

HUMAN SERVICES

Tribal Council Monthly Report

August 2018

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HUMAN SERVICES

Tribal Council Monthly Report

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HUMAN SERVICES

Number of Employees	269
Number of Vacancies	31
Number of Volunteers	38

Human Services Announcements

In July Human Services had a very succesful Clothing Voucher Program. Our final count came in and we were able to serve 3,600 Cherokee children. We would like to thank everyone who volunteered to help make this program a success for all of the children and families we were able to help purchase school clothes this year. Wado!



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YOUTH SERVICES & SPECIAL PROJECTS

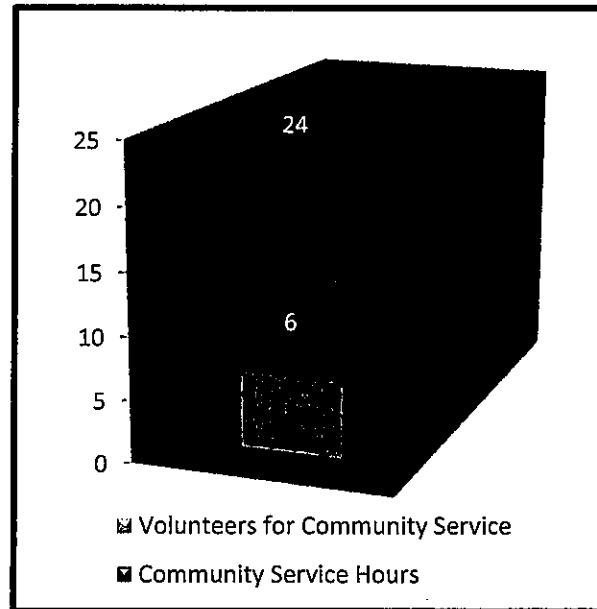
Director - Jennifer Kirby

Number of Employees	23
Number of Vacancies	1
Number of Volunteers	0

Programs
John A. Ketcher Youth Services Center
Youth Services
Cherokee PARENTS
Veteran's Center

John A. Ketcher Youth Services Center :

Young people served	13
Admissions	10

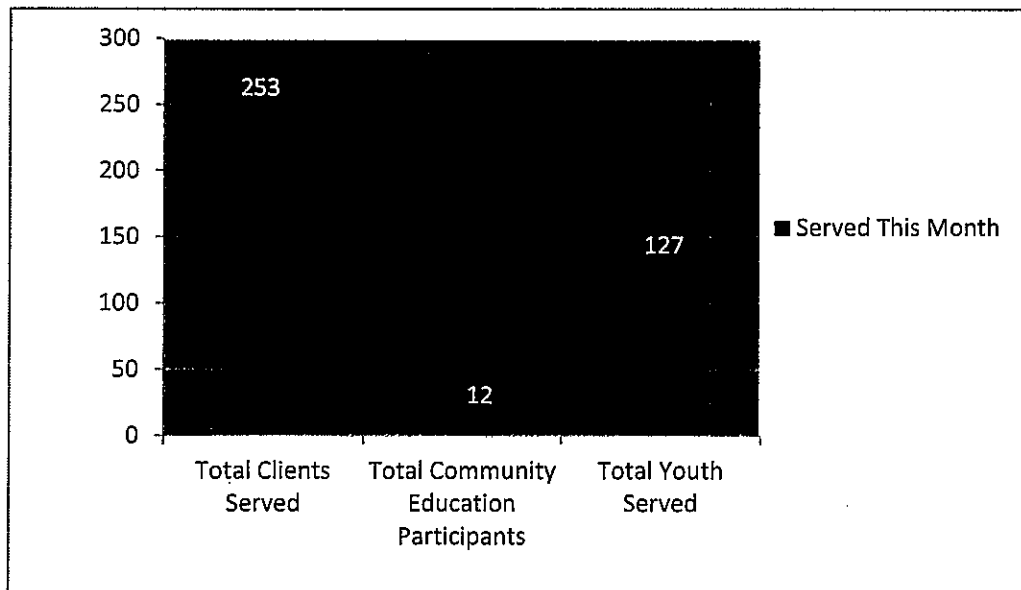
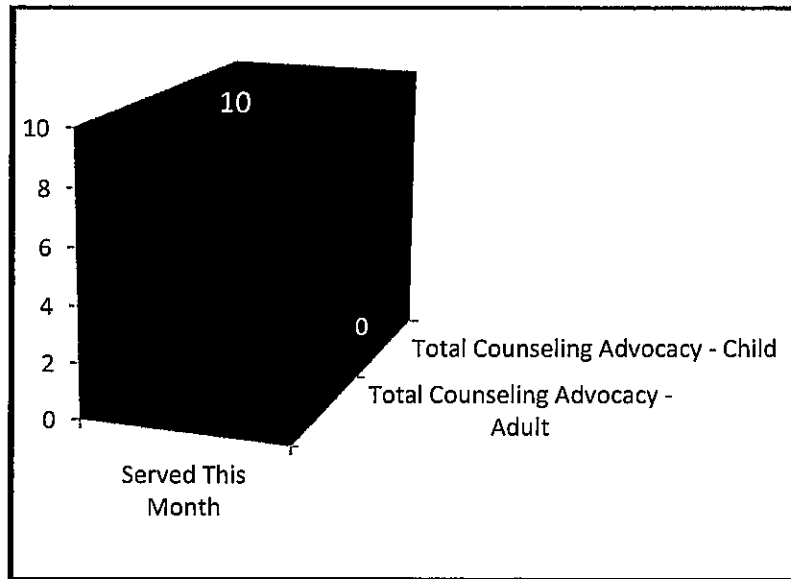


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YOUTH SERVICES & SPECIAL PROJECTS

Youth Services :

