# Cherokee Nation Tribal Council



# Health Committee Report June 2018

Report By:
Dr. Charles Grim, DDS, MHSA
Executive Director Health Services

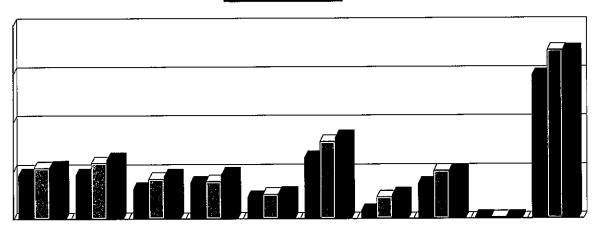
## **Table of Contents:**

I. Cha	rts and Tables3-7
•	Ambulatory Care Patient Visits by Clinic
•	Total Ambulatory Patients Visits
•	RX by Site
•	Dental Services Trends
•	Third Party Revenue by Health Center
•	Total 3rd Party Revenue Comparison, Health Centers/ Dental Services
•	Third Party Revenue Comparison CN WW Hastings Hospital
•	Monthly Cash Collection by Fiscal Year
•	CHS Report,
II. Exe	cutive Summary Reports8-9
	FICE OF PROFESSIONAL RECRUITMENT, RETENTION, REDENTIALING





## AMBULATORY CARE VISITS by Health Centers, May 2016-2018

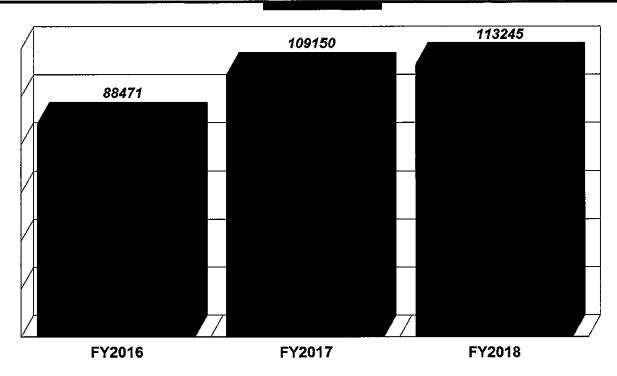


	WPM	RBS	AMO	JAY	NOW	MUSK	OCHELATA	VINITA	GADUGI	HASTINGS
■ FY2016	9167	9147	6337	7511	4524	12767	1796	7286	413	29523
<b>■ FY2017</b>	10630	11579	8317	7858	5161	16016	4555	9999	308	34727
■ FY2018	10724	12310	8972	9300	5233	16854	5075	9866	356	34555

<sup>■</sup> This report is based on ambulatory care visits by one or more of the following disciplines: physician, advanced practice provider (i.e., PA/APRN), dentist, pharmacist, optometrist, podiatry, and behaviour booth



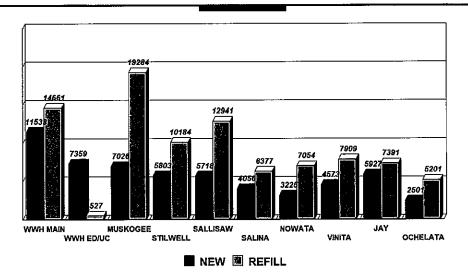
## TOTAL AMBULATORY PATIENTS VISITS May 2016- 2018



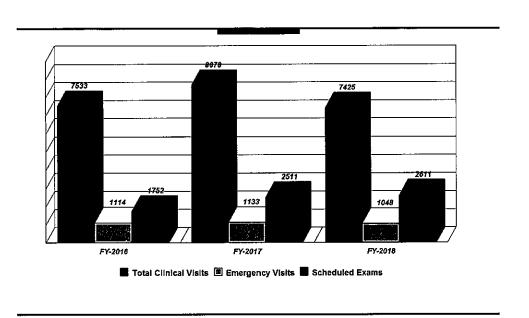
■ This report is based on ambulatory care visits from Health Centers and CN-Hastings Hospital



