



## Cherokee Nation Tribal Council Health Committee Report

Claremore Indian Hospital

Month/Year of the report: March 2018

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### **Accomplishments:**

- **Staffing:** Still have active announcement out for OB/GYN.
- **Visits:** Outpatient visits for March up 3.6% over the same period the previous year.
- **Revenues:** Revenues for FY2018 decreased 2.4% over the same period the previous year.

### **Future Plans / New Initiatives:**

- **New Services:**
  - Orthopedic patients still being sent to I-Ortho Group in OKC.
  - ER design and remodel has been awarded and still in design phase. Upgrade on Med-gas system beginning. Couple of finishing touches on Women's Health remodel.

### **Workload:**

	<b><u>Actual numbers/month</u></b>		<b><u>CN</u></b>
Outpatient visits down	3.6%	27,288	12,873/ (6017 patients)
Dental visits down	19.5%	739	523
Admissions down	27.7%	73	27
Newborns up	10.3%	32	32
New charts		349	
Reactivated Charts		683	

These statistics are compared to FY2017 statistics for the same time period. (March)  
Occupancy rate for March 2018: 18.0%

### **Third Party Collections:**

#### March collections

Medicare:	\$ 591,094.60
Medicaid:	758,954.09
Private Insurance:	971,960.63
V.A.	<u>58,876.00</u>

\$ 2,380,885.32

Year-to-date collections for FY 2018: \$ 12,656,846.40

Amount billed for March 2018: \$ 4.6 million

Collections are down compared to FY2017 collections for same time period. \$ 312,448.76

Percentage of account receivables pending for claims > 120+ days: 3%

### **PRC Activities:**

#### March cases

		<u>CN Patients</u>
Funded:	246 cases: \$ 993,935.00	113
Denials:	493 cases: \$ 1,388,991.00	101
Deferred:	317 cases: \$ 290,355.00	146
CIH clinics:	32 cases	
Ortho	52	

Files to Committee 1140

# **Cherokee Nation Tribal Council**



## **Health Committee Report April 2018**

**Report By:  
Dr. Charles Grim, DDS, MHSA  
Executive Director Health Services**

## **Table of Contents:**

### **I. Charts and Tables.....3-7**

- Ambulatory Care Patient Visits by Clinic
- Total Ambulatory Patients Visits
- RX by Site
- Dental Services Trends
- Third Party Revenue by Health Center
- Total 3rd Party Revenue Comparison, Health Centers/ Dental Services
- Third Party Revenue Comparison CN WW Hastings Hospital
- Monthly Cash Collection by Fiscal Year
- CHS Report,

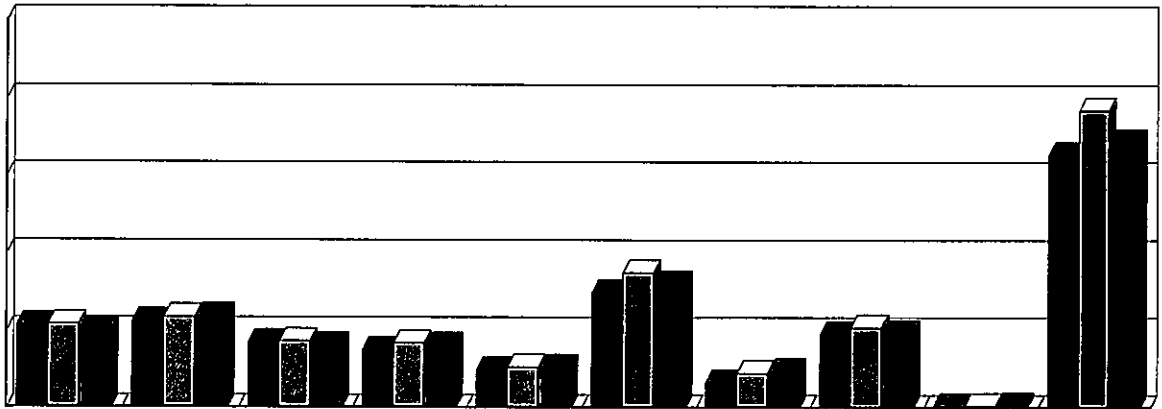
### **II. Executive Summary Reports.....7-9**

