



# Health Committee Report

February, 2019



## Highlights

- Cherokee Nation Health Services, including outlying health centers and behavioral health program, was awarded the Management System Certificate of ISO 9001:2015 standards by DNV

OWYJ D3P  
CHEROKEE NATION

*"They reach out to you and encircle you with their love."*

--Patient compliment in  
reference to care provided at  
WWH Hospital

# Health Committee Report



Community  
Recreation Center:  
11,122 active  
members



Behavioral Health:  
1,937 clients served



80 babies delivered in  
January



875 patients provided  
dietary counselling



BCCP: 194 breast  
cancer/125 cervical  
cancer screenings in  
January



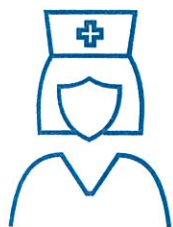
EMS: served 509  
clients



37% improvement  
in surgical case  
start times



ED/UC served  
6,724 patients in  
January



Health Services:  
2,516 current  
employees



426 Surgical  
procedures  
performed in  
January



# Health Committee Report

## Provider Recruitment

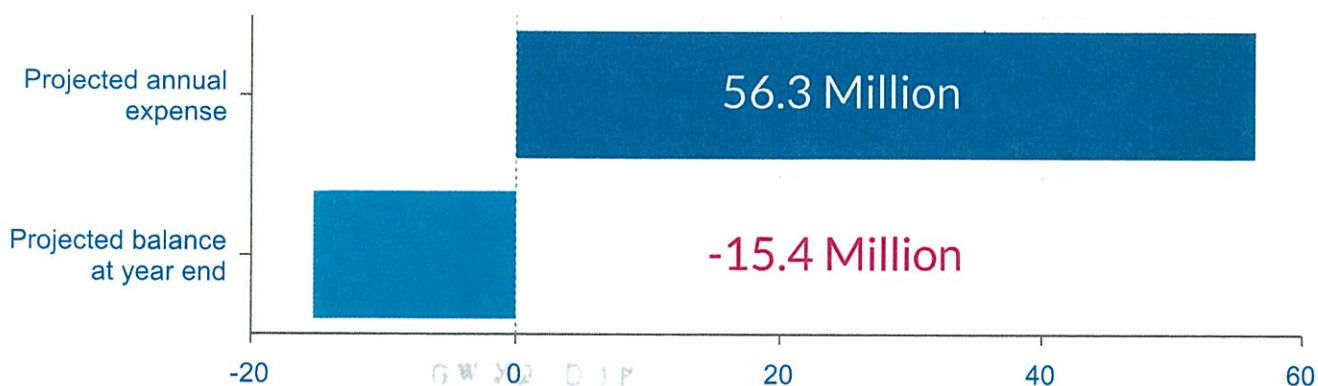
CNHS Provider  
Vacancy Rate



IHS Provider  
Vacancy Rate  
Benchmark



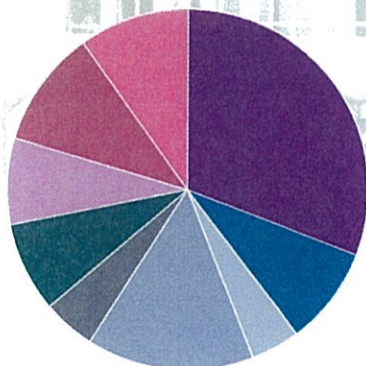
## Contract Health



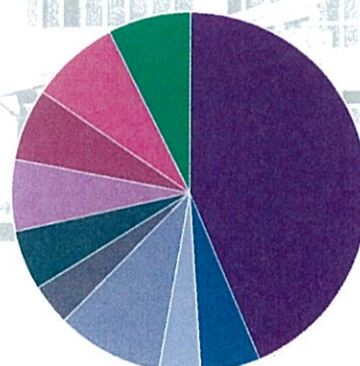
## Referral Approval Rate

96.7%

### Monthly Visits by Location



### YTD CHS Spend by Location

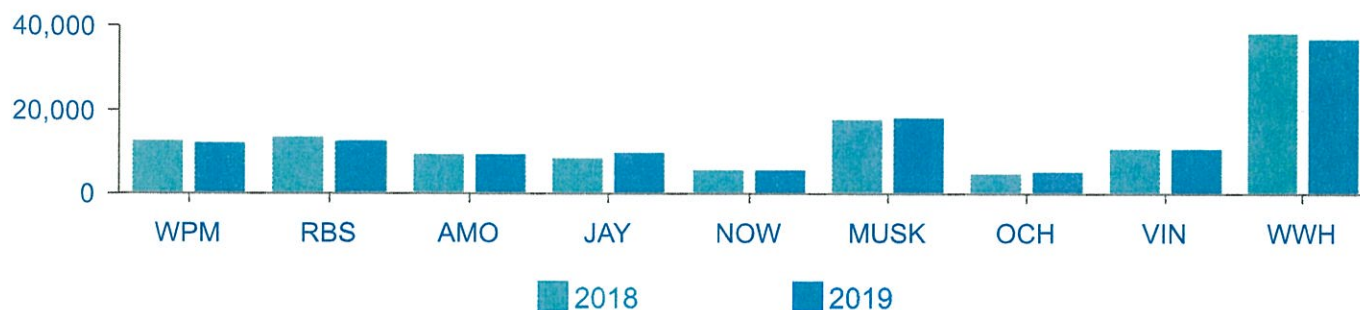


WWH	30.8%	VIN	8.8%
OCH	4.4%	TRHC	14.9%
NOW	4.7%	JAY	8.1%
AMO	7.8%	RBS	10.5%
WPM	9.9%		

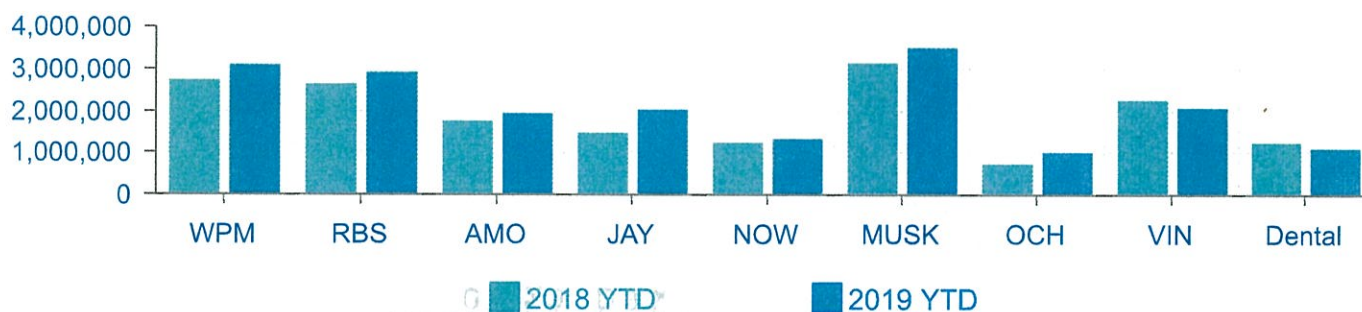
WWH	43.5%	VIN	5.4%
OCH	3.8%	TRHC	9.7%
NOW	3.8%	JAY	5.4%
AMO	6.5%	RBS	6.5%
WPM	8.1%	CIH	7.5%

