

Cherokee Nation Tribal Council Health Committee Report

Claremore Indian Hospital

Month/Year of the report: August 2018

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Accomplishments:

• Staffing: Announcements still out for staff OB/GYN and Family Nurse Practitioner.

• Visits: Outpatient visits for August up 2.9% over the same period the previous year.

• Revenues: Revenues for FY2018 increased 1.1% over the same period the previous year.

Future Plans / New Initiatives:

• New Services:

- Orthopedic patients again being sent to OKC. Area Office is still saying they are working on a contract with a Tulsa orthopedic group.
- o ER design and remodel has been awarded. Construction scheduled to begin October 19.

Actual n	th <u>CN</u>	
2.9%	27,906	12,356/ (6261 patients)
14.6%	913	630
28.8%	76	41
6.9%	31	20
	433	·
	584	
	2.9% 14.6% 28.8%	14.6% 913 28.8% 76 6.9% 31 433

These statistics are compared to FY2017 statistics for the same time period. (August) Occupancy rate for August 2018: 16.0%

Third Party Collections:

August collections

Medicare:\$ 641,461.00Medicaid:794,883.60Private Insurance:879,929.38V.A.36,010.39

\$ 2,382,284.37

Year-to-date collections for FY 2018: \$23,951,397.41

Amount billed for August 2018: \$5.0 million

Collections are up compared to FY2017 collections for same time period. \$ 282,502.10

Percentage of account receivables pending for claims > 120+ days: 6%

PRC Activities:

August cases

		CN Patients
Funded:	386 cases: \$ 1,362,430.0	0 212
Denials:	352 cases: \$ 841,396.0	0 73
Deferred:	309 cases: \$ 398,541.0	0 131
CIH clinics:	10 cases	
Ortho	33	

Files to Committee 1,090

Cherokee Nation Tribal Council



Health Committee Report September 2018

Report By:
Dr. Charles Grim, DDS, MHSA
Executive Director Health Services

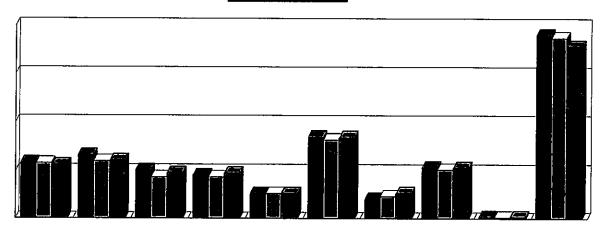
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AMBULATORY CARE VISITS by Health Centers, August 2016-2018

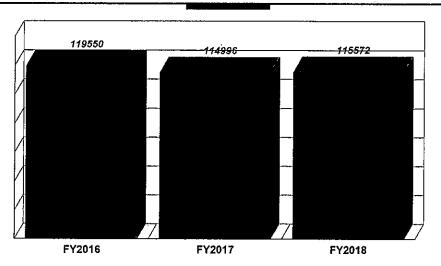


	WPM	RBS	AMO	JAY	NOW	MUSK	OCHELATA	VINITA	GADUGI	HASTINGS
■ FY2016	11596	13268	10059	9094	5307	16901	4099	10725	450	38051
■ FY2017	11524	11956	8692	8649	5230	16326	4609	10201	388	37421
FY2018	11150	12047	9424	9383	5178	16689	5256	10515	339	35591

This report is based on ambulatory care visits by one or more of the following disciplines: physician, advanced practice provider (i.e., PA/APRN), dentist, pharmacist, optometrist, podiatry, and behavioral health



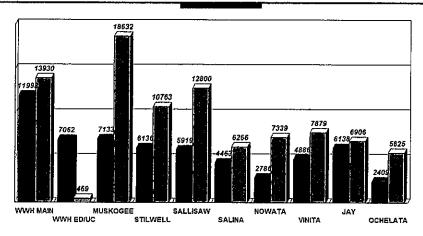
TOTAL AMBULATORY PATIENTS VISITS August 2016- 2018



" This report is based on ambulatory care visits from Health Centers and CN-Hastings Hospital