## No. of RX filled by health facility May 2018

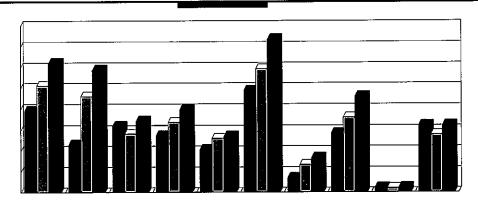


## Dental Services Trend May 2016-2018





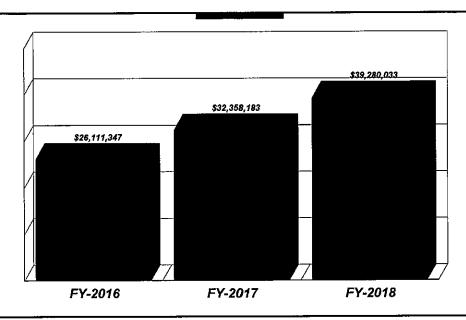
## Third Party Revenue by Health Centers Thru April 2016- April 2018( Based on Year to-date Collections)



	Stliwell	Sallisaw	Jay	Salina	Nowata	Muskogee	Ochelata	Vinita	Ga Du Gi	Dental
■ FY-2016	\$3,905,782	\$2,304,392	\$3,183,095	\$2,741,502	\$2,082,259	\$4,881,375	\$703,611	\$2,843,186	\$235,318	\$3,229,827
□ FY-2017	\$5,121,545	\$4,588,888	\$2,810,435	\$3,365,170	\$2,606,568	\$5,923,194	\$1,346,845	\$3,610,407	\$207,135	\$2,777,996
■ FY-2018	\$8,212,646	\$5,868,323	\$3,442,570	\$3,973,990	\$2,699,699	\$7,361,055	\$1,657,806	\$4,591,177	\$251,105	\$3,221,662

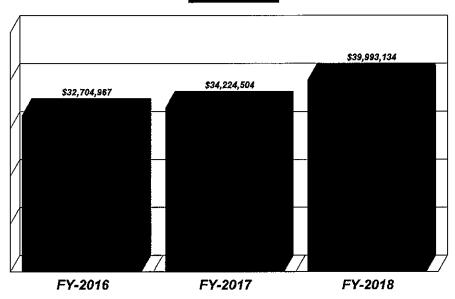


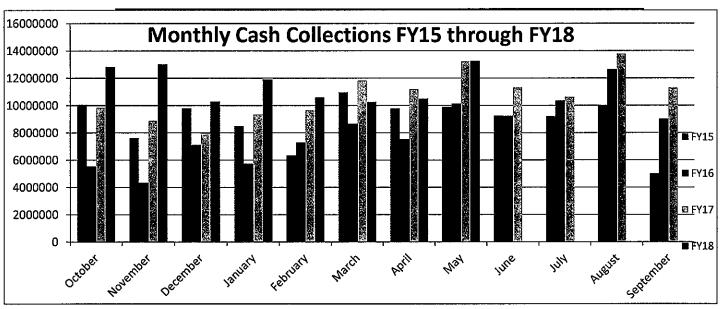
### Total Third Party Revenue Comparison (Health Centers/Dental services only Based on Year to-date Collections)