# Patient Visits and Revenue

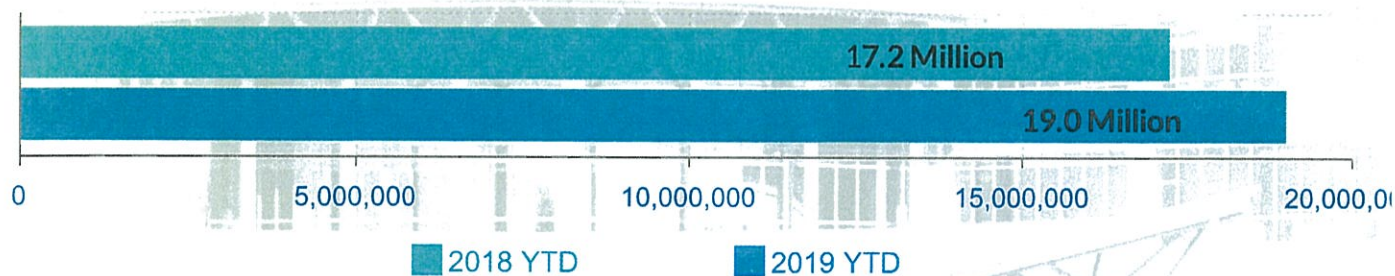
Ambulatory Care Visits: Monthly



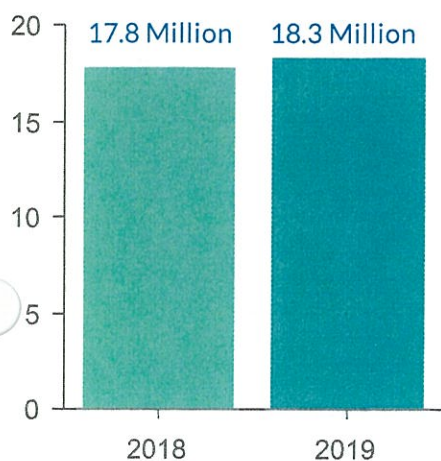
Ambulatory Care 3rd Party Revenue: Year to Date



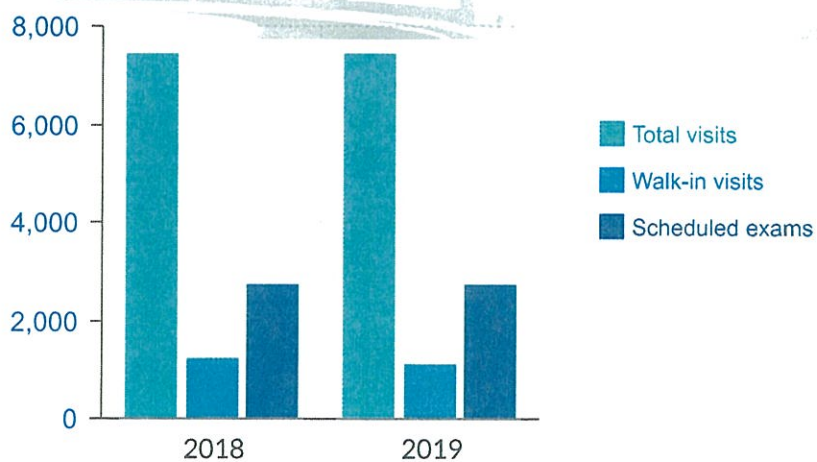
Health Center and Dental Combined Revenue: Year to Date