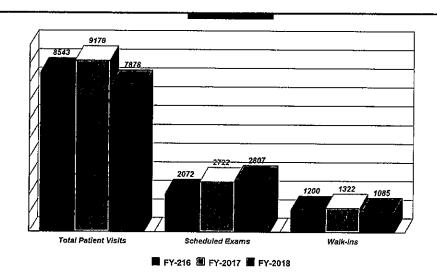


No. of RX filled by health facility August 2018



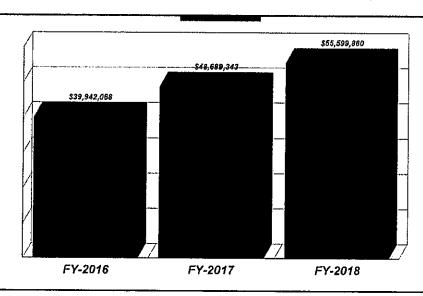
NEW REFILL

Dental Services Trend August 2016-2018



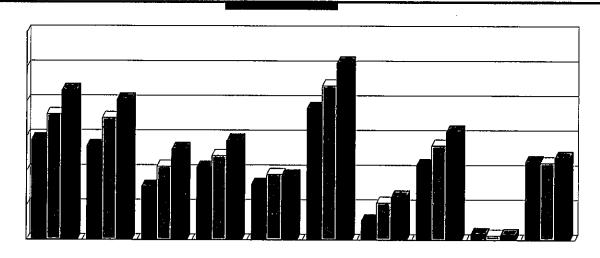


Total Third Party Revenue Comparison (Health Centers/Dental services only Based on Year to-date Collections)





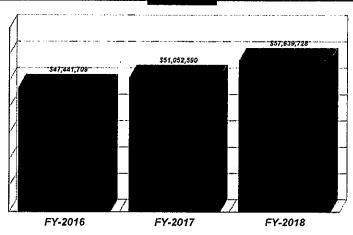
Third Party Revenue by Health Centers Thru July 2016- July 2018(Based on Year to-date Collections)

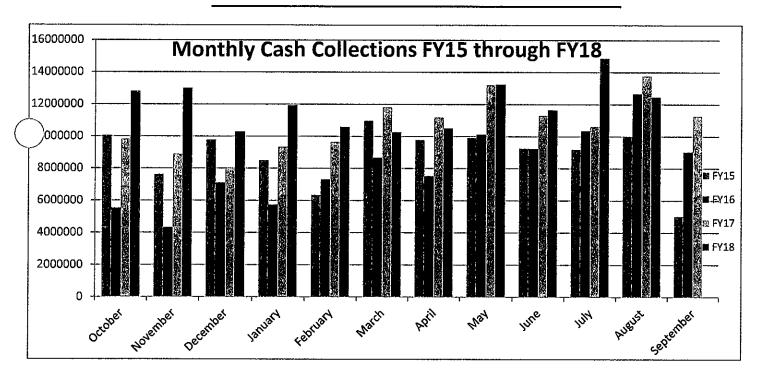


	Stilwell	Sallisaw	Jay	Salina	Nowata	Muskogee	Ochelata	Vinita	Ga Du Gi	Dental
■ FY-2016	\$5,821,641	\$5,470,811	\$3,104,364	\$4,232,805	\$3,251,799	\$7,614,843	\$1,152,750	\$4,349,129	\$397,432	
⊞ FY-2017	\$7,272,638	\$7,064,884	\$4,265,942	\$4,894,520	\$3,804,625	\$8,923,194	\$2,183,061	\$5,491,052	\$294,536	\$4,494,881
m FY-2018	\$8,636,444	\$8,090,113	\$5,283,620	\$5,744,646	\$3,714,660	\$10,247,182	\$2,508,416	\$6,274,913	\$317,157	\$4,782,709



Third Party Revenue Comparison CN WW Hastings Hospital (Based on Year to-date Collections)