### **III. OFFICE OF PROFESSIONAL RECRUITMENT, RETENTION, AND CREDENTIALING..... 9-10**

## Charts



### AMBULATORY CARE VISITS by Health Centers, March 2016-2018

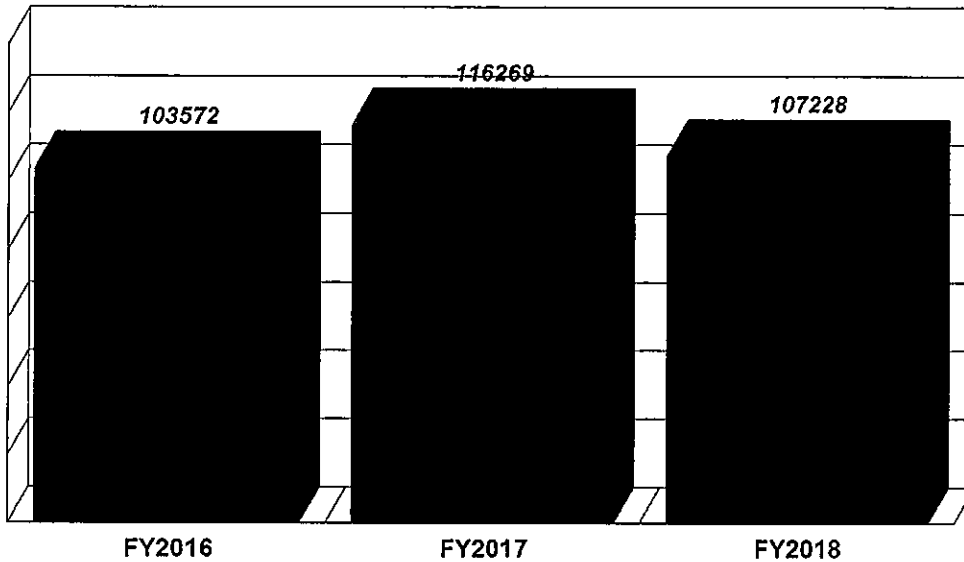


	WPM	RBS	AMO	JAY	NOW	MUSK	OCHELATA	VINITA	GADUGI	HASTINGS
■ FY2016	10688	11154	8513	7486	4937	14933	3340	9586	370	32565
▣ FY2017	10837	11746	8668	8431	5316	17465	4601	10477	379	38349
■ FY2018	9905	11703	7963	7933	5217	15877	4662	9585	286	34097

■ This report is based on ambulatory care visits by one or more of the following disciplines: physician, advanced practice provider (i.e., PA/APRN), dentist, pharmacist, optometrist, podiatry, and behavioral health



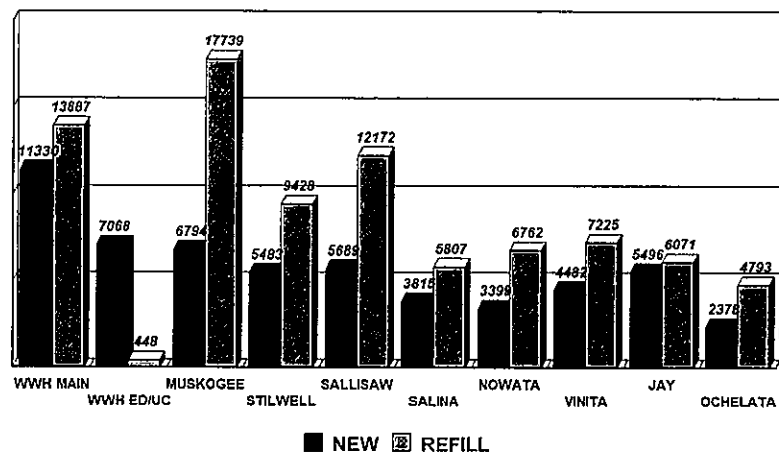
## TOTAL AMBULATORY PATIENTS VISITS March 2016- 2018