Total Community Events & Presentations 12

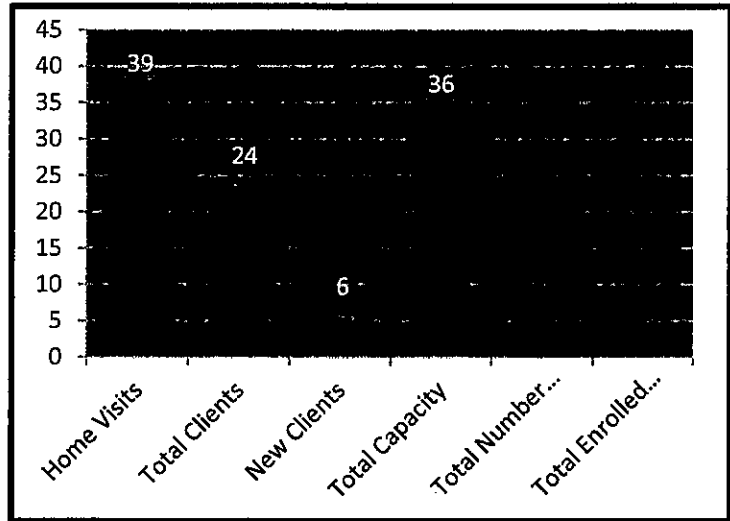


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YOUTH SERVICES & SPECIAL PROJECTS

Cherokee PARENTS :

Total Clients 24



Child Care Development Centers :

- Stilwell - We have a staff shortage. We are working closely with HR to fill the vacancies. Plans are being made for the annual Cultural Day. The date will be Sept. 24th. The monthly drills were conducted. 11 Total Referrals
- Tahlequah - Preschool children went to Public School and transitions started from younger classroom.
- Resource & Referral - Human Services Policy Workgroup, Back to School Bash at Creek Nation, Connors State College Resource Fair, CCDF training, Native American Assoc meeting, Back to School Fun Day, HERO Home visiting Consortium, Cherokee Cabinet for Children, Safe Sleep training
- Licensing - Communications training with Chris Zervas, HS Mtg. CCA Licensing Work group



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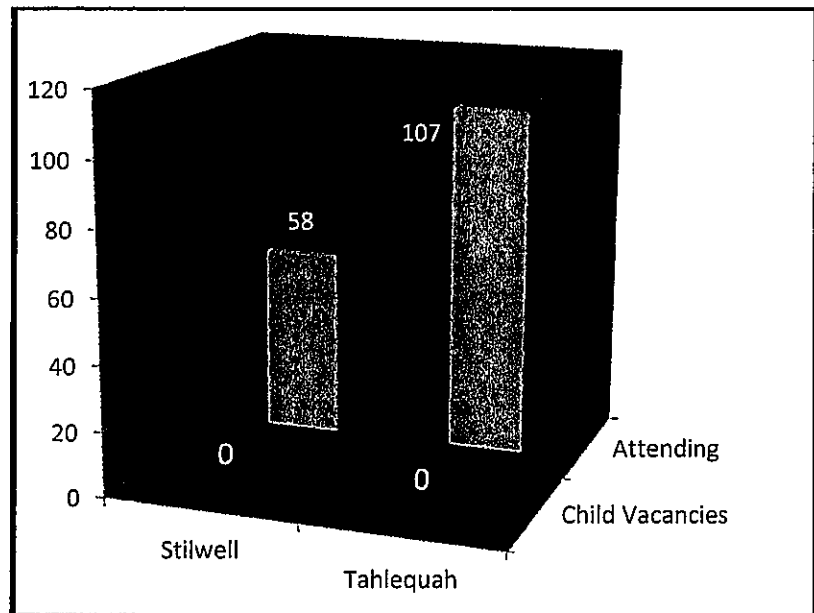
CHILD CARE & CHILD DEVELOPMENT

Director - Tricia Peoples

Number of Employees	103
Number of Vacancies	20
Number of Volunteers	0

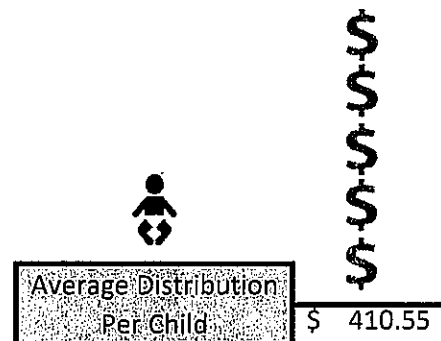
Programs
Child Care Development Centers
Subsidy
Resource & Referral
Licensing & Monitoring

Child Care Development Centers :



Subsidy :

Children Receiving	1,765
Amount Distributed	\$ 724,615.00



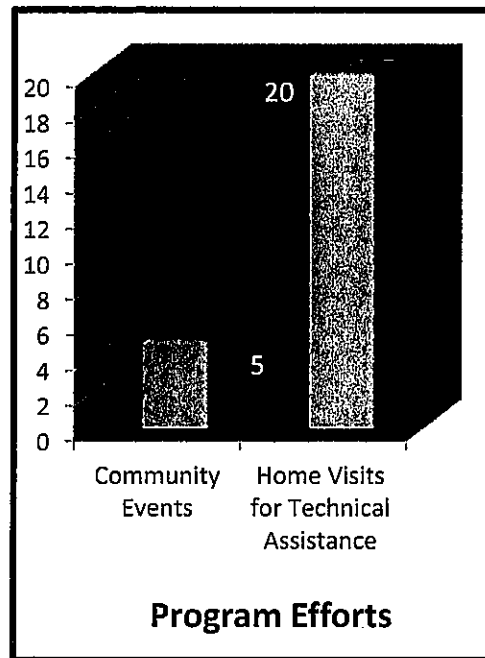
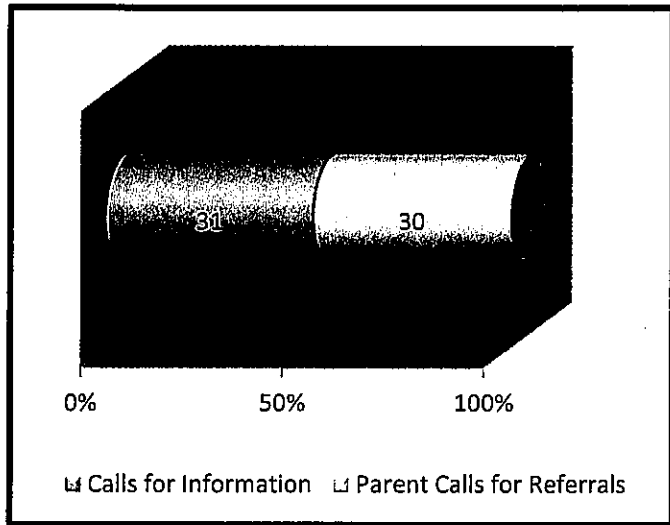
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CHILD CARE & CHILD DEVELOPMENT