					CHS Report as	oi vodiiai o i ' s	n'i e					
N Description	Paid	HASTINGS Open	Total	Paid	STILVELL	Total	Paid	SALLISAV Open	Total	Paid	JAY Open	Total
BOILHASTINGS OF	39,671,95	52,453.00	92,324,95			0.00			0.90	7.014	Open	
BOZIMERIP BOZIMPATIENT	141,238.44	48,448.55	189,686,99	47,766.87	46,642,54	94,403.41	74 356 54	36,161.01	110,517.55	33,379.27	13,090.00	46 46
BON OUTPATIENT	3,690,914.86	1,614,309,00	5,505,223.86	331,577,22	174,940,39	506,517.61	326,670,14	117,343.67	444,013.81	12,493.16 .	3,850.00	16,34
303 SUBSTANCE ABUSE	4,443,029.35	2,357,683.00	6,600,712.35	965,504,32	829,678.05	1,795,182.37	906,639,99	633,908.51	1,740,548,50	770,176.58	611,973.30	1,382,15
306 BEHAVIORAL HEALTI	386,924.45 H 266,023,89	22,985,00	409,509.45 273,703,89	2,200.00	*****	2,200,00	25,715.00		25,715.60	20,144,01	9,400.00	28,54
BOB DENTAL	145,391,7		172,605,71	17,060.00	20,680.00	37,740.00	15,000.00		15,000.00			
DIS DIABETIC SHOES	11,320,72	12.500.00	23,820,72	3,869,82	3,600,00	7,689.82			0.00	197.38		. 19
347 5% INPATIENT	1,947,098.86	1,054,114.00	3.001.212.86	73,228.16	49,564,00	122,792,16	5,945,74 176,093,10	1,100.00 (26,220.75	10,045,74	7,670.67	5,300.00	12,97
49 5% OUTPATIENT	1,280,985,34	752,352,06	2.033.337.40	275,937,38	659,649,15	935,586,53	269,589,11	508,715,99	302,313,65 7 278,304,10	125,500.35	21,190,00	146,69
34915% DENTAL	367,710.69	51,979.00	409,689,59	160,767.10	13,845,00	174,612.10	203,177.71	16,980,00	220,167,71	201,815.15 121,902.23	266,408.00	468,2
950 5% VISION	468,006,76	59,951,74	527,958,49	154,495.09	13,210,00	167,705.09	169,630,06	17,225.00	186,855,06	174.402.94	10,064.00 8,636.00	131,96
	<u> </u>		,				103,000,00	17,220.00	100,000,00	174,40234	0,030,00	183,03
TOTALS	13,378,517.01	6,061,669,35	19,440,186,36	2,032,405,96	1,812,009,13	3,844,415,09	2,172,816,39	1,860,864,93	3,833,471,32	1,467,683,74	948,911,30	2,416,59
					_							
N 18-2-1-7		SALINA	± 500	* 3. /	NOVATA			MUSKOGEE			VINITA	
N Description 301 HASTINGS 0	Paid	Open	Total	Pàid	Open	Total	Paid	Open	Total	Pald	Open	Total
ONIANDO	69.138.02	6,162,00	0.00			0.00			0.80			
02 MERP 03 INPATIENT	14,932,28	800.00	77,300.02 15,732.28	31,251,09 2,313,50	4,545.00 501.00	35,796,09	25,521.82	14,112.21	39,634,63	69,278.60	4,966.00	74,24
OUTPATIENT	1,164,205,90	916,215,01	2,080,420.91	666,147,48	342,469,00	2,814,60 1,009,616,49	42,731.55 1,636,857,52	20,400.00	63,191.55	938.42	1,650.00	2,58
CALSUMSTANCE ARISE	17,895.32	210,210,01	17,885.32	13,590.00	342,463.00	13.590.00	1,636,857.52	1,352,881,00	2,989,658.52	6H 913.83	418,732.00	1,233,64
OC SUBSTANCE ABUSE	H 17,892,94	2,650,00	20,732,84	6,875.00	2,850,00	9,725.00	9,981.00		0.00	29,844,23	10,800.00	40,64
DENTAL	7,597.52		7,587.62	0,010.00	2,000,00	0.00	939.60	2,495.00	9,981.00	13,125.00		13,12
