# Cherokee Nation Tribal Council



# Health Committee Report July 2018

Report By:
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Executive Director Health Services

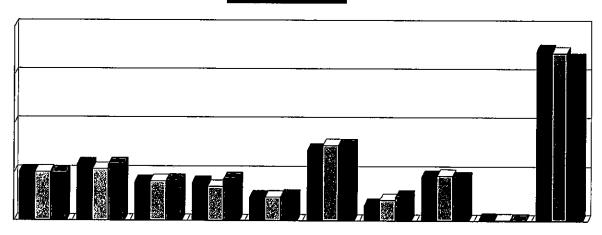
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## AMBULATORY CARE VISITS by Health Centers, June 2016-2018

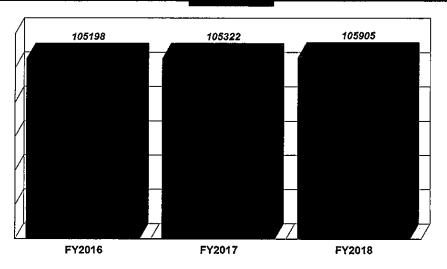


	WPM	RBS	AMO	JAY	NOW	MUSK	OCHELATA	VINITA	GADUGI	HASTINGS
■ FY2016	10034	11599	8033	7901	4933	14713	3352	9141	333	35159
☑ FY2017	10061	10644	8205	7134	4970	15642	4397	9343	305	34621
■ FY2018	9762	11594	8279	8608	5041	15484	4974	8875	127	33161

This report is based on ambulatory care visits by one or more of the following disciplines: physician, advanced practice provider (i.e., PA/APRN), dentist, pharmacist, optometrist, podiatry, and behavioral health



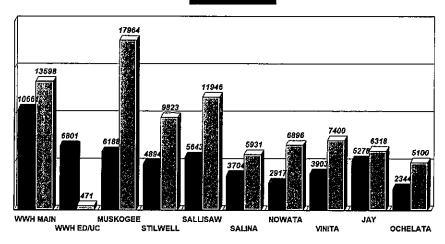
### TOTAL AMBULATORY PATIENTS VISITS June 2016- 2018



This report is based on ambulatory care visits from Health Centers and CN-Hastings Hospital

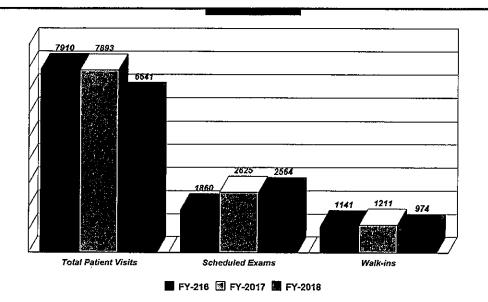


#### No. of RX filled by health facility June 2018



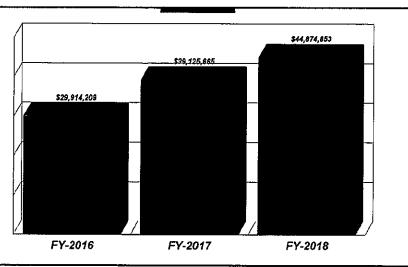
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#### **Dental Services Trend June 2016-2018**



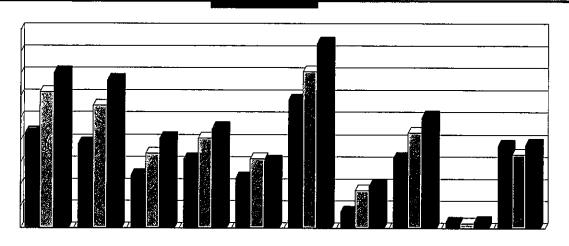


#### Total Third Party Revenue Comparison (Health Centers/Dental services only Based on Year to-date Collections)





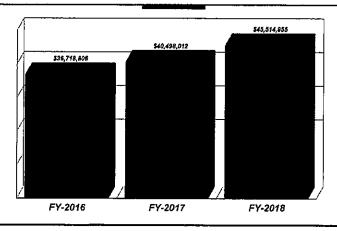
## Third Party Revenue by Health Centers Thru May 2016- May 2018( Based on Year to-date Collections)