WWH 3rd Party Revenue Year to Date



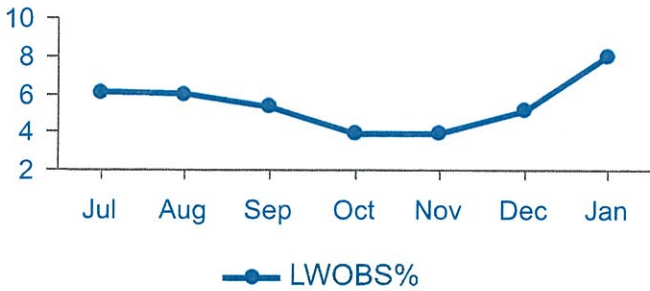
Dental Services: Monthly





# Health Committee Service Summary

ED/UC Left without being seen



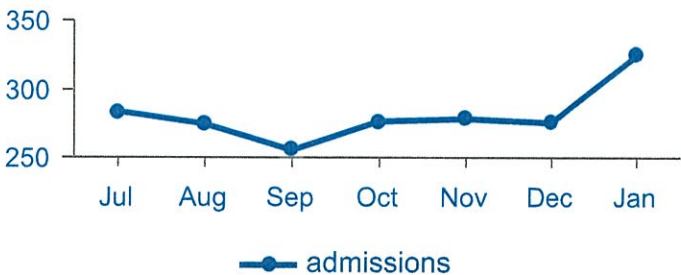
ED/UC service delivered



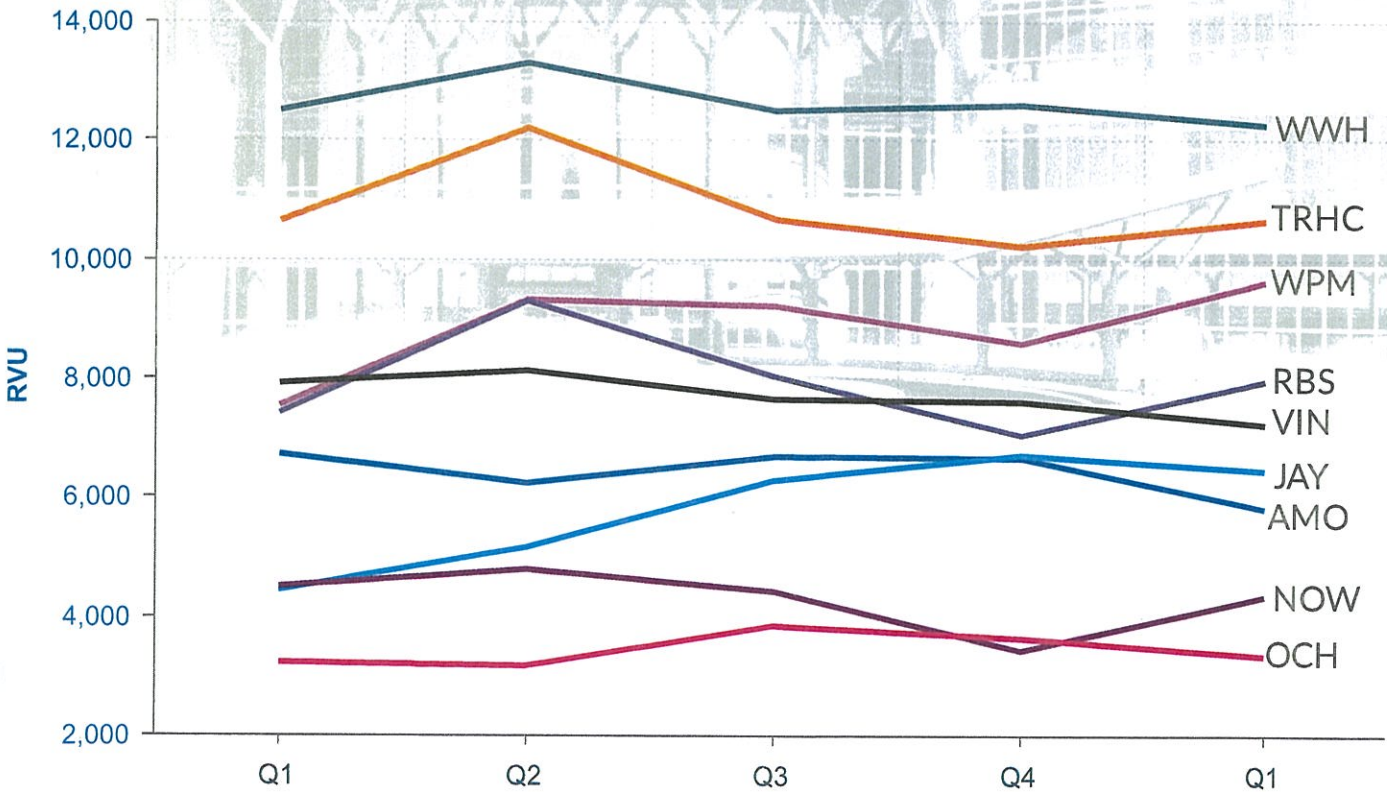
WWH General Surgery



WWH Inpatient Care



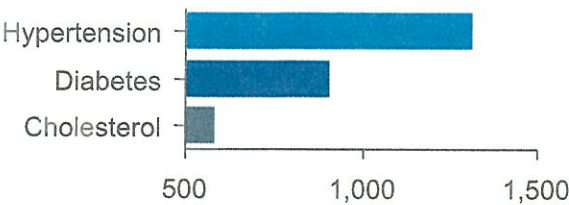
Service Delivered by Quarter



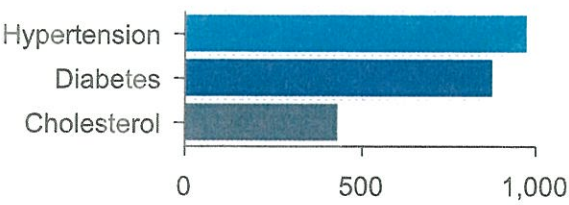
# Top Diagnosis by Location

January 2019

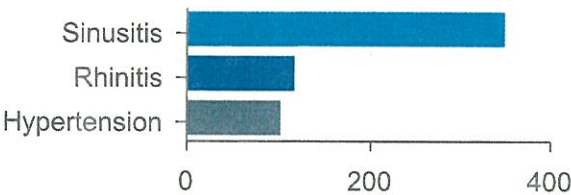
WWH Main



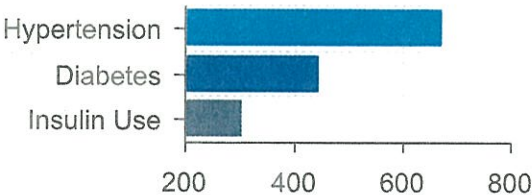
Muskogee



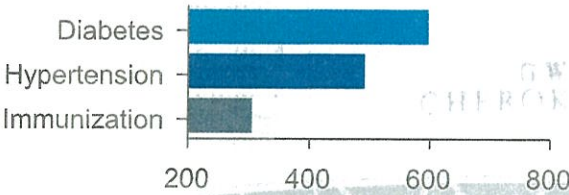
Ga Du Gi



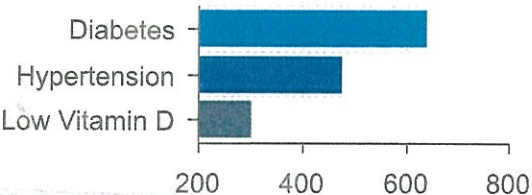
Stilwell



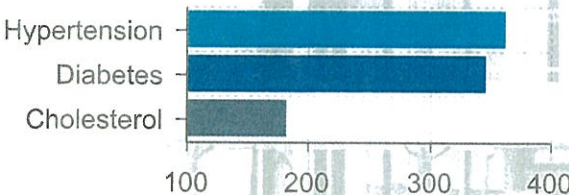
Sallisaw



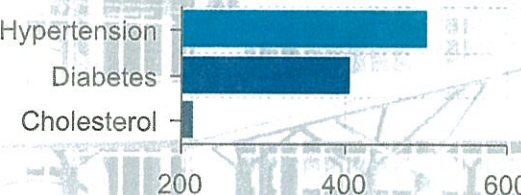
Salina



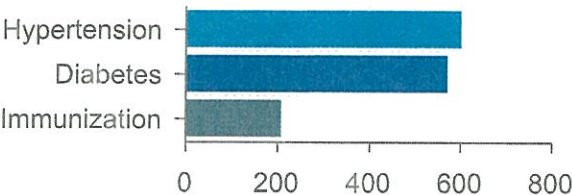
Nowata



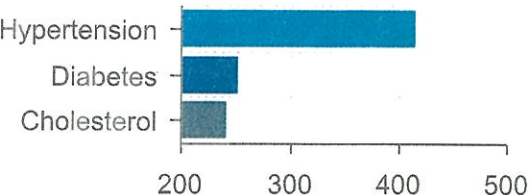
Vinita



Jay



Ochelata



Cherokee Nation Home Health Services, Inc. (Not for Profit)

Home Health

Hospice

Outreach

Home Health: (Census as of 2/26/18-219)

- Medicare Certified
- Covers 10 counties (Adair, Cherokee, Craig, Delaware, Mayes, Muskogee, Ottawa, Rogers, Sequoyah and Wagoner)
- 24/7 Skilled Nursing, Therapy, Nurse Aide
- Accepts Medicaid insurance
- Offices in Tahlequah and Salina

Hospice: (Census as of 2/26/18-21)

- Medicare Certified
- Covers a 50 mile radius from the Tahlequah office
- 24/7 Skilled nursing, Nurse aide, Therapy, Respite, Volunteer, Social Worker, Chaplain, Bereavement
- Accepts Medicaid insurance with the Advantage Waiver

Outreach: (Census as of 2/26/18-687)

- Medicaid funded by the Advantage Waiver program
- Covers 18 Counties (Adair, Cherokee, Craig, Delaware, Haskell, Latimer, Leflore, Lincoln, Mayes, McIntosh, Muskogee, Okmulgee, Ottawa, Pittsburg, Pottawatomie, Rogers, Sequoyah, and Wagoner )
- Case management, Skilled nursing, personal care aides

