



Cherokee Nation Tribal Council Health Committee Report

Claremore Indian Hospital

Month/Year of the report: April 2018

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Accomplishments:

- **Staffing:** Still have active announcement out for OB/GYN.
- **Visits:** Outpatient visits for April up 6.7% over the same period the previous year.
- **Revenues:** Revenues for FY2018 decreased 3.2% over the same period the previous year.

Future Plans / New Initiatives:

- **New Services:**
 - Orthopedic patients still being sent to I-Ortho Group in OKC.
 - ER design and remodel has been awarded and still in design phase. Upgrade on Med-gas system in progress. Women's clinic remodel completed.

Workload:

	<u>Actual numbers/month</u>		<u>CN</u>
Outpatient visits up	6.7%	25,084	11,414/ (5771 patients)
Dental visits up	14.7%	825	608
Admissions down	1.4%	70	41
Newborns up	69.2%	22	20
New charts		337	
Reactivated Charts		473	

These statistics are compared to FY2017 statistics for the same time period. (April)

Occupancy rate for April 2018: 16.0%

Third Party Collections:

April collections

Medicare:	\$ 356,181.41
Medicaid:	677,294.10
Private Insurance:	752,684.07
V.A.	<u>45,471.20</u>

\$ 1,831,630.78

Year-to-date collections for FY 2018: \$ 14,488,477.18

Amount billed for April 2018: \$ 4.4 million

Collections are down compared to FY2017 collections for same time period. \$ 485,919.44

Percentage of account receivables pending for claims > 120+ days: 3%

PRC Activities:

April cases

		<u>CN Patients</u>
Funded:	224 cases: \$ 994,035.00	99
Denials:	447 cases: \$ 1,473,126.00	175
Deferred:	353 cases: \$ 202,130.00	168
CIH clinics:	21 cases	
Ortho	41	

Files to Committee 1086

Cherokee Nation Tribal Council



Health Committee Report May 2018

**Report By:
Dr. Charles Grim, DDS, MHSA
Executive Director Health Services**

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Charts



AMBULATORY CARE VISITS by Health Centers, April 2016-2018

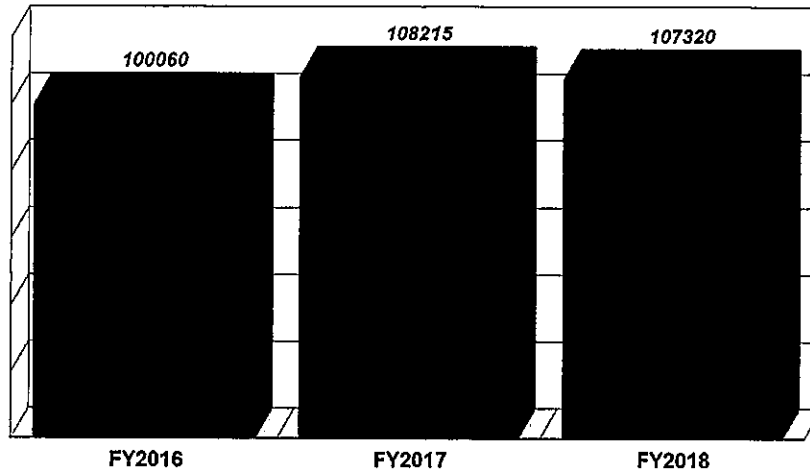


	WPM	RBS	AMO	JAY	NOW	MUSK	OCHELATA	VINITA	GADUGI	HASTINGS	
■ FY2016	9620	10820	7705	7484	4240	13575	3201	8895	333	34187	100060
▣ FY2017	12470	10195	9313	8233	4770	15647	3974	9361	274	33978	108215
■ FY2018	10295	12339	8672	8118	5225	16567	4734	9818	300	31252	107320

■ This report is based on ambulatory care visits by one or more of the following disciplines: physician, advanced practice provider (i.e., PA/APRN), dentist, pharmacist, optometrist, podiatry, and behavioral health