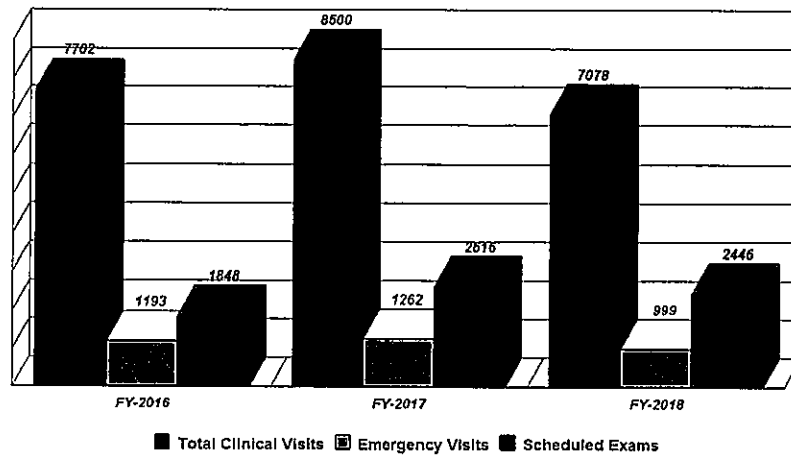
■ This report is based on ambulatory care visits from Health Centers and CN-Hastings Hospital



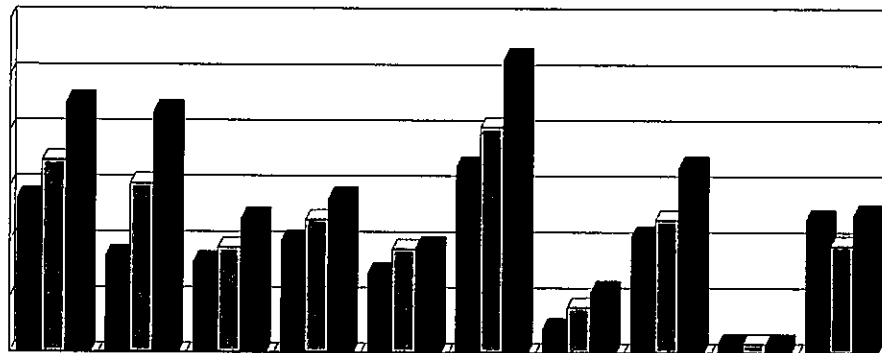
## No. of RX filled by health facility March 2018