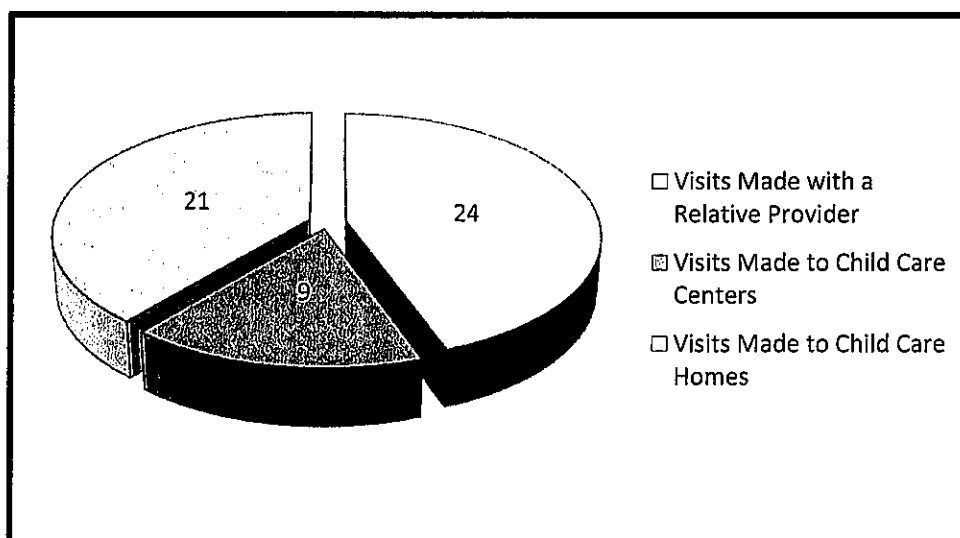
Resource & Referral :

Trainings for the Month

11



Licensing & Monitoring :



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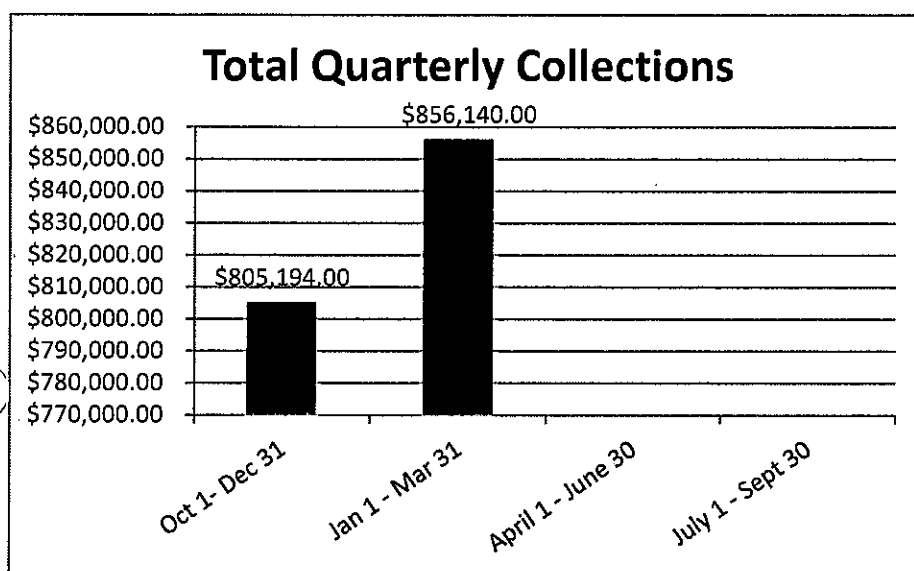
OFFICE OF CHILD SUPPORT

Director - Kara Whitworth

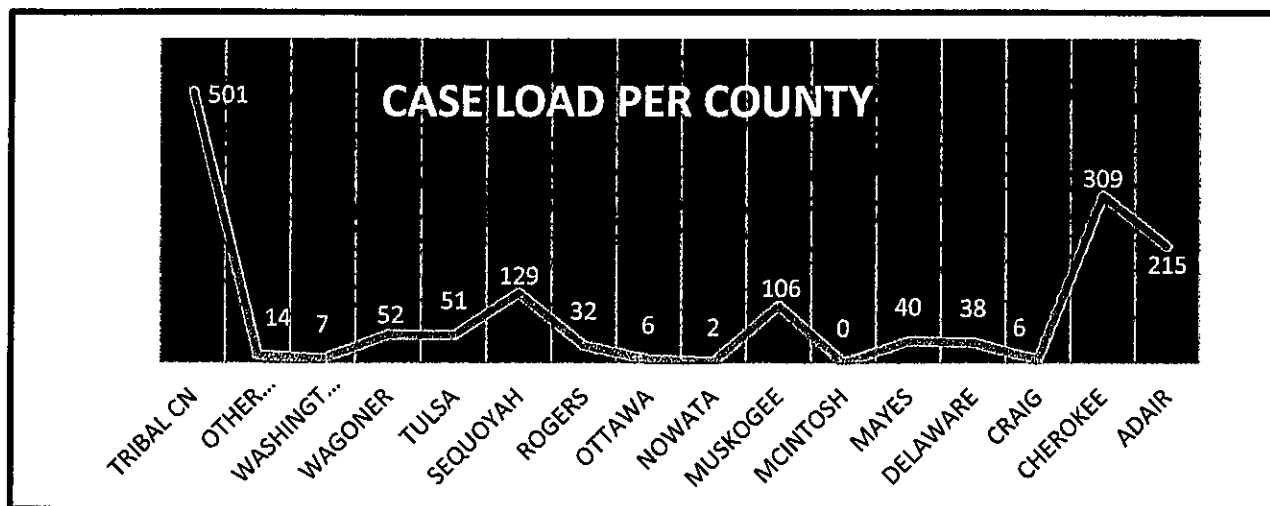
Number of Employees	32
Number of Vacancies	2
Number of Volunteers	