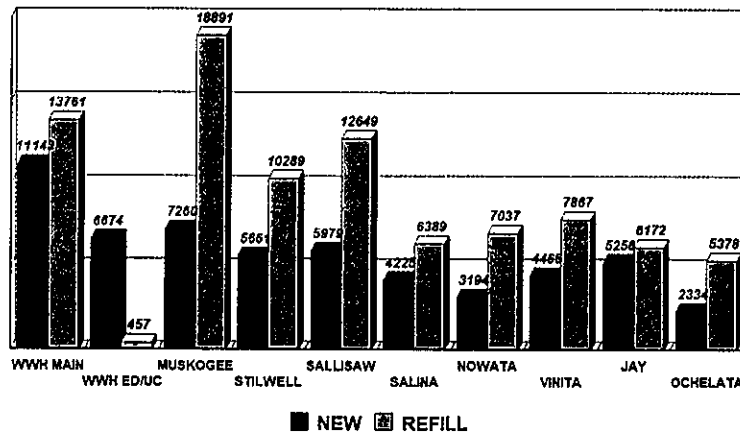
TOTAL AMBULATORY PATIENTS VISITS April 2016- 2018



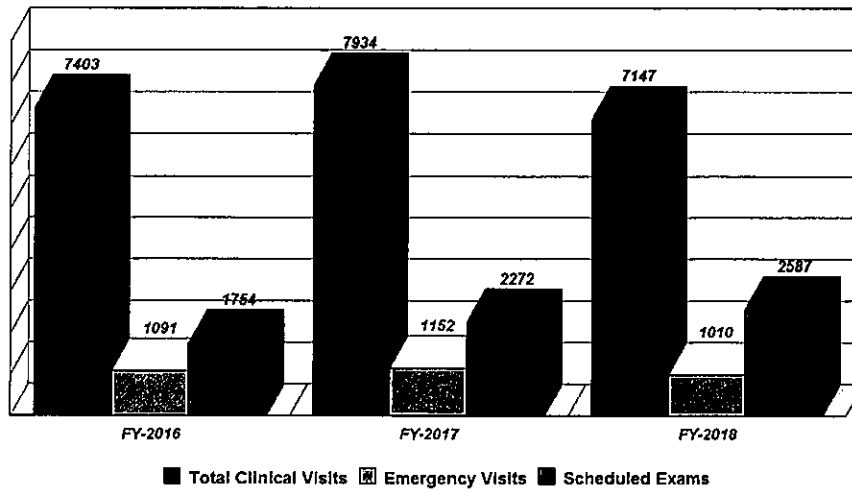
■ This report is based on ambulatory care visits from Health Centers and CN-Hastings Hospital



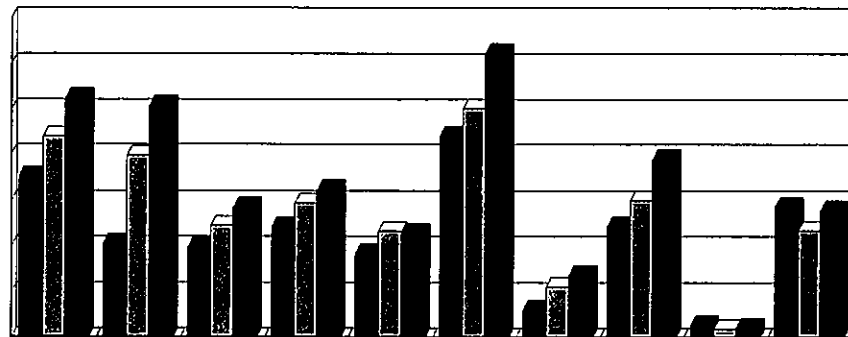
No. of RX filled by health facility April 2018



Dental Services Trend April 2016- 2018



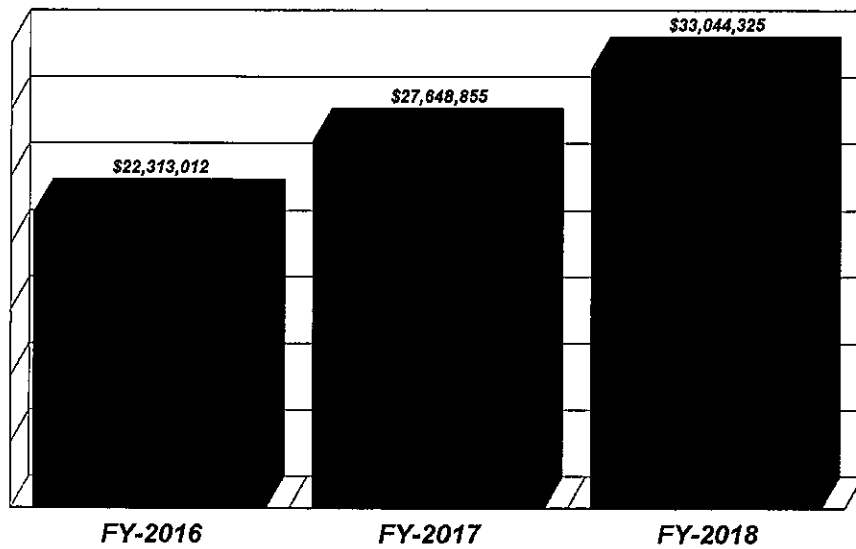
Third Party Revenue by Health Centers Thru March 2016- March 2018(Based on Year to-date Collections)