## Dental Services Trend March 2016- 2018



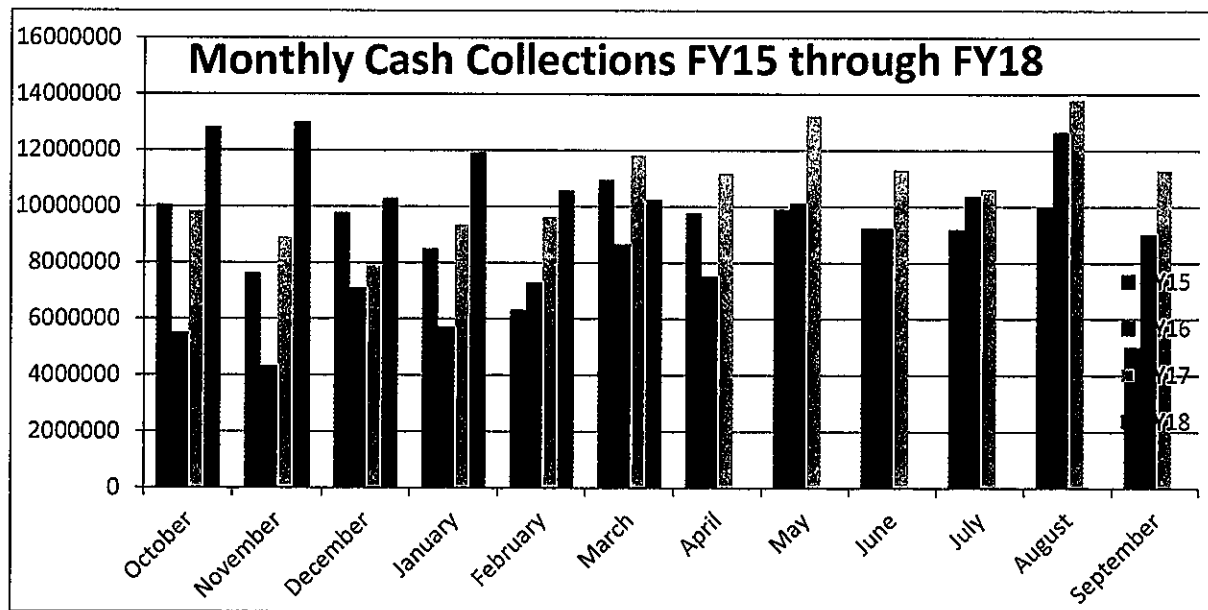
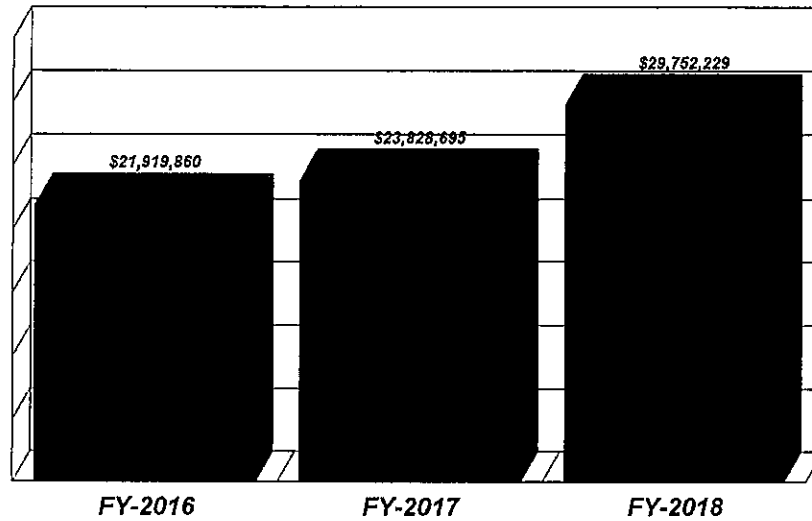
## Third Party Revenue by Health Centers February 2016- February 2018( Based on Year to-date Collections)



	Stillewell	Salinasaw	Jay	Salina	Nowata	Muskogee	Ochelata	Vinita	Ga Du Gi	Dental
FY-2016	\$2,778,454	\$1,750,627	\$1,633,160	\$2,013,203	\$1,431,597	\$3,330,888	\$449,313	\$2,100,281	\$185,318	\$2,407,939
FY-2017	\$3,442,885	\$3,046,416	\$1,900,059	\$2,390,755	\$1,866,987	\$4,051,140	\$829,471	\$2,395,352	\$175,952	\$1,936,161
FY-2018	\$4,497,005	\$4,332,337	\$2,416,199	\$2,784,434	\$1,909,044	\$5,280,837	\$1,106,576	\$3,340,766	\$163,404	\$2,488,993



## Third Party Revenue Comparison CN WW Hastings Hospital (Based on Year to-date Collections)





CHS Report as of February 28, 2018

CAN	Description	HASTINGS			STILWELL			SALLISAW			JAY		
		Paid	Open	Total	Paid	Open	Total	Paid	Open	Total	Paid	Open	Total
J50XB01	HASTINGS 01	17,288.09	38,180.00	55,468.09			0.00			0.00			0.00
J50XB02	MERP	68,257.97	9,145.00	77,402.97	24,162.51	32,620.57	56,683.08	26,497.67	31,385.55	57,883.22	7,210.14	5,683.00	12,893.14
J50XB03	INPATIENT	1,820,318.92	1,441,825.53	2,962,244.45	124,051.60	91,097.82	215,139.12	132,824.06	114,934.29	247,758.35	560.99	5,300.00	5,860.99
J50XB04	OUTPATIENT	2,224,450.90	2,490,244.00	4,714,734.90	342,913.30	863,492.96	1,212,406.26	399,625.86	939,839.55	1,099,425.51	271,855.61	451,542.91	723,439.52
J50XB05	SUBSTANCE ABUSE	120,881.72	42,995.00	163,876.72	2,200.00	2,500.00	4,700.00	7,910.00	2,850.00	10,760.00			0.00
J50XB06	BEHAVIORAL HEALTH	97,354.70	19,060.00	116,414.70			0.00		4,620.00	4,620.00			0.00
J50XB08	DENTAL	88,639.34	62,381.00	141,020.34			0.00			0.00		550.00	550.00
J50XB19	DIABETIC SHOES	4,204.26	5,900.00	10,104.26	629.56	1,700.00	2,329.56	1,163.18	100.00	1,253.18	714.88	1,400.00	2,114.88
J50XB47	5% INPATIENT	132,451.02	108,684.00	241,115.02			0.00			0.00	3,449.66		3,449.66
J50XB48	5% OUTPATIENT	40,551.93	9,700.00	50,661.93			0.00			0.00	559.77	22,450.00	23,109.77
J50XB49	5% DENTAL	138,946.34	28,476.00	167,422.34	71,653.00	30,351.00	102,004.00	90,268.60		90,268.60	46,914.40	10,500.00	57,414.40
J50XB50	5% VISION	180,450.20	48,480.11	228,930.31	70,628.62	8,164.00	78,792.62	17,769.77	11,834.00	83,603.77	84,948.05	5,852.00	70,400.05
TOTALS		4,634,245.45	4,295,159.64	8,929,395.09	636,238.59	1,035,816.05	1,672,054.64	729,349.14	865,633.49	1,595,582.63	395,944.50	503,277.91	899,222.41