Native American Employees: 106 (90 Cherokee) Total all employees: 186

Native Americans served 10/01/2018-12/31/2018

Home Health: 227

Hospice: 30





# Cherokee Elder Care

*a community PACE program*

1387 W 4th Street  
Tahlequah OK 74464  
<http://eldercare.cherokee.org>

Phone: 918-453-5554  
Fax: 918-431-4112  
[eldercare@cherokee.org](mailto:eldercare@cherokee.org)

February 24, 2018

TO: Councilwoman Mary Baker Shaw, Chairman of Health Committee,  
and all Members of the Health Committee.

FROM: Cherokee Nation Comprehensive Care Agency, d.b.a. Cherokee Elder  
Care.

SUBJECT: December 2108 data, and a brief summary of Cherokee Elder Care and  
the services it provides its participants.

Cherokee Nation Comprehensive Care Agency was established by Legislative Act 3-04, within the Executive Branch of the Cherokee Nation; the Act was signed by The Cherokee Nation Tribal Council on February 17, 2004.

Cherokee Health Partners, LLC was the first entity to be established under the umbrella of Cherokee Nation Comprehensive Care Agency. Cherokee Elder Care became active prior to the ground breaking for the site of Cherokee Elder Care in August of 2006. Cherokee Health Partners, LLC was moved under Cherokee Nation Health, in late 2014, to better serve the community as a whole.

Cherokee Nation Comprehensive Care Agency d.b.a. Cherokee Elder Care entered into a 3-Way Agreement with The Centers for Medicare and Medicaid (CMS) and The Oklahoma Health Care Authority (OHCA) in 2007, which by regulation, Cherokee Nation Comprehensive Care Agency, d.b.a. Cherokee Elder Care became a Program for All-Inclusive Care of the Elderly (PACE) through that agreement under the guidelines of Medicare Advantage and Title XIX, the Social Security Act.

Because of this 3-Way Agreement, Cherokee Elder Care (CEC) receives payments from both CMS and OHCA for the needs of the participants in their care; by the signing of the agreement, CEC must adhere to the regulation of both governmental entities. A brochure is included in the next pages preceding the summary to outline the services Cherokee Elder Care provided to its participants.

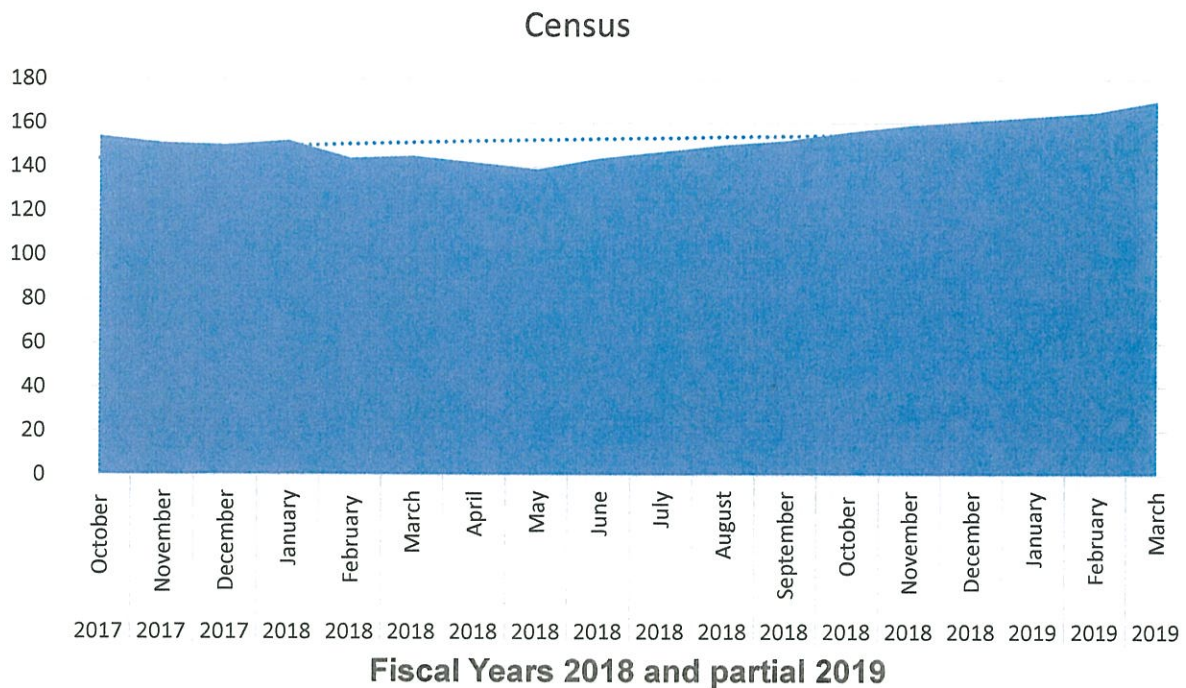
CEC functions as an HMO, using the combined funds from both agencies, CMS and OHCA, to care for all the Participants needs. CEC participants pay no co-pays for any Medications or outside specialty services. CEC receives no funding from The Cherokee Nation.