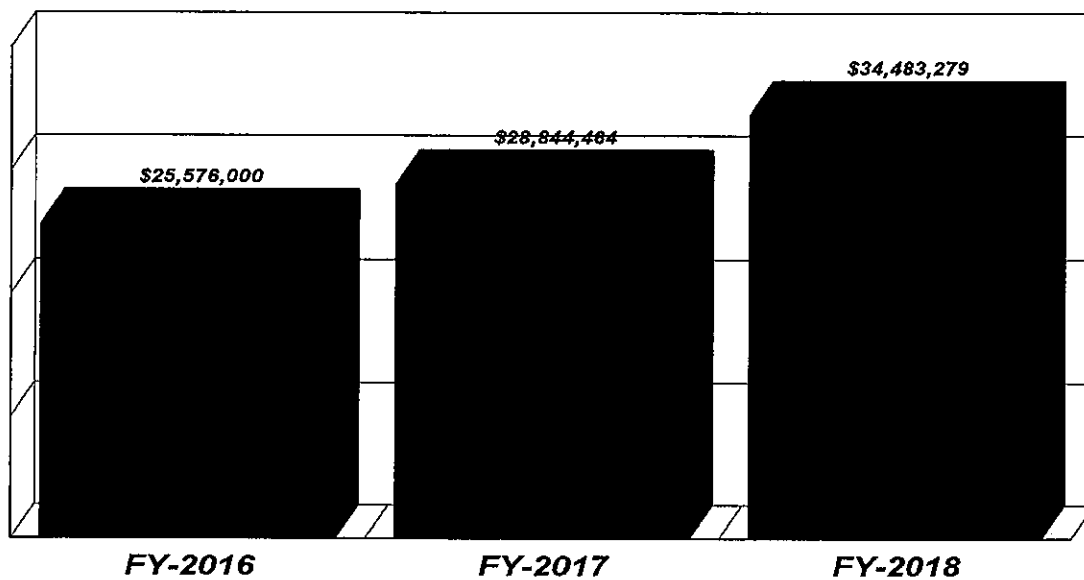
	Stilwell	Sallisaw	Jay	Salina	Nowata	Muskogee	Ochotata	Vinita	Ge Du Gi	Dental
FY-2016	\$3,503,311	\$2,054,525	\$1,961,592	\$2,413,727	\$1,832,031	\$4,390,020	\$603,934	\$2,426,666	\$279,862	\$2,847,344
FY-2017	\$4,377,905	\$3,937,044	\$2,445,628	\$2,926,664	\$2,324,447	\$4,985,670	\$1,110,014	\$2,995,067	\$192,934	\$2,332,482
FY-2018	\$5,208,256	\$5,062,650	\$2,837,226	\$3,216,008	\$2,275,438	\$6,169,926	\$1,363,764	\$3,883,325	\$216,641	\$2,781,091