19 DIABETIC SHOES	4,902.59	3,750.00	8,652,59	3 (55.64	4,600.00	7,735,59	13,497,88	8,500,00	3,434.60 21,997.88	4,990.00 2,629.43	6,269.00 2,500.00	10,24
47 5% INPATIENT	65,650.41	18,091,00	83,741,41	3 (35.59 74,362.19	33,208.00	107.570.18	32,256.93	8,153,00	40.409.93	2,023.43	6,950.00	5,32 67,31
48 5% OUTPATIENT	266,905.09	339,394.00	608,299.09	190,080,73	225,038.00	415,118,73	189 019 36	239,869,00	428,888.36	60,366.25 248,675.56	192,605.00	431,28
49 6% DENTAL	150,208.94	30,962.00	181,170,94		884,999,00	0.00	189,019.36 111,525.63	6,615.00	120,140,63	233,002.14	83,161,00	316,16
50 6% VISION	95,140.02	6,895.00	102,035.02	81,027.14	6,015.00	87,042.14	105,445,77	10,819.00	116,264,77	229,186.97	23,227.00	252,41
TOTALS	1,876,439,03	1,327,119,61	3,203,558,04	1,068,782,83	819,226,00	1,688,008,83	2,167,837,08	1,685,784,21	3,833,601,27	1,707,148,43	735,849,00	2,446,99
			·									
		CLAREMORE			OCHELATA			TOTAL				
Description	Paid	Open	Total	Pald	Open	Total	Paid	Open	Total			
OI HASTINGS OF	40.400.50	* *** **	0,00			0.00	39,971.95	52,453.00	92,324.95			
02 MERP 03 INPATIENT	10,892.52	2,618.00	13,710.52	16,470.94	2,939.00	19,409,94	513,294.11	181,884.31	701,178,42			
OLIOUTPATIENT	1117.652.30	528,046,92	0.00	204 000 48 1	788 844 44	0.00	4,622,629.23	1,933,794.06	6,556,423.29			
05 SUBSTANCE ABUSE	16,530.00	328,046.32	1,645,699.22	634,390.16	465,005.00 2,500.00	1,093,395.16	13,119,519.44	8,656,511.79	21,776,031.23			
06 BEHAVIORAL HEALTH	1 24,280.00	30,850,00	55,130.00			2,500.00	612,033.01	44,685,00	557,510.01			
DE DENTAL	27,200.00	30,690,00	0.00	1,340.00 296.00	1,950.00	3,290.00	371,567.73	66,860,00	438,427.73			
IS DIABETIC SHOES	9,763.22	8,150,00	17,933,22	361.90	<u>;</u>	296.00 381.90	159,402.31 . 63,337,56	34,967,00	194,369.31			
47 8× INPATIENT	90,471.16	7,900.00	98,371.16	22,700,90	30,141.00	52,841,90	2,667,729.31	53,200.00 1,355,531,76	116,537.56			
49 6% OUTPATIENT	322,739.23	292,969,64	605,708.87	157,638,66	162,461.00	319,799,66	3,405,384.61		4,023,260.06			
49 5% DENTAL		200,000,04	0.00	95,799,00	2,352.00	39,15(,00	1,434,093.44	3,619,161.64 217,958.00	7,024,546.45			
50 BY: VISION			0.00	119,059,37	9,257.00	128,316.37	1,477,334.74	155,235,74	1,632,570.48			
	1,592,348,43	860,734,56	2,453,082,99	1,048,076,93	676,305.00	1724 301 92	28,392,996,44		44,765,239,93			
ITOTALS	7,500	777777	2.100,002,00	1.0.14.0.14.0.4	010.303.00	1.167.391.33	20.332.336.33	19.472.632.43	44.765.238.33			
TOTALS						D/						
ITOTALS	Budget	Paid		Balanca	Projected	Projected Bat						
	Budget	Paid	Open		Annual Espense	At Year End						
COMPACY	32,411,571.00	Paid 18,312,990.66	Open 10,744,595.65	3,353,934,49	31,699,174.37	At Year End 7(2,395.63						
		Paid	Open		Annual Espense	At Year End						

