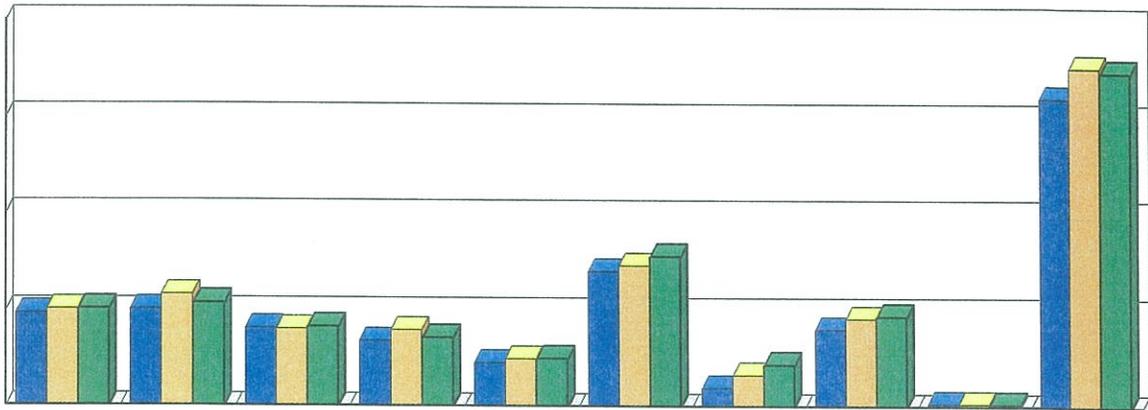
### **Dedication, compassion, empathy and professionalism by Wilma P. Mankiller Clinic staff**

"I would also like to THANK the administrators at the Wilma P. Mankiller Clinic for their ability to maintain such an efficient, caring and professional clinic for the Cherokee people. (Please recognize each of the following as a STAR performer)

## Charts



# AMBULATORY CARE VISITS by Health Centers, June 2015- 2017

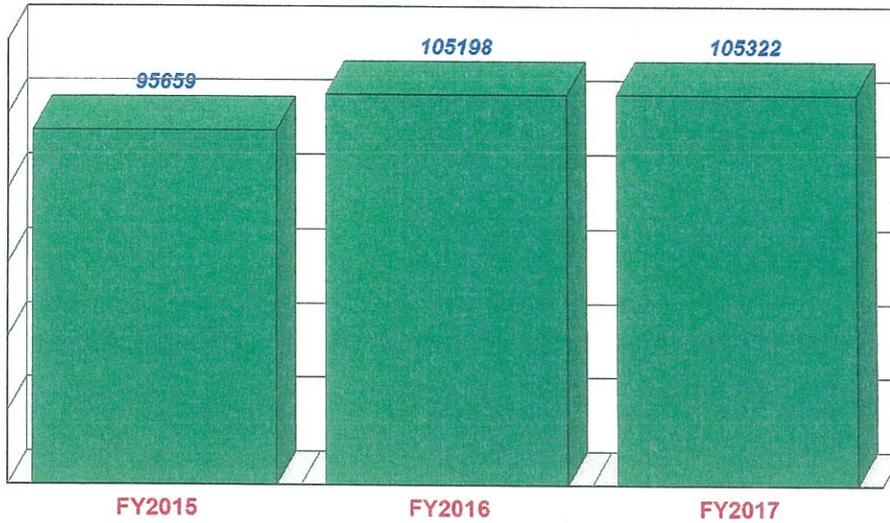


	WPM	RBS	AMO	JAY	NOW	MUSK	OCHELATA	VINITA	GADUGI	HASTINGS
■ FY2015 A	9690	10078	8170	6776	4505	14059	2007	8073	379	31922
■ FY2016 A	10034	11599	8033	7901	4933	14713	3352	9141	333	35159
■ FY2017 A	10061	10644	8205	7134	4970	15642	4397	9343	305	34621

■ This report is based on ambulatory care visits by one or more of the following disciplines: physician, advanced practice provider (i.e., PA/APRN), dentist, pharmacist, optometrist, podiatry, and behavioral health



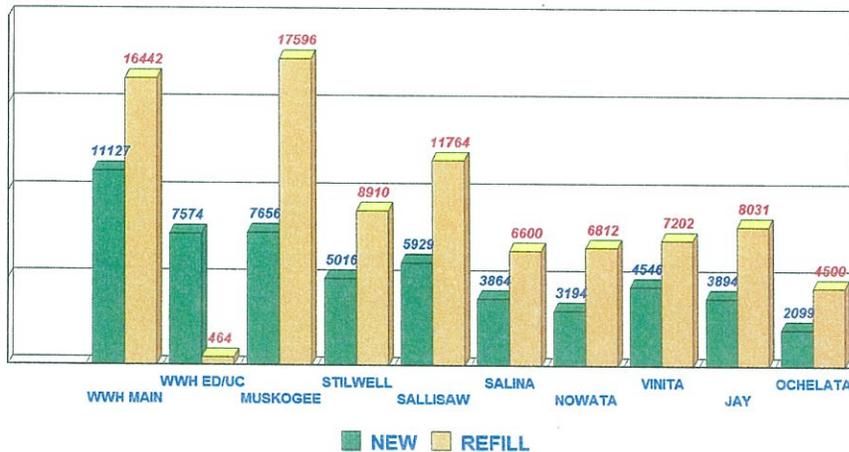
## TOTAL AMBULATORY PATIENTS VISITS June 2015-2017