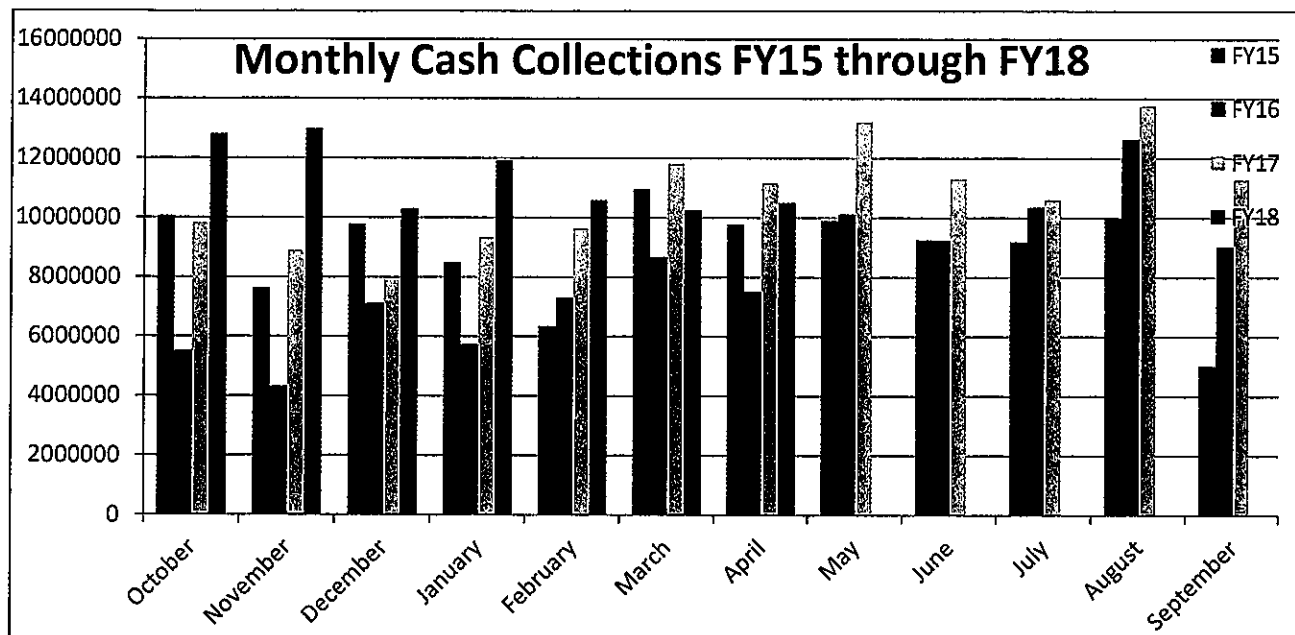


**Total Third Party Revenue Comparison
(Health Centers/Dental services only
Based on Year to-date Collections)**



**Third Party Revenue Comparison
CN WW Hastings Hospital
(Based on Year to-date Collections)**





CHS Report as of April 30, 2018

CAN Description	HASTINGS		STILWELL		SALLISAV		JAY	
	Paid	Open	Total	Open	Paid	Open	Paid	Open
J00E01 HASTINGS01	17,581.52	31,880.00	49,461.52	0.00	0.00	0.00	0.00	0.00
J00E02 MERP	97,222.79	21,838.75	119,061.54	0.00	0.00	0.00	0.00	0.00
J00E03 INFATIENT	2,455,173.92	1,853,695.00	4,308,868.92	0.00	0.00	0.00	0.00	0.00
J00E04 OUTPATIENT	3,121,179.86	3,044,672.00	6,165,851.86	0.00	0.00	0.00	0.00	0.00
J00E05 S. RESISTANCE ABUSE	950,324.45	84,900.00	1,035,224.45	0.00	0.00	0.00	0.00	0.00
J00E06 BEHAVIORAL HEALTH	181,556.70	12,390.00	193,946.70	0.00	0.00	0.00	0.00	0.00
J00E08 DENTAL	18,932.27	71,530.00	90,462.27	0.00	0.00	0.00	0.00	0.00
J00E18 DIABETIC SHDES	8,323.97	12,413.97	20,737.94	0.00	0.00	0.00	0.00	0.00
J00E17 5% INFATIENT	143,877.55	15,235.00	159,112.55	0.00	0.00	0.00	0.00	0.00
J00E14 5% OUTPATIENT	43,581.00	8,582.00	52,163.00	0.00	0.00	0.00	0.00	0.00
J00E19 5% DENTAL	185,924.42	38,350.00	224,274.42	0.00	0.00	0.00	0.00	0.00
J00E20 5% VISON	265,752.33	81,082.22	346,834.55	0.00	0.00	0.00	0.00	0.00
TOTALS	6,990,266.21	5,506,107.97	12,496,374.18	0.00	0.00	0.00	0.00	0.00