16,400,298.39

6,500,000,00

9,503,835.21

5,529,771,64 [9,533,606.85]

16.372.242.49

Top Diagnoses, by Clinic

Sam Hider HC	# Tot	al Visits
Essential (primary) hypertension	648	4306
Type 2 diabetes mellitus without complications	391	
Long term (current) use of insulin	196	
Type 2 diabetes mellitus with hyperglycemia	185	

Ochelata HC #		Total Visits
Essential (primary) hypertension	373	1980
Hyperlipidemia, unspecified	244	
Type 2 diabetes mellitus without complications	238	
Vitamin D deficiency, unspecified	213	
Gastro-esophageal reflux disease without esophagitis	133	

Ga Du Gi HC	# Tota	il Visits
Acute maxillary sinusitis	73	339
Acute maxillary sinusitis, unspecified	73	
Allergic rhinitis due to pollen	62	
Essential (primary) hypertension	61	

e Rivers HC	#	Total Visits
Essential (primary) hypertension	668	6343
Child Wellness Exam	443	3
Type 2 diabetes mellitus without complications	351	
Hyperlipidemia, unspecified	335	i

Will Rogers HC #	Total Visits
Essential (primary) hypertension	360 1962
Type 2 diabetes mellitus without complications	310
Hyperlipidemia, unspecified	165
Generalized anxiety disorder	110

AMO HC	# Tot	al Visits
Essential (primary) hypertension	538	4114
Type 2 diabetes mellitus without complications	417	
Vitamin D deficiency, unspecified	305	
Gastro-esophageal reflux disease without esophag	208	

Redbird HC	#	Total Visits
Essential (primary) hypertension	417	7 4022
Type 2 diabetes mellitus without complications	360)
Encounter for immunization	261	1
Long term (current) use of insulin	153	3

Wilma P Mankiller HC	#	Total Visits
Essential (primary) hypertension	694	5205
Type 2 diabetes mellitus without complications	462	
Long term (current) use of insulin	306	
Type 2 diabetes mellitus with hyperglycemia	278	

Vanita HC	# To	tal Visits
Essential (primary) hypertension	475	4306
Type 2 diabetes mellitus without complications	465	
Hyperlipidemia, unspecified	222	
Generalized anxiety disorder	192	

WW Hastings HC	#	To	tai Visits
Essential (primary) hypertension		1325	13878
Type 2 diabetes mellitus without complications		869	
Encounter for immunization		653	
Pregnant state, incidental		620	

Summary Highlights for the month of August 2018

Ambulatory Care Services Report for Health Centers

- AMO Health Center (AHC): 29 new charts. Dietitians conducted a healthy eating cooking demonstration for patients. Employee of the month was Tonka Dry, Caretaker. Jordan Walker is a new Health Registration Clerk.
- Cooweescoowee Health Center (CHC): 95 new/re-activated charts. Public Health Nurses administered TDAP vaccines at Caney Valley Middle School, provided blood pressure checks at Collinsville Indian Education Building, and Hepatitis vaccines at Cherokee Casino in Ramona. A new physician joined the staff, Dr. Samantha Vang-Cheng.
- Sam Hider Health Center (SHHC): 57 new charts. Public Health Nurses helped with Challenge Day at Jay High School, an anti-bullying workshop. Dr. Calin Kirk is a new provider at SHHC.
- Three Rivers Health Center (TRHC): 101 new patients. Relay for Life Team hosted a Pow Wow event for Fundraising at TRHC. They hosted OBI Blood Drive. Lonnie Orman, APRN joined the staff.

Cherokee Nation W.W. Hastings Hospital

Achievements

Tracey Allen, our Nursing Director of Emergency Services, has recently earned the National Healthcare Disaster
Professional certification after completing a competency-based examination; it assesses knowledge, skills and
competencies of healthcare professionals relevant to all phases of disaster preparedness, mitigation, and response
and recovery cycles.