August Collections-CN Payment Center only:	\$ 311,311.00
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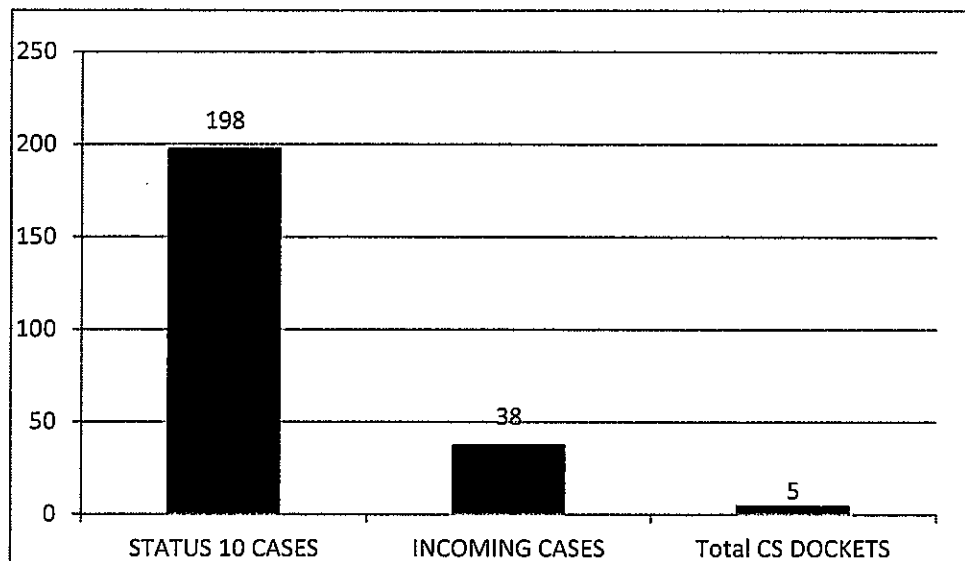
Total Client Contacts
2,722
Total Court Hearings
64
Total Active Efforts Case
1,580
Total Case Assessments for Service
35
Total Applications Distributed
60



*Includes payment center collections, tax intercepts, and other special collections



OFFICE OF CHILD SUPPORT



Child Support:

The Office of Child Support Services distributed 60 requested applications and received 38 new application for new cases. The program recently added a new employee to the team. We have recommended someone for the CSR position and are awaiting a start date. We hope to have another CSR and 2 child support specialist position opening soon. In addition, the program also gained access to the Federal Parent Locator Service system that is operated through the Federal office of Child Support. This access is vital for our case managers to utilize on regular basis as it helps with locate efforts of clients as well as employment and wage earning information. We believe this access will step up collections due to the pertinent information that is provided for case managers to assist in their job. This could not have been possible without the Cherokee Nation Information systems group assisting our program with ensuring safeguarding measures were put in place so we could have access. Also, the following success stories were recorded by casemanagers as the program works to provide quality customer services that are in the best interest of the children and families that are served: 1- One of the case managers reported seeing a turn around in one of her non-custodial parties (NCP) who she previously had staffed for court contempt action. This non custodial party had previously failed to pay regulary and had substance abuse issues. As of recent, the case manager was excited to report that this same NCP is now paying regulary, through an income withholding order. Finally, this past month, the Director of the program got an opportunity to present the programs collaborative work with Oklahoma Native Assest Coalition that resulted in 25 of our clients receiving free \$100 childrens savings accounts at the National Child Support



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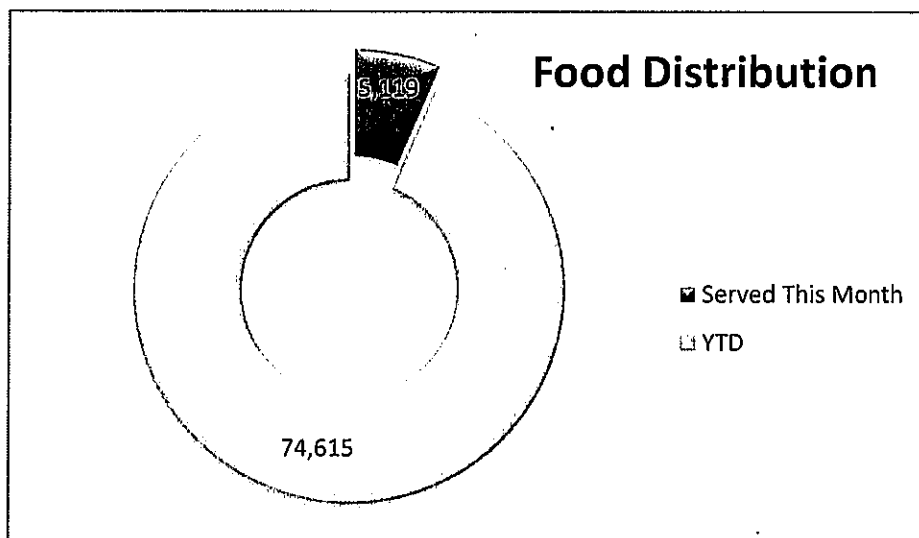
FAMILY ASSISTANCE DEPARTMENT