CAN	Description	SALINA			NOVATA			MUSKOGEE			YUNITA		
		Paid	Open	Total	Paid	Open	Total	Paid	Open	Total	Paid	Open	Total
J50XB01	HASTINGS 01			0.00			0.00			0.00			0.00
J50XB02	MERP	26,134.20		26,134.20	8,631.87	2,549.00	11,180.87	12,414.05	11,536.00	23,950.05	15,508.53	2,732.00	18,240.53
J50XB03	INPATIENT	11,208.98	4,100.00	15,308.98	2,090.45	781.00	2,871.45	9,076.61	28,200.00	37,276.61		2,150.00	2,150.00
J50XB04	OUTPATIENT	611,380.84	812,037.00	1,423,417.84	285,156.42	291,140.00	576,296.42	553,130.63	942,441.00	1,495,571.63	369,662.84	456,417.00	826,079.84
J50XB05	SUBSTANCE ABUSE	15,432.32		15,432.32	7,570.00		7,570.00			0.00	4,509.23	5,700.00	10,509.23
J50XB06	BEHAVIORAL HEALTH	6,321.00		6,321.00	355.00		355.00	4,891.00		4,891.00	8,750.00		8,750.00
J50XB08	DENTAL	3,793.00		3,793.00			0.00			0.00	4,525.00		4,525.00
J50XB19	DIABETIC SHOES	1,544.63	1,000.00	2,544.63	944.34	2,000.00	2,944.34	2,338.10	3,200.00	5,538.10	754.39	1,900.00	2,654.39
J50XB47	5% INPATIENT	4,376.10	11,350.00	15,726.10	3,085.94	91,900.00	94,985.94	20,138.32	13,900.00	34,038.32	11,013.07	3,255.00	14,279.07
J50XB48	5% OUTPATIENT	171.42		171.42		1,850.00	1,850.00	1,823.81	1,250.00	3,073.81	517.55	5,825.00	6,342.55
J50XB49	5% DENTAL	45,379.80	33,737.00	79,116.80			0.00	55,855.63	5,998.00	61,853.63	106,157.61	23,938.00	130,095.61
J50XB50	5% VISION	36,512.72	4,849.00	41,161.72	38,781.37	1,689.00	40,400.37	42,848.86	7,732.00	50,580.86	100,500.51	19,372.00	119,872.51
TOTALS		762,244.01	866,873.00	1,629,117.01	346,615.39	331,919.00	678,534.39	702,527.00	1,014,257.00	1,716,784.00	622,298.73	521,380.00	1,143,598.73