CAN Description	SALINA		NOVATA		MUSKOGEE		VINITA	
	Paid	Open	Total	Open	Paid	Open	Paid	Open
J00E01 HASTINGS01	41,519.22	76.00	41,595.22	0.00	0.00	0.00	0.00	0.00
J00E02 MERP	11,335.55	9,500.00	20,835.55	0.00	0.00	0.00	0.00	0.00
J00E03 INFATIENT	803,003.81	12,863.38	815,867.19	0.00	0.00	0.00	0.00	0.00
J00E04 OUTPATIENT	1,935.22	17,995.32	19,930.54	0.00	0.00	0.00	0.00	0.00
J00E05 S. RESISTANCE ABUSE	1,932.84	2,850.00	4,782.84	0.00	0.00	0.00	0.00	0.00
J00E06 BEHAVIORAL HEALTH	7,099.00	40.00	7,139.00	0.00	0.00	0.00	0.00	0.00
J00E08 DENTAL	3,156.33	10,710.00	13,866.33	0.00	0.00	0.00	0.00	0.00
J00E18 DIABETIC SHDES	6,237.89	1,500.00	7,737.89	0.00	0.00	0.00	0.00	0.00
J00E17 5% INFATIENT	7,142.00	1,500.00	8,642.00	0.00	0.00	0.00	0.00	0.00
J00E14 5% OUTPATIENT	82,014.90	21,395.00	103,409.90	0.00	0.00	0.00	0.00	0.00
J00E19 5% DENTAL	5,115.88	5,250.00	10,365.88	0.00	0.00	0.00	0.00	0.00
J00E20 5% VISON	1,041,597.12	1,311,484.00	2,353,081.12	0.00	0.00	0.00	0.00	0.00
TOTALS	1,041,597.12	1,311,484.00	2,353,081.12	0.00	0.00	0.00	0.00	0.00

CAN Description	CLAREMORE		OCHELATA		TOTAL	
	Paid	Open	Total	Open	Paid	Open
J00E01 HASTINGS01	2,732.00	680.00	3,412.00	0.00	0.00	0.00
J00E02 MERP	735,641.03	866,595.01	1,602,236.04	0.00	0.00	0.00
J00E03 INFATIENT	15,530.00	16,570.00	32,100.00	0.00	0.00	0.00
J00E04 OUTPATIENT	3,575.00	3,575.00	7,150.00	0.00	0.00	0.00
J00E05 S. RESISTANCE ABUSE	3,575.00	3,575.00	7,150.00	0.00	0.00	0.00
J00E06 BEHAVIORAL HEALTH	3,575.00	3,575.00	7,150.00	0.00	0.00	0.00
J00E08 DENTAL	3,575.00	3,575.00	7,150.00	0.00	0.00	0.00
J00E18 DIABETIC SHDES	18,737.53	9,000.00	27,737.53	0.00	0.00	0.00
J00E17 5% INFATIENT	2,393.00	2,393.00	4,786.00	0.00	0.00	0.00
J00E14 5% OUTPATIENT	82,014.90	21,395.00	103,409.90	0.00	0.00	0.00
J00E19 5% DENTAL	5,115.88	5,250.00	10,365.88	0.00	0.00	0.00
J00E20 5% VISON	1,041,597.12	1,311,484.00	2,353,081.12	0.00	0.00	0.00
TOTALS	1,041,597.12	1,311,484.00	2,353,081.12	0.00	0.00	0.00

CAN Description	TOTAL		Projected Annual Expense		Projected At Year End	
	Budget	Balance	Projected Annual Expense	Projected At Year End	Projected At Year End	Projected At Year End
COMFACT	32,415,710.00	119,470,447.93	119,470,447.93	119,470,447.93	119,470,447.93	119,470,447.93
SJE ABUSE	32,415,710.00	463,384.00	463,384.00	463,384.00	463,384.00	463,384.00
DIABETIC SHDES	350,000.00	31,205.39	31,205.39	31,205.39	31,205.39	31,205.39
5% DOWHEAD	6,500,000.00	2,310,540.06	2,310,540.06	2,310,540.06	2,310,540.06	2,310,540.06
TOTALS	39,583,570.00	14,753,752.42	14,753,752.42	14,753,752.42	14,753,752.42	14,753,752.42

Summary Highlights for the month of April 2018

- **Top diagnosis for patient's visits**– Essential Hypertension, Un-complicated Diabetes type2, Acute Sinusitis, Rhinitis due to allergies, Hyperlipidemia, management of normal pregnancy,