Interim Director - Jennifer Kirby

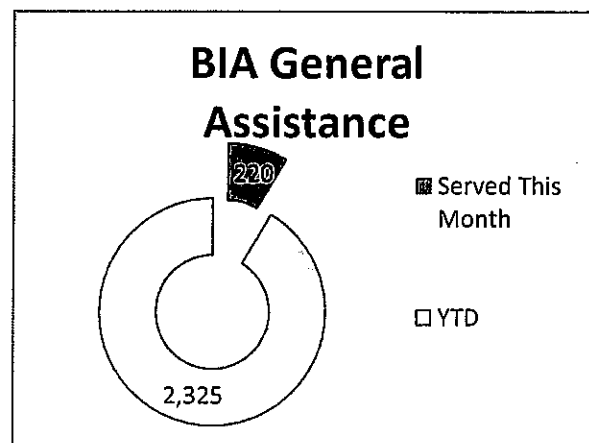
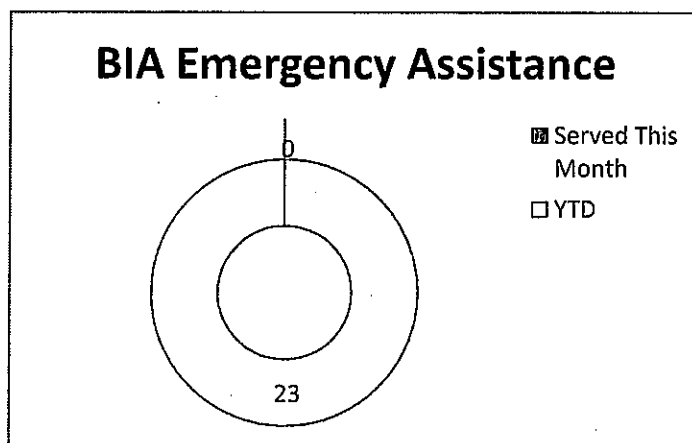
Number of Employees	111
Number of Vacancies	8
Number of Volunteers	38

Programs
Food Distribution
Social Services
Burial Assistance
Elder Care
Family Assistance
LIHEAP
NAHASDA
CITGO

Food Distribution :



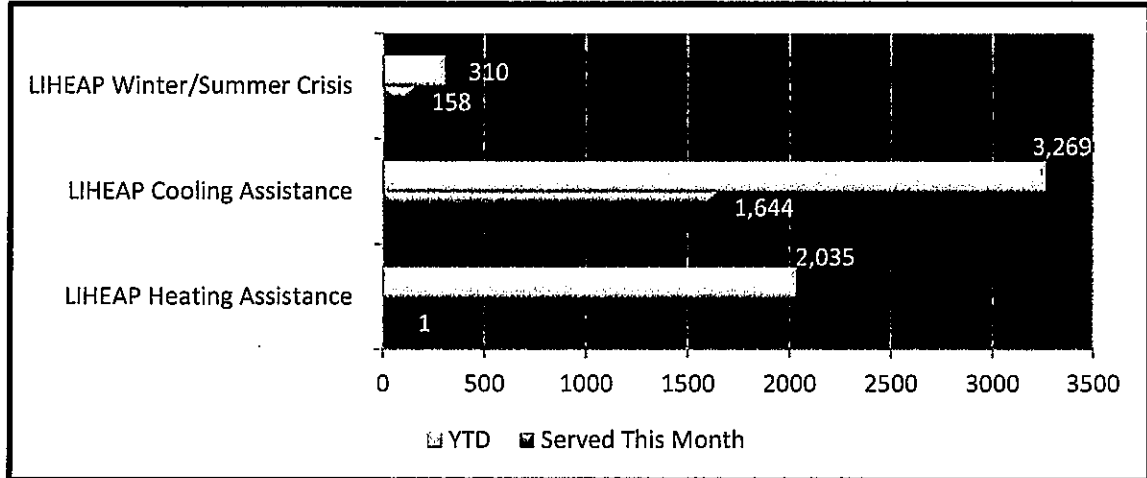
BIA Social Services :



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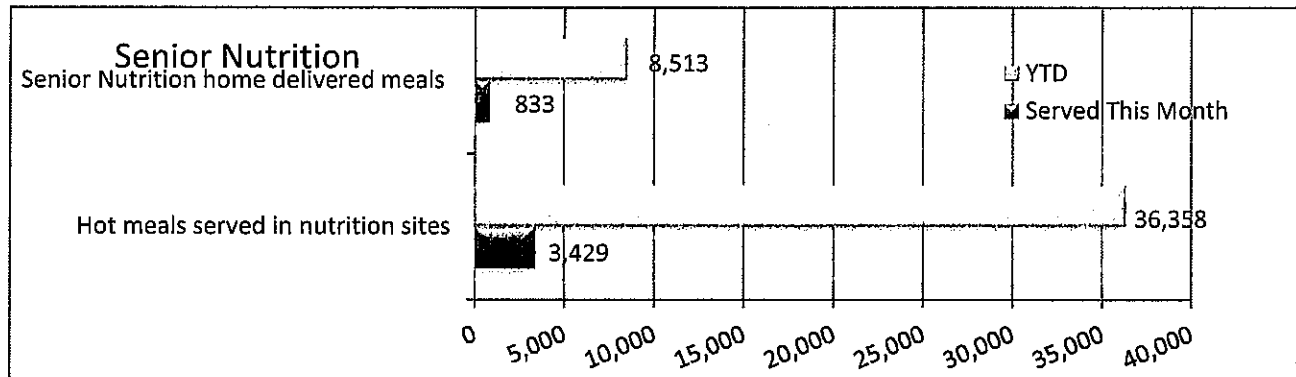
FAMILY ASSISTANCE DEPARTMENT

LIHEAP:

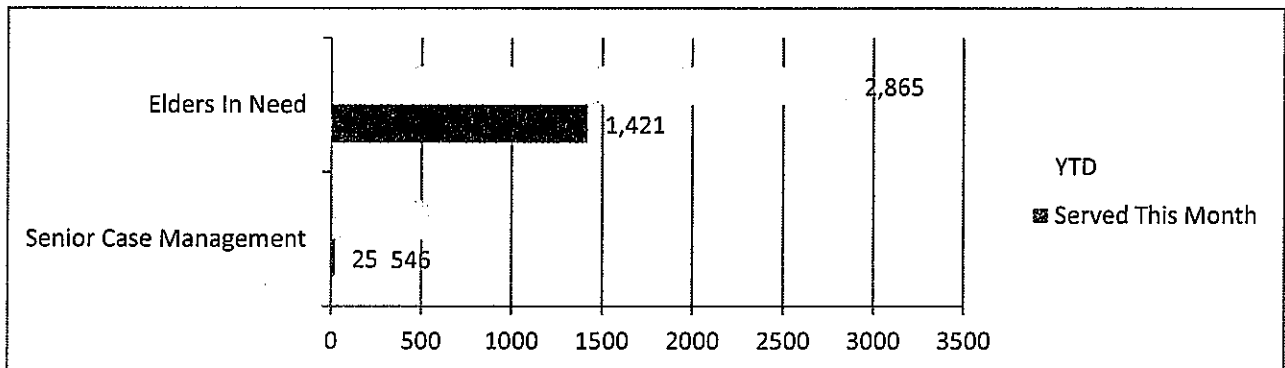


*(LIHEAP COOLING ASSISTANCE) Program starts in December and ends in February

Elder Services :



*Program starts in April



*Elders In Need Monies are dispersed in February and August.



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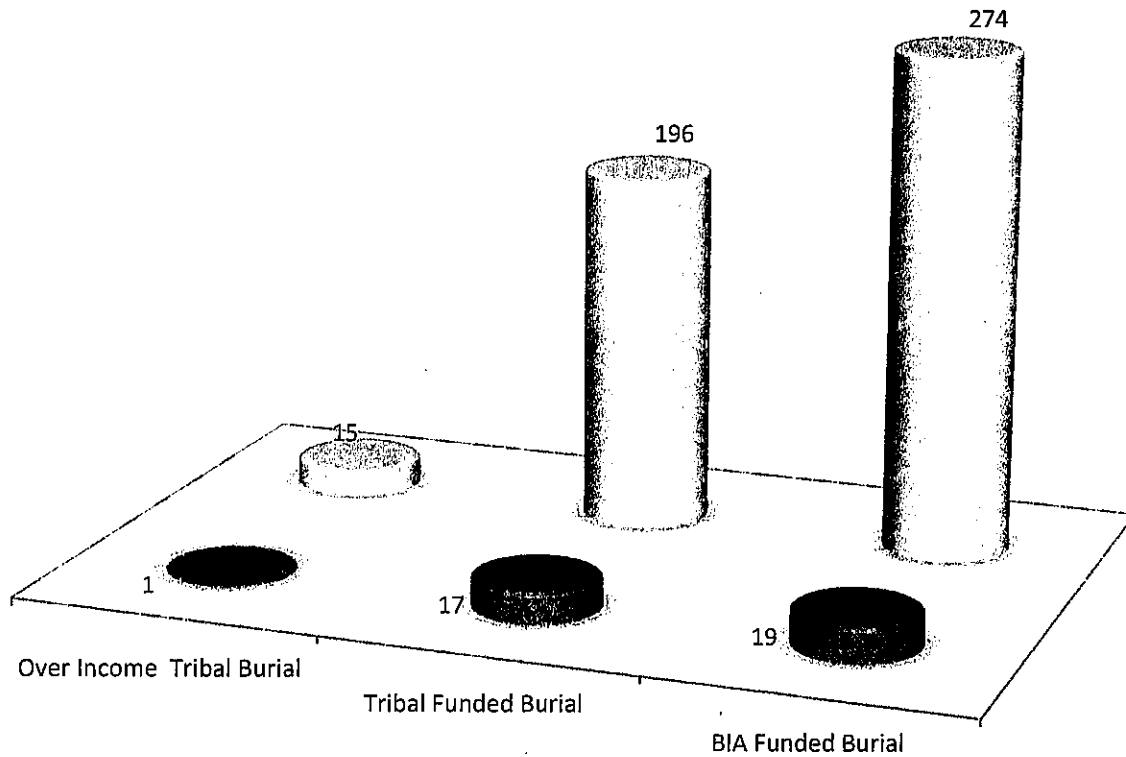
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FAMILY ASSISTANCE DEPARTMENT

Burial Assistance :