### Third Party Revenue Comparison CN WW Hastings Hospital (Based on Year to-date Collections)





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	Total	00.0	21,104.83	14,193,16	,140,382.74	28,544.01	0.00	550.00	4,598.72	22.050.70	198,971.82	100,956,61	20.694.34		046.93		Total	0.00	10,267,63	2,586.42	1,089,258.05	10,779,23	13,125,00	4,525.00	3,242,87	38.436.67	145,287,27	207,126,09	188,388.54	1
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YAL	Open		10,276.95	1,700.00	644,674.30	8,400.00		550.00	2,200.00	4,553.00	185,641.00	10,373.00	16,762.00		885,130,25 1,652,046.93	VIENTA	Open		3,067.00	1,650.00	406,357,00	13,500.00			1,900.00	3,341.00	102,678.00	40,831.00	20,893.00	
	Paid		10,827.88	12,493.16	495,708.44	20 144 01			2,398,72	17,497.70	13,330.82	90,583.61	103,932,34		766,916.68	į	Paid		37 200 63	936.42	682,901.05	27,279.23	13,125.00	4,525.00	1,342,87	35,095.67	42,609.27	166,235.09	167,495,54	
	Total	0.00	87,414.08	363,077.64	1.658,002.01	26,745.00	15,000.00	0.00	4,357.43	75,011.34	212,262,27	158,028,60	144,579.24		2,744,477.61	Ī	Total	0.00	25,164,28	52,377.93	2,297,126,38	0.00	9,981.00	319.00	14,538.86	30,900,10	165,440.35	92,390.53	82,101,30	
SALLISAV	Open		39,583.40	111,365.17	907,358.13	7,400.00			1,550.00	66,975.00	152,312.77	17,700,00	17,768.00		1,322,012.47		Open		6,242.00	17,800,00	1,257,209.00			319.00	3,650.00	3,306.00	148,832.00	8,965.00	10,271.00	
	Paid		47,830,68	251,712.47	750,643.88	19,345.00	15,000.00		2,807.43	8,036.34	59,949.50	140,328.60	126,811.24		1,422,465,14		Paid		18,922.28	34,577.93	1,039,917.38		9,981.00		10,888.86	27,594.10	16,608.35	83,425,53	71,830.30	
	Total	0.00	71,614.20	444,272,57	1,713,174.56	2,200.00	00'038'2	0.00	5,200.07	65,759.89	351,491.17	151,117.60	123,281.35		2,935,971.41		Total	00.0	27,703.31	2,814.60	915,348,13	13,530,00	9,725,00	0.00	4,330.73	29,614.57	142,944,33	0.00	62,383.45	
STIL VELL	Open		36,510.23	184,713,81	1,040,703.34				2,100.00	65,265,75	322,957,91	26,070.00	13,348,00		1,691,669.04	W. W. W. W.	Open		2,599.00	20100	334,886.00		2,850.00		2,600.00	17,641.00	121,342.00		3,688.00	
	Paid		35,103.97	259,558.76	672,471.22	2,200.00	2,860.00		3,100.07	434.14	28,533.26	125,047.60	109,933,35	i	7,324.72 1,244,302.37		Paid		25,114.31	2,313.60	580,432.13	13,530.00	6,875.00		1,730,73	11,973,57	21,602.33		58,695.45	
	Total	72.938.81	141,788.96	4,368,559.86		417,514.45	278,528.89	162,696.32	15,262.23	764,453,60	547,961.92	292,173,12	399,108,59		13,627,324.72		Total	0.00	42,379.55	20,914.55	2,020,120,68	17,885.32	20,732.84	7.247.00	3,835,39	34,716.71	190,163.21	123,737.90	67,091.03	
MACTINGS	Open	54.590.00	32,673,55	1,482,091.00	2,675,827.00	38,690.00	20,630.00	26,394.00	6,620,00	432,421.00	325,093.00	47,385,00	69,346.45		5,212,351.00		SALINA		761.00	8,175,00	1,086,307.00		2,850.00	20.00	620.00	20,066.00	166,732.62	30,786.00	7,953.00	- 1
	Paid	18.348.81	109,115,41	2,886,468,86	3,490,510.97	378,824,45	257,898,89	135,702,32	8,642.23	332,032.60	222,868,92	244,788,12	329 762 14		8,414,963.72		Paid		41618.55	12,739.55	933 813 68	17,885.32	17,882.84	7,137,00	3,185,39	14,650.71	23,430.59	92,351,90	59,138.09	
_	Description	JEDNEOT HASTINGS 01	ÆBP	WPATIENT	J50XB04 OUTPATIENT	J50XB05 SUBSTANCE ABUSE	J50XB06 BEHAVIORAL HEALTH	DENTAL	JS0XB19 DIABETIC SHOES	JS0XB47 5% INPATIENT	JS0XB48 5x OUTPATIENT	× DENTAL	NOISIA X		TOTALS	_	Describtion	J50XB01 HASTINGS 01	AEPP	VPATIENT	J50XB04 OUTPATIENT	J50XB05 SUBSTANCE ABUSE	JSOXBOO BEHAVIORAL HEALTH	ENTAL	JS0XB19 DIABETIC SHOES	JSOXB47 5% INPATIENT	J50XB48 5% OUTPATIENT	JS0XB49I 5x DENTAL	IX VISION	
_	CANID	150XB01H	JSOXBO2 MERP	JS0XB03 INPATIENT	DEXECT C	J50XB05	JEOXBOG E	J50XB08 DENTAL	J50XB19 C	JS0XB47 5	J50XB48 5	J50XB49 5x DENTAL	JEOXBEO 5% VISION				CANID	JEOXBOIL	J50XB0Z MERP	J50XB03 INPATIENT	JS0XB04 C	J50XB05 S	JS0XB06 E	JSOXBOR DENTAL	150XB19 L	J50XB475	J50XB48 5	J50XB4915	JS0XB50 5x VISION	