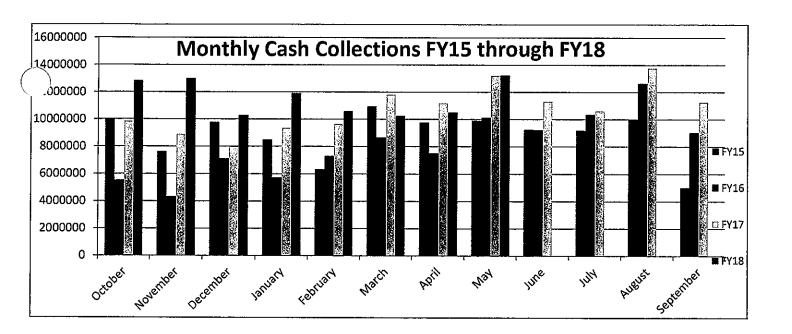


	Stilwell	Salilsaw	Jay	Salina	Nowata	Muskogee	Ochelata	Vinita	Ga Du Gl	Dental
SFY-2016	\$4,341,040	\$3,857,519	\$2,436,941	\$3,164,349	\$2,298,431	\$5,822,825	\$752,039	\$3,197,324	\$266,476	\$3,777,265
☑ FY-2017	\$6,159,796	\$5,559,709	\$3,401,219	\$4,092,608	\$3,167,090	\$7,089,434	\$1,719,955	\$4,340,225	\$239,713	\$3,358,916
■ FY-2018	\$7,043,830	\$6,694,762	\$4,087,495	\$4,549,861	\$3,034,467	\$8,383,628	\$1,944,994	\$5,044,405	\$287,262	\$3,804,148



#### Third Party Revenue Comparison CN WW Hastings Hospital (Based on Year to-date Collections)





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JAY Open	22,311,00	8,400.00	1,600.00	288,463.00	7,303.00	941,176.30	VINITA	Open	5862 00	1,650.00	372,143.00	10,000,00		1,000.00	212,373.00	39,529.00	23,533.00 684,732,UB																				
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Total	0.00 87,590.12 364,714.84	26,745.00	4,357.43	512,317.96	160,758.44	3,148,119.79		Total	33.761.44	63,168,60	2,426,603.48	9,981.00	1.038.00	32 525 82	304,814.80	97,467.63			Total	567,696.12	5.409.296.68 19.485.553.02	560,198.01	403,902.73	E5 457 20	2,416,535.66	4,707,105.39	1,386,736,22	22.100.000	36,602,872.41								
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Total	80,094.59 419,230.53 1,658,621.75	2,200.00	5,118.33	606 168 33	138,834.52	3,181,941,27		Total	33,274.43	2.814.60	13 590 00	9,725.00	00.00	86.517.17	267,185.96	00.00	1,405,913.59	-	Total	17,489.69	0.00 978,287,23	2,500.00	3,290.00	0.00	22,332.16	254,314.92	81,309.50	44	1,441,097,47		At Year End	(1,671,810,71)	(422.930.68)		262,723.60	(7,386,24109)	(9,218,258.88)
STILVELL Total	43,835.50 135,189.39 936,04118		1,700.00	492,649.12	13,376.00	1,715,367.19	NOVATA	Open	3,758.00	501.00	303,351,00	2,850.00	2 100 00	43,192.00	219,251.00	00 000	4,136.00	OCHELATA	Open	4,932.00	406,591.00	2,500.00	1,950.00		17,836.00	187,738,00	2.730.00	Ы	631,154.00	Dropostod	2	34,083,381.71	746.930.68		87,276.40	13,886,241.09	48,803,829,88
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	43,111,56 43,111,56 1,291,687,00 2,361,399,00		1 1	547,582.00	88,302.39	5,572,472.94	SALINA	Open	П	3,900.00	1	2,850.00	650.00	15,341,00	320,114.00	1140400	1 4 11	CLAREMORE	Open	1,791,77	666,111.48		22,650.00	3,450.00	20,100,00	332,789,35			1,046,892.60	TOTAL	Paid	15,227,225,51	502,458.01		43,687.30	5,235,785,35	21,009,156.17
Paid	117,830,18 3,232,749,80 3,716,534,23	382,919.45 262,273.89 129,415.72	815.436.44	599,985.68	360,089,52	9,943,809,93	1 0		50,794.93	1003 058 83	17,885.32	17,882.84	3,185,39	58,652,68	82,953,58	67 695 92	1 1 1		Paid	5,642.90	904,329.61	16,530.00	000056	7,093,66	60.997.44	88,4 91.61		H	1,095,035,22		Budget	32,411,571.00	324,000.00	0500000	350,000,00	6,500,000.00	39,585,571.00
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#### Summary Highlights for the month of June 2018