Burial - Clients Served

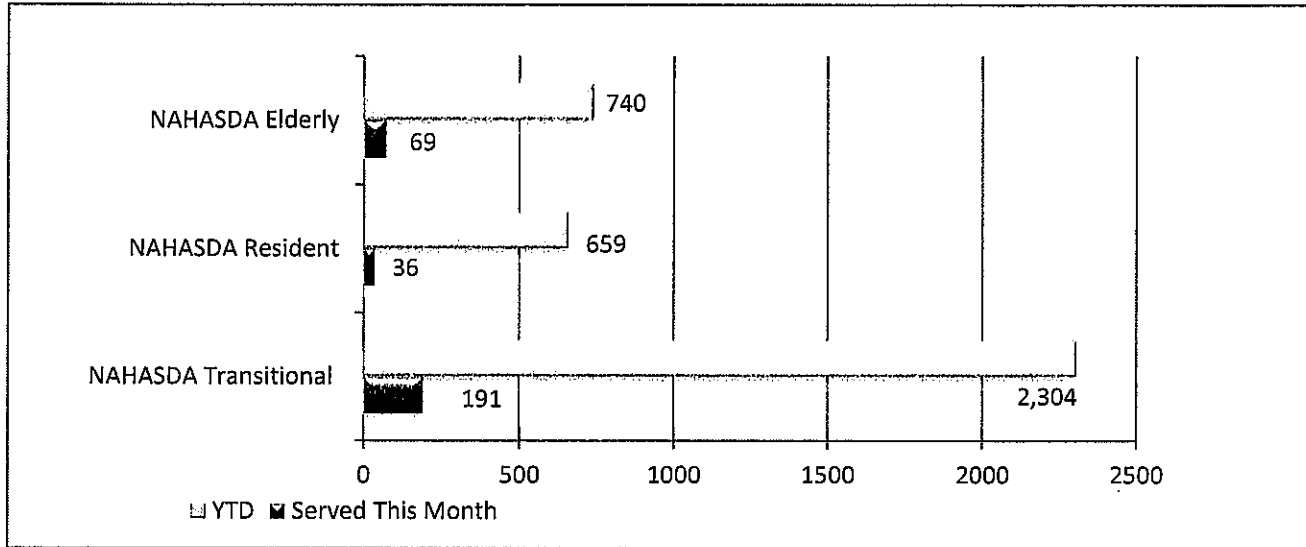
☑ Served This Month ☐ YTD



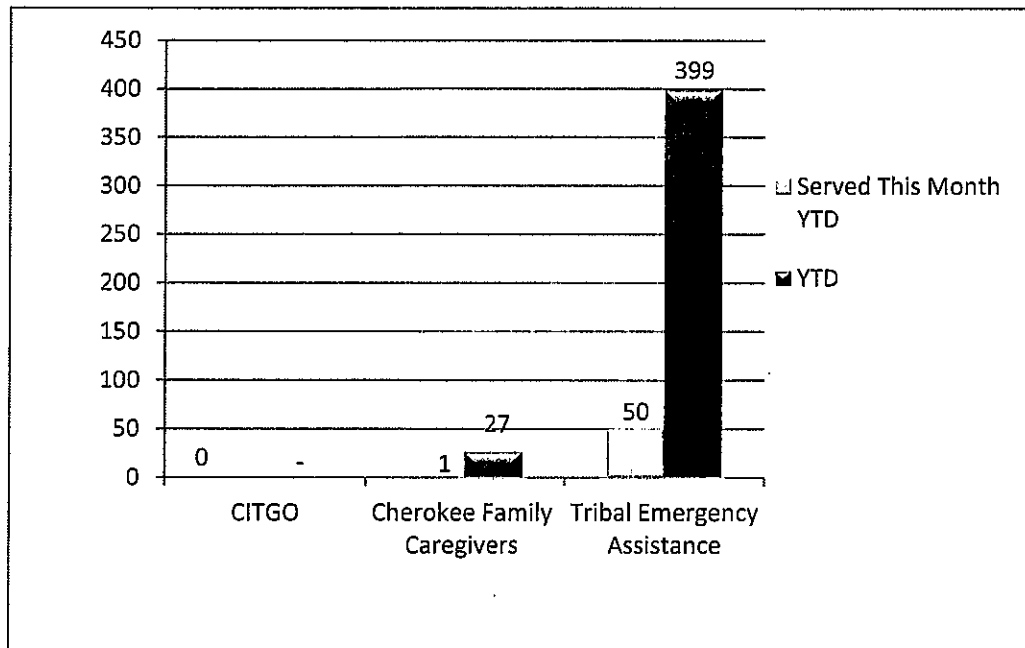
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FAMILY ASSISTANCE DEPARTMENT

NAHASDA :



Family Assistance :

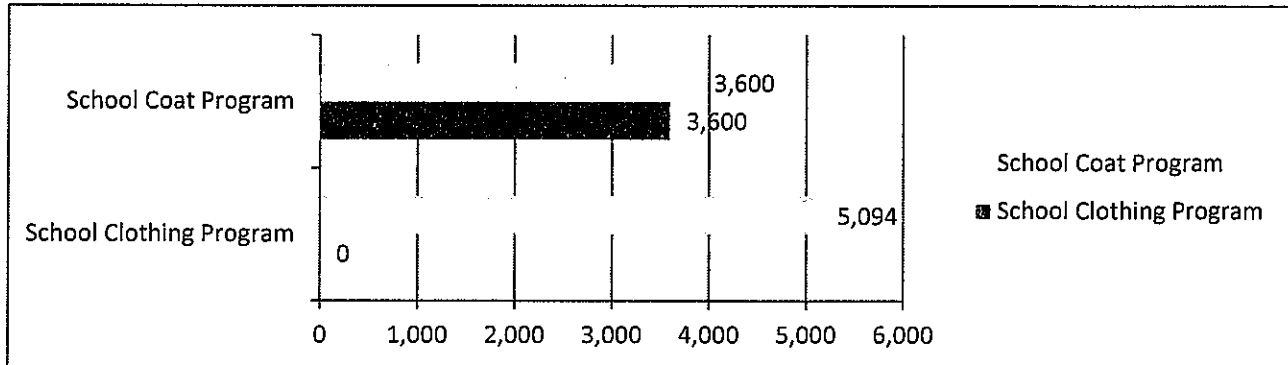


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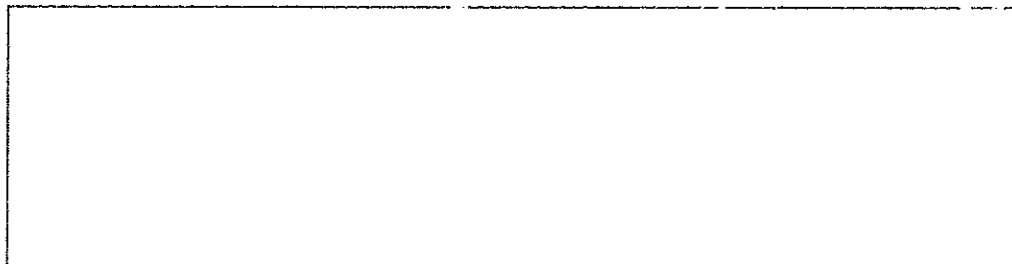
FAMILY ASSISTANCE DEPARTMENT

School Clothing Assistance Programs :



*School Clothing Program starts in July, before the school year begins.