iption NGS 01									
50XB01 HASTINGS 01	Paid	Open	Total	Paid	Open	Total	Paid	Open	Total
			0.00			00.0	18,348,81	54,590.00	72,938.81
30XB021WEHP	3,959.11	825.00	1,784.11	10,862,74	5,526.00	16,388.74	340,545,56	138,064.13	478,609,69
50XB03 INPATIENT			00.0			00.00	3,460,800,75	1,807,335,38	5,268,796.73
10XB04 DUTPATIENT	871,482.06	718,839,43	1,590,321,49	539,824.71	442,952.00	382,776,71	10,057,735.52	9,515,113,20	19,572,848.72
50XB05 SUBSTANCE ABUSE	16,530.00		16,530.00		2,500.00	2,590,00	10.867,798.01	70,490.00	566,288.01
50XB06 BEHAVIORAL HEALTH	9.200.00		9,200.00		6,500.00	6,500.00	337,822,73	32,830,00	370,652.73
50XB08 DENTAL			0.00	222.00		222.00	147,646,32	27,913.00	175,559.32
SOXBIS DIABETIC SHOES	6,457,14	4,250.00	10,707,14			00.0	40,553.44	25,520.00	66,073.44
50XB47 52 INPATIENT	14,797,44	12,300,00	27,697.44	3,538.18	9,416.00	13,004,18	165,760.45	635,884,75	1,101,645.20
50XB48 5% OUTPATIENT	23,320.91	202,478.12	225,739.03	14,712.52	71,759,00	85,471.52	466,966.47	1,793,826.42	2,266,792.89
50XB495 5X DENT AL	-		0.00	74,203.50	6,827.00	81,030,50	1,017,563.95	188,997.00	1,206,560.95
50XB50 52 VISION			0.00	75,312.74	2,266.00	77.638.74	1,027,598.45	162,295.45	1,189,893,90
96	945 746 66	939.292.55	1.885.039.21	718.786.39	547,746,00	547,746.00 1,266,532.39	17.877.140.46	14,459,519.93	32,336,660,39

		TOTAL	1		Projected	Projected Projected Bal
	Budget	Paid	Open	Balance	unual Expens	unual Expens At Year End
COMPACT	32,411,571.00	14,022,354.13	11,438,442.18	6,950,774,69	38,191,194,47	(5,779,623.47)
SUB ABUSE	324 000 00	495,798.01	70,490.00	(242,238.01)	849,432.02	(525,432.02)
DIABETIC SHOES	350,000.00	40,553.44	25,520.00	283,926.56	99,110.16	250,889,84
5x DIVIDEND	6,500,000.00	3,318,434.88	2,925,067,75	256,497.37	9,365,253.95	(2,865,253.95)
Totals	39,585,571,00	17,877,140.46	14,459,519,93	7,248,510.61	48,504,990.59	(8,919,419,59)

#### Summary Highlights for the month of May 2018

• Top diagnosis for patient's visits— Essential Hypertension, Un-complicated Diabetes type2, Acute Sinusitis, Rhinitis due to allergies, Hyperlipidemia, management of normal pregnancy,

#### **Ambulatory Care Services Report for Health Centers**

- AMO Health Center (AHC): 19 new charts. John Mouse, LPN joined the staff. Hosted a Health Fair, Blood Drive, and Diabetic Healthy Eating Educational presentation to community. Staff attended Councilor Taylor's Community Meeting in Locust Grove.
- Cooweescoowee Health Center (CHC): 74 new/re-activated charts. PHNs attended Caney Valley Elementary Track and Field Day, Skiatook Senior Meeting and Copan Senior Meeting. Hosted OBI Blood Drive with 25 donors. Dana Hall, RN joined the staff.
- Sam Hider Health Center: 30 new/reactivated charts. Hosted Patient Family Advocate Committee Meeting. Provided two evening classes "Cooking with Commodities" for patients and families. Christian Hale, PTA is employee of the month. The Above & beyond Award went to Brenda Laird.
- Three Rivers Health Center (TRHC): 72 new patients Employees of the Month: Lori Nez and Carolyn Underwood. Philbrook Museum docents came to TRHC for an art, architectural, and historical tour that was directed by Gina Olaya. TRHC administration held the quarterly Patient Family Advocate Committee Meeting. TRHC hosted the Annual Kay Lane Run.
- Will Rogers Health Center (WRHC): Assisted with the CN Nowata Kid's Camp. Hosted a Blood Drive.
   Provided smoking cessation information and blood pressure checks at the South Coffeyville meeting. Provided blood pressure checks for senior citizens at Lenapah and Washington County Advantage Program. Brandy Goodwin received an IHS Award for Fostering Relationships in Rockville, Maryland.