CAN	Description	CLAREMORE			OCHELATA			TOTAL		
		Paid	Open	Total	Paid	Open	Total	Paid	Open	Total
J50XB01	HASTINGS 01			0.00			0.00	17,288.09	38,180.00	55,468.09
J50XB02	MERP	2,493.00	943.00	3,436.00	3,251.71	7,163.00	10,714.71	184,551.65	103,967.12	298,518.77
J50XB03	INPATIENT	461.35		461.35			0.00	1,800,562.96	1,688,478.34	3,489,061.30
J50XB04	OUTPATIENT	452,873.76	920,280.20	1,373,153.96	251,890.91	489,826.00	741,706.91	5,762,912.07	8,423,330.72	14,186,242.79
J50XB05	SUBSTANCE ABUSE	6,600.00		6,600.00		2,500.00	2,500.00	185,503.27	56,945.00	222,048.27
J50XB06	BEHAVIORAL HEALTH	3,575.00		3,575.00			0.00	121,246.70	23,690.00	144,926.70
J50XB08	DENTAL			0.00		70.00	70.00	95,947.34	53,001.00	148,948.34
J50XB19	DIABETIC SHOES	1,492.71	3,000.00	4,492.71			0.00	13,776.05	20,200.00	33,976.05
J50XB47	5% INPATIENT	7,750.20	4,212.00	11,962.20	2,245.38	14,457.00	16,702.38	184,508.69	187,749.00	372,257.69
J50XB48	5% OUTPATIENT	0.00	200.00	200.00	0.00	495.00	495.00	44,134.54	41,770.00	85,904.54
J50XB49	5% DENTAL			0.00	39,756.50	16,512.00	56,268.50	594,941.88	119,512.00	714,453.88
J50XB50	5% VISION			0.00	37,548.11	11,193.00	48,741.11	606,040.03	119,981.11	725,021.20
TOTALS		475,236.02	928,645.20	1,403,881.22	334,682.61	542,522.00	877,204.61	8,602,433.33	10,905,394.29	20,507,827.62

	TOTAL				Projected Annual Expense	Projected Balance At Year End
	Budget	Paid	Open	Balance		
COMPACT	28,438,652.00	7,798,977.16	10,226,670.05	10,413,014.78	43,281,553.33	(14,822,891.33)
SUB ABUSE	324,000.00	165,503.27	56,545.00	101,951.73	532,915.65	(208,915.65)
DIABETIC SHOES	350,000.00	13,776.05	20,200.00	316,023.95	81,542.52	268,457.48
5% DIVIDEND	6,500,000.00	1,624,176.85	601,879.23	4,273,943.92	5,342,774.59	1,157,225.41
TOTALS	35,612,652.00	9,602,433.33	10,905,394.29	15,104,834.38	49,218,788.29	(13,606,124.28)

### Summary Highlights for the month of March 2018

- **Top diagnosis for patient's visits**– Essential Hypertension, Un-complicated Diabetes type2, Acute Sinusitis, Rhinitis due to allergies, Hyperlipidemia, management of normal pregnancy,

#### **Ambulatory Care services report for Health centers–**

- **AMO Health Center (AHC):** 25 new charts. Radiology Department received ACR and FDA reaccreditation.
- **Cooweescoowee Health Center (CHC):** 97 new/reactivated charts. PHN's attended Skiatook Senior Meeting and Copan Senior Meeting. Kayla Horton, LPN, joined the Public Health staff. Brandi Payton, Clinic Administrator, was selected as a participant for the American Indian Chamber of Commerce of Oklahoma's 2018 "Leadership Native Oklahoma" class. Brandi Payton, Robin Colclasure, QM Nurse, Lindsay Gatrell, Chief Pharmacist, Melissa Whitchurch, Nurse Manager, and Jeff Abrams, Caretaker Supervisor, attended 2018 Tribal Nations Training Week at the Center for Domestic Preparedness in Anniston, Alabama.
- **Sam Hider Health Center (SHHC):** 36 new/reactivated charts. Staff attended the District 9 & 10 Community Meeting and provided information regarding Medicaid, ACA, Hepatitis B, and offered flu shots. SHHC hosted two blood drives. They had 12 patients in the Patient Advocacy Council. Staff donated 55 Easter Baskets to the Delaware County Action Early Head Start.
- **Three Rivers Health Center (TRHC):** 94 new patients. Dietitians provided healthy snack sampling, trivia and demonstrations for National Nutrition Month.
- **Vinita Health Center (VHC):** 95 new charts. 20 new users at the Wellness Center. Human Services provided Tax preparation services. Denielle Shaffer, Patient Services Coordinator, Carey Wilson, Office Manager/Safety Officer, Shaun Sanders, Chief Pharmacists and Elton Sunday, Clinic Administrator participated in training at the Center for Domestic Preparedness in Anniston, Alabama. Dr. Amanda Bighorse is the new Medical Director.
- **Wilma P. Mankiller Health Center (WPMHC):** 27 new/reactivated charts. Cherokee Livers retired after 34 years of service. The Blood Drive had 35 donations. PHN staff provided Hep B vaccinations to Siloam Springs Casino staff. WPMHC recognized in OKC for receiving the Oklahoma Certified Healthy business Excellence Certification. Ben Gustin, Pharmacist, received an award for most valuable participant at Tribal Nations Training Week in Anniston, Alabama.