• Top diagnosis for patient's visits— Essential Hypertension, Un-complicated Diabetes type2, Acute Sinusitis, Rhinitis due to allergies, Hyperlipidemia, management of normal pregnancy,

#### **Ambulatory Care Services Report for Health Centers**

- AMO Health Center (AHC): 25 new charts. Staff worked at the Beat the Heat 5K Run. 40 kids participated in the Kids Camp June 18 -22. Annette Ackley was the Employee of the Month.
- Cooweescoowee Health Center (CHC): 77 new/re-activated charts. New Employees: Melanie Burns, Clerk III and Paige Perkins, RN. Chris Kerr received the Health Services Employee of the Year Award at the Cherokee Nation Employee Appreciation.
- Redbird Smith Health Center (RSHC): New employees joined the staff: Jordan Folkerts, Pharmacist, Martha Pettus, Medical Lab Technician, Courtney Terrell, Clerk III in Primary Care.
- Sam Hider Health Center (SHHC): 68 new/reactivated charts. Kids Camp was held June 6 8. 20 kids participated in games and classes. Employees participated in passing out candy during the Huckleberry Festival parade. Public Health Nurses volunteered for the Miami Kids Powwow, the Kenwood Block Party and the Jay Run. Tia Lackey was the Employee of the Month. Monte Strutton, Pharmacy Supervisor, went Above and Beyond when he went out of his way to get a patient home after he had been left at SHHC by Sooner Ride.
- Three Rivers Health Center (TRHC): 76 new patients. Employees of the Month: Ashley Dowling and Maye Kirk. TRHC hosted an Oklahoma Blood Institute Blood Drive. Jennifer Turner, PT, DPT was selected as a guide for the Assistant Secretary of Health, 4 Star Admiral Brett Girori and the Surgeon General, 3 Star Admiral Jerome Adams for Category Day during the Annual COF Symposium held in Dallas, TX.
- Vinita Health Center (VHC): 82 new charts. VHC hosted two Kids Fit Camps with over 73 Kids. They blended Health and Cultural Activities with special guests from the Red Cross, the Vinita Police Chief, Story Teller Robert Lewis and Miss Cherokee Madison Whitekiller. Employees of the Month: Terri Higgins and Sarah Tune & Above and Beyond: Colleen Springer. Elton Sunday, Clinic Administrator, attended the Tribal Training Week plenary session for the Center for Domestic Preparedness 2019 Tribal Week. The quarterly Patient and Family Advisory Committee met to provide feedback and ask questions about the new appointment reminder system. Taylor McDonald, Health Registration Specialist, joined the staff.
- Wilma P. Mankiller Health Center (WPMHC): New/reactivated charts for June: 27. Public Health Nurses visited Greasy Nutrition Site. On June 28th staff provided the WPMHC Kids Camp.

#### Cherokee Nation W.W. Hastings Hospital

#### **Achievements**

- Susan Minor, CPC, and Coding Manager, obtained designation as a Certified Professional Medical Auditor (CMPA) exam which helps with our emphasis on coding accuracy for Health Services.
- Ryan Biggs, National Registry Paramedic, with Cherokee Nation EMS, was recognized as Medic of the Year by the Tahlequah Chamber of Commerce at their annual banquet on June 19th.
- Lori Owens, an ICU RN, and Radell Parris, an ED RN, have completed their Bachelors of Science in Nursing (BSN) degrees.