Ambulatory Care Services Report for Health Centers

- **AMO Health Center (AHC):** 23 new charts. Tonya Swim, Dietician, received the Dietitian of the Year award from the Oklahoma Academy of Nutrition and Dietetics. Two new employees joined the staff, James Collier - Clinic Caretaker and Tamisha Harmon - Clerk III in Medical Records. Julie Gaskins, APRN completed the 26 mile "Run to Remember" OKC Memorial Marathon.
- **Cooweescoowee Health Center (CHC):** 66 new/reactivated charts. Four new employees joined the staff: Donna Bynum - RN, Jennifer Adair - MIR, Emil Russell - Clerk III, and Dakota Hines - Clinic Caretaker.
- **Three Rivers Health Center (TRHC):** 104 new charts. Employees of the Month: Tyann Marshall and Kiesha Poafpybitty.
- **Will Rogers Health Center (WRHC):** 31 new charts. Hosted a health fair in South Coffeyville. Dietitians taught South Coffeyville 5th graders nutrition education. Presented smoking cessation education at the Nowata County Senior Health Fair. Taught 10 senior high school students CPR. Blood pressure checks in Lenapah, Senior Advantage in Bartlesville Delaware Tribe, and Nowata Seniors.

Cherokee Nation W.W. Hastings Hospital

- **Achievements**
Christy Logsdon, formerly a phlebotomist at Hastings, has completed the Medical Laboratory Technician (MLT) training program offered by NEO A&M in Miami via their MLT Distance Program. Christy was able to complete her clinical rotations for the training at WWH and has started her orientation so she can now serve as a MLT at WWH.
- **Patient Access**
Labor and Delivery delivered **79** babies during April 2018. The Emergency Department and Urgent Care provided care to **5,501** patients during April 2018 with a Left Without Being Seen (LWOBS) rate of **4.3%**. Surgical Services performed **442** surgical procedures during April 2018.
- **Dental Services:** Clinical visits include Exams, Emergency Exams, Return Visits for Treatment, Diabetic Screenings, and HeadStart Screenings: **7,147** clients served. **Scheduled Dental Examinations** for routine care: **2,587** clients were served. **Emergency Exams** (these are unscheduled walk in patients): **1,010** clients were served.
- **Comprehensive Cancer Control Program**– is a CDC funded cancer prevention program with an emphasis on surveillance and public education to raise awareness about cancer. They are currently focusing on prevention of liver cancer and HPV risks and prevention education.
- **Breast and Cervical Cancer Early Detection Program**- The program serve Indian/Cherokee women (Clinical Breast Exam, Mammograms, Ultrasound, Pap smear, HPV testing, Colposcopy with or without biopsy, Colposcopy w/ ECC and ECC, and Cytopathology). The program screened **1,448** for Breast Cancer patients, and **1,185** for Cervical Cancer patients during FY-2018.
- **Behavioral Health Service**– A range of behavioral health Services were provided to **1,860** clients across **2,508** visits to Behavioral Health in April, 2018. The services provided ranged from initial treatment intakes to psychiatric services to rigorous psychological assessments to parent-child interaction therapy and include animal-assisted, individual, group, and marriage and family therapy.
- **Dietary Services**– **830** clients were provided dietary counseling services. Services include DSME Classes; DM Classes; Weight Mgmt. Classes; Employee Activity Committee Activities; DM Ancillary Clinic; Lunch and Learn; Healthy Native Program-Nutrition Lessons; Employee Wellness Wt. Challenge; Maintain Don't Gain

Challenge. Classes/Presentations: **40** participants. Worksite or Community Classes/Presentations: **110** participants.

- **Emergency Medical Services**– the program served **484** clients; of those 343 were routine transport and 12 were emergency transports. In addition **784** participants were trained at our facility.
- **Public Health Nursing @ Claremore**- PHN's provided **96** Home Visits/postpartum checkup, **1,192** clinic screenings/classes, and **604** phone call/audits/letters.
- **Public Health Nursing @ Hastings**- PHN's provided **106** Home Visits, **169** clinic screenings/classes, and **396** phone call/audits/letters.
- **Staffing Report**– Total positions: **2,453**; of these **2,206** (89.3%) are filled, 247 (11%) are vacant.
- **Contract Health Services**– During the month of April 2018, CHS program processed **10,931** referrals of those **10,752** (98.36%) were approved at the cost of \$ **4,290,923**
- **Health facilities** – Completed **87%** of 272 preventive maintenance. Completed **107** of 120 called in work orders. Completed **100%** of property work orders. Developed two Infection Control Risk Assessments (ICRA) at Vinita Health Center ultra-sound room and primary care. Performed a pre-construction assessment at Will Rogers Health Center.
- **Diabetes Services**– The **454** diabetic patients were provided DSME or other diabetes-related classes by a RN/Pharmacist. **427** patients received nutrition education from a RD. \$**26,253** has been spent to purchase DM shoes, Year to date 2018 and **127** patients have received Diabetic shoes.