#### Cherokee Nation W.W. Hastings Hospital

#### **Achievements**

- "We at Oklahoma Blood Institute with to sincerely thank you and Cherokee Nation W.W. Hastings Hospital for hosting a blood drive with us. We are deeply grateful to you for being such a strong, dedicated community partner and helping to further our life-saving mission." This excerpt is from a letter from OBI citing Lindsay Bair and Carla Carter in Laboratory Services for their efforts.
- The annual survey of Laboratory Services by the College of American Pathologists (CAP) was conducted in May and we had another good survey with only minor deficiencies to follow-up on. The pathologist that led the survey team described it as, "a very well-run lab, especially given the space you're in", during our closing session.
- Kathina Lowe, a Surgical Technologist in Central Sterile, achieved designation as a Certified Sterile Processing and Distribution Technician. This certification promotes and encourages high standards of ethical and professional practice in cleaning, high level disinfection, preparation and assembly, sterilization and distribution of surgical instruments, flexible endoscopes and other devices.

#### Announcements

• We marked EMS Week with refreshments available for ambulance crews in the Emergency Department. We held an EMS Week Lunch with awards for the staff and giveaways. EMS quarters were given a refresh with new paint and furniture. As part of our effort to recognize the contribution by EMS, we also provided custom-designed and decorated cookies (e.g., Star of Life, caduceus, helicopter, etc.) with an EMS theme to crews at both the CNEMS quarters and the Cherokee County 911 Communications Center.

- We marked Hospital Week with giveaways, a food drive, and a cook-out. We also conducted a "town hall" for our night shift to provide an opportunity for them to hear updates and ask questions. We recognized the following individuals during Hospital Week:
  - 1. Employee of the Year: Starr Linch
  - 2. Volunteer of the Year: Jimmie Holland, who's served here for eighteen years and founded the gift shop which allows us to provide reward and recognition for our staff.
  - 3. Lifetime Achievement Award: Sadie Parnell, a Cherokee elder who went to the Sequoyah School for Orphans, and worked as a nurse at the original Hastings.

#### **Patient Access**

- Labor and Delivery delivered 82 babies during May 2018. The Emergency Department and Urgent Care provided care to 5,805 patients during May 2018 with a Left Without Being Seen (LWOBS) rate of 5.6%. Surgical Services performed 450 surgical procedures during May 2018.
- Dental Services: Clinical visits include Exams, Emergency Exams, Return Visits for Treatment, Diabetic Screenings, and HeadStart Screenings: 7,425 clients served. Scheduled Dental Examinations for routine care: 2,611 clients were served. Emergency Exams (these are unscheduled walk in patients): 1,048 clients were served.
- Comprehensive Cancer Control Program—is a CDC funded cancer prevention program with an emphasis on surveillance and public education to raise awareness about cancer. Program manager and staffs are working with Oklahoma State Department of Health CCC Program to discuss OSDH and CN Cancer Control Plans. We are also working with Media Liaison to prepare flyers for group education classes on breast and colorectal cancers. Preparing breast cancer and colorectal cancer education presentations for PHEs and for the community group education classes. The program is coordinating with the American Cancer Society to plan Breast, Colorectal, and HPV trainings and outreach.
- Barbara Williams Public Health Educator completed the following HPV classes

May 1, 2018	Grandview School	42	7 <sup>th</sup> & 8 <sup>th</sup> grade students	
May 7, 2018	Tahlequah High	124	9th grade students	
May 9, 2018	Tahlequah High	132	9 <sup>th</sup> grade students	
May 10, 2018	Tahlequah High School	120	9 <sup>th</sup> grade students	

- Total= 418 Students were served
- Breast and Cervical Cancer Early Detection Program The program serve Indian/Cherokee women (Clinical Breast Exam, Mammograms, Ultrasound, Pap smear, HPV testing, Colposcopy with or without biopsy, Colposcopy w/ ECC and ECC, and Cytopathology). The program screened 1,448 for Breast Cancer patients and 1,185 for Cervical Cancer patients during FY-2018. 140 clients were offered outreach/education.
- Behavioral Health Service— A range of behavioral health Services were provided to <u>1.856 clients</u> across <u>2.447</u> visits to Behavioral Health in May, 2018. The services provided ranged from initial treatment intakes to psychiatric services to rigorous psychological assessments to parent-child interaction therapy and include animal-assisted, individual, group, and marriage and family therapy.
- Dietary Services 1,086 clients were provided dietary counseling services. Services include DSME Classes; DM Classes; Weight Mgmt. Classes; Employee Activity Committee Activities; DM Ancillary Clinic; Lunch and Learn; Healthy Native Program-Nutrition Lessons; Employee Wellness Wt. Challenge; Maintain Don't Gain Challenge. Classes/Presentations: 49 participants. Worksite or Community Classes/Presentations: 104 participants.
- Emergency Medical Services—the program served 543 clients; of those 387 were routine transport and 8 were emergency transports. In addition 643 participants were trained at our facility.
- Public Health Nursing @ Claremore- PHN's provided 77 Home Visits/postpartum checkup, 1,063 clinic screenings/classes, and 794 phone call/audits/letters.