#### **Cherokee Nation W.W. Hastings Hospital**

- **Announcements**

Dr. Julie Mahaney has signed and returned a letter of commitment to join our medical staff as a full-time physician in Urgent Care.

- **Achievements**

- Vickie Caldwell recognized our nurses with national certifications this week as part of National Certified Nurses Day on March 19th. National certification is desired for our nursing staff due to the validation of a high level of professional achievement and its demonstration of proficiency and a broad base of knowledge beyond licensure.
- One year ago, the first piece of heavy equipment started work on the site that now hosts the completed super structure (made up of 3,200 tons of structural steel) of our new outpatient health center. On March 26<sup>th</sup>, we hosted a Topping Off ceremony during which all of our stakeholders had the opportunity to sign the final beam of the new building before it was hoisted up and put in place.

- **Patient Access**

Labor and Delivery delivered **67 babies** during March 2018. The Emergency Department and Urgent Care provided care to **5,759 patients** during March 2018 with a Left Without Being Seen (LWOBS) rate of 4.6%. Surgical Services performed **483 surgical procedures** during March 2018.

- **Dental Services:** Clinical visits include Exams, Emergency Exams, Return Visits for Treatment, Diabetic Screenings, and Headstart Screenings: **7,078 clients** served. **Scheduled Dental Examinations** for routine care: **2,446** clients were served. **Emergency Exams**- These are unscheduled walk in patients **999** clients served.
- **Breast and Cervical Cancer Early Detection Program**- The program served **155** Indian/Cherokee women (Clinical Breast Exam, Mammograms, Ultrasound, Pap smear, HPV testing, Colposcopy with or without biopsy, Colposcopy w/ ECC and ECC, and Cytopathology) at the cost of **\$14,038**. **Education/outreach** Cooweescoowee Health Center, Jay HC, Jay Community center.
- **Behavioral Health Service**- A range of behavioral health Services were provided to **1,838 clients** across 2,414 visits to Behavioral Health in March, 2018. The services provided ranged from initial treatment intakes to psychiatric services to rigorous psychological assessments to parent-child interaction therapy and include animal-assisted, individual, group, and marriage and family therapy.
- **Dietary Services**- **740 clients** were provided dietary counseling services. Services include DSME Classes; DM Classes; Weight Mgmt. Classes; Employee Activity Committee Activities; DM Ancillary Clinic; Lunch and Learn; Healthy Native Program-Nutrition Lessons; Employee Wellness Wt. Challenge; Maintain Don't Gain Challenge. Classes/Presentations: **20 (# of participants)**. Worksite or Community Classes/Presentations: **465 (# of participants)**
- **Emergency Medical Services**- the program served **490 clients**; of those 352 were routine transport and 12 were emergency transports. In addition **627** participants were trained at our facility
- **Public Health Nursing @ Claremore**- PHN's provided **87** Home Visits/postpartum checkup, **236** clinic screenings/classes, and **1,054** phone call/audits/letters. **Public Health Nursing @ Hastings**- PHN's provided **99** Home Visits, **410** clinic screenings/classes, and **428** phone call/audits/letters.
- **Staffing Report**- Total positions: **2,452**; of these **2,203** (89.8%) are filled, **249** (11%) are vacant.
- **Contract Health Services**- During the month of **March 2018**, CHS program processed **10,419 referrals** of those **10,250** (98.3%) were approved at the cost of **\$ 4,779,335**
- **Health facilities** - Completed 81% of 184 preventive maintenance. Completed 123 of 138 called in work orders. Completed 100% OF property work orders. Requisitioned Architectural drawings for WPMHC remodel Conducted a physical environment surveys at Sam Hider, AMO, WPMHC Health Centers. Conducted physical environment surveys at both Behavioral Health locations. Developed the Infection Control Risk Assessments ICRA) at WPMHC, AMO, TRHC, and RBSHC health centers.
- **Diabetes Services**- The **548** diabetic patients were provided DSME or other diabetes-related classes by a RN/Pharmacist. **1427** patients received nutrition education from a RD. **\$25,212.14** has been spent to purchase **DM shoes**, Year to date 2018.