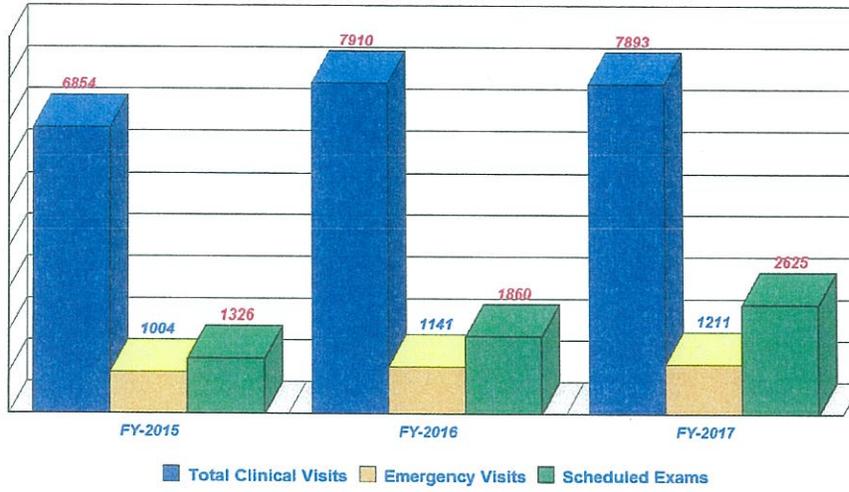
■ This report is based on ambulatory care visits from Health Centers and CN-Hastings Hospital



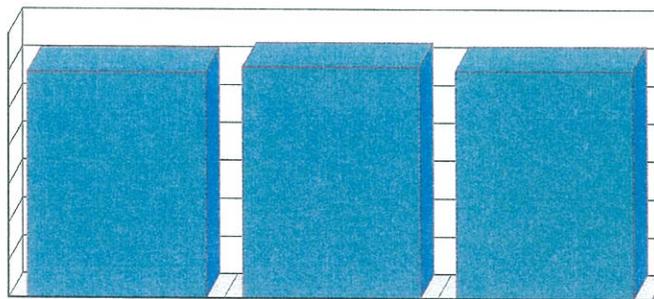
## RX BY SITE June 2017



## Dental Services Trend June 2015- 2017

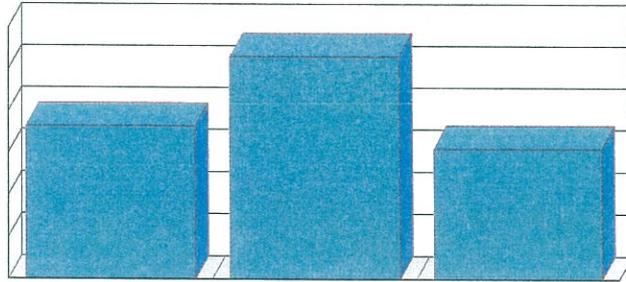


## Emergency/Urgent care Trend at CN WW Hastings Hospital June 2015- 2017



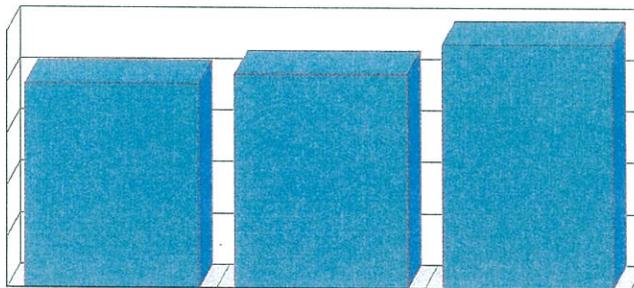
	FY-2015	FY-2016	FY-2017
<b>ED/Urgent Care</b>	<b>5970</b>	<b>6120</b>	<b>6005</b>

**Rate trend for Patients Left without being Seen  
CN WW Hastings Hospital June 2015- 2017**



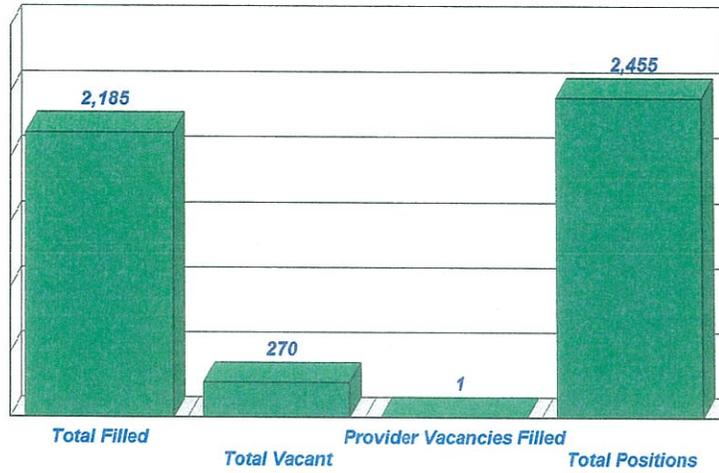
	FY-2015	FY-2016	FY-2017
■ Left without Being Seen Rate	4%	5%	3%