Family Assistance:



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CHEROKEE FIRST

Administrative Officer - Janelle Smith

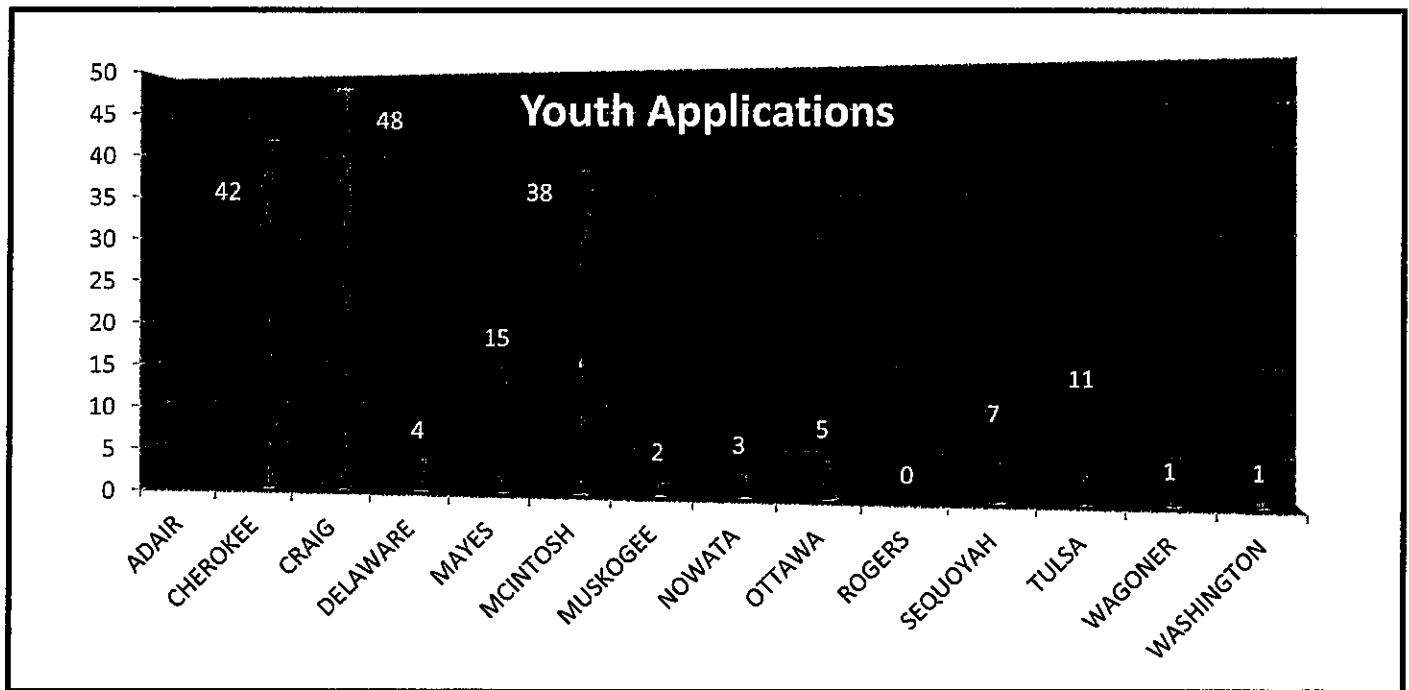
Number of Employees	3
Number of Vacancies	0
Number of Volunteers	0

Programs
Reception
Community Youth

Reception :

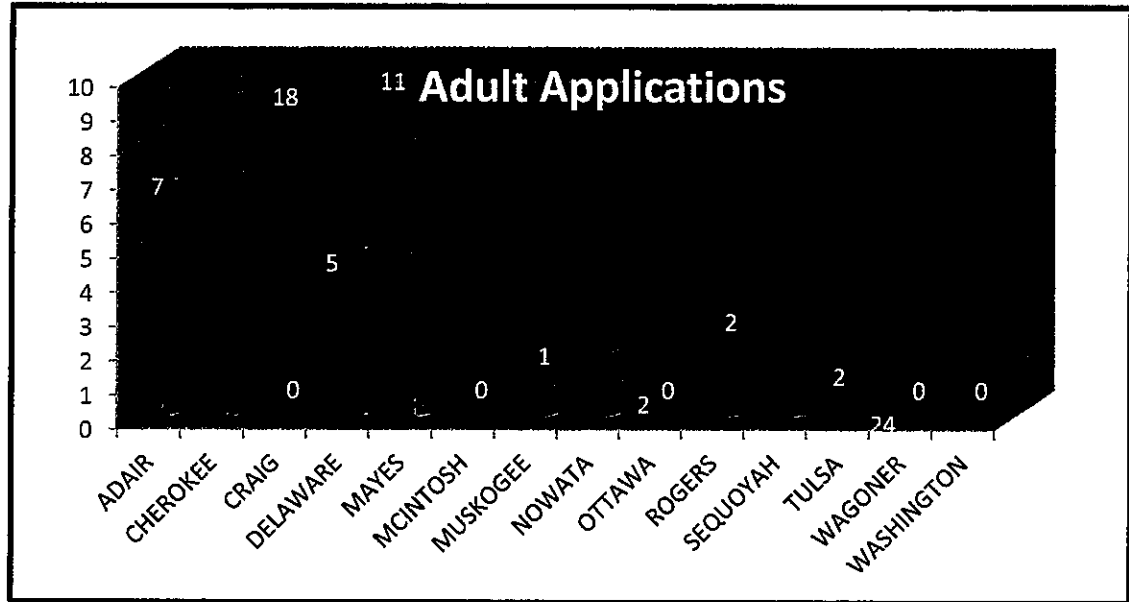
Total Walk Ins/Phone Calls Taken	2,272
Total Applications Taken	225

Community Youth :



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Overview of Community Leadership Program Applications

Total Youth	177
Total Adult	48

Monthly Total Amount Distributed

August	\$ 45,000.00
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