#### **Announcements**

- We marked EMS Week with refreshments available for ambulance crews in the Emergency Department. We held
  an EMS Week Lunch with awards for the staff and giveaways. EMS quarters were given a refresh with new paint
  and furniture. As part of our effort to recognize the contribution by EMS, we also provided custom-designed and
  decorated cookies (e.g., Star of Life, caduceus, helicopter, etc.) with an EMS theme to crews at both the CNEMS
  quarters and the Cherokee County 911 Communications Center.
- We marked Hospital Week with giveaways, a food drive, and a cook-out. We also conducted a "town hall" for our night shift to provide an opportunity for them to hear updates and ask questions. We recognized the following individuals during Hospital Week:
  - 1. Employee of the Year: Starr Linch
  - 2. Volunteer of the Year: Jimmie Holland, who's served here for eighteen years and founded the gift shop which allows us to provide reward and recognition for our staff.
  - 3. Lifetime Achievement Award: Sadie Parnell, a Cherokee elder who went to the Sequoyah School for Orphans, and worked as a nurse at the original Hastings.

#### Patient Access

- Labor and Delivery delivered 72 babies during June 2018. The Emergency Department and Urgent Care provided care to 5,567 patients during June 2018 with a Left Without Being Seen (LWOBS) rate of 4.6%. Surgical Services performed 435 surgical procedures during June 2018.
- Dental Services: Clinical visits include Exams, Emergency Exams, Return Visits for Treatment, Diabetic Screenings, and HeadStart Screenings: 6,641 clients served. Scheduled Dental Examinations for routine care: 2,564 clients were served. Emergency Exams (these are unscheduled walk in patients): 974 clients were served.
- Comprehensive Cancer Control Program— is a CDC funded cancer prevention program with an emphasis on
  surveillance and public education to raise awareness about cancer. Project is currently working with Oklahoma
  State Department of Health CCC Program and C3 Web-designers to plan comprehensive Cherokee Nation cancer
  website. Packets with pre/post cancer questionnaires and colorectal education power point were distributed to
  PHEs for the community group education classes. The program completed its planned Breast, Colorectal group
  trainings.
  - Barbara Williams Public Health HPV Educator completed HPV outreach training. Information was shared on prostate cancer and liver cancer outreach with 300 people at Ottawa County Elder Roundup.
- Breast and Cervical Cancer Early Detection Program- The program serve Indian/Cherokee women (Clinical Breast Exam, Mammograms, Ultrasound, Pap smear, HPV testing, Colposcopy with or without biopsy, Colposcopy w/ ECC and ECC, and Cytopathology). The program screened 1,448 for Breast Cancer patients and 1,185 for Cervical Cancer patients during FY-2018. 329 clients were offered outreach/education.
- **Behavioral Health Service** A range of behavioral health Services were provided to <u>1,739 clients</u> across <u>2,270 visits</u> to Behavioral Health in June, 2018. The services provided ranged from initial treatment intakes to psychiatric services to rigorous psychological assessments to parent-child interaction therapy and include animal-assisted, individual, group, and marriage and family therapy.
- Dietary Services- 1,028 clients were provided dietary counseling services. Services include DSME Classes; DM Classes; Weight Mgmt. Classes; Employee Activity Committee Activities; DM Ancillary Clinic; Lunch and Learn; Healthy Native Program-Nutrition Lessons; Employee Wellness Wt. Challenge; Maintain Don't Gain Challenge. Classes/Presentations: 19 participants. Worksite or Community Classes/Presentations: 328 participants.
- Emergency Medical Services—the program served 508 clients; of those 346 were routine transport and 14 were emergency transports. In addition 609 participants were trained at our facility.
- Public Health Nursing @ Hastings- PHN's provided 74 Home Visits, 311 clinic screenings/classes, and 103 phone call/audits/letters. The Special Assistants provided 3 Home Visits/postpartum checkup, and 181 phone call/audits/letters.

- Public Health Nursing @ Claremore- PHN's provided 94 Home Visits/postpartum checkup, 407 clinic screenings/classes, and 695 phone call/audits/letters.
- Staffing Report Total positions: 2,460; of these 2,213 (90%) are filled, 247 (10%) are vacant.
- Contract Health Services—During the month of June 2018, CHS program processed 10,352 referrals of those 10,132 (97.79%) were approved at the cost of \$ 4,459,045.
- Health facilities Completed 103 of 174 preventive maintenance opened orders. Completed 100% called in work orders. Completed 100% of property work orders. This month the team conducted policy reviews on the safety policies, updated health center evacuation plans, painted a portion of TEC building in anticipation of new Pavilion opening.
- **JBC** The center served 17 clients/residents. 12 clients were on waiting list. Darren Dry provided outreach services at the Cherokee Nation Community Conference.

#### Public Health Monthly Report -June 2018

- Community Recreation Center-Total Members: 11,046; Active Wings club members 8,299.
- Cherokee Nation Health Survey—OU Health Sciences Center is continuing their phone survey. To date we have had over 3,400 responses to the survey with a goal of 4,000 completed surveys. We are working closely with OU to get the survey completed and the data analyzed.
- Public Health Educators—The Public health educators works directly with Cherokee communities as well as schools located within our jurisdiction. They are engaged in promoting, hosting and supporting, physical activities, Smoking cessation classes, Healthy Native living Classes. The PHE continues to facilitate Healthy Native Diabetes Prevention classes held at the Healthy Living Campus, Running/Walking clubs, "RETHINK YOUR DRINK", Farmers Market, Community gardening, and Cultural Presentation to the Boys and Girls. The program also aided in activities for summer kids camps in Delaware, Ottawa, Sequoyah, Adair, and Mayes, Craig.

#### Office of Professional Recruitment, Retention, and Credentialing -June 2018-

#### New Professionals & start date: (MEC approved)

- Rhett Rains DDS (Vinita) 7/1
- Joshua Priddle, DO (WWH-UC) PRN-7/1
- Laila Khan, DO (WWH-EM) transfer from UC 7/1
- David Ghan, MD (WWH-OB/GYN) Commission Corp to CN 7/1
- Justin Roberts, DDS (Sallisaw) 7/8\*
- Amber Contrell, DDS (Vinita)- 7/8\*
- Julie Mahaney, MD (WWH-UC)-7/22
- Linh Stephens, DO (Muskogee)-7/22
- Ray Shofner, CRNA (WWH-Anesthesiology) –7/29
- Calin Kirk, MD (Jay)-8/5\*
- Samantha Vang-Cheng, DO (Ochelata)-8/5
- Whitney Evans, R.ph (WWH)-8/5
- Timothy Green, MD (Nowata) 8/26 for RFT\*\*\*
- John Orkwis, DO (Stilwell) 9/2
- Roger Montgomery, MD (Executive Medical Director)-9/2
- Christi Bullard, DO (WWH-EM)-10/14
- Danielle Burkdoll, DO (WWH-Surgery)- 9/30

#### Pending Candidates in Process: (CONFIDENTIAL)

#### Recruitment Highlighted Activity

- Twelve new Physicians starting with six more physicians in process to start by September.
- Two new Dentists started this week; both are Cherokee and IHS Scholars.
- University AR Medical School Resident Presentation- 7/17 & 8/14
- Resident Annual Summer BarBQ-7/20

- APRN (WWH-OB/GYN)
- <u>DO</u> (Ochelata)
- APRN (Muskogee)
- APRN (Muskogee)
- R.ph (Vinita)
- R.ph (Refill Center)
- R.ph (Refill Center)
- R.ph (Muskogee)
- <u>DPT</u> (Sallisaw)
- APRN (Sallisaw)
- APRN\_(Jay)
- MD (WWH-Surgery)
- MD, (Jay)
- DO (WWH-Anesthesiology)
- DO (WWH-Hospitalist)
- DO (WWH-Hospitalist)
- <u>DDS</u> (Stilwell)
- <u>DDS (WWH)</u>
- DO (WWH-UC)

Highlighted in yellow are Cherokee Citizens, Other Native American

- \*IHS Scholar
- \*\*Directed Studies
- \*\*\*National HealthServiceCorp Scholar