Public Health Monthly Report –April 2017

- **Community Recreation Center**–Total Members: 11,980; Active Wings club members 8,275.
- **Cherokee Nation Health Survey**– OU Health Sciences Center is continuing their phone survey. To date we have had over 3,400 responses to the survey with a goal of 4,000 completed surveys. We are working closely with OU to get the survey completed and the data analyzed.
- **Public Health Educators**–The Public health educators works directly with Cherokee communities as well as schools located within our jurisdiction. They are engaged in promoting, hosting and supporting, physical activities, Smoking cessation classes, Healthy Native living Classes. The PHE continues to facilitate Healthy Native Diabetes Prevention classes held at the Healthy Living Campus, Running/Walking clubs, programs like , “RETHINK YOUR DRINK”, Farmers Market, Cultural Presentation to the Boys and Girls Club of Mayes County, they walked with 40 + after school students at the Salina Elementary track. PHEs in Adair “Between a Walk and hard Place”- Our 22 participants did their monthly weigh in for the month of April as a group they have lost a total of 262.5 pounds and are averaging 10,000 steps a day.

Office of Professional Recruitment, Retention, and Credentialing-

April-May 1, 2018

New Professionals:

- Matthew Bartow, MD (WWH-UC) PRN-5/20
- Carla Hayes, ARNP (WWH-UC) PRN-5/20
- Angelina Wickliffe, APRN (WWH-UC) Transfer from Anesthesiology

Pending Candidates in Process: (CONFIDENTIAL)

- APRN (BH)
- APRN (Sallisaw)-Directed Studies payback
- APRN (Jay)

- APRN (WWH-Infectious Disease)
- CRNA (WWH-Anesthesiology)
- CRNA (WWH-Anesthesiology)
- MD (WWH-Surgery)-PRN
- MD (WWH-Surgery)
- DO (WWH-UC) PRN
- DO (Ochelata)
- DO (Muskogee)
- DO (WWH-UC) PRN
- MD, (Jay) Aug '18
- MD (Jay) Aug '18 IHS payback
- MD (Nowata) Aug '18 NHSC scholar
- MD (WWH-UC)-July 15, 2018 (current PRN)
- DO (WWH-Hospitalist)-Sept '18
- MD (WWH-OBGYN) – Aug'18
- DO (WWH-Anesthesiology) – Aug'18
- DDS (Vinita)-'18 grad IHS payback
- DDS (Stilwell)-'18 grad IHS payback
- DDS (Vinita)-18 grad, IHS payback
- DDS (WWH) – 18 grad, IHS payback
- R.ph (Sallisaw)
- R.ph (Vinita)
- R.ph (WWH)-Commission Corp

Other Recruitment Activity:

Oklahoma Osteopathic Association Annual Conf-Tulsa
 Oklahoma Rural Health Conf-Norman
 Native Explorers OSU at Cherokee Heritage Center
 OSU Emergency Medicine CME-exhibit-Tulsa, June 8 & 9
 End of Year Residency BarBQ in June

Vacancy Rates (excludes PRN):

- Clinic Providers: 7.8%
- WWH Providers: 8.5%
- Total Providers: 8.2%
- Total Health Professionals: 6.2% (including PRN)

Recruiting for the following Vacancies-

(does not include vacancies where a candidate has been selected and is in process):

- **Health Center Vacancies:**
 - Physicians: 1 R/FT at Salina, Stillwell, Vinita & 2 R/FT Sallisaw & 1 R/FT Pediatrician Stilwell (resignation 6/1)
 - Midlevel: 1 R/FT Muskogee (same day clinic)
- **WWH Vacancies:**
 - Physicians: 2 R/FT in EM, 1 in PC, 1 in UC (new converted position) & 1 PRN in EM & in UC.
 - OB/GYN: 1 R/FT
 - Surgery: 1 R/FT
 - Pediatrics: Recruiting for 3 future retirements
- **Dental:**
 - Dentist: 2 R/FT at Vinita
- **Pharmacy:**
 - Pharmacist: 1 R/FT Refill Center & 2 R/FT WWH
- **Physical Therapist**
 - PT: 1 R/FT at Sallisaw