**Surgical Procedures Performed at  
CN WW Hastings Hospital June 2015- 2017**

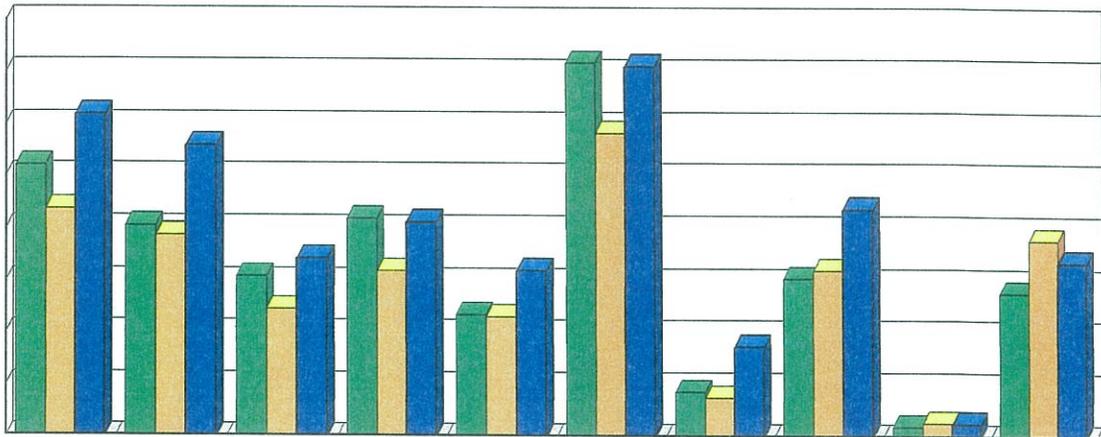


	FY-2015	FY-2016	FY-2017
■ Surgical Procedures performed	397	416	474

## Staffing Trend June 2017



## Third Party Revenue by Health Centers OCT 2016-Thru May 2017

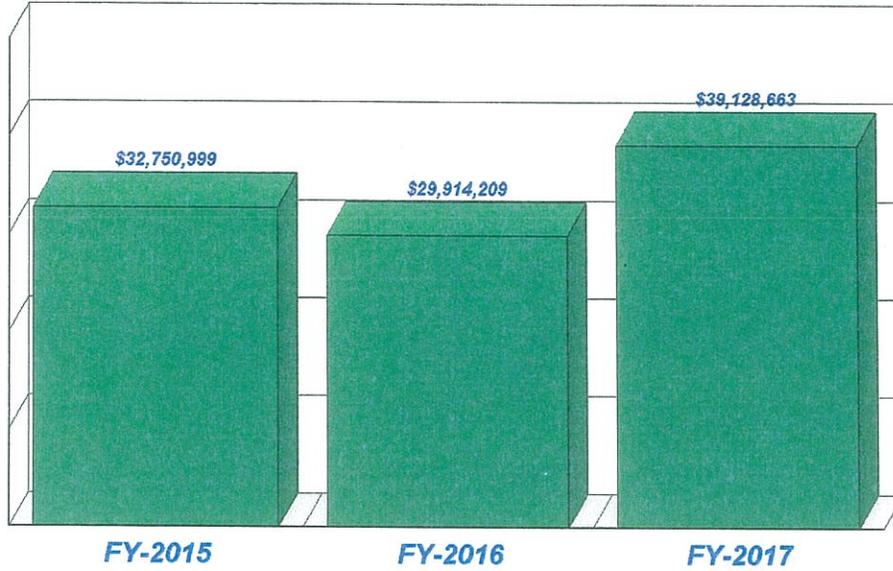


	Stilwell	Sallisaw	Jay	Salina	Nowata	Muskogee	Ochelata	Vinita	Ga Du Gi	Dental
<b>FY-2015</b>	\$5,193,041	\$4,030,242	\$3,062,533	\$4,153,148	\$2,324,508	\$7,168,541	\$848,618	\$3,024,010	\$181,181	\$2,765,177
<b>FY-2016</b>	\$4,341,040	\$3,857,519	\$2,436,941	\$3,164,349	\$2,298,431	\$5,822,825	\$752,039	\$3,197,324	\$266,476	\$3,777,265
<b>FY-2017</b>	\$6,159,796	\$5,559,709	\$3,401,219	\$4,092,607	\$3,167,089	\$7,089,434	\$1,719,955	\$4,340,225	\$239,713	\$3,358,916



**Total Third Party Revenue Comparison  
(Health Centers/Dental services only)  
OCTOBER -Thru May (FY2015-FY 2017)**

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### Third Party Revenue Comparison CN WW Hastings Hospital OCT-May FY2015-2017