CEC has its own set of policies; CEC uses CMS, OHCA and The Cherokee Nation's regulations to guide the creation of all policies. CEC has its own 401K plan, life insurance, Long Term Disability, and vision insurances for its employees. CEC shares a MOA with Cherokee Nation, CNB, LLC, The Housing Authority of the Cherokee Nation and Cherokee Nation Industries, Inc. The MOA was signed by all entities in 2008, it provided all of these entities the ability to share with its employees the Med/Dental/STD sliding scale premiums set by Cherokee Nation. Since Cherokee Nation is self-funded and has BC/BS as its underwriter, CEC as well as the other entities named, receive from Cherokee Nation HR, a listing of claims, medications, admin fees and etc. that must be reimbursed for the monthly usage by its employees. CEC also has its own payroll system and Federal Tax ID concerning all payroll functions.

CEC reports to Cherokee Nation Tribal Council monthly through the Cherokee Nation Finance Department; providing monthly financials, as well as Annual Audit report completed by an external audit firm. In addition, TERO vendor reports, and employee numbers are sent monthly to the Commerce Department of the Cherokee Nation.

The following pages will be a tri-fold brochure that CEC distributes for marketing purposes, also, some statistical information about census and net income.



CEC follows the Cherokee Nation Fiscal Year. The above chart represents the 2018 fiscal year and the 2019 fiscal year through March Census numbers. March of 2019 is scheduled to be at 170 participants. If March does remain at 170, it will be the highest census month CEC has ever experienced, with the hope that it will continue its upward swing.

In May of 2018 due to deaths and disenrollment's of various reasons, CEC's census dipped to 139 an all-time low. With the absorption of duties by some and putting more people out in our communities telling the story of CEC, the entire team has worked together to bring enrollment to an all-time high of 170 participants in a 10-month period, a net increase of 31 participants to serve if March stays on track.

CEC cannot enroll anyone that is not living in their home, but, during the course of their enrollment if the participant can no longer live safely in their home environment and their level of care deems nursing home placement, it is funded as a normal service of CEC. CEC as of December 31, 2018 had 18 participants in LTC, with 2 additional participants in skilled beds within nursing home, but still under CEC care.

December saw a gain of \$133,658.89; bringing the 3-month year to date loss to (\$101,479.78). YTD Loss is due in part to In-patient and outside services which have been above budgetary numbers for the first two months of the fiscal year. CEC cost drivers are In-patient, LTC and Skilled beds, Medications and payroll.



Please contact Thelma Pittman, CFO, and Interim Program Director at (918) 207-4936 to answer any questions. Respectfully submitted to the Health Committee.