## **PUBLIC HEALTH MONTHLY REPORT –March 2017**

### **Community Recreation Center**-Total Members: 11,960

**Public Health Educators**-The Public health educators works directly with Cherokee communities. They are engaged in promoting, hosting and supporting, physical activities, Smoking cessation classes, Healthy Native living Classes. The PHE continues to facilitate Healthy Native Diabetes Prevention classes held at the Healthy Living Campus, Running/Walking clubs, programs like , "RETHINK YOUR DRINK", Farmers Market, Cultural Presentation to the Boys and Girls Club of Mayes County, they walked with 40 + after school students at the Salina Elementary track. PHEs in Adair County have been encouraging a Healthy Lifestyle to staff at the Wilma P Mankiller Clinic, the clinic staff has lost a combined 176.9 pounds and many, many more inches.

**OFFICE OF PROFESSIONAL RECRUITMENT, RETENTION, AND CREDENTIALING-  
April-May 1, 2018**

**New Professionals:**

**Pending Candidates in Process:** (CONFIDENTIAL)

- APRN (Jay)
- MD (WWH-UC) PRN-May MEC
- ARNP (WWH-UC) PRN-May MEC
- APRN (WWH-PC)
- APRN (BH)
- R.ph (WWH)-Commission Corp
- APRN (Sallisaw)-Directed Studies payback
- APRN (Jay)
- APRN (WWH-Infectious Disease)
- CRNA (WWH- Anesthesiology)
- CRNA (WWH- Anesthesiology)
- MD (WWH-Surgery)-PRN
- ~~DDS~~ ( Vinita)-May MEC
- MD, (Jay) Aug '18
- MD (Jay) Aug '18 IHS payback
- MD (Nowata) Aug '18 NHSC scholar-May MEC
- MD (WWH-UC)-July 15, 2018 (current PRN)
- DO (WWH-Hospitalist)-Sept '18
- MD (WWH-OBGYN) – Aug'18
- DO (WWH-Anesthesiology) – Aug'18
- DDS (Vinita)-'18 grad IHS payback
- DDS (Stillwell)-'18 grad IHS payback
- DDS (Vinita)-18 grad, IHS payback
- DDS (WWH) – 18 grad, IHS payback

**Recruiting for the following Vacancies** (does not include vacancies where a candidate has been selected and is in process):

**Health Center Vacancies:**

- Physicians: 1 R/FT at Salina, Ochelata, Muskogee, Stillwell, Vinita & 2 R/FT Sallisaw Midlevel: 1 R/FT Muskogee (same day clinic)

**WWH Vacancies:**

- Physicians: 2 R/FT in EM, 2 in PC, 1 PRN in EM, & 1PRN in UC
- OB/GYN: 1 R/FT
- Surgery: 2 R/FT
- Pediatrics: Recruiting for 3 future retirements
- Anesthesiology: 1 R/FT midlevel

**Pharmacy:**

- Pharmacist: 1 R/FT Refill Center, Vinita, Sallisaw, & Muskogee

**Vacancy Rates (excludes PRN):**

- Clinic Providers: 9.1%
- WWH Providers: 10.8%
- Total Providers: 10%
- Total Health Professionals: 6.4% (including PRN)

**Activity:** Interviews are being conducted for vacancies at all our clinics, surgery, and pharmacy vacancies. All positions have continued to be sourced. Recruitment attended the Association of Staff Physician Recruiters conference this month in Chicago and exhibited at the Oklahoma Osteopathic Association Annual Conference in Tulsa.