Patient Access

- Labor and Delivery delivered 67 babies during August 2018.
- The Emergency Department and Urgent Care provided care to 6,065 patients during August 2018 with a Left Without Being Seen (LWOBS) rate of 6%.
- Surgical Services performed 431 surgical procedures during August 2018.
- Dental Services: Clinical visits include Exams, Emergency Exams, Return Visits for Treatment, Diabetic Screenings, and HeadStart Screenings: 7,878 clients served. Scheduled Dental Examinations for routine care: 2,807 clients were served. Emergency Exams (these are unscheduled walk in patients): 1,085 clients were served.
- Comprehensive Cancer Control Program— is a CDC funded cancer prevention program with an emphasis on surveillance and public education to raise awareness about cancer. Current projects include,
- The Liver Cancer Prevention Pilot Program—The purpose of the project is to develop an action plan (AP) for NCCCP awardees that includes activities related to preventing living cancer and its risk factors. The purpose of the action plan is to increase awareness and knowledge among NCCCP public health professionals and healthcare providers about the need to address viral hepatitis as a major risk factor for liver cancer.
- Human Papillomavirus (HPV)-The American Cancer Society and CN Comprehensive Cancer Control program are partnering to host a film viewing of the Someone You Love: The HPV Epidemic documentary. This documentary features the lives of five women affected by the Human Papillomavirus (HPV), a virus that causes several types of cancer and genital warts. The film sheds light on the risks, myths, problems, politics, misconceptions and hard truths of this widespread epidemic.
- Breast and Cervical Cancer Early Detection Program The program serve Indian/Cherokee women (Clinical Breast Exam, Mammograms, Ultrasound, Pap smear, HPV testing, Colposcopy with or without biopsy, Colposcopy w/ ECC and ECC, and Cytopathology). During the month of July the BCCP program screened 266

- Native American women for Breast Cancer and 140 for Cervical Cancer, 363(89%) of the women served were Cherokee citizens.
- Behavioral Health Service—A range of behavioral health Services were provided to 1,926 clients across 2,679
 visits to Behavioral Health in August, 2018. The services provided ranged from initial treatment intakes to
 psychiatric services to rigorous psychological assessments to parent-child interaction therapy and include animalassisted, individual, group, and marriage and family therapy.
- Dietary Services—969 clients were provided dietary counseling services. Services include DSME Classes; DM Classes; Weight Mgmt. Classes; Employee Activity Committee Activities; DM Ancillary Clinic; Lunch and Learn; Healthy Native Program-Nutrition Lessons; Employee Wellness Wt. Challenge; Maintain Don't Gain Challenge. Worksite or Community Classes/Presentations: 74 participants.
- Emergency Medical Services—the program served 524 clients; of those 376 were routine transport and 06 were emergency transports. In addition 751 participants were trained at our facility.
- Public Health Nursing @ Hastings- PHN's provided 87 Home Visits, 75 clinic screenings/classes, and 358 phone call/audits/letters. 185 phone call/audits/letters were processed.
- Public Health Nursing @ Claremore—PHN's provided 135 Home Visits/Postpartum checks, 202 clinic screenings/classes, and 741 phone call/audits/letters.
- Staffing Report- Total positions: 2,466; of these 2,223 (90%) were filled, 243 (10%) were vacant.
- Contract Health Services—During the month of August 2018, CHS program processed 10,985 referrals, of those 10,726 (97.64%) were approved at the cost of \$ 4,611,850
- Health facilities The program completed 114 of 160 Preventive Maintenance work orders, 89 of 107 and 100% of called in (17 of 17) property work orders. Ordered equipment for Health Centers and WWH. Drafted letter to IHS requesting director's emergency funds.

Public Health Monthly Report -August 2018

Community Recreation Center-Total Members: 11,205; Active Wings club members 8,313.

Cherokee Nation Health Survey

- OU Health Sciences Center is continuing their phone survey. To date we have had over 3,400 responses to the survey with a goal of 4,000 completed surveys. We are working closely with OU to get the survey completed and the data analyzed.
- Public Health Educators—The Public health educators works directly with Cherokee communities as well as
 schools located within our jurisdiction. They are engaged in promoting, hosting and supporting, physical
 activities, Smoking cessation classes, Healthy Native living Classes. The PHE continues to facilitate Healthy
 Native Diabetes Prevention classes held at the Healthy Living Campus, Running/Walking clubs, "RETHINK
 YOUR DRINK", Farmers Market, Community gardening, and Cultural Presentation to the Boys and Girls. The
 program also aided in activities for summer kids camps in Delaware, Ottawa, Sequoyah, Adair, and Mayes, Craig.
- PHE's in Cherokee and Adair counties, continue working with patients who want to quit smoking on a one on one basis; PHE's have found this to be more effective on helping patients when they have a desire to quit. PHE-Cherokee County is continuing the one on one tobacco session with participant. Sessions set to complete on September 13th.
- DCCP (Delaware County Community Partnerships), discussed the cooks training this year and already set the date for next year, will be August 6,2019 at Grove schools, Upcoming OPIATE Summit that will be held October 23, at New life Ranch in South Delaware county and October 23 In Grove Ok.
- School Chefs training —This is the 4th year that this event has been held at Grove schools. 18 school districts from Ottawa, Delaware including 1 from Craig County, attend. This year's agenda was full of learning and fun. They earned 6 CEU hours to meet state requirements. Many hours went into planning this event. Local businesses

donated door prizes, or funding to purchase them. Harley Buzzard, Cherokee Nation Tribal Council and TSET Program of Delaware and Ottawa County provided funding to help with food for the event. Topics included: "Minding the Mind" -Learning how to maintain good health, reduce stress to maintain better quality and enjoyment of life. Enhancing Team Effectiveness with Presence and Communication"-Learning to work together and develop good communication skills. "Seasonings Fresh vs. Dried" -Utilizing spices, seasonings, and other techniques to enhance flavor, encouraging increased consumption and reduction of food waste. "Healthy Cooking for Kids"-Utilizing fresh fruits and vegetables for healthy eating.

OFFICE OF PROFESSIONAL RECRUTMENT, RETENTION AND CREDENTILING REPORT-SEPTEMBER 2018

New Professionals & start date:

- <u>Calin Kirk, MD</u> (Jay)-8/5*
- Samantha Vang-Cheng, DO (Ochelata)-8/5
- Whitney Evans, R.ph (WWH)-8/5
- John Orkwis, DO (Stilwell) 8/5
- Terri Pruitt, APRN (WWH-OB/GYN)- 8/26*
- Lonnie Orman, APRN (Muskogee)-8/26*
- Stephanie Choates, APRN (Sallisaw)-8/19**
- Mollie Gordon, DPT (Sallisaw)-8/12*
- Bobbi Fishinghawk, MD (WWH-Surgery)-PRN-8/19
- Tyler Tait, DO (WWH-UC) PRN-8/26
- Lindsay Zuck, DO (WWH-Hospitalist)-8/19
- Haley Schenberger, DDS (Stilwell)-8/26*
- Timothy Green, MD (Nowata) 8/26 for RFT***
- Galen Huxall, R.ph (Vinita) 8/26
- Joe Russell, DO (WWH-Hospitalist) 9/2
- Bei He, MD, (Jay)-9/2
- Roger Montgomery, MD (Executive Medical Director)-9/2
- Danielle Burkdoll, DO (WWH-Surgery)- 9/30
- Charles Bingham, DO (WWH-UC) PRN- 9/30
- Chad Keeney, DO (WWH-UC) PRN- 9/30
- Austin Brookover, DO(WWH-UC) PRN 9/30
- Lin Shen, DO (WWH-UC) PRN- 9/30
- Owen Gilmore, MD (WWH-EM) PRN-9/30 (transfer from FT Hospitalist)
- Christi Bullard, DO (WWH-EM)-1/6/19 FT (PRN 10/7 till FT)
- DeAndra Cates, DMD (WWH) 9/30*
- Christopher Foster, DDS (Vinita)-11/4

Pending Candidates in Process: (CONFIDENTIAL)

- MD (WWH-EM)-PRN
- APRN (Muskogee)
- PA (WWH-UC)
- APRN (Sallisaw-Peds)
- MD (WWH-EM)-PRN
- Rph (Stilwell)
- DDS (Jay)
- APRN (Salina)

Recruitment Highlighted Activity

- OU-Tulsa Resident Resource Fair 8/7
- University AR Medical School Resident Presentation, PGY 3s on 8/14 with Dr. Stallcup
- OSU Family Medicine Academic Luncheon, 8/24
- Hosting Breakfast for Minority Association of Pre-Medical Students Conference, OSU-10/13
- Hosting site for Oklahoma
 Osteopathic Association-CME
 at CNHS TEC Building, 10/20
- University AR Medical School

- *IHS Scholar
- **Directed Studies
- ***National HealthServiceCorp Scholar