# Cherokee Elder Care



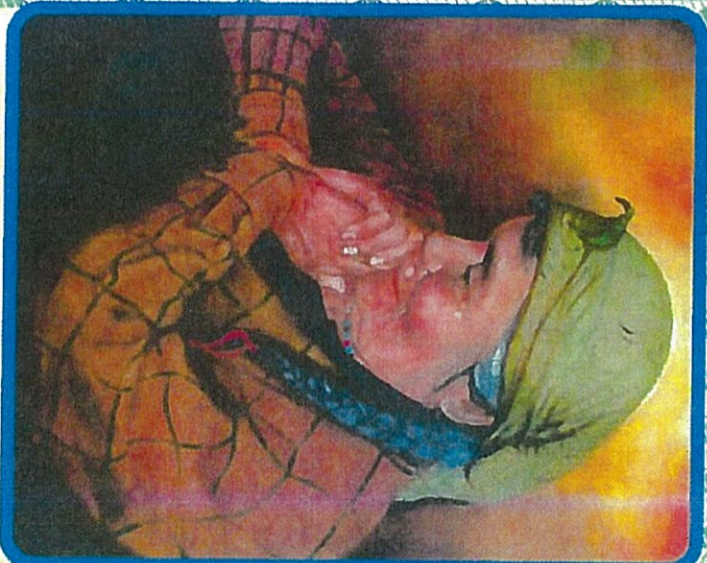
## Services

- ☞ Primary Care
- ☞ Medical Specialties
- ☞ OT, PT and Speech Therapy
- ☞ Home Health Services
- ☞ Transportation
- ☞ Social Service
- ☞ Behavioral Health
- ☞ I/P, O/P and Ambulance
- ☞ Part D Medication – no copays
- ☞ Medical Equipment
- ☞ Adult Day Health Care
- ☞ Activities and Socialization

## PACE



Programs for All Inclusive Care of the Elderly. PACE is a Federally Regulated Program that works to keep Elders in their homes and communities as long as possible and out of the Nursing Home.



CEC PACE participants are agreeing to receive all needed health care services (other than emergency services), including primary care and specialty physician services from the PACE organization or from an entity authorized by the PACE organization. CEC PACE participants may be liable for the cost of services obtained without their CEC teams approval (except in emergency situations).

## Contact Us Today!

**Phone:** 918-453-5554

**Fax:** 918-207-0141

**Email:** [eldercare@cherokee.org](mailto:eldercare@cherokee.org)

**Websites:** <http://eldercare.cherokee.org>

<http://pace4your.org>



# Cherokee Elder Care

CHEROKEE NATION COMPREHENSIVE  
CARE AGENCY D.B.A.

**KEEPING PACE WITH  
TODAYS HEALTHCARE  
NEEDS**



**ALL NATIONALITIES ARE WELCOME TO  
APPLY AT CHEROKEE ELDER CARE—**

**For more information about PACE visit our  
website. To apply please call our Intake-  
Marketing Personnel at 918-453-5554.**



# Qualifications

- ☼ Be at least 55 years of age.
  - ☼ In need of some level of nursing home care, qualified by the State of Oklahoma.
  - ☼ Be able to live safely in the home prior to enrollment in Cherokee Elder Care.
  - ☼ Live within the service area designated by the Zip Codes listed below.
- INDIVIDUALS DO NOT HAVE TO BE NATIVE AMERICAN TO QUALIFY.**

## Cherokee Elder Care Service Area

### ADAIR COUNTY

Bunch 74931  
Proctor 74457  
Stilwell 74960  
Watts 74964  
Westville 74965

### CHEROKEE COUNTY

Dry Creek 74427  
Hulbert 74441  
Moody 74444  
Park Hill 74451  
Peggs 74452  
Tahlequah 74464

### DELAWARE COUNTY

Kansas 74347  
Oaks 74359  
Twin Oaks 74368

### WELLING

74471

### MUSKOGEE COUNTY

Briggs 74423

### MAYES COUNTY

Locust Grove 74352  
Salina 74365  
Rose 74364

Fort Gibson 74439  
Muskogee 74401

### SEQUOYAH COUNTY

Marble City 74945  
Gore 74435  
Sallisaw 74955  
Vian 74962

### WAGONER COUNTY

Okay 74446  
Wagoner 74467  
74477



Cherokee Elder Care staff works diligently to fulfill the needs of every Participant. The loving, caring and professional team at Cherokee Elder Care spans every season to make a companionate, safe, and active environment for the Participants in their care.



## Cherokee Elder Care

1387 W. 4th Street,  
Tahlequah, OK 74464  
eldercare@cherokee.org



## Cherokee Elder Care Core Values:

*Respect*  
*Dignity for Participants*  
*Professionalism*  
*Integrity*