- Public Health Nursing @ Hastings- PHN's provided 98 Home Visits, 527 clinic screenings/classes, and 299 phone call/audits/letters.
- Staffing Report- Total positions: 2,457; of these 2,206 (89.7%) are filled, 245 (11%) are vacant.
- Contract Health Services—During the month of May 2018, CHS program processed 10,761 referrals of those 10,560 (98.13%) were approved at the cost of \$4,946,391
- Health facilities Completed 80% of the preventive maintenance. Completed 95 of 113 called in work orders.
   Completed 100% of property work orders. Developed an Infection Control Risk Assessment (ICRA) for the TRHC fire damper inspection Inspected and approved personal equipment at TEC building. Program was notified of possible additional funding from IHS for Health Center Projects, submitted project list for \$1.6 million.
- **JBC** The center served 24 clients/residents. 12 clients were on waiting list. Darren Dry completed the RCYCP training.

#### Public Health Monthly Report -May 2017

- Community Recreation Center-Total Members: 11,964; Active Wings club members 8,288.
- Cherokee Nation Health Survey—OU Health Sciences Center is continuing their phone survey. To date we have had over 3,400 responses to the survey with a goal of 4,000 completed surveys. We are working closely with OU to get the survey completed and the data analyzed.
- Public Health Educators—The Public health educators works directly with Cherokee communities as well as schools located within our jurisdiction. They are engaged in promoting, hosting and supporting, physical activities, Smoking cessation classes, Healthy Native living Classes. The PHE continues to facilitate Healthy Native Diabetes Prevention classes held at the Healthy Living Campus, Running/Walking clubs, programs like, "RETHINK YOUR DRINK", Farmers Market, Cultural Presentation to the Boys and Girls Club of Mayes County, they walked with 40 + after school students at the Salina Elementary track.

#### Office of Professional Recruitment, Retention, and Credentialing- June 2018-

#### New Professionals & start date: (MEC approved)

- Jennifer French, APRN (BH)-6/24
- Kristen Adams, APRN (WWH-Infectious Disease)- 6/24
- Jordan Folkerts R.ph (Sallisaw)-6/24
- Gary Sturtevant, CRNA (WWH-Anesthiology)-7/1 (start date pending HR orientation)
- Ray Shofner, CRNA (WWH-Anesthiology) –7/1 (start date pending HR orientation)
- Joshua Priddle, DO (WWH-UC) PRN-7/1
- Lila Khan, DO (WWH-EM) transfer from UC 7/1
- David Ghan, MD (WWH-OB/GYN) Commission Corp to CN 7/1
- Julie Mahaney, MD (WWH-UC)-7/22
- Samantah Vang-Chen, DO (Ochelata)-8/5
- Timothy Green, MD (Nowata) 8/26
- Roger Montgomery, MD (Executive Medical Director)-9/2

#### Pending Candidates in Process: (CONFIDENTIAL)

- <u>DDS</u> (Vinita)
- DDS (Vinita)
- DO (Muskogee)

- <u>MD</u> (Jay)
- DO (WWH-UC)
- DO (Sallisaw)
- MD (WWH-Surgery)
- DO (WWH-EM)
- APRN (Sallisaw)
- APRN (Jay)
- <u>MD</u> (WWH-Surgery)
- MD(Jay)
- DO (WWH-Anesthesiology)
- DO (WWH-Hospitalist)
- DO (WWH-Hospitalist)
- DDS (Vinita)
- <u>DDS</u> (Stilwell)
- DDS (WWH)
- R.ph (Vinita)

#### Recruitment Highlighted Activity

- 12 new providers
- Three new LOCs last week; Physicians for Stilwell, ER and General Surgery.
- Annual Emergency Medicine Reviewexhibit, OSU sponsored 6/8-9, Tulsa
- National Health Service Corp Virtual Job Fair-6/27
- University AR Medical School Resident Presentation- 7/17 & 8